

AGENDA

Garden Grove City
Council

Tuesday, January 26,
2021

6:30 PM



The Meeting will be conducted telephonically - submit comments to cityclerk@ggcity.org by 3:00 p.m. on the day of or attend at the Community Meeting Center, 11300 Stanford Avenue, Garden Grove, CA, following strict COVID-19 Guidelines

Steven R. Jones
Mayor

Kim B. Nguyen
Mayor Pro Tem - District 6

George S. Brietigam
Council Member - District 1

John R. O'Neill
Council Member - District 2

Diedre Thu-Ha Nguyen
Council Member - District 3

Patrick Phat Bui
Council Member - District 4

Stephanie Klopfenstein
Council Member - District 5

COVID-19 Information: Masks are required to be worn and adherence to six foot distancing from others when attending public meetings.

Meeting Assistance: Any person requiring auxiliary aids and services, due to a disability, to address the City Council, should contact the City Clerk's Office 72 hours prior to the meeting to arrange for accommodations. Phone: (714) 741-5040.

Agenda Item Descriptions: Are intended to give a brief, general description of the item. The City Council may take legislative action deemed appropriate with respect to the item and is not limited to the recommended action indicated in staff reports or the agenda.

Documents/Writings: Any revised or additional documents/writings related to an item on the agenda distributed to all or a majority of the Council Members within 72 hours of a meeting, are made available for public inspection at the same time (1) in the City Clerk's Office at 11222 Acacia Parkway, Garden Grove, CA 92840, during normal business hours; (2) on the City's website as an attachment to the City Council meeting agenda; and (3) at the Council Chamber at the time of the meeting.

Public Comments: Members of the public desiring to address the City Council are requested to complete a **pink speaker card** indicating their name and address, and identifying the subject matter they wish to address. This card should be given to the City Clerk prior to the start of the meeting. General comments are made during "Oral Communications" and should be limited to matters under consideration and/or what the City Council has jurisdiction over. Persons wishing to address the City Council regarding a Public Hearing matter will be called to the podium at the time the matter is being considered.

Manner of Addressing the City Council: After being called by the Mayor, you may approach the

podium, it is requested that you state your name for the record, and proceed to address the City Council. All remarks and questions should be addressed to the City Council as a whole and not to individual Council Members or staff members. Any person making impertinent, slanderous, or profane remarks or who becomes boisterous while addressing the City Council shall be called to order by the Mayor. If such conduct continues, the Mayor may order the person barred from addressing the City Council any further during that meeting.

Time Limitation: When any group of persons wishes to address the City Council on the same subject matter, the Mayor may request a spokesperson be chosen to represent the group, so as to avoid unnecessary repetition. At the City Council's discretion, a limit on the total amount of time for public comments during Oral Communications and/or a further limit on the time allotted to each speaker during Oral Communications may be set.

PLEASE SILENCE YOUR CELL PHONES DURING THE MEETING.

AGENDA

ROLL CALL: COUNCIL MEMBER BRIETIGAM, COUNCIL MEMBER O'NEILL, COUNCIL MEMBER D. NGUYEN, COUNCIL MEMBER BUI, COUNCIL MEMBER KLOPFENSTEIN, MAYOR PRO TEM K. NGUYEN, MAYOR JONES

PLEDGE OF ALLEGIANCE TO THE FLAG OF THE UNITED STATES OF AMERICA

1. PRESENTATIONS

- 1.a. Information on the 46th Annual Americana Awards as presented by Howard Kummerman, Executive Director of Cypress College Foundation.

2. ORAL COMMUNICATIONS (to be held simultaneously with other legislative bodies)

RECESS

CONDUCT OTHER LEGISLATIVE BODIES' BUSINESS

RECONVENE

3. CONSENT ITEMS

(Consent Items will be acted on simultaneously with one motion unless separate discussion and/or action is requested by a Council Member.)

- 3.a. Adoption of a Resolution of Commendation for CalOptima's PACE program delivering healthcare to homes of low income seniors as requested by the City Council. *(Action Item)*
- 3.b. Adoption of a Proclamation recognizing January 2021 as Human Trafficking Awareness Month in Garden Grove. *(Action Item)*
- 3.c. Approval to exonerate the Improvement bonds for Tract Map No.

17927, located at 12901 Lewis Street, Garden Grove. (*Action Item*)

- 3.d. Approval of the 2020 Orange County Operational Area Agreement. (*Action Item*)
- 3.e. Receive and file minutes from the meeting held on January 12, 2021. (*Action Item*)
- 3.f. Receive and file warrants. (*Action Item*)

4. COMMISSION/COMMITTEE MATTERS

- 4.a. Appointments to City Commissions, Committee, and Board. (*Action Item*)

5. ITEMS FOR CONSIDERATION

- 5.a. Appropriation of funding and approval of an agreement for public safety software with Axon Enterprise, Inc. (Cost: \$2,662,951) (*Action Item*)

6. MATTERS FROM THE MAYOR, CITY COUNCIL MEMBERS, AND CITY MANAGER

- 6.a. Discussion of potential short-term and long-term impacts of COVID-19 related to homelessness as requested by City Manager Stiles. (*Action Item*)

7. ADJOURNMENT

The next Regular City Council Meeting will held on Tuesday, February 9, 2021, at 5:30 p.m. in the Community Meeting Center, 11300 Stanford Avenue, Garden Grove, California.

City of Garden Grove

INTER-DEPARTMENT MEMORANDUM

To: Scott C. Stiles From: Teresa Pomeroy

Dept.: City Manager Dept.: City Clerk

Subject: Adoption of a Resolution of Commendation for CalOptima's PACE program delivering healthcare to homes of low income seniors as requested by the City Council. (*Action Item*) Date: 1/26/2021

Attached is a Resolution of Commendation for CalOptima's PACE program delivering healthcare to homes of low income seniors that was approved for action by the City Council at the meeting held on January 12, 2021.

ATTACHMENTS:

Description	Upload Date	Type	File Name
Resolution of Commendation	1/6/2021	Resolution	1-12-21_Resolution_of_Commendation_-_Cal_Optima_PACE.pdf

Resolution of Commendation

Recognizing Garden Grove CalOptima

Program of All-Inclusive Care for the Elderly (PACE)

WHEREAS, CalOptima Program of All-Inclusive Care for the Elderly (PACE) is a community-based Medicare and Medi-Cal program that provides coordinated and integrated health care services for seniors to continue living independently in the community; and

WHEREAS, CalOptima PACE combines health care and adult day care for seniors with multiple chronic conditions, and provides them with acute, long-term, preventive, and primary care services. These services are offered in the community, in the comfort of one's home, or at a PACE Center; and

WHEREAS, When the coronavirus (COVID-19) pandemic challenged health care services for seniors, CalOptima PACE Center in Garden Grove professionally transitioned its services to deliver senior care virtually by using telehealth visits and by delivering medical supplies and equipment; and

WHEREAS, CalOptima PACE Center in Garden Grove continues to offer high quality of care by using interdisciplinary team (IDT) to help seniors retain their independence and safely stay at home during the COVID-19 pandemic; and

WHEREAS, CalOptima PACE Center in Garden Grove has worked tirelessly during the COVID-19 pandemic to provide seniors with routine medical care, including specialist care and personal care such as bathing, dressing, and light chores; virtual recreation and social activities; nutritious meals; social services; rides to health-related appointments; hospital care; and emergency services.

NOW, THEREFORE, BE IT RESOLVED, that the City of Garden Grove does hereby commend CalOptima PACE Center in Garden Grove for going above and beyond to care for seniors in our community during these unprecedented times.

January 12, 2021

City of Garden Grove

INTER-DEPARTMENT MEMORANDUM

To: Mayor and City Council From: Mayor Pro Tem Kim Nguyen
Dept.: Dept.:
Subject: Adoption of a Proclamation Date: 1/26/2021
recognizing January 2021 as
Human Trafficking Awareness
Month in Garden Grove.
(*Action Item*)

Attached is a Proclamation recognizing January 2021 as Human Trafficking Awareness Month in Garden Grove, recommended for consideration.

ATTACHMENTS:

Description	Upload Date	Type	File Name
Proclamation	1/18/2021	Proclamation	1-26-21_Draft_Human_Trafficking_Awareness_Month.pdf

PROCLAMATION

Recognizing January 2021 as Human Trafficking Awareness Month

WHEREAS, human trafficking is a human rights violation and is defined as the recruitment, transportation, transfer, harboring or receipt of persons, by means of threat or use of force or other forms of coercion, or abduction, or fraud, of deception, of the abuse of power or of a position of vulnerability or the giving or receiving of payments or benefits to achieve the consent of a person having control over another person, for the purpose of exploitation;

WHEREAS, globally and in the United States, human trafficking disproportionately affects women and girls;

WHEREAS, human trafficking also affects other highly vulnerable populations, including but not limited to the economically vulnerable, persons with disabilities, and runaway youth;

WHEREAS, increasingly, since the passage of the Trafficking Victim's Protection Act in 2000, the need to define non-violent forms of psychological coercion exists to support law enforcement's increasing number of human trafficking investigations;

WHEREAS, public awareness about human trafficking still needs to reach broader communities and communicate more information about the nuances of this crime; and

WHEREAS, the City of Garden Grove is committed to the pursuit of public protection of the most vulnerable in our community.

NOW THEREFORE BE IT PROCLAIMED that the City of Garden Grove recognizes January 2021 as Human Trafficking Awareness Month.

January 26, 2021

City of Garden Grove

INTER-DEPARTMENT MEMORANDUM

To: Scott C. Stiles From: William E. Murray

Dept.: City Manager Dept.: Public Works

Subject: Approval to exonerate the Date: 1/26/2021
Improvement bonds for Tract
Map No. 17927, located at
12901 Lewis Street, Garden
Grove. (*Action Item*)

OBJECTIVE

To request City Council approval to exonerate the improvement bonds for Tract Map No. 17927, located on the northwest corner of Lewis Street and Garden Grove Boulevard, at 12901 Lewis Street, Garden Grove.

BACKGROUND

The subject subdivision was approved by City Council on August 28, 2018, and is comprised of 70 single-family detached residential units and related street and open space improvements on a 9.01-acre site located on the northwest corner of Lewis Street and Garden Grove Boulevard, at 12901 Lewis Street, Garden Grove. Easements for a public utility, vehicle access, domestic water, and appurtenances have been dedicated.

DISCUSSION

The Subdivision Improvement Agreement requires the posting of improvement bonds to ensure completion of the improvement of street, sewer, water, drainage, and related onsite improvements for the subject development. With the work completed, the following improvement bonds are ready for exoneration:

Public Improvement	Amount
Faithful Performance	\$1,547,407.00
Labor and Material	\$ 773,703.91
Monument	\$ 29,000.00

FINANCIAL IMPACT

There is no financial impact to the General Fund.

RECOMMENDATION

It is recommended that the City Council:

- Approve the exoneration of the improvement bonds listed above for Tract Map No. 17927 located at 12901 Lewis Street, Garden Grove.

By: Kamyar Dibaj, Project Engineer

City of Garden Grove

INTER-DEPARTMENT MEMORANDUM

To:	Scott C. Stiles	From:	Omar Sandoval
Dept.:	City Manager	Dept.:	City Attorney
Subject:	Approval of the 2020 Orange County Operational Area Agreement. (<i>Action Item</i>)		
		Date:	1/26/2021

OBJECTIVE

For the City Council to approve and authorize execution of the 2020 Orange County Operational Area Agreement.

BACKGROUND

The Orange County (OC) Operational Area (OA) Agreement formally creates and organizes the OC OA as required by the Standardized Emergency Management System (SEMS), Title 19 California Code of Regulations Section 2409, et seq. The OC OA was created and the OC OA Agreement approved by the OC Board of Supervisors on November 17, 1995. The OC OA Agreement, which was developed through a collaborative process with all affected organizations and jurisdictions, has guided how OC jurisdictions coordinate emergency planning and response activities.

DISCUSSION

The OA is overseen by an Executive Board with representatives from each emergency response discipline. The OA Executive Board meets on a quarterly basis, and is responsible for the development, establishment and implementation of the policies of the OA. In 2017, the OA Executive Board identified the need to update the OA Agreement to better reflect current best practices and update outdated information. To accomplish this task, the Sheriff-Coroner Department (Sheriff), Emergency Management Division, which serves as staff to the OA Executive Board, formed a collaborative, multi-jurisdictional OA Agreement Revision Working Group to complete a comprehensive review and revision of the document. The revised OC OA Agreement produced by this process was approved by the Board of Supervisors in March 2020 and was fully executed by the County in May 2020.

The new OC OA Agreement developed by the OC OA Agreement Revision Working Group has structural and content changes from the original 1995 document. Agreement sections are reorganized to make the document easier to understand and

reference, and the document is reformatted to more closely align with the Emergency Management Division's plan document style guide. A complete crosswalk of structural changes is available on request from OC's Emergency Management Division.

The major content changes are outlined below:

New OA Executive Board Members

Five new OA Executive Board seats are added to the body to more diversely represent the jurisdictions of the OA. The new seats are designated for:

- * The County Executive Officer
- * The OC Social Services Agency Director
- * The OA Water/Wastewater Mutual Aid Coordinator
- * A representative selected jointly from the OC Community College Districts
- * The OC Transportation Authority Chief Executive Officer

OC Emergency Management Organization (OCOMO) Update

Since the 1995 OC OA Agreement was approved, OCEMO has transitioned to a simpler model than was outlined in the original document. Several changes are made in the new OC OA Agreement to reflect the current operational practices of OCEMO and ensure alignment with the new OCEMO bylaws approved in 2018. Another change is the removal of the OCEMO Representative Board, which has not been in use for a decade or more. The new Agreement also provides clarity on the nature of the administrative support provided to OCEMO by the County of Orange.

OA Coordinator Staffing

The 1995 OC OA Agreement specifically outlined which agencies are responsible for staffing the Operational Area Coordinator (OAC) position. At the time of approval, this staffing arrangement aligned with the staffing of the Director of Emergency Services (DES) position and was meant to outline additional responsibilities for the DES during an OA-wide incident. Since approval, the County Ordinance that defines staffing for the DES role was updated by Board Resolution #01-212 on July 17, 2001 created a conflict with the original OAC staffing arrangement. To rectify this conflict and to prevent similar issues in the future, the language in the updated Agreement is streamlined to reference the County Ordinance and Resolution rather than separately defining OAC staffing.

OA Finance

The New OC OA Agreement includes a significant reworking of language related to OA finances: grant funding and administration. Relevant language once contained in Addendum Two (See Addendums section below) is now incorporated in the main body of the OC OA Agreement. Language referencing specific grant programs is replaced with broader language that reflects the shifting nature of grant funding and the challenges of grant administration. The new language also addresses lessons learned related to the financial aspects of mutual aid and disaster recovery.

Addendums

The 1995 OC OA Agreement has three addendums that addressed various issues brought forth during the development of the original document. Addendum One clarifies roles and responsibilities for the OA, the OA Executive Board and the OAC. Addendum Two includes documents related to the administration of the Emergency Management Assistance Program grant that no longer exists. Relevant portions of these two addendums are incorporated into the main body of the new Agreement. Addendum Three is the OA Mutual Aid Plan. This critical document will become an attachment to the Unified County of Orange and OC OA Emergency Operations Plan. This will put the Mutual Aid Plan on a more defined schedule of review and revision.

Naming and Terminology Changes

Several name changes are introduced in the New OC OA Agreement to clarify the differences between the various bodies and positions created by the document.

FINANCIAL IMPACT

None

RECOMMENDATION

It is recommended that the City Council:

- Approve the 2020 Orange County Operational Area Agreement between the County of Orange, the City of Garden Grove, and other jurisdictions in the County; and
- Authorize the City Manager to execute the Agreement on behalf of the City and to approve revisions that may be necessary or prudent.

ATTACHMENTS:

Description	Upload Date	Type	File Name
1995 OA Agreement	1/20/2021	Agreement	1995_Operational_Area_Agreement.PDF
19 Code of Regs section 2409	1/20/2021	Backup Material	19CCR2409.PDF

ORANGE COUNTY

OPERATIONAL AREA AGREEMENT

OF THE COUNTY OF ORANGE AND POLITICAL SUBDIVISIONS

October 3, 1995

Including Addendums:

- 1. Clarification of Operational Area, OA Executive Board, and Operational Area Coordinator Roles and Responsibilities adopted by Operational Area Executive Board November 6, 1996.**
- 2. Policy and Procedure on Operational Area Administration Financing (including 1997/98 Grant Distribution) adopted by Operational Area Executive Board August 20, 1997.**
- 3. Policy and Procedure on Operational Area Emergency Operations and Mutual Aid Financing (including Orange County Operational Area Mutual Area Plan) adopted by Executive Board August 20, 1997.**

ORANGE COUNTY

OPERATIONAL AREA AGREEMENT

**OF THE COUNTY OF ORANGE
AND POLITICAL SUBDIVISIONS**

October 3, 1995

**OPERATIONAL AREA AGREEMENT
OF THE COUNTY OF ORANGE AND POLITICAL SUBDIVISIONS**

Table of Contents

<u>Subject</u>	<u>Page</u>
Recitals	1
A. Existing Agreements	1
B. Operational Area Established	2
C. City-County Emergency Management Planning Board	2
D. Local Authority	2
E. Definitions	2
F. Operational Area Council, Executive Board and Subcommittees	3
G. Creation and Powers and Duties of Operational Area Coordinator	13
H. Creation and Powers and Duties of Operational Area Manager	15
I. Operational Area Emergency Plan	16
J. County Specific Responsibilities	17
K. Operational Area Council Member Responsibilities	18
L. Operational Area Expenses and Revenues	19
M. Description, Function and Duties of the Operational Area Emergency Organization	20
N. Activation of the Operational Area Emergency Operations Center	20
O. Effective Date	23
P. Withdrawal	23
Q. Suspension of Voting Privileges	23
R. Indemnification	23
S. Counterparts	23
T. Amendment	23
U. Notice	24
V. Severability	24
Signatures	24

OPERATIONAL AREA AGREEMENT OF THE COUNTY OF ORANGE AND POLITICAL SUBDIVISIONS

THIS AGREEMENT is entered into this _____ day of _____, 1995, which date is enumerated for purpose of reference only, by and between the County of Orange, hereinafter referred to as "COUNTY," and all other Political Subdivisions within Orange County, as defined in Government Code Section 8557 (c) of The California Emergency Services Act, Government Code Section 8550 et seq., ("The Emergency Services Act"), which are signatories hereto, hereinafter referred to as "SUBDIVISIONS", collectively referred to as the "Parties".

W I T N E S S E T H:

WHEREAS, it is the intent of the Parties hereto, in accordance with The Emergency Services Act and The Standardized Emergency Management System Regulations, Title 19 California Code of Regulations Section 2400 et seq., to coordinate preparedness and response efforts for the safety of persons and property from the effects of natural, man-made, or war-caused disasters, hereinafter referred to as "emergencies;" and,

WHEREAS, the purpose of an Operational Area, as defined in Government Code Section 8605 and Title 19 California Code of Regulations Sections 2403 and 2409, is to manage and coordinate information, resources, and priorities between the COUNTY and all Subdivisions in the geographic area of the County, and to serve as the coordination and communication link with the regional level of the State; and

WHEREAS, the declared purposes of this Agreement are to provide for the establishment and direction of the Operational Area; the cooperative and mutual handling of the duties and responsibilities of the Operational Area lead Agency; the coordination of the emergency functions of the Operational Area with all other public agencies, corporations, organizations, and affected private persons; and the preparation and implementation of plans for the protection of persons and property within the Operational Area in the event of an emergency; and

WHEREAS, any expenditures made in connection with such emergency activities, including mutual aid activities, shall be deemed conclusively to be for the direct protection and benefit of the inhabitants and property of the Operational Area.

NOW THEREFORE, the Parties hereto agree as follows:

A. EXISTING AGREEMENTS: Nothing contained in this Agreement shall be construed as superseding or modifying any existing agreements, including mutual aid agreements, except this Agreement supersedes the existing UNIFIED ORANGE COUNTY-CITIES EMERGENCY MANAGEMENT AGREEMENT dated July 14, 1981; and nothing herein shall be construed as preventing any Party from entering into or modifying mutual aid agreements.

B. OPERATIONAL AREA ESTABLISHED: The entire geographic area of Orange County constitutes an Operational Area for the purposes of emergency mitigation, preparedness, response, and recovery, as required by Title 19 California Code of Regulations Section 2409.

C. CITY-COUNTY EMERGENCY MANAGEMENT PLANNING BOARD: For the purposes of COUNTY Ordinance No. 3915 Section 3-1-5 of the Codified Ordinances of the County of Orange, as presently existing or as hereafter amended, the Council created under this Agreement constitutes the City County Emergency Management Planning Board and this Agreement defines its membership, powers, duties, divisions, services and staff.

D. LOCAL AUTHORITY: In the event of an actual or threatened emergency, each jurisdiction shall retain the authority provided for by law respecting its jurisdiction.

E. DEFINITIONS: The following terms as used in this Agreement shall, unless the context clearly indicates otherwise, have the respective meanings herein set forth below:

- (1) **Operational Area Coordinator** shall mean that position affiliated with a public agency as designated in Section G of this Agreement, to provide direction and coordination of the Operational Area during times of emergency.
- (2) **Emergency** shall mean the actual or threatened existence of conditions of disaster or of extreme peril to the safety of persons and property within the County caused by such conditions as air pollution, civil disturbance, sudden and severe energy shortage, drought, or earthquake or other conditions, the Governor's warning of an earthquake or volcanic prediction, epidemic, fire, flood, hazardous material release, plant or animal infestation or disease, riot, storm, or war or imminent threat of war, but other than conditions resulting from a labor controversy, which conditions are, or are likely to be, beyond the control of the services, personnel, equipment, and facilities of a Subdivision or County, requiring the combined forces of the Operational Area to manage.
- (3) **Unified command** shall mean a unified team effort which allows all agencies with, either geographical or functional responsibility, to manage an emergency by establishing a common set of emergency objectives and strategies. This is accomplished without losing or abdicating agency authority, responsibility or accountability.

F. OPERATIONAL AREA COUNCIL, EXECUTIVE BOARD AND SUBCOMMITTEES:

- (1) **Operational Area Council.** Title 19 California Code of Regulations Section 2400 et seq. establishing the Standardized Emergency Management System hereinafter referred to as SEMS, allows the COUNTY and all SUBDIVISIONS to have representation in the Operational Area. Therefore, the Operational Area Council, hereinafter referred to as the "Council", is hereby created to include the signature Parties to this Agreement. The Parties acknowledge that the Council is

not a separate legal entity and that it is not their intention to form a joint powers authority.

- a. **Membership.** All SUBDIVISIONS in the County of Orange ,including cities, school and special districts, and the COUNTY, by approval and execution of this Agreement, are members of the Council. Each Council Member shall designate a representative and an alternate from its governing body to serve as it's representative.
- b. **Responsibilities.** The members of the Council shall have authority over the major policy issues of the Operational Area, as determined by the Executive Board, including the adoption of and amendments to this Agreement and adoption of any Operational Area fees. However, whenever a majority of all members of the Council determine that an issue should be brought before the Council, it shall be done so irrespective of the fact that the Executive Board has failed to identify it as a major policy issue as set forth in the first sentence of this subsection. It is not the intent of this Agreement that there be regular meetings of the Council. The Executive Board shall submit major Operational Area policy issues to Council members for consideration at their respective governing body meetings. The approval by a majority of the governing bodies of all Council members shall be sufficient for adoption of any Operational Area business, including the amendment of this Agreement, and adoption of any Operational Area fees.
- c. **Representatives Meeting.** Should it be necessary for the Council to meet, the representative or alternate of each member of the Council, shall be entitled to one vote. The representatives present shall, by majority vote, select a Chair Pro Tem from among the representatives present. A majority of all representatives of the members of the Council shall constitute a quorum for the transaction of business relating to the Operational Area. Unless otherwise provided herein, a vote of the majority of those present and qualified to vote shall be sufficient for the adoption of any motion, resolution or order and to take any other action deemed appropriate to carry forward the objectives of the Operational Area. In the event a tie vote occurs, in order to break the tie, the vote of the Chair Pro Tem shall not be counted. The representatives of the Council may meet as necessary as determined by the Executive Board or as requested by a majority of the members of the Council.

(2) **Operational Area Executive Board.**

- a. **Creation of the Operational Area Executive Board.** The Council shall have an Executive Board, hereinafter referred to as Executive Board, consisting of eleven voting members.

1) Members. Members are as follows:

- a) A member of the COUNTY Board of Supervisors
- b) A representative from the Orange County City Engineers' and Public Works Directors' Association
- c) The Orange County Fire & Rescue Mutual Aid Coordinator
- d) A representative from the Orange County Fire Chiefs' Association
- e) The Orange COUNTY Sheriff-Coroner- Law Enforcement Mutual Aid Coordinator
- f) A representative from Independent Special Districts of Orange County
- g) A representative from the Orange COUNTY Health Care Agency- Health Care Mutual Aid Coordinator
- h) A representative from the Orange County Police Chiefs' and Sheriff Association
- i) A representative selected jointly from the Orange County-City Manager's Association and the League of Cities.
- j) A representative selected jointly by the Orange County Superintendent of Schools, Community Colleges and School Districts
- k) A representative from the COUNTY Environmental Management Agency- Public Works Mutual Aid Coordinator

2) Terms, Alternates and Voting. Executive Board members shall be appointed by their respective organization every two years and shall serve at the discretion of their organization for two years. An alternate shall also be designated to serve the same term for each Executive Board member appointed. Each Executive Board member, or alternate in the absence of any voting member, shall be entitled to one vote. A majority of the Executive Board shall constitute a quorum for the transaction of business relating to the Operational Area. Unless otherwise provided herein, a vote of the majority of those present and qualified to vote shall be sufficient for the adoption of any motion, resolution or order and to take any

other action deemed appropriate to carry forward the objectives of the Operational Area. In the event a tie vote occurs, in order to break the tie, the vote of the Chair shall not be counted.

- 3) **Operational Area Executive Board Chair and Vice-Chair.** The Chair and Vice Chair shall be elected every two years by the Executive Board. In the absence of both the Chair and the Vice Chair, the members of the Executive Board present shall, by majority vote, select one of the members present to act as Chair Pro Tem.
- 4) **Meetings.** The Executive Board shall meet quarterly or as designated by the Executive Board Chair.

b. **Responsibilities/Policy/Advisory Duties.** The Executive Board shall have responsibility for the overseeing the actions of the Operational Area Manager in the daily operations and administration of the Operational Area. The Executive Board shall also have responsibility for the development, establishment and implementation of the policies of the Operational Area, and shall keep the Council informed of its actions. The Executive Board shall determine which major policy issues of the Operational Area issues require Council members' approval and shall seek such approval. However, whenever a majority of all members of the Council determine that an issue should be brought before the entire Council, it shall be done so irrespective of the fact that the Executive Board has failed to identify it as a major policy issue as set forth in this subsection.

- 1) **Policy and Operational Area Emergency Plan.** The Executive Board is responsible for the establishment of Operational Area policy and the development and implementation by December 1, 1996, of the Operational Area Emergency Plan, including mitigation, preparation, response and recovery, and for the ongoing exercise and maintenance of the plan as required by SEMS.
- 2) **Operational Area Budget and Operating Staff.** The Executive Board shall have the responsibility to direct the development of and approve the Operational Area annual operating budget and staffing utilizing resources made available to the Operational Area by the State Office of Emergency Services through the Federal Emergency Management Assistance Program, and to monitor the expenditures of the Operational Area. This shall include the responsibility to seek grants from other sources to sustain the preparedness and response efforts of the Operational Area as further detailed in Section L of this Agreement, and, if necessary, to recommend for adoption by the members of the Council, any

Operational Area fees to sustain the Operational Area. In the event the Executive Board recommends adoption of fees, the Executive Board shall be responsible for directing the development of and submitting the Operational Area annual budget and staffing to the members of the Council for approval.

- 3) **Laws, Rules, Legislation and Regulations.** The Executive Board shall review and recommend for action or adoption by the members of the Council, emergency and mutual aid plans, agreements, ordinances, resolutions, and any rules and regulations necessary to implement such plans and agreements. The Executive Board shall also study, review, and make recommendations on State and Federal legislation and policy as appropriate, and on matters referred to it in writing by Council members.
- 4) **Recovery Operations.** During the recovery phase of an emergency, the Executive Board shall provide advice to the members of the Council regarding rebuilding and cost recovery. The Executive Board shall direct the Operational Area Manager, as designated in Section H of this Agreement, to coordinate with the State Office of Emergency Services as needed in this process.
- 5) **Successor to the Operations Coordinator.** Due to the changing circumstances and requirements of emergencies, especially in transition from the response to and recovery from an emergency, the Executive Board is hereby given authority to appoint an Operational Area Coordinator to succeed the initial response Operational Area Coordinator designated pursuant to Section G (1) of this Agreement.

c. Subcommittees and Technical Advisory Groups.

- 1) **Establishment, Support and Coordination.** The Executive Board may establish standing and ad hoc Subcommittees and Technical Advisory Groups to complete its work and to ensure communication and coordination between all interested persons or groups, including but not limited to the COUNTY, SUBDIVISIONS, Orange County Emergency Management Organization, Communications Systems, Transportation, Care and Shelter. Subcommittees and Technical Advisory Groups may each elect a Chairperson and shall provide appropriate staff support from their members. The Operational Area Manager shall provide coordination between these Subcommittees or Technical Advisory Groups and the Executive Board only.

- 2) **OCEMO.** There is hereby established a standing Subcommittee to the Executive Board, the Orange County Emergency Management Organization, hereinafter referred to as "OCEMO". All Council members shall be expected to participate in OCEMO, to the maximum extent possible, with the understanding that the cooperative establishment of the Operational Area Plan, policies and procedures, training and exercises is necessary to ensure that the Operational Area Plan, policies, procedures, training and exercises meet the emergency needs of the SUBDIVISIONS, COUNTY, and Operational Area.

a) **Members.**

1. **Standing Members.** Standing members include the emergency services coordinators designated annually in writing to the Operational Area Manager by each Party which is a signatory to this Agreement. The COUNTY Emergency Manager shall be the COUNTY Standing member.
2. **Approved Members.** Designated representatives from other public, non-profit and private emergency response, recovery and management agencies may actively participate as approved members in OCEMO Committees. These agencies may include: Orange County Disaster Recovery Alliance, Volunteer Agencies Active In Disasters, American Red Cross, Volunteer Emergency Preparedness Organization, utilities, military bases, universities and colleges, and the State Office of Emergency Services. Membership shall be granted by the Executive Board annually, upon recommendation made by majority vote of standing members of OCEMO.
3. **Associate Members.** Members of other organizations may participate as non-voting Associate members.

- b) **Voting.** Each of the Standing and Approved members shall be entitled to one vote. The Representative Board shall determine the issues which require approval of the voting members of OCEMO. However, whenever a majority of all members of OCEMO determine that an issue should be brought before the entire OCEMO membership, it shall be done so irrespective of the fact that the Representative

Board has failed to identify it as an issue. It is not the intent of this Agreement that there be regular meetings of OCEMO. Any member of OCEMO may attend and be heard at the Representative Board meetings and participate in Representative Board committees. The Chair may convene a meeting of OCEMO and/or conduct a vote by proxy. Unless otherwise provided herein, a vote of the majority of those qualified to vote shall be sufficient for the adoption of any motion, resolution or order and to take any other action deemed appropriate to carry forward the objectives of the Operational Area.

c) **Chair and Vice-Chairs.** The Chair, First and Second Vice Chair shall be elected annually by the Representative Board and shall serve both as the officers of the Representative Board and OCEMO. In the event a tie vote occurs, the vote of the Chair shall not be counted. In the absence of all officers, the members of the Representative Board present shall, by majority vote, select one of the members present to act as Chair Pro Tem.

d) **Representative Board.** OCEMO shall have a Representative Board, hereinafter referred to as "Representative Board".

1. **Membership.** The membership of the Representative Board shall be comprised of the following standing members:

- a. The COUNTY Emergency Manager/
Operational Area Manager
- b. The Cities' Emergency Services
Coordinators
- c. One representative selected jointly by the
Orange County Superintendent of Schools,
Community Colleges and School Districts
- d. One representative selected jointly by the
Water and Irrigation Districts
- e. A representative from the Orange County
Transportation Authority

- f. One representative selected jointly by the Sanitation Districts
- g. One representative selected jointly by the Sanitary Districts
- h. A representative from the Parks and Recreation District
- i. A representative selected jointly by the Library Districts
- j. A representative from the Cemetery District
- k. A representative from the Vector Control District
- l. A representative from the Storm District
- m. A representative selected jointly by the Community Services Districts

2. Voting. Each of the Representative Board members shall be entitled to one vote. A majority of the Representative Board shall constitute a quorum for the transaction of business relating to OCCEMO. Unless otherwise provided herein, a vote of the majority of those present and qualified to vote shall be sufficient for the adoption of any motion, resolution or order and to take any other action deemed appropriate to carry forward the objectives of the Operational Area.

3. Committees. The Representative Board may establish Committees to accomplish the OCCEMO duties. All OCCEMO members are expected to participate in the Committees to the maximum extent possible.

e) Executive Council. The OCCEMO Executive Council shall consist of the OCCEMO Chair, First and Second Vice Chair, the immediate past Chair, and the COUNTY Emergency Manager/Operational Area Manager. The Executive Council may meet at the request of the Chair to develop agendas and plans, and to analyze issues to be presented to the OCCEMO Representative Board.

- f) **Staff Support.** The COUNTY shall provide support to the OCEMO Representative Board for agendas and minutes only. Staff support to OCEMO Committees shall be provided by OCEMO members.
- g) **Purpose.** As a Subcommittee responsible to the Executive Board, the purposes of OCEMO include the following:
 - 1. **Operational Area Plan.** Development and maintenance of the Operational Area Emergency Plan as described in SEMS and approved by the Executive Board.
 - 2. **Standard Operating Procedures.** Development and maintenance of Operational Area standard operating procedures and Operational Area Emergency Operations Center procedures and guidelines for use during emergencies, reviewed and approved by the Operational Area Mutual Aid Coordinators.
 - 3. **Emergency Training and Exercises.** Coordinate an annual Operational Area exercise as required by SEMS and coordinate training of personnel who are part of the Operational Area Emergency Organization.
 - 4. **Efficiency and Effectiveness.** Identify, examine and develop plans and programs of concern to all SUBDIVISIONS and the COUNTY, and coordinate the development of appropriate plans and programs leading toward an integrated Operational Area approach to preparedness for emergencies, including use of cost efficient and effective, coordinated public education and individual emergency preparedness programs.
 - 5. **Legislation.** Review and report on legislation impacting emergency plans and programs and propose concepts for new legislation for consideration by the Executive Board.
 - 6. **Plans and Agreements.** Review proposals of emergency mutual aid plans and agreements and

make recommendations on approval of such proposals to the Executive Board.

7. After Action Reports. Develop after action reports for the Executive Board, following emergencies in which the Operational Area is activated.

8. Other. Other duties and responsibilities as delegated by the Executive Board.

h) Meetings. The Representative Board shall meet every other month. Special meetings of the Representative Board may be called by the Chair. Committees shall meet twice a month until the Operational Area Emergency Plan and procedures, exercise schedule and training, as required by SEMS are completed, and as necessary thereafter.

i) Finances. OCEMO has no authority to bind the COUNTY or any SUBDIVISION to any financial arrangement.

d. Operational Area Executive Board Emergency Advisory Capacity. The Executive Board may be convened by the Chair to review the potential or actual emergency situation and make and receive appropriate recommendations from the Operational Area Coordinator, as designated below, and Council members.

G. CREATION AND POWERS AND DUTIES OF OPERATIONAL AREA COORDINATOR:

(1) Operational Area Coordinator. By this Agreement, Council designates an Operational Area Coordinator, hereinafter referred to as "Coordinator" Based on the type of disaster described below, the initial response Coordinator shall be the incumbent of the position designated below:

a. Law Enforcement Mutual Aid Coordinator. The Law Enforcement Mutual Aid Coordinator is designated as the initial response Coordinator for emergencies where evacuation, law and order are of the highest priority as related to earthquake, tsunami, nuclear power plant emergency, civil disturbance, terrorism, or act of war.

b. Fire and Rescue Mutual Aid Coordinator. The Fire and Rescue Mutual Aid Coordinator is designated as the initial response Coordinator for emergencies where the life or safety of the public is threatened due to fire, mass casualty emergency, or hazardous materials release.

- c. **Public Works Mutual Aid Coordinator.** The Public Works Mutual Aid Coordinator is designated as the initial response Coordinator for emergencies where public works or environmental protection resources shall be the primary method used for mitigation and recovery such as during flood, storm, dam failure or oil spill.
- d. **Health Care Mutual Aid Coordinator.** The Health Care Mutual Aid Coordinator is designated as the as the initial response Coordinator for emergencies where there is a threat of an epidemic or a declared epidemic.
- e. **Alternates to the Operational Area Coordinator.** Each incumbent of a position eligible to act as the initial response Coordinator shall annually designate, in writing by name and in order of succession, a minimum of two alternates. This designation shall be filed with the Operational Area Manager as described in Section H of this Agreement, no later than July 1st of each year.
- f. **Line of Succession.** In the event that neither the designated initial response Coordinator nor either of the designated alternates is available to serve in the capacity of the initial response Coordinator, the following line of succession shall be used to ensure continuity of Operational Area operations during times of emergency:
 - 1) **Law Enforcement Mutual Aid Coordinator and two designated alternates.**
 - 2) **Fire and Rescue Mutual Aid Coordinator and two designated alternates.**
 - 3) **Public Works Mutual Aid Coordinator, and two designated alternates.**
 - 4) **Health Care Agency Mutual Aid Coordinator and two designated alternates.**
- (2) **Unified Command and Joint Operational Area Coordinator.** Where appropriate, the Coordinator shall use a unified command, which is standard procedure for emergencies which involve multiple jurisdictions or professional disciplines.
- (3) **Successor to the Initial Response Operations Coordinator.** Due to the changing circumstances and requirements of emergencies, especially in transition from the response to and recovery from an emergency, the Executive Board is hereby given authority to appoint successor Operational Area Coordinator(s) to succeed the initial response Operational Area Coordinator designated pursuant to Section G (1) of this Agreement. The successor Coordinator(s) shall have the

same powers and duties as the initial response Coordinator, as specified in Section G (4) of this Agreement.

- (4) **Powers and Duties.** The Coordinator shall direct and coordinate the Operational Area during times of emergency. The Coordinator shall have the following duties and powers:
- a. **Direction and Coordination.** Serve as key decision maker, in the Operational Area Emergency Operations Center providing direction and coordination necessary to accomplish the purposes of this Agreement and responsibilities of the Operational Area Lead as specified in Title 19 California Code of Regulations Section 2409 (e).
 - b. **Operational Area Representative.** Represent the Operational Area in all dealings with the public or private agencies on matters pertaining to emergencies as defined herein.
 - c. **Emergency Public Information.** Appoint a Public Information Officer to coordinate the dissemination of all emergency information, press releases, and public statements, to prevent conflicting information, misinformation, and the initiation of rumors, as appropriate to the type of emergency confronting the Operational Area.
 - d. **Emergency Proclamations.** Each SUBDIVISION shall retain the powers and responsibilities granted by law to proclaim an emergency in its jurisdiction, according to procedures set forth by the jurisdiction. The COUNTY Board of Supervisors shall retain the powers and responsibilities granted by law to proclaim an emergency in the County geographic area, according to procedures set forth in COUNTY Ordinance No. 3915 Section 3-1-6 of the Codified Ordinances of the County of Orange and COUNTY Board of Supervisors Resolution 95-386, as presently existing or as hereafter amended.

H. CREATION OF POSITION AND POWERS AND DUTIES OF OPERATIONAL AREA MANAGER:

- (1) **Operational Area Manager.** The position of the Operational Area Manager is hereby created. The Operational Area Manager shall be the COUNTY Emergency Manager as specified by COUNTY Ordinance No. 3915, Section 3-1-6 of the Codified Ordinances of the County of Orange and COUNTY Board of Supervisors Resolution 95-386, as presently existing or as hereafter amended.
- (2) **Powers and Duties.** The Operational Area Manager shall have the following powers and duties:

- a. **Staff to the Operational Area Executive Board.** Serve as staff to the Executive Board, maintain close liaison with the Executive Board, and coordinate all activities of assigned Operational Area staff with the Executive Board.
- b. **Daily Coordination and Assistance.** Direct the daily coordination and cooperation between the Operational Area staff and the Operational Area Emergency Organization, and Executive Board Subcommittees, including OCEMO. Resolve questions of authority and responsibility that may arise between them, and work closely with and assist the Executive Board, as required.
- c. **Emergency Operations Center Maintenance.** Maintain the Operational Area Emergency Operations Center in a constant state of readiness, providing staff as needed to support the Emergency Operations Center operations during times of emergency in order to coordinate emergency information between the COUNTY and all SUBDIVISIONS, state and federal agencies, and volunteer organizations.
- d. **Notification of Emergency Operation Center Activation.** Notify the Executive Board and Board of Supervisors of an Emergency Operations Center activation as soon as practical, and keep the Executive Board and Board of Supervisors informed on all aspects of a current emergency situation as soon as information becomes available.
- e. **OCEMO Support.** Provide support to the OCEMO Representative Board for agendas and minutes only. Staff support to OCEMO Committees shall be provided by OCEMO members.
- f. **Budget and Staffing.** Develop an annual operating budget and staffing recommendations and monitor the Operational Area expenditures at the direction of and for the approval of the Executive Board.
- g. **After Action Reports.** Coordinate with OCEMO the development of after action reports for the Executive Board, following emergencies in which the Operational Area is activated.

I. OPERATIONAL AREA EMERGENCY PLAN: Under the direction of the Executive Board, OCEMO shall be responsible for ensuring the development and maintenance of the Operational Area Emergency Plan, which shall provide for the effective mobilization of all of the resources of the Operational Area, both public and private, to meet any condition constituting an emergency; and shall provide for the organization, powers and duties, and staff of the Operational Area Emergency Organization as described in Section M of this Agreement.

- (1) **Compliance.** The Operational Area Emergency Plan shall comply with applicable local, state and federal planning criteria, analyze the risks faced by the

Operational Area, assign functional responsibilities to Mutual aid organizations, COUNTY agencies/departments, SUBDIVISIONS, and personnel, and assign lines of succession for the members of the Operational Area Emergency Organization.

- (2) **Functional assignments.** The Operational Area Emergency Plan shall include the functions assigned to the mutual aid organizations, COUNTY agencies/departments and SUBDIVISIONS, and it shall be the responsibility of the agency/department heads and SUBDIVISIONS to appoint coordinators who shall report to the Emergency Operations Center and carry out the assigned duties as appropriate.
- (3) **Adoption.** The Emergency Plan shall not be effective until adopted by the Executive Board and a majority of all Council members.

J. COUNTY SPECIFIC RESPONSIBILITIES. The COUNTY shall act as the Operational Area Lead Agency. The Operational Area Lead Agency shall have the following responsibilities to the Operational Area in addition to those member responsibilities specified under Section K of this Agreement:

- (1) **24 Hour Contact Point.** The COUNTY shall provide the 24 hour contact point for the Operational Area and act as lead in activating the Operational Area Emergency Operations Center, hereinafter referred to as "OAEOC".
- (2) **Operational Area Emergency Operations Center.** The COUNTY Emergency Operations Center located at 2644 Santiago Canyon Road, in Silverado, California and Alternate Emergency Operations Center, as designated, shall serve as the OAEOC.
- (3) **Initial EOC Activation Staffing.** The COUNTY shall provide initial OAEOC activation staff. SUBDIVISIONS with available resources shall provide secondary and relief OAEOC staffing.
- (4) **EOC Maintenance.** COUNTY Emergency Management staff shall be responsible for ensuring the OAEOC is maintained in a state of constant readiness.
- (5) **Operational Area Council Executive Board Support.** The COUNTY shall provide support to the Executive Board for agendas and minutes for meetings and coordinating follow up only. Staff support to Subcommittees and Technical Advisory Groups shall be provided by Council members and their representatives.
- (6) **OCEMO Support.** The COUNTY shall provide support to the OCEMO Representative Board for agendas and minutes only. Staff support to OCEMO Committees shall be provided by OCEMO members.

K. OPERATIONAL AREA COUNCIL MEMBER RESPONSIBILITIES: Members of the Operational Area Council shall have the responsibilities as set forth below:

- (1) Participation.** Actively participate as a member in the Council, Executive Board if designated, Subcommittees and Technical Advisory Groups including OCEMO, and in the Operational Area Emergency Organization, including providing staff to support the work of the Executive Board, Subcommittees and Technical Advisory Groups.
- (2) Emergency Plan and Organization.** Maintain an emergency plan and organization to provide for the emergency needs in the SUBDIVISION according to SEMS, and coordinate with and, where able, support other SUBDIVISIONS, the COUNTY, and the OAEOC.
- (3) Emergency Management Program.** Develop an emergency management program which shall provide for the needs of the SUBDIVISION, which shall be complementary to and compatible and coordinated with the needs of the Operational Area in the event of an emergency.
- (4) Emergency Assistance.** Provide assistance during an emergency:

 - a. Capabilities and Agreements.** SUBDIVISIONS shall offer assistance within the limits of capabilities and according to applicable mutual aid agreements.
 - b. EOC Staffing.** SUBDIVISIONS with available resources shall provide secondary and relief OAEOC staffing.
- (5) Resource list.** Maintain a current resource listing of the facilities, equipment and supplies available in the jurisdiction for use in the event of an emergency.
- (6) Cooperation.** Promote cooperation among all SUBDIVISIONS in order to improve the overall Operational Area emergency management program.
- (7) Training and Exercises.** Assure training and exercises within the SUBDIVISION and Operational Area, maintain a thorough knowledge of the Operational Area Emergency Plan and ensure that the supporting services and key personnel are properly trained and organized to meet all of their responsibilities in the event of an emergency.
- (8) Emergency Notifications.** Ensure that internal and Operational Area emergency notification lists are kept current.
- (9) Procedures.** Develop SUBDIVISION procedures which outline the steps necessary to complete tasks as a member of the Operational Area.

- (10) **Critical Personnel.** Identify at least two alternates for each person deemed critical to SUBDIVISION and Operational Area operations, either to serve in the capacity of the primary contact when (s)he is not available, or to facilitate 24 hour operation when needed in times of emergency.

L. OPERATIONAL AREA EXPENSES AND REVENUES

- (1) **Minimum costs/efficiency.** All costs shall be kept to a minimum, and efficiencies in use of staff, materials, etc. shall be a priority.
- (2) **Costs of Operational Area EOC Emergency Activation.** The COUNTY declares its willingness to provide the Operational Area 24 hour contact point, the OAEOC and initial OAEOC staffing, and to activate the OAEOC as required by SEMS as set forth in Section N (4) of this Agreement. The COUNTY shall exercise prudence in the staffing and level of activation, and shall deactivate the OAEOC when requested by SUBDIVISION(s) or as soon as practical, as allowed by law. The COUNTY is to act as a member of the Operational Area only and shall not be solely responsible for the costs of activating the OAEOC. The Executive Board shall be responsible for the development of policy and procedures similar to other mutual aid agreements where in SUBDIVISION(s) requiring activation of the OAEOC shall be responsible for reimbursement of the COUNTY and other SUBDIVISIONS for the cost of activation, if the COUNTY does not activate the OAEOC for its use, and cannot legally declare an emergency for the purposes of reimbursement from the State or Federal governments.
- (3) **Operational Area Administrative Expenses.** The Executive Board shall be responsible for acquisition and distribution of Emergency Management Assistance grant funds, and any other funds, to cover the administrative costs of the Operational Area, including any reimbursement to the COUNTY for services requested of the COUNTY pursuant to this subsection. The Executive Board shall be responsible for determining the potential source of, and for acquiring funds or staff time to match the grant(s). The COUNTY shall provide administrative staffing for the Operational Area, as determined by the Executive Board and/or Council in the annual budget, to carry out the duties as delineated in Section H of this Agreement. The COUNTY is to act as a member of the Operational Area only and shall not be solely responsible for the costs of administering the Operational Area.
- (4) **Emergency Expenses.** During emergencies, all Parties shall be expected to participate, according to mutual aid and other agreements, and to the maximum extent possible, with the understanding that during an emergency the priority is life, safety, property and the environment, regardless of which jurisdiction is impacted.
- (5) **Emergency Aid to Parties.** Nothing herein shall be construed to restrict or control any Party's right or ability to apply for or receive emergency aid, loans or

grants from any source including the State and Federal government. Neither any Party nor the Operational Area shall have any claim upon or interest in any emergency aid funds obtained by any other Party for its emergency expenses, with the exception that SUBDIVISIONS may be responsible for reimbursement of OAEOC activation costs as set forth in Section (L) of this Agreement.

M. DESCRIPTION, FUNCTION AND DUTIES OF THE OPERATIONAL AREA EMERGENCY ORGANIZATION

- (1) **Description.** All officers and employees of the Parties, together with those volunteer forces enrolled to aid them during an emergency, and all groups, organizations, and persons who may by agreement or operation of law, including persons pressed into service under the provisions of COUNTY Ordinance No. 3915 Section 3-1-6 of the Codified Ordinances of the County of Orange as presently existing or as hereafter amended, shall constitute the Operational Area Emergency Organization, and shall be charged with duties incidental to the protection of life and property in the Operational Area during times of emergency.
- (2) **Functions and Duties.** The functions and duties of the Operational Area Emergency Organization shall be distributed among such Mutual aid organizations, COUNTY agencies/departments, SUBDIVISIONS, and staff as the Operational Area Emergency Plan shall prescribe. The form of the organization, titles and terminology shall conform to SEMS.

N. ACTIVATION OF THE OPERATIONAL AREA EMERGENCY OPERATIONS CENTER

- (1) **Location.** The COUNTY Emergency Operations Center located at 2644 Santiago Canyon Rd., Silverado, California, or alternate as designated, shall serve as the OAEOC. Communication connection to the OAEOC shall be the responsibility of each SUBDIVISION and Mutual aid Coordinator or their representative.
- (2) **Virtual Operational Area EOC.** The OAEOC shall be used as the communication and coordination center and in so far as possible, function as a virtual OAEOC, utilizing any available telecommunication resources so that Parties may communicate without collocation. However, to ensure communication, it may be necessary for representatives and any support staff they may require to be present at the OAEOC. SUBDIVISIONS not present shall be responsible for establishing direct contact with the OAEOC.
- (3) **Staff for the Operational Area Emergency Operations Center**
 - a. **OAEOC Maintenance.** COUNTY Emergency Management staff shall be responsible for ensuring the OAEOC is maintained in a state of constant readiness.

- b. **Initial Activation and Beyond.** The COUNTY shall provide initial OAEOC activation staff. SUBDIVISIONS with available resources shall provide secondary and relief OAEOC staffing. emergency management or other mutual aid shall be used to staff the OAEOC as necessary.
- c. **Mutual Aid Coordinators.** Mutual Aid Coordinators may be present in the OAEOC, but if not present, shall be responsible for establishing direct contact with the OAEOC.

(4) Required Activation:

- a. **Support to Emergency.** The Operational Area functions as support to the local government and field response and does not command the emergency response directly.
- b. **Conditions.** Activation of the OAEOC is required by SEMS, Title 19 California Code of Regulations Section 2409 (f), under the following conditions:
 - 1) **On Request.** “A local government within the Operational Area has activated its EOC and requested activation of the Operational Area to support their emergency operations.”
 - 2) **Two City Local Emergency.** “Two or more cities within the Operational Area have declared or proclaimed a local emergency.”
 - 3) **COUNTY and City Local Emergency.** “The County and one or more cities have declared or proclaimed a local emergency.”
 - 4) **Request for Governor’s Proclamation.** “A city, city and County, or County has requested a governor’s proclamation of a state of emergency, as defined in Government Code 8558(b).”
 - 5) **State of Emergency.** “A state of emergency is proclaimed by the governor for the County or two or more cities within the Operational Area.”
 - 6) **Request for Outside Resources.** “The Operational Area is requesting resources from outside its boundaries, except those resources used in normal day-to-day operations which are obtained through existing agreements providing for the exchange or furnishing of certain types of facilities and services on a reimbursable, exchange, or other basis as provided for under the Master Mutual Aid Agreement.”

- 7) **Request for Operational Area Resources.** “The Operational Area has received resource requests from outside its boundaries, except those resources used in normal day-to-day operations which are obtained through existing agreements providing for the exchange or furnishing of certain types of facilities and services on a reimbursable, exchange, or other basis as provided for under the Master Mutual Aid Agreement.”

c. **Activation Levels.** The OAEOC activation levels are described below:

- 1) **Activation Level One.** Level One shall mean activation of the OAEOC at a minimum level with COUNTY emergency management staff to prepare the OAEOC and notify the Operational Area Emergency Organization and coordinate information among the members of the Operational Area and with Regional State officials as required by SEMS.
- 2) **Activation Level Two.** Level Two shall mean partial activation of the OAEOC, staffed by the Operational Area Coordinator or alternate, COUNTY emergency management personnel, along with personnel from COUNTY agencies/departments and other personnel selected to meet the functional needs of the emergency Operational Area Emergency Organization during times of emergency.
- 3) **Activation Level Three.** Level Three shall mean full activation of the OAEOC, including all personnel as indicated at level two plus the Executive Board, who shall serve as the Policy Group to advise the Coordinator on the use of resources in response to the disaster, establish policies, rules and regulations regarding the disaster and the subsequent recovery operations, and prioritize resources to effectively mitigate the disaster.

O. EFFECTIVE DATE: This Agreement shall become effective upon the approval and execution by the COUNTY Board of Supervisors and at least one SUBDIVISION. Any SUBDIVISION in Orange County may become a Party hereto by executing this Agreement. Notice shall be provided to the COUNTY upon a SUBDIVISION's execution of this Agreement as indicated in Section T of this Agreement.

P. WITHDRAWAL: Any Party may withdraw from this Agreement by providing written notice to the COUNTY. Said notice shall be given 30 days before withdrawal from this Agreement.

Q. SUSPENSION OF VOTING PRIVILEGES: In the event Operational Area fees are adopted, a Party's failure to pay said fees within 60 days after said fees become due, shall result in the immediate suspension of that Party's voting privileges in matters considered by any body,

board, subcommittee, committee, or group established by this Agreement. Voting privileges shall be restored upon payment.

R. INDEMNIFICATION: Each Party shall defend, indemnify and hold harmless the other Parties, and their officers, agents, employees and representatives from any and all losses, liability, damages, claims, suits, actions, administrative proceedings, demands, and litigation, and all expenses and costs relating to acts or omissions of the indemnitor, its officers, agents, employees, or representatives arising out of or incidental to performance under this Agreement. No Party assumes liability for the acts or omissions of persons other than that Party's respective officers, agents, employees or representatives.

S. COUNTERPARTS: This Agreement may be executed in two or more counterparts, each of which shall be deemed an original, and all of which shall constitute one and the same instrument.

T. AMENDMENT: This Agreement may not be amended or modified except in a writing executed by a majority of all Parties.

ORANGE COUNTY

OPERATIONAL AREA AGREEMENT

Clarification of Operational Area, Operational Area Executive Board, and Operational Area Coordinator Roles and Responsibilities

Addendum 1

CLARIFICATION OF OPERATIONAL AREA ROLES AND RESPONSIBILITIES

The Operational Area Agreement and Emergency Plan are based on the policies established by the SEMS Regulations; in regard to the role of the Operational Area Coordinator (OAC), Operational Area Executive Board (Executive Board), Operational Area Council (OA Council) and overall Operational Area (OA) operations.

OPERATIONAL AREA- PURPOSE, RESPONSIBILITIES AND AUTHORITIES

WHERE

SEMS Regulations
2403 (3)

WHAT

OA level manages and/or coordinates information, resources, and priorities among local government within the OA and serves as coordination and communication link with Region.

SEMS Regulations
2409 (e) (3)

The lead agency of the OA shall:
Use multi-agency or interagency coordination to facilitate decisions for overall OA level emergency response activities.

Contrast of Authorities between Field Response and OA

SEMS Regulations
2405 Field Response Level (1) (A)

Command is the directing, ordering and controlling of resources by virtue of explicit legal, agency, or delegated authority.

SEMS Regulations
2409 (a)

OA Level is used by the county and political subdivisions for the coordination of emergency activities and to serve as a link in the system of communications and coordination between the state's emergency operations centers and the operations centers of the political subdivisions.

SEMS Regulations
2409(e) (1) and (2)

The lead agency of the OA shall:
Coordinate information, resources and priorities among the local governments and between the regional level and local government level.
"Coordination of Fire and Law Enforcement resources shall be accomplished through their respective mutual aid systems".

OA Emergency Plan
Management Section Annex A
pg 2

The OA is a communication and coordination point that provides support for Mutual Aid Coordinators, OA members and the State. It does not command or control emergency operations.

ALSO:

OA Emergency Plan
Management Section Annex A
pg 7 III D 4 a

EXECUTIVE BOARD RESPONSIBILITIES AND AUTHORITIES

The Executive Board is responsible for working with the OAC in setting OA policy and priorities, is notified, convened and co-located with the OAC in the Command Center, is responsible to represent their appointing organizations and the expertise, resources and policies of their organizations and to convene a MACS as appropriate.

WHERE

OA Emergency Plan
Management Section Annex A
Enclosure A-1 pg 1 II A 2

OA Agreement
pg 4 F (1) c

ALSO:

OA Emergency Plan
Management Section Annex A
pg 5 III A 5

AND:

OA Emergency Plan
Management Section Annex A
Enclosure A-1 pg 15 IV A

OA Agreement
pg 3 F (1) b
AND:
pg 5 F (2) b

OA Agreement
pg 4 F (2) a

OA Agreement
pg 5 F (2) b

OA Agreement
pg 5 F (2) b 4)

OA Agreement
pg 7 F (2) b 5)
AND:
pg 14 G (3)

OA Emergency Plan
Management Section Annex A
pg 9 III 4 d

WHAT

Support the OAC by providing policy and priority advice and by convening a MACS as appropriate.

Convene the OA Council (Multi-Agency Coordination System).

Identify OA policy issues for submittal to OA Council.

Represent expertise and interests of Mutual Aid, jurisdictional, and professional disciplines.

Oversee OA Manager
Develop OA policies and Emergency Plan
Develop OA Budget
Review and impact legal requirements

Advise OA Council on Recovery

Appoint successor to the initial response OAC.

OAC responsibilities may be transferred at the discretion of the Executive Board. Due to changing requirements of emergencies, the Executive Board may appoint successor OAC(s).

EXECUTIVE BOARD RESPONSIBILITIES AND AUTHORITIES, CONT.WHERE

OA Agreement
pg 12 F (2) d

OA Agreement
pg 16 H (2) d

OA Agreement
pg 21 L (3) c

ALSO:

OA Emergency Plan
Management Section Annex A
pg 7 III D 3 c

OA Emergency Plan
Management Section Annex A
AND:
Enclosure A-3 pg 4

OA Emergency Plan
Management Section Annex A
Enclosure A-4 pg 3 and continuing

OA Agreement
pg 23 N (4) c 3)

ALSO:

OA Emergency Plan
Management Section Annex A
pg 8 III D 4 c 3) which continues:

OA Emergency Plan
Management Section Annex A
Enclosure A-1 pg 6 III C

Appendix A-2

WHAT

Review the emergency situation and make and receive appropriate recommendations to the OAC and OA Council.

Be notified and keep apprised of the emergency situation.

Mutual Aid Coordinators may be present, but if not present, shall be responsible for establishing direct contact with the OA EOC.

Executive Board is convened in the Command Center with the OAC to ensure communication and coordination.

Executive Board is notified of activation of the EOC, is kept apprised of the situation and is convened by the Chair as appropriate.

Activation Level Three shall mean full activation the OA EOC, including the Executive Board, to advise the OAC on the use of resources in response to the disaster, establish policies, rules and regulations regarding the disaster and the subsequent recovery operations and prioritize resources to also effectively mitigate the disaster.

The Executive Board and OAC will be responsible for establishing a MAC including representatives of affected jurisdictions as appropriate.

Description of duties

Executive Board EOC Checklist

OAC RESPONSIBILITIES AND AUTHORITIES

The OAC is responsible for direction of the OA EOC, for working with the Executive Board in setting OA policies and priorities, and ensuring coordination and communication of policy decisions, resource needs and priorities between OA members and the State throughout the emergency.

WHERE

OA Emergency Plan
Management Section Annex A
Enclosure A-1, pg 1 II A 1

OA Agreement
pg 14 G (2)

ALSO:

Operational Area Emergency Plan
Management Section Annex A
pg 4 III A 3 e

OA Agreement
pg 14 G (4) a

OA Emergency Plan
Management Section Annex A
pg 2 III A

OA Emergency Plan
Management Section Annex A
pg 4 III A e, following paragraph

OA Agreement
pg 23 N (4) c 3)

ALSO:

OA Emergency Plan
Management Section Annex A
pg 8 III D 4 c 3) which continues:

WHAT

OAC is responsible for management of the OA EOC and overall coordination and communication between the OA members and the state.

Where appropriate, the Coordinator shall use a unified command, which is standard procedure for emergencies which involve multiple jurisdictions or professional disciplines.

Direct and coordinate the Operational Area, serve as key decision maker in the OA EOC, providing direction and coordination necessary to accomplish the purposes of the OA Agreement and responsibilities of OA lead agency as specified by SEMS Regulations 2409 (e) see citation above).

The OA emergency organization is managed by the OAC who reports to the OA Council. The OAC is supported by advice from the Executive Board and affected jurisdictions in a MACS.

The initial response OAC authorizes full activation of the OA EOC and responds when appropriate to serve as key coordinator; providing direction and coordination necessary to accomplish the responsibilities of the OA EOC.

Activation Level Three shall mean full activation of the OA EOC, including the Executive Board, to advise the OAC on the use of resources in response to the disaster, establish policies, rules and regulations regarding the disaster and the subsequent recovery operations and prioritize resources to also effectively mitigate the disaster.

The Executive Board and OAC will be responsible for establishing a MAC including representatives of affected jurisdictions as appropriate.

OAC RESPONSIBILITIES AND AUTHORITIES, CONT.WHERE

OA Agreement
pg 14 G (4) b

OA Agreement
pg 15 G (4) c

ALSO:

OA Emergency Plan
Management Section Annex A
Enclosure A-1pg 4 IIIB

AND:

Appendix A-1

WHAT

Represent the OA in dealings with public or private
agencies.

Appoint OA Public Information Officer.

Description of duties.

OAC EOC Checklist.

ORANGE COUNTY

OPERATIONAL AREA AGREEMENT

Addendum 2

ORANGE COUNTY OPERATIONAL AREA POLICY AND PROCEDURE

Subject:

Operational Area Administration Financing (including Use of Emergency Management Assistance Program Grant).

Reference:

Operational Area Agreement Section L (2), page 19.

Background:

The Operational Area Executive Board is responsible to prepare a strategic plan and budget for the Operational Area annually, including how the Operational Area will be financed and use of any grant funds.

Policy:

All grant funds received will be used for the benefit of the Operational Area. Administrative services for the Operational Area will have the first priority for grant funding, as approved by the Operational Area Executive Board. Remaining grant funds will be distributed by the Operational Area Executive Board, consistent with the requirements of the grant funding agency. The goal of any distribution of grant funds shall be to maximize funds for program implementation and minimize costs for accounting and administering the grants.

Procedure:

1. The Operational Area Manager shall present an annual administrative budget for review and approval of the Operational Area Executive Board based on the Board's approved strategic plan.
2. The Operational Area Manager shall present a report on any grant funds available and the requirements to receive the grant.
3. The Executive Board shall have responsibility to approve the budget.
4. The Executive Board shall determine how grant funds will be distributed, with first priority being given to the administrative budget.
5. Grant funds available after Operational Area administrative costs are covered shall be distributed at the discretion of the Board, consistent with the requirements of the grant funding agency.

1997 Proposed EMA Grant Funds Distribution 6/20/97

The proposed Operational Area EMA Grant Guidelines are as follows. The assumption is that this grant requires a dollar for dollar match by each organization receiving funds.

1. Only the Operational Area Lead Agency and the 31 cities are eligible to apply for EMA funding.
2. To become an eligible city, the city representative must attend at least half of the OCEMO meetings per year.
3. To become an eligible city, the city must activate its EOC annually either for an actual occurrence or an exercise.
4. To become an eligible city, the city must participate in an Operational Area functional exercise at least once a year.
5. If in the future, funding cuts occur, the OA Lead Agency will receive and is required to match no more than 50% of the total allotment for Orange County. In FY 1997/98 the OA Lead Agency is anticipated to receive \$115,773 of an estimated \$246,319 allocation.
6. All total city EMA funds will be divided by city population between the cities that are participating in the EMA funding program. Cities must complete the Orange County Operational Area EMA Application Form. Each approved city must complete the Orange County Operational Area EMA activities Form which must be attested to by the City Manager or designee. These forms must be submitted to the OA Executive Board and approved to receive EMA funding.
7. Funding is available regardless of membership status in the Operational Area.
8. The hours to be devoted to emergency management will be determined by state guidelines. The State has required that a city must have at least a 50% employee (20 hours per week) devoted to emergency management. Should the State or FEMA eliminate this criteria, each city should at least identify an employee who will be responsible for the above criteria.

Orange County Operational Area EMA Application Form
For the period October 1, 1999-September 30, 2000

It is hereby agreed that the City of _____ shall meet the following requirements to receive an Emergency Management Assistance Program Grant:

1. The city representative, _____, will attend at least half of the OCEMO meetings per year.
2. The city will activate its EOC this year for an exercise, unless it is activated for an actual emergency.
3. The city will participate in the Operational Area functional exercise this year.
4. The City will receive a per capita allocation of the total funds available to cities, dependent upon the number of cities that are participating in the EMA funding program. The city will complete the Orange County Operational Area EMA activities Form which must be attested to by the City Manager or designee. The form will be submitted to the OA Executive Board and approved before any EMA funding will be received.

City Manager Signature: _____ Date: _____

Orange County Operational Area EMA Activities Form For the period October 1, 1998 - September 30, 1999

The City of _____ certifies that it has met the following requirements to receive an Emergency Management Assistance Program Grant:

1. The city representative attended at least half of the OCEMO meetings per year.
Name: _____
Meetings Attended (Dates): _____

2. The city activated its EOC this year for an exercise on _____,
Or the city activated its EOC for an actual emergency on _____.

3. The city participated in the Operational Area functional exercise this year by:
(check all that apply)
☐ activating its EOC
☐ providing staff for the OA EOC
☐ providing staff for other jurisdiction's EOCs
☐ providing controllers, simulators or evaluators
☐ participating in the OA Exercise Design Committee

4. The City anticipates receipt of \$_____, per the allocation letter received. This is a per capita allocation of the total funds available to cities, dependent upon the number of cities that are participating in the EMA funding program.

5. The city has met the state requirement for hours to be devoted to emergency management. (The State has required that a city must have at least a 50% employee [20 hours per week] devoted to emergency management.), or (if there are no state requirements), the city identified _____ as the employee who was responsible for the above criteria.

Submittal of this form is a request for approval by the OA Executive Board for disbursement of the allocated EMA funding.

Attest: _____
(City Manager or Designee)

Date: _____

ORANGE COUNTY

OPERATIONAL AREA AGREEMENT

MUTUAL AID PLAN

Addendum 3

ORANGE COUNTY OPERATIONAL AREA POLICY AND PROCEDURE

Subject:

Operational Area Emergency Operations and Mutual Aid Financing

Reference:

Operational Area Agreement Section L (2), page 19.

Background:

The Operational Area Executive Board is responsible to approve plans and procedures for the Operational Area emergency operations. It was identified that a policy to ensure OA EOC costs are controlled and allocated would be advantageous to all of the Operational Area members. In addition, it was determined that a mutual aid policy which allowed sharing of human resources beyond those covered by currently existing mutual aid agreements would be desirable both in staffing the OA EOC and other emergency response locations and organizations.

Policy:

Mutual Aid is requested and provided because it is needed to respond to an emergency, not because it is anticipated that local government will be reimbursed by state or federal disaster funds.

Any legally required Operational Area EOC activation lasting less than 12 hours will be provided at no cost to the requesting jurisdiction. Beyond this initial 12 hour activation period, all personnel and equipment costs associated with the emergency shall be the responsibility of the requesting agency, including direct, indirect and equipment costs.

Reimbursement claims will be handled by the responding jurisdiction invoicing the requesting jurisdiction for all actual costs, including direct, indirect and equipment costs. Individuals providing Mutual Aid will be responsible for maintaining their own logs time sheets, travel claims and other documentation necessary for reimbursement, this documentation will be submitted to the agency who will invoice the requesting jurisdiction.

Upon notification of the request for the activation of the OA EOC, the Operational Area Manager shall discuss the level of activation and staffing with the requesting jurisdiction. After activation, the requesting jurisdiction will also be responsible for determining whether a second shift will be necessary and the level of activation and staffing required.

Procedure:

1. The Operational Area activation procedure is found in Appendix D-1 of the Operational Area Emergency Plan.
2. The Operational Area Mutual Aid Plan is attached.

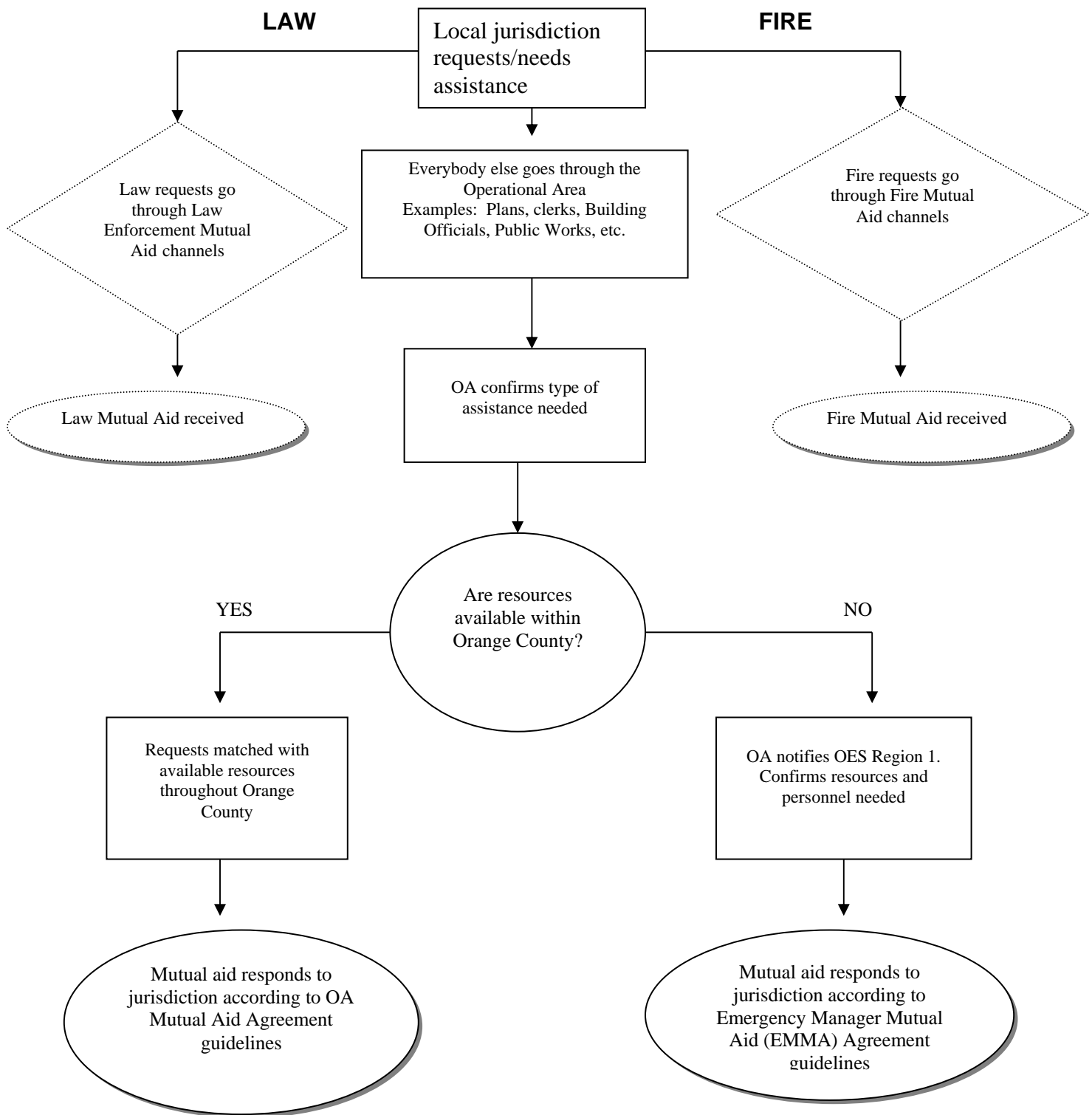
ORANGE COUNTY

OPERATIONAL AREA

MUTUAL AID PLAN

APPROVED: August 20, 1997

OPERATIONAL AREA MUTUAL AID DIAGRAM



OPERATIONAL AREA MUTUAL AID POLICY

This policy has three parts: Part One outlines the policy and procedures; Part Two contains more specific checklists; and Part Three contains forms.

PART ONE

I. Introduction

A. Purpose

The purpose of the Operational Area Mutual Aid Policy (OAMA) is to support disaster operations in the Operational Area EOC and effected Orange County jurisdictions by coordinating and providing mutual aid assistance as requested and necessary.

B. Objectives

1. Provide emergency response and management personnel to support local jurisdictions and the Operational Area.
2. Coordinate reception, assignment and training of assigned personnel.
3. Maintain the Operational Area Mutual Aid Policy.
4. Coordinate training for Operational Area response personnel through SEMS training, emergency management course work, exercises and actual emergency response.

II. Background

In 1995, an Operational Area was formed by the Orange County Board of Supervisors to meet the needs and requirements of the Standardized Emergency Management System (SEMS). All cities, special districts and the County in the County of Orange were included as potential members in this agreement, each carrying an equal vote. One of the understandings inherent in this agreement is that all political subdivisions face the potential for emergencies that exceed their capability to respond. Further, it is recognized that the protection of life, property and environment are of first importance, regardless of which jurisdiction is impacted. This policy is designed to provide detailed procedures for use of mutual aid resources within Orange County in the event of an emergency.

III. Authorities

- California Master Mutual Aid Agreement

- Sections 2400-2450 of Title 19, Division 2 of the *California Code of Regulations* (Standardized Emergency Management System)
- California Emergency Services Act
- *California Labor Code*, Section 3211.92 (Disaster Services Worker)
- Operational Area Agreement of the County of Orange and Political Subdivisions

IV. Assumptions

The Operational Area Mutual Aid Policy is based on the following assumptions:

- A. The main tenet of Mutual Aid operations is that there is full commitment of resources by the requesting jurisdiction prior to the initiation of a mutual aid request. This does not require actual exhaustion of all resources but it does anticipate full mobilization and commitment to the emergency.
- B. During a Board of Supervisor's Concurrence, a Governor's Proclamation of a State of Emergency or a Presidential Disaster Declaration, the OA Manager will designate an OAMA Coordinator. The OAMA Coordinator will facilitate coordination and assignment of OA resources.
- C. Requests for mutual aid will follow normal Mutual Aid channels consistent with the California Master Mutual Aid Agreement and SEMS.
- D. Other discipline specific Mutual Aid agreements established outside of this agreement shall take precedence over this agreement (fire, law, medical/health, etc.).
- E. Local government must use SEMS in order to be eligible for state funding of response related costs pursuant to activities identified in the California Code of Regulations. Associated costs incurred by the jurisdictions providing assistance may be eligible for reimbursement as part of "emergency protective measures." These measures are described in the National Disaster Assistance Act (NDAA) when a state of emergency has been declared, and by PL 93-288 when there is a Presidential Declaration.

V. Organization

The OAMA system is composed of emergency management and response personnel from local jurisdictions in the Orange County Operational Area.

- A. The County, cities and special districts will forward their requests for Mutual Aid to the Operational Area.
- B. The Operational Area will act as the coordination point for the County, cities and special districts within its boundaries.

- C. If a request for assistance cannot be met within Orange County, the request will be forwarded to the designated local OES Region Office.

VI. Policies and Procedures

A. General

1. Mutual Aid is requested and provided because it is needed to respond to an emergency, not because it is anticipated that local government will be reimbursed by state or federal disaster funds.
2. Any legally required Operational Area EOC activation lasting less than 12 hours will be provided at no cost to the requesting jurisdiction. Beyond this initial 12-hour activation period, all personnel and equipment costs associated with the emergency shall be the responsibility of the requesting agency, including direct, indirect, and equipment costs.
3. Mutual Aid between local jurisdictions will normally be free for the first 12-hour period, unless costs are otherwise agreed upon by both the requesting and the responding agencies. When Mutual Aid assistance between jurisdictions within the Operational Area exceeds the initial 12-hour response period, the requesting agency agrees to pay the responding agency at their actual cost, including direct, indirect and equipment costs.
4. Reimbursement claims will be handled by the responding jurisdiction invoicing the requesting jurisdiction for all actual costs, including direct, indirect and equipment costs. Individuals providing Mutual Aid will be responsible for maintaining their own logs, time sheets, travel claims, and other documentation necessary for reimbursement. This documentation will be submitted to their agency who will invoice the requesting jurisdiction.

B. Personnel

1. Minimum criteria for selection of personnel will be completion of the Introduction to SEMS course.
2. All Mutual Aid personnel will receive a general information sheet prior to being dispatched to an assignment. (See Part 3 of the Operational Area Mutual Aid Policy, Dispatch Checklist).
3. Upon arrival, the requesting jurisdiction will brief assigned personnel and provide a procedure manual, all paperwork, tools, and equipment necessary to perform OAMA tasks.
4. The requesting jurisdiction may provide identification badges to OAMA personnel upon their arrival. There is no requirement for special identification.

5. Consistent with the organizational structure of SEMS, the position of OAMA coordinator will be a part of the OA Logistics Section (Personnel Branch).

C. Liability

1. Mutual Aid personnel provided under the OAMA policy are public employees, who during disaster situations are considered Disaster Service Workers. Work-related injuries to OAMA personnel will be handled by the responding jurisdiction under Workers' Compensation that may include the Disaster Service Worker program. All public employees are considered Disaster Service Workers during disaster situations.
2. OAMA personnel act as agents of the requesting jurisdiction, who shall hold harmless the responding jurisdiction from all acts and omissions by their staff while in the services of the requester.
3. The coverage for damage to a personal or local jurisdiction's vehicle, when the vehicle is being used during an assignment, will be provided for by the requesting jurisdiction. Normal wear and tear is excluded. Any claim for damage may be included in reimbursement claims to the requesting jurisdiction.

D. Reimbursable Costs

1. Unless other arrangements are made, reimbursable time begins 12 hours after check in at the assigned Emergency Operations Center (or other assigned location). It includes all actual costs - direct, indirect and equipment costs.
2. Reimbursable travel begins 50 miles from point of departure, whether it is home or work.
3. The requesting jurisdiction is responsible for providing reasonable lodging or reimbursing the responding jurisdiction for lodging expenses. This includes food and reasonable miscellaneous expenses.

E. Procedures for Reimbursement

1. The requesting jurisdiction's Finance Section or designated agency will provide the responding personnel with all of the necessary forms for the responding jurisdiction's designated Finance Department to complete for reimbursement. Necessary instructions will be given to the responding personnel enabling them to keep accurate records.
2. The responding jurisdiction will provide expedient billing information to the requesting jurisdiction.
3. The requesting jurisdiction will process any requests for reimbursement through their Finance Section.

4. The responding jurisdiction is responsible for providing timely reimbursement for their own personnel.
5. The requesting jurisdiction will provide reimbursement to the responding jurisdiction, not to individuals.
6. Record keeping will be consistent with the conditions of the Natural Disaster Assistance Act (NDAA) and the Stafford Act (PL 93-288).

F. Training

1. All OAMA personnel available for assignment are to complete the Introduction to SEMS course or equivalent prior to being dispatched for Mutual Aid assistance. This course is available through local OES offices and the Operational Area.

VII. Responsibilities

A. All jurisdictions in the Orange County Operational Area are responsible for:

1. Reviewing and understanding the OAMA policy.
2. Identifying procedures and training staff to integrate mutual aid coordination into their emergency organization.
3. Participating in exercises at the local level and Operational Area level as well as completing necessary SEMS training.
4. Participating in the Mutual Aid program as defined by the Master Mutual Aid Agreement and this Policy.

VIII. Concept of Operations

A. Activation

1. The system can be activated for small, single-jurisdictional emergencies or for large-scale disasters involving multiple emergencies.
2. Local government requests for Mutual Aid are made to the Operational Area. The Operational Area is responsible for coordinating Mutual Aid within its area.
3. Mutual Aid requests that the Operational Area is unable to fill will be forwarded to the local designated OES Region Office.
4. During all levels of activation, local jurisdictions will coordinate information on resource utilization through the Operational Area EOC.

B. Deactivation

1. Prior to deactivation, each individual providing Mutual Aid will complete the requesting agency's deactivation paperwork, including an OAMA Exit Survey Form, and submit it to the requesting jurisdiction.
2. Each person assigned to Mutual Aid assistance will submit all reimbursement documentation to their agency's Finance Department/Finance Section. The responding jurisdiction will document all costs and invoice the requesting jurisdiction.
3. The requesting jurisdiction will process all claims for reimbursement. Reimbursement will be made directly to the responding jurisdictions, not to individuals. It is the responsibility of the responding jurisdiction to provide their personnel with timely reimbursement.
4. The OAMA Coordinator or the Logistics Section/Personnel Branch Coordinator will submit an After-Action Report, copies of the OAMA Exit Survey, and OAMA Evaluation Forms to the Operational Area Emergency Operations Center Manager with recommendations for improvements.

IX. Standardized Emergency Management System (SEMS)

The Standardized Emergency Management System (SEMS) incorporates the five functions: management/command, planning/intelligence, operations, logistics, and finance/administration, consistently from the local government level to the state level. All phases of the OAMA system are to operate consistent with SEMS regulations.

X. Appendices

- California Master Mutual Aid Agreement
- Sections 2400 - 2450 of Title 19, Division 2 of the *California Code of Regulations* (Standardized Emergency Management System - SEMS)
- *California Labor Code*, Section 3211.92 (Disaster Service Worker)
- Natural Disaster Assistance Act, Chapter 7.5 of Division 1 of Title 2 of the Government Code
- Operational Area Agreement of the County of Orange and Political Subdivisions

PART TWO

Checklists

The following checklists are provided:

- Local Jurisdiction
- Operational Area
- OAMA Coordinator

Each checklist is further divided into the following format:

- Normal day-to-day operations
- Activation for jurisdictions requesting and responding to mutual aid requests
- Deactivation

I. Local Jurisdiction

A. Normal Day-to-Day Operations

- Review the OAMA plan and familiarize yourself with the procedures.
- Brief your local officials on the benefits of OAMA.
- Obtain authority to participate in the OAMA program from your local officials.
- Review personnel and union policies regarding overtime.
- Develop and regularly update, a filing system or data base where resources available for the OAMA program can reside and be immediately accessed.
- Work with your operational area to ensure you receive information on OAMA resources in the operational area.
- Develop emergency kits for your personnel in the event they are activated (include this document in each kit). Plan for them to be self-sufficient.
- Identify roles and procedures for personnel you may receive through activation of OAMA. (Include an orientation packet with necessary forms.)
- Incorporate the use of OAMA into local exercises and drills.
- Participate in operational area or regional exercises and drills that include the use of the OAMA plan.

B. Activation (Requesting Jurisdiction)

- Declare a local emergency.
- Identify the position to be filled when making your request for mutual aid.
- Complete OASIS Resource Request Form identifying positions or tasks to be performed; describe particular skills needed to fill the position for which mutual aid is being requested. Include where and when to report and to whom. **(See Resource Request Form in Part Three)**. Submit the request through your operational area.
- Negotiate the specific terms and condition of aid with the agency providing mutual aid.
- Ensure your logistics branch has arranged for lodging and local transportation for incoming personnel. **(See OAMA Dispatch Checklist in Part Three.)**
- Provide responding OAMA personnel with orientation packet including copies of time sheets, daily activity logs, and travel claim forms. Make certain copies are available for

additional incoming personnel. **(See OAMA Check-In and Check-Out Form in Part Three.)**

- Brief responding mutual aid personnel on: the situation, their duties, support staff, who they report to, and the anticipated duration of their assignment. **(See OAMA Personnel Check-In/Check-Out in Part Three.)**
- Conduct periodic review/evaluation of assignments and make necessary adjustments. Forward changes to the OAEOC. **(See Operational Area Resources Request Tracking Form in Part Three.)**

C. Activation (Responding Jurisdiction)

- Verify that the requesting jurisdictions have declared a local emergency.
- Establish ground rules for costs, duration, and personnel assignments from requesting agency.
- Forward information and specific details to responding personnel. **(See OAMA Dispatch Checklist Form in Part Three.)**
- Inform your operational area of the mission, duration, assignment and other particulars relating to OAMA resource requests.
- Maintain records of mutual aid resources sent.
- Establish contact with the OAMA Coordinator at the Operational Area, provide status updates when personnel are dispatched and released from their assignment.

D. Deactivation (Requesting Jurisdiction)

- Prior to deactivation ensure responding personnel have completed all necessary paperwork including an OAMA Exit Survey Form. Forward a copy of the exit survey to the operational area. **(See OAMA Exit Survey Form in Part Three.)**
- Complete an OAMA Evaluation Form and forward with a copy of the After Action Report to the operational area logistics section. **(See OAMA Evaluation Form in Part Three.)**
- Follow up on all open or unresolved actions. Confirm that responding jurisdictions have been notified of appropriate agency/department (include address and phone number) where information is to be forwarded.
- Forward copies of time sheets, daily activity logs and travel claim forms to your agency's finance officer for reimbursement processing.
- Conduct exit inspection of vehicles, assure travel routes are clear. Personnel rested prior to release.

E. Deactivation (Responding Jurisdiction)

- Prior to deactivation ensure responding personnel have completed all necessary paperwork including an OAMA Exit Survey Form. **(See OAMA Exit Survey Form in Part Three.)**
- Forward copies of time sheets, daily activity logs and travel claim forms to your agency's finance officer for reimbursement processing.
- Follow up on all open assignments. Forward status report to your operational area.

II. Operational Area

A. Normal Day-to-Day Operations

- Review the OAMA plan and familiarize yourself with the procedures.
- Work with your local jurisdictions and OEMS Regional Administrator to ensure you receive information on OAMA resources in your OES region.
- Develop and update regularly, a filing system or data base where the OAMA Program resources can reside and be immediately accessed.
- Provide the OES Regional Administrator with updated information on local jurisdictions and operational area resources.
- Identify roles and procedures for personnel you may receive through activation of OAMA.
- Participate in exercises and drills of the OAMA plan.

B. Activation (Requesting Operational Area)

- Verify local jurisdiction's emergency declaration.
- Assess needs of local jurisdictions and process their requests. **(See OAMA Needs Assessment Form in Part Three.)**
- Identify the positions or tasks that need to be filled in your request for mutual aid. Include where and when to report and to whom. **(See Operational Area Resource Request Form in Part Three.)**
- Review data base to determine what personnel best fit the request.
- Contact the local jurisdiction directly if they are in your operational area to request assistance. If assistance is needed from outside your operational area, process your request through your OES Regional Administrator.
- Forward a copy of your request to your OES Regional Administrator or regional EMMA Coordinator.
- Coordinate the negotiation of the specific terms and conditions of aid with the party that will provide it.
- Ensure arrangements have been made for lodging and local transportation for incoming personnel. **(See OAMA Dispatch Checklist Form in Part Three.)**
- Upon receiving mutual aid, ensure that personnel are briefed on the situation, their duties, whom they report to, and the duration. **(See OAMA Check-In and Check-Out Form in Part Three.)**

C. Activation (Responding Operational Area)

- Establish contact with the regional OAMA coordinator or logistics branch.
- Coordinate mutual aid requests from your OES Administrative Region to local jurisdictions.
- Ensure your OES Regional Administrator is informed of your personnel availability and other particulars, in the event that the situation becomes worse and more resources are needed.
- Receive instructions and forward specifics to responding personnel. **(See OAMA Dispatch Checklist Form in Part Three.)**
- Provide updated status reports on OAMA mutual aid to regional EMMA Coordinator or Logistics Branch. **(See Operational Area Resources Request Tracking Form in Part Three.)**

D. Deactivation

- Ensure personnel, prior to departure, complete an exit survey and forward a copy of the exit interview to the EMMA Coordinator at the REOC. **(See OAMA Exit Survey and OAMA Personnel Check-In/Check-Out Forms.)**
- Ensure all documentation (including copies of time sheets, travel claims, daily logs and other supporting documentation) has been received from the responding jurisdiction and forwarded to the accounting department for processing.
- Identify areas needing improvement and include comments with your after action report to your OES Regional Administrator. **(See OAMA Evaluation Form in Part Three.)**
- Update and correct information in your data base that was lacking or incorrect.

III. OAMA Coordinator

Requests for OAMA resources will be handled by the OAEOC's Logistics Section. Depending upon the escalation of resource requests, most requests will be handled by the Personnel Branch Coordinator. When activated the position of OAMA Coordinator will be located within the EOC's Logistics Section as part of the Personnel Branch at each level of SEMS.

The Personnel Branch or OAMA Coordinator is responsible for coordinating all emergency management personnel mutual aid requests received at or within their EOC, identifying sources of personnel support, requesting and assigning personnel as needs are identified.

A. Normal Day-to-Day Operation (Non-Active Status)

- Review the OAMA plan and familiarize yourself with the procedures and the OAMA Coordinator position and duties.
- Become familiar with emergency management and response personnel within your area. Be aware of the anticipated needs and skills of people within your area.
- Assist in the development and participate in an annual exercise of the OAMA plan.

B. Activation

***Note:** During a declared emergency, when activated the OAMA Coordinator reports to the Operational Area Emergency Operations Center. The OAMA Coordinator is then assigned to the Logistics Section-Personnel Branch.*

- Check-in with the Operational Area EOC Manager and Logistics Section Chief.
- Obtain briefing on situation.
- Set up branch workstation, use kit materials and on-site supplies. Familiarize yourself with OAEOC location and personnel.
- Open and maintain branch logs.
- Establish contact with other levels of SEMS which are operational (local, operational area and region EOC's).
- Determine status of OAMA resource requests and needs. **(See OAMA Resource Needs Assessment Form in Part Three.)**
- Attend all EOC briefings and meetings.
- Coordinate with other branches and advise them of OAMA Coordinator position activation.

- Oversee recruitment process and placements. The OAMA Coordinator will ensure requesting jurisdictions have made lodging arrangements for OAMA mutual aid personnel deployed.
- Communicate with appropriate EOC to verify tracking number assignment, that recruited OAMA personnel have been assigned, OAMA Dispatch Checklist Form has been faxed, and estimated time of arrival, along with duration of assignment has been confirmed.
- Determine future personnel needs based upon situations which are predicted to occur.
- Maintain information regarding:
 - * Mutual Aid requests for personnel being processed.
 - * OAMA personnel assigned by agency/location
 - * OAMA personnel in standby status
 - * Mutual Aid requests not filled by category.
- Attend all planning meetings.
- Provide situation report and resource information to Logistics Branch Chief, and Planning/Intelligence Section. Update on a periodic basis or as the situation changes.
- Keep Logistics Section Chief apprised of OAMA personnel needed and potential emergency manager and response personnel needs. **(See Situation Summary Form in Part Three.)**
- Track OAMA personnel processed by the Logistics Branch. Controls must be established for the accountability of personnel used. When relieved from duty, personnel should be documented as released (include date and time). Maintain current status and overall placement at all times. **(See Operational Area Resource Request Tracking Form in Part Three.)**
- Maintain personnel files for OAMA personnel which the branch has recruited and conduct intake orientation. Verify that all OAMA mutual aid personnel deployed have been documented for Worker's Compensation coverage.
- Identify any operational problems and take corrective actions. If personnel issues exist consult with the Logistics Branch Chief and OAEOC Administrator to resolve.
- Ensure orientation packets are developed and provided to personnel assigned to you. Packets should include at a minimum: daily activity logs, travel claim forms, time sheets, OAMA Check-In/Check-Out Form and OAMA Exit Form.
- Distribute all forms for reimbursement to OAMA personnel assigned to your EOC level. Document all non-personnel costs. Coordinate distribution and return of cell phone, pagers and other field supplies. **(See OAMA Check-In/Check-Out Form in Part Three.)**

- Participate in action planning meetings, provide input to situation reports, share status information with Operations Section, Planning/Intelligence Section, and other branches as appropriate.
- Keep other levels of Logistics Section - Personnel Branch - OAMA Coordinators apprised of overall situation and status of resource requests.
- Evaluate the efficiencies and effectiveness of the Program. **(See OAMA Evaluation Form in Part Three.)**
- Conduct exit surveys of OAMA participants at your level and forward copies to the next appropriate level. **(See OAMA Exit Survey Forms.)**
- Brief your replacement.
- Complete After Action Comments. **(See OAMA Evaluation Form in Part Three.)**
- Develop long-range planning to identify potential problems and solutions.

C. Deactivation

- Deactivate the position and close out logs when authorized by Logistics Section Chief.
- Ensure all deactivated OAMA personnel at your level complete all paperwork including the Exit Survey Form prior to your release and departure. **(See OAMA Exit Survey Form in Part Three.)**
- Schedule and notify all personnel of the time and place for an internal critique. Ensure all personnel are notified of any After Action Critiques.
- Provide input to the internal after action critique. Document findings of internal after action critique. Develop recommendations for program improvement. Identify additional costs that need to be addressed in future activations of the system.
- Ensure all logs, action plans, and activity records are collected. Turn in all records to EOC Logistics Section Chief.
- Ensure personnel deactivated turn in all supplies. **(See OAMA Personnel Check-In/Check-Out Form.)**
- Ensure that any open actions are assigned to appropriate agency, OAEOC or REOC element for follow up.
- Complete After Action Report including local jurisdiction evaluations of personnel assigned to them and mutual aid personnel exit interviews. Provide OES Regional Administrator with copy of report.

- Update internal procedures from "lessons learned" in After Action Report.

PART THREE

Forms

This section contains the minimum number of forms that are necessary for the OAMA Program. Additional forms may be developed as this program matures through use. Specific forms are referenced in the checklists in Part Two (in **bold** parenthesis).

Forms

- Operational Request for Jurisdiction Initial Damage Report
- Jurisdiction Status Report to Operational Area
- OAMA Resource Needs Assessment Form
- OAMA Dispatch Form
- OAMA Check-In and Check-Out Form
- OAMA Exit Survey Form
- OAMA Evaluation Form
- Resource Request Form (OASIS Form #160-1/93)
- Operational Area Resource Request Tracking Form (OASIS Form #17 - 1/93)

THIS IS A DRILL

THIS IS NOT A DRILL

**OPERATIONAL AREA REQUEST FOR JURISDICTION
INITIAL INCIDENT IMPACT REPORT**

*****IMMEDIATE RESPONSE REQUIRED FROM EMERGENCY SERVICES COORDINATOR*****

FROM: County of Orange Sheriff-Coroner/Emergency Management

Phone: 714) 628-7055 or 628-7060

FAX: (714) 628-7154

DUE TO _____ the Operational Area EOC has been activated as of
(date) _____ (time) _____. Immediate response to the following is required from all Orange County
Jurisdictions.

Date: _____ Time: _____

Jurisdiction Name: _____

Contact Name: _____ Phone: _____

Dir. of Emerg. Svcs. Name: _____ Phone: _____

THIS JURISDICTION'S EOC IS IS NOT ACTIVATED AT THIS TIME

EOC PHONE: _____ FAX: _____

THIS JURISDICTION HAS HAS NOT BEEN IMPACTED

Impact is: Major Moderate Minor Routine

Prognosis: ☐ No Change ☐ Worsening ☐ Improving

Details Attached: Fact Sheet Map Other _____

LOCAL EMERGENCY DECLARED OR BEING CONSIDERED: **Yes NO**

REQUEST FOR OPERATIONAL AREA EMERGENCY DECLARATION: **Yes NO**

REQUEST FOR GOVERNOR'S DECLARATION: **Yes NO**

REQUEST OA EOC BE ACTIVATED: **Yes NO**

REQUEST OA EOC TO STANDBY: **Yes NO**

THE FOLLOWING RESOURCES ARE:

NEEDED			AVAILABLE		
Fire	Public Works	Medical/Health	Fire	Public Works	Medical/Health
Police	Bldg. Inspectors	<input type="checkbox"/> Mental Health	Police	Bldg. Inspectors	<input type="checkbox"/> Mental Health
Dispatch	PIO	Shelter	Dispatch	PIO	Shelter
EOC Staff	Other _____		EOC Staff	Other _____	

FAX IMMEDIATELY TO OA EOC AT (714) 628-7154

THIS IS A DRILL

THIS IS NOT A DRILL

**JURISDICTIONAL STATUS REPORT
TO THE OPERATIONAL AREA**

*****IMMEDIATE RESPONSE REQUIRED BY OPERATIONAL AREA*****

CONTROL ONE SUPERVISOR
(714) 628-7008

OA EOC FAX
FAX: (714) 628-7154

Date: _____ Time: _____
Jurisdiction Name: _____
Contact Name: _____ Phone: _____
24 Hour Phone: _____ Phone: _____
Alternate Contact: _____ Phone: _____

Due to: _____ our EOC has been
activated as of (date) _____ (time) _____. Immediate
acknowledgment of the following report is required from the Operational Area.

THIS JURISDICTION HAS HAS NOT BEEN IMPACTED AT THIS TIME

Impact is: Major Moderate Minor Routine

Damage report and details are: Attached To be sent later

Prognosis: ☐ No Change ☐ Worsening ☐ Improving

Deaths: ☐ Yes ☐ No ☐ Unknown **Injuries:** ☐ Yes ☐ No ☐ Unknown

LOCAL EMERGENCY DECLARED OR BEING CONSIDERED: **Yes NO**

REQUEST FOR OPERATIONAL AREA EMERGENCY DECLARATION: **Yes NO**

REQUEST FOR GOVERNOR'S DECLARATION: **Yes NO**

REQUEST COUNTY EOC BE ACTIVATED: **Yes NO**

REQUEST COUNTY EOC TO STANDBY: **Yes NO**

THE FOLLOWING RESOURCES ARE:

NEEDED			AVAILABLE		
Fire	Public Works	Medical/Health	Fire	Public Works	Medical/Health
Police	Bldg. Inspectors	<input type="checkbox"/> Mental Health	Police	Bldg. Inspectors	<input type="checkbox"/> Mental Health
Dispatch	PIO	Other _____	Dispatch	PIO	Other _____

FAX IMMEDIATELY TO OA EOC AT (714) 628-7154

OAMA RESOURCE NEEDS ASSESSMENT

Please contact the next level of SEMS to determine possible personnel needs/availability. (Region to Operational Areas; Operational Area to local jurisdictions and special districts.)

Emphasize to personnel contracted this **does not** place them on standby. **THIS IS ONLY A QUERY.**
 Note: This is only a suggested list of position availability.

POSITIONS

Please indicate below the number of personnel available (a#)/or needed (n#) alongside of SEMS position. Additional availability or needs can be listed in the blank space.

<input type="checkbox"/> Local EOC Management _____ <input type="checkbox"/> Safety Officer _____ <input type="checkbox"/> Liaison Officer _____ <input type="checkbox"/> _____ <input type="checkbox"/> Local EOC Operations _____ <input type="checkbox"/> HazMat Branch Coordinator _____ <input type="checkbox"/> Field Rep. _____ <input type="checkbox"/> _____ <input type="checkbox"/> Local EOC Planning/Intelligence _____ <input type="checkbox"/> Situation Status & analysis Unit _____ <input type="checkbox"/> Advance Planning Unit _____ <input type="checkbox"/> Demobilization Unit Coordinator _____ <input type="checkbox"/> _____ <input type="checkbox"/> Local EOC Finance/Administration _____ <input type="checkbox"/> DSR Record-keeping Unit Coordinator _____ <input type="checkbox"/> _____ <input type="checkbox"/> Local EOC Logistics _____ <input type="checkbox"/> OAMA Coordinator _____ <input type="checkbox"/> _____ <input type="checkbox"/> Local EOC Public Information Officer _____ <input type="checkbox"/> Rumor Control Unit _____ <input type="checkbox"/> Media Liaison _____ <input type="checkbox"/> _____ <input type="checkbox"/> Local EOC Technical Advisor (Specialty) _____ <input type="checkbox"/> Damage Assessment Unit Leader _____ <input type="checkbox"/> Hazard Mitigation Assistant _____ <input type="checkbox"/> Recovery Process Unit Leader _____ <input type="checkbox"/> Human Resource Unit Leader _____ <input type="checkbox"/> _____	<input type="checkbox"/> OA EOC Management _____ <input type="checkbox"/> Safety Officer _____ <input type="checkbox"/> Liaison Officer _____ <input type="checkbox"/> _____ <input type="checkbox"/> OA EOC Operations _____ <input type="checkbox"/> Field Rep. _____ <input type="checkbox"/> _____ <input type="checkbox"/> OA EOC Planning/Intelligence _____ <input type="checkbox"/> Safety Officer _____ <input type="checkbox"/> Liaison Officer _____ <input type="checkbox"/> _____ <input type="checkbox"/> OA EOC Finance/Administration _____ <input type="checkbox"/> Time Unit _____ <input type="checkbox"/> Purchasing Unit _____ <input type="checkbox"/> Compensation Unit _____ <input type="checkbox"/> _____ <input type="checkbox"/> OA EOC Logistic _____ <input type="checkbox"/> OAMA/EMMA Coordinator _____ <input type="checkbox"/> _____ <input type="checkbox"/> OA EOC PIO _____ <input type="checkbox"/> Rumor Control Unit _____ <input type="checkbox"/> Medial Liaison _____ <input type="checkbox"/> _____ <input type="checkbox"/> OA EOC Technical Advisor (Specialty) _____ <input type="checkbox"/> _____ <input type="checkbox"/> _____ <input type="checkbox"/> _____
---	--

OAMA EXIT FORM

(Incident Name)

To assist us with the evaluation of the effectiveness of this program, please take a few minutes to fill out the following information. This information will be used to improve the Operational Area Mutual Aid Program for future disasters.

Name: _____ Title: _____

Agency: _____

Date Assignment began: _____ Release Date and Time: _____

Assigned position or function (if more than one please indicate): _____

Where your skills appropriate for your assignment? (if not indicate what skills/knowledge would be more effective)

What additional training or orientation would be helpful in performing this function?

What key topics should be covered in the After-Action Report?

Please add any additional comments on the back of this form. Thank you for taking the time to complete this form.

RETURN THIS FORM TO THE LOGISTICS SECTION

OAMA EVALUATION FORM

(Incident Name)

To assist us with the evaluating the effectiveness of this program, please take a few minutes to fill out this questionnaire. The information provided here will be used to make improvements in the OAMA program for future response to disasters. Thank you for taking the time to complete this form.

EMERGENCY MANAGEMENT OR RESPONSE PERSONNEL ASSIGNED TO YOUR FACILITY

Name	Title	Agency
------	-------	--------

What types of emergency management assistance provided to your operations did you find most helpful?

What types of assistance did you find least helpful?

What functions of your agency would most likely be in need of OAMA support? Indicate whether it would be in the response or recovery operations?

How did you learn about the availability of OAMA assistance?

How well did the skills/knowledge of the person assigned to you match your needs?

What aspects of the mutual aid process worked well?

What aspects of the mutual aid process did now work well and how would you improve this process?

Which disaster response issues, functions, or roles do you believe the OAMA program should focus on for planning mutual aid response to future disasters?

Additional comments (Please use the back of this sheet or a second page)

Please mail or fax your response to the Operational Area Manager

OAMA DISPATCH CHECKLIST

NAME: _____ AGENCY _____

BUSINESS ADDRESS: _____ PHONE () _____

FAX () _____

PAGER/CELL PHONE () _____

CONTACT PERSON (for emergency purpose only)

NAME _____ Relationship _____ PHONE () _____

ASSIGNMENT INFORMATION

INSTRUCTIONS: The following information is to be completed by the requesting jurisdiction, faxed to the responder, and the Operational Area Logistics Section. The Operational Area will fax to the OES Region.

Date/Time Assignment begins _____ Release Date (anticipated) _____

Assignment/Agency _____ Position _____

Location _____ Address _____

Report to: _____ Phone No. () _____
(Person or Position)

Operational Area Contact _____ Phone No. () _____

Travel Arrangements: (When this part is completed fax to responding OAMA personnel)

To be made by _____ Responder _____ Requesting Jurisdiction

Transportation by _____ Car _____ Plane _____ Other _____

Directions (should include map with location marked and written directions)

Flight Schedule

Lodging Information

Facility _____ Confirmation No. _____

Address _____ Contact Person _____

Phone No. () _____

SPECIAL COMMENTS (see back side or second page)

OAMA CHECK-IN AND CHECK-OUT FORM

(Incident Name)

NAME: _____ AGENCY _____ LODGING FACILITY ADDRESS: Date duty began: _____ Assignment (position or function; list all with corresponding beginning and release times) _____ _____ Location: _____ _____	PHONE () _____ FAX () _____ PAGER/CELLPHONE () _____ Release date and time: _____
---	--

EQUIPMENT AND SPECIAL ITEMS CHECK OFF

Items	Date Issued	Date Returned
EQUIPMENT		
Identification Badge	_____	_____
Cellular Phone	_____	_____
Pager	_____	_____
Computer	_____	_____
Parking Pass	_____	_____
Other Passes	_____	_____
_____	_____	_____
_____	_____	_____
Credit Cards (s)/No.	_____	_____
_____	_____	_____
_____	_____	_____
Car and Keys	_____	_____
Vehicle No. _____	_____	_____
Other Equipment	_____	_____
_____	_____	_____
 FORMS		
Orientation Packet	_____	_____
Time Sheets	_____	_____
Daily Activity Logs	_____	_____
Expense	_____	_____
Claim/Documentation	_____	_____
EMMA Exit Survey Form	_____	_____

OPERATIONAL AREA RESOURCES REQUEST TRACKING FORM

[illegible]

REMARKS

RESOURCES REQUEST FORM				OASIS Form #160
Request Taken By: _____		Emergency Function: _____		
1. Date/Time	2. Local Ref. No.:	2.1 OA No.:	Region No.:	
3. Requestor Information: Name: _____ Agency: _____ Emergency Function: _____ Telephone #: _____ <div style="display: flex; justify-content: space-between; font-size: small;"> Day Night Pager, Fax, Other </div>				
4. Resources Requested: (Number & Type)				
5. Reason Resources Requested (What's the Mission?)				
6. Importance (circle one): Life Saving Life Sustaining Property Threatened Routine				
7. Date/Time Needed:		7.1 Duration Needed:		
8. Location resources Needed:		9. Name: _____ Agency: _____ Telephone #: _____ <div style="display: flex; justify-content: space-between; font-size: small;"> Day Night Pager, Fax, Other </div>		
8.1 Deliver to: (If Different from #8)				

TO BE COMPLETED BY MUTUAL AID/RESOURCES COORDINATOR HANDLING REQUEST

10. Your Name		10.1 Date/Time	
11. OA No.:	12. Notify Region:	Date:	Time:
13. Agency Providing Resources	13.1 Contact Name/ Telephone #:	13.2 Resources Provided	13.3 ETA Date/Time

**OPERATIONAL AREA AGREEMENT
OF THE COUNTY OF ORANGE AND POLITICAL SUBDIVISIONS**

DATED: _____

(City or Jurisdiction)

BY _____

ATTEST:

By: _____

Date _____

NOTICE TO _____ TO BE GIVEN TO:

City/Jurisdiction

Name

City/Jurisdiction

Address

City/State/Zip

FAX Number

APPROVED AS TO FORM:

Dated _____

19 CCR § 2409

§ 2409. Operational Area Level.

(a) "Operational Area Level" means an intermediate level of the state emergency services organization, consisting of a county and all political subdivisions within the county area. Each county geographic area is designated as an operational area. An operational area is used by the county and the political subdivisions comprising the operational area for the coordination of emergency activities and to serve as a link in the system of communications and coordination between the state's emergency operation centers and the operation centers of the political subdivisions comprising the operational area, as defined in Government Code s8559(b) & s8605. This definition does not change the definition of operational area as used in the existing fire and rescue mutual aid system.

(b) All local governments within the county geographic area shall be organized into a single operational area by December 1, 1995, and the county board of supervisors shall be responsible for its establishment.

(c) The operational area authority and responsibility under SEMS shall not be affected by non-participation of any local government(s) within the operational area.

(d) The county government shall serve as the lead agency of the operational area unless another member agency of the operational area assumes that responsibility by written agreement with county government.

(e) The lead agency of the operational area shall:

(1) Coordinate information, resources and priorities among the local governments within the operational area.

(2) Coordinate information, resources and priorities between the regional level and the local government level. Coordination of fire and law enforcement resources shall be accomplished through their respective mutual aid systems.

(3) Use multi-agency or inter-agency coordination to facilitate decisions for overall operational area level emergency response activities.

(f) The operational area EOC shall be activated and SEMS used as described in the SEMS Organizational Levels and Functions (s2403) when any of the following conditions exists:

(1) A local government within the operational area has activated its EOC and requested activation of the operational area EOC to support their emergency operations.

(2) Two or more cities within the operational area have declared or proclaimed a local emergency.

(3) The county and one or more cities have declared or proclaimed a local emergency.

(4) A city, city and county, or county has requested a governor's proclamation of a state of emergency, as defined in Government Code s8558(b).

(5) A state of emergency is proclaimed by the governor for the county or two or more cities within the operational area.

(6) The operational area is requesting resources from outside its boundaries, except those resources used in normal day-to-day operations which are obtained through existing agreements providing for the exchange or furnishing of certain types of facilities and services on a reimbursable, exchange, or other basis as provided for under the Master Mutual Aid Agreement.

(7) The operational area has received resource requests from outside its boundaries, except those resources used in normal day-to-day operations which are obtained through existing agreements providing for the exchange or furnishing of certain types of facilities and services on a reimbursable, exchange, or other basis as provided for under the Master Mutual Aid Agreement.

Note: Authority cited: Section 8607(a), Government Code. Reference: Sections 8607(a), 8558(c), 8559(b), 8605, 8561, 8616, 8617, 8618, Government Code.

HISTORY

1. New section filed 8-3-94; operative 9-2-94 (Register 94, No. 31).

City of Garden Grove

INTER-DEPARTMENT MEMORANDUM

To: Scott C. Stiles From: Teresa Pomeroy
Dept.: City Manager Dept.: City Clerk
Subject: Receive and file minutes Date: 1/26/2021
 from the meeting held on
 January 12, 2021. (*Action*
 Item)

Attached are the minutes from the meeting held on January 12, 2021, recommended to be received and filed as submitted or amended.

ATTACHMENTS:

Description	Upload Date	Type	File Name
Minutes	1/21/2021	Minutes	cc-min_01_12_2021.pdf

RESOLUTION OF COMMENDATION RECOGNIZING GARDEN GROVE'S HEALTHCARE PROVIDERS FOR THEIR CONTRIBUTIONS AS FRONTLINE WORKERS DURING THE COVID-19 PANDEMIC (F: 83.1) (XR: 117.2A)

It was moved by Council Member Brietigam, seconded by Council Member O'Neill that:

A Resolution of Commendation recognizing Garden Grove's healthcare providers for their contributions as frontline workers during the COVID-19 pandemic, be adopted.

The motion carried by a 6-0-1 vote as follows:

Ayes: (6) Brietigam, O'Neill, D. Nguyen, Bui, K. Nguyen,
Jones
Noes: (0) None
Absent: (1) Klopfenstein

ADOPTION OF A PROCLAMATION DECLARING JANUARY 13, 2021, AS KOREAN AMERICAN DAY IN GARDEN GROVE (F: 83.1)

It was moved by Council Member Brietigam, seconded by Council Member O'Neill that:

A Proclamation declaring January 13, 2021, as Korean American Day in Garden Grove, be adopted.

The motion carried by a 6-0-1 vote as follows:

Ayes: (6) Brietigam, O'Neill, D. Nguyen, Bui, K. Nguyen,
Jones
Noes: (0) None
Absent: (1) Klopfenstein

AWARD A CONTRACT TO DEVELOP THE GARDEN GROVE LOCAL ROADWAY SAFETY PLAN TO AGA ENGINEERS, INC. (F: 55- AGA Engineers, Inc.)

It was moved by Council Member Brietigam, seconded by Council Member O'Neill that:

A contract be awarded to AGA Engineers, Inc., in the not to exceed amount of \$77,956, to develop the Garden Grove Local Roadway Safety Plan (LRSP); and

The City Manager be authorized to execute the agreement, and make minor modifications as appropriate, on behalf of the City.

The motion carried by a 6-0-1 vote as follows:

Ayes: (6) Brietigam, O'Neill, D. Nguyen, Bui, K. Nguyen,
Jones
Noes: (0) None
Absent: (1) Klopfenstein

RECEIVE AND FILE MINUTES FROM THE MEETINGS HELD ON DECEMBER 8, 2020
AND DECEMBER 22, 2020 (F: VAULT)

It was moved by Council Member Brietigam, seconded by Council Member O'Neill that:

Minutes from the meetings held on December 8, 2020, and December 22, 2020, be received and filed.

The motion carried by a 6-0-1 vote as follows:

Ayes: (6) Brietigam, O'Neill, D. Nguyen, Bui, K. Nguyen,
Jones
Noes: (0) None
Absent: (1) Klopfenstein

WARRANTS

It was moved by Council Member Brietigam, seconded by Council Member O'Neill that:

Demands covered by Wires 00000179 to 00000205, EFT numbers 00005888 to 00005895, and check numbers 00667816 through 00667924 inclusive as listed on this register and have been verified by the Finance Division as properly issued and bear all proper signatures;

Demands covered by Wires 00000206 to 00000207, EFT numbers 00005896 to 00005905, and check numbers 00667925 through 00668053 inclusive as listed on this register and have been verified by the Finance Division as properly issued and bear all proper signatures;

Payroll Checks 184335 through 184351; Direct Deposits D373970 through D374567; and Wires W2758 through W2761 have been audited for accuracy and have been verified by the Finance Director for payment, and

Payroll Checks 184352 through 184365; Direct Deposits D374566 through D375161; and Wires W2762 through W2765 have been audited for accuracy and have been verified by the Finance Director for payment, be received and filed.

The motion carried by a 6-0-1 vote as follows:

Ayes: (6) Brietigam, O'Neill, D. Nguyen, Bui, K. Nguyen,
Jones
Noes: (0) None
Absent (1) Klopfenstein

PUBLIC HEARING - ADOPT A RESOLUTION TO AMEND LAND DEVELOPMENT PLAN CHECKING AND CONSTRUCTION INSPECTION FEES; AND AWARD A CONTRACT FOR ON-CALL CIVIL ENGINEERING PLAN CHECK AND CONSTRUCTION INSPECTION SERVICES TO ENGINEERING RESOURCES OF SOUTHERN CALIFORNIA, INC.
(F: Engineering Resources of Southern California, Inc.) (F: 60.2A)

Following staff introduction, Mayor Jones declared the public hearing open.

With neither speakers nor written comments, Mayor Jones declared the public hearing closed.

Following City Council discussion, it was moved by Council Member Brietigam, seconded by Council Member Bui that:

Resolution No. 9669-21 entitled: A Resolution of the City Council of the City of Garden Grove amending fees for Land Development Civil Engineering Plan Checking and Construction Inspection Services, be adopted; and

A contract be awarded to Engineering Resources of Southern California, Inc., for on-call civil engineering plan check and construction inspection services, in the amount not to exceed \$300,000 annually, with the option to extend the contract on an annual basis for a four year term; and

The City Manager be authorized to sign the agreement and option year agreements, provided sufficient funds are budgeted, and to make minor modifications as appropriate on behalf of the City.

The motion carried by a 6-0-1 vote as follows:

Ayes: (6) Brietigam, O'Neill, D. Nguyen, Bui, K. Nguyen,
Jones
Noes: (0) None
Absent: (1) Klopfenstein

COOPERATIVE AGREEMENT WITH THE CITY OF WESTMINSTER FOR THE REHABILITATION OF WARD STREET FROM MARGARITA AVENUE TO HAZARD STREET (F: 55-City of Westminster)

Following staff introduction and City Council discussion, it was moved by Council Member Bui, seconded by Council Member D. Nguyen that:

A Cooperative Agreement with the City of Westminster for the rehabilitation of Ward Street from Margarita Avenue to Hazard Street, with City of Garden Grove's shared estimated cost in the amount of \$1,662,116, be approved; and

The City Manager be authorized to execute the agreement and make minor modifications as appropriate on behalf of the City.

The motion carried by a 6-0-1 vote as follows:

Ayes: (6) Brietigam, O'Neill, D. Nguyen, Bui, K. Nguyen,
Jones
Noes: (0) None
Absent: (1) Klopfenstein

MATTERS FROM THE MAYOR, CITY COUNCIL MEMBERS, AND CITY MANAGER

DISCUSSION OF THE LAND USE ALTERNATIVES FOR THE HOUSING ELEMENT UPDATE (F: H-20.1)

Following staff introduction and City Council discussion, it was moved by Council Member Brietigam, seconded by Council Member Bui that:

Staff be directed to proceed with an in-depth analysis of the potential impacts through preparation of the Draft Environmental Impact Report (EIR) and the Draft Housing Element.

The motion carried by a 6-0-1 vote as follows:

Ayes: (6) Brietigam, O'Neill, D. Nguyen, Bui, K. Nguyen,
Jones
Noes: (0) None
Absent: (1) Klopfenstein

DISCUSSION AND APPROVAL OF A LETTER TO STATE LEGISLATORS ADVOCATING LEGISLATION AMENDING GOVERNMENT CODE 36502 TO ESTABLISH A 30-DAY RESIDENCY REQUIREMENT FOR CANDIDATES FOR ELECTIVE OFFICE, OR AUTHORIZING GENERAL LAW CITIES TO ENACT SUCH A RESIDENCY REQUIREMENT AS REQUESTED BY THE CITY COUNCIL (F: 58)

Following Mayor Pro Tem K. Nguyen's introduction, it was moved by Mayor Pro Tem K. Nguyen, seconded by Council Member Bui that:

A letter advocating legislation amending Government Code 36502 to establish a 30-day residency requirement for candidates for elective office, or authorizing general law cities to enact such a residency requirement be sent by the Mayor on behalf of the City Council to state legislators; and

The letter be shared with other cities.

The motion carried by a 6-0-1 vote as follows:

Ayes: (6) Brietigam, O'Neill, D. Nguyen, Bui, K. Nguyen,
Jones
Noes: (0) None
Absent: (1) Klopfenstein

DISCUSSION OF A RESOLUTION OF COMMENDATION FOR CALOPTIMA'S PACE PROGRAM DELIVERING HEALTHCARE TO HOMES OF LOW INCOME SENIORS AS REQUESTED BY MAYOR PRO TEM KIM NGUYEN (F: 83.1)

Following Mayor Pro Tem K. Nguyen's introduction, it was moved by Mayor Pro Tem K. Nguyen, seconded by Council Member D. Nguyen that:

A Resolution of Commendation for CalOptima's PACE program be listed on the January 26, 2021, City Council agenda for action.

The motion carried by a 6-0-1 vote as follows:

Ayes: (6) Brietigam, O'Neill, D. Nguyen, Bui, K. Nguyen,
Jones
Noes: (0) None
Absent: (1) Klopfenstein

DISCUSSION REGARDING THE CITY TAKING A POSITION TO CONDEMN THE ATTACK ON THE NATION'S CAPITOL AS REQUESTED BY MAYOR PRO TEM KIM NGUYEN AND COUNCIL MEMBER DIEDRE THU-HA NGUYEN (F: 83.1)

Following Mayor Pro Tem K. Nguyen's introduction with noted amendments to the Resolution she prepared and submitted to the City Council that replaced language "pro-Trump protestors" with "domestic terrorists"; and replaced "and three others later died" with "one police officer died from his injuries, and three other people died from medical emergencies." Following Council Member D. Nguyen's statement expressing support for condemning violence and protecting the nation's democratic process, it was moved by Mayor Pro Tem K. Nguyen, seconded by Council Member D. Nguyen to adopt the Resolution.

Council Member Brieitgam introduced a Resolution he prepared that was also submitted to the City Council condemning violence, domestic terrorism and the attack on the nation's capitol. He expressed the need for the City Council to refrain from becoming involved in state and federal politics, and moved a substitute motion to adopt the Resolution he submitted, seconded by Council Member Bui.

The motion failed by a 2-4-1 vote as follows:

Ayes: (2) Brietigam, , Bui
Noes: (4) O'Neill, D. Nguyen, K. Nguyen, Jones
Absent: (1) Klopfenstein

Following further City Council discussion, Council Member O'Neill condemned the attack on our nation's capitol, and expressed concern that political rhetoric is dividing the City Council. He stated support for Mayor Pro Tem K. Nguyen's Resolution with the amendments removing partisan language.

Mayor Jones also condemned violence, noting that Garden Grove is the first City in Orange County contemplating adopting a Resolution that addresses the attack on the capitol. He expressed his support for Mayor Pro Tem K. Nguyen's amendments to the Resolution, and cautioned against engaging in partisan politics.

Mayor Pro Tem K. Nguyen amended her motion to further amend the Resolution she submitted by removing the phrase "and replaced them with Trump flags"; her motion was seconded by Council Member D. Nguyen

The motion carried by a 4-2-1 vote as follows:

Ayes: (4) O'Neill, D. Nguyen, K. Nguyen, Jones
Noes: (2) Brietigam, Bui
Absent: (1) Klopfenstein

COVID-19 VACCINATION UPDATE AS PROVIDED BY CITY MANAGER STILES
(F: 117.2A)

City Manager Stiles stated that the County has established a super pod site at Disneyland for COVID-19 vaccinations, including an expected total of five super pod sites throughout the county. Vaccine distribution will be managed through a tiered phase approach established by the California Department of Public Health. Vaccines are currently available in Orange County for those who meet the criteria for tier 1A, which is comprised of front line Health professionals, first responders, and nursing facilities staff and residents, and anyone 65 years or older. Distributing vaccines using the tiered phase approach is designed to protect those who are the most vulnerable, to slow the transmission, and to ensure hospital accessibility. The County is working in collaboration with community partners to create a process to reach senior citizens.

When visiting a vaccine pod site, people will be required to have an appointment and to bring documentation validating eligibility for their respective tier. He noted that for more information, refer to the California Department of Public Health and the Orange County Health Care Agency websites. The County has implemented a program called Othena, which is a vaccine scheduling system that can be accessed at www.othena.com People who live or work in Orange County can register online with Othena to view available appointments and stay informed on upcoming

availability. The success depends on everyone making an appointment based on their individual tier. Questions about the safety and efficacy of the vaccine are addressed on the County Health website at www.occovid19.ocalthinfo.com The County is currently seeking volunteers to assist at the super pod sites.

It is critical to continue to practice COVID-19 guidelines by practicing good hygiene, social distancing, and wearing a mask. For no cost testing in Orange County, 360 Clinic has partnered with the County and has pop up sites in Garden Grove, one near the H. Louis Lake Senior Center at 11300 Stanford Avenue on Mondays and Wednesdays between 9:00 a.m. to 3:00 p.m.; and the other is at Magnolia Park at 11402 Magnolia Street on Tuesdays and Thursdays 9:00 a.m. to 3:00 p.m. Appointments for testing are required and can be made online at www.360clinic.md

No cost testing is also conducted at the Anaheim Convention Center and the Costa Mesa Fairgrounds with information and appointments online at www.occovid19.ocalthinfo.com/supersite

Vaccine information is added to the City's website and residents are encouraged to visit OC Health Department website for complete information at www.occovid19.ocalthinfo.com/coronavirus-in-oc

MATTERS FROM THE MAYOR, CITY COUNCIL MEMBERS, AND CITY MANAGER
(Continued)

Council Member O'Neill noted the 360 Clinic pop-up testing site is located in District 2 at Magnolia Park, as well as at the Senior Center. Be sure to make an appointment before visiting these sites and to bring a cell phone and valid identification to your scheduled appointment. With more family members living together and at home due to COVID, there has been an uptick in house fires. He asked to please be diligent and check for any faulty electrical wiring, hot pads for cooking, radiant heaters, or any type of fire hazards, and to be sure that carbon monoxide detectors and smoke alarms are installed.

Council Member D. Nguyen commented on vaccine appointment wait times and that people need to exercise patience.

Council Member Bui noted that he has been receiving numerous phone calls from people who are confused about vaccine eligibility criteria, and he requested City Manager Stiles to provide correct and consistent information updates.

Council Member D. Nguyen noted that the updates are continually provided on the City's website that includes the link to OC Health Department's website for information on the tiers.

Mayor Pro Tem K. Nguyen made a motion for a National Human Trafficking Awareness Proclamation to be listed on the next agenda, seconded by Council Member Brietigam and carried by the following vote:

Ayes: (6) Brietigam, O'Neill, D. Nguyen, Bui, K. Nguyen,
Jones
Noes: (0) None
Absent: (1) Klopfenstein

Council Member Bui requested that the National Human Trafficking Awareness Month proclamation be listed annually.

ADJOURNMENT

At 8:47 p.m., Mayor Jones adjourned the meeting. The next Regular City Council Meeting will be held on Tuesday, January 26, 2021, at 5:30 p.m. at the Community Meeting Center, 11300 Stanford Avenue, Garden Grove, California.

Teresa Pomeroy, CMC
City Clerk

City of Garden Grove

INTER-DEPARTMENT MEMORANDUM

To: Scott C. Stiles From: Patricia Song
Dept.: City Manager Dept.: Finance
Subject: Receive and file warrants. Date: 1/26/2021
 (*Action Item*)

OBJECTIVE

Attached are the warrants recommended to be received and filed.

ATTACHMENTS:

Description	Upload Date	Type	File Name
Warrants	1/13/2021	Warrants	1-26-21_CC_Warrants_(12-16-20).pdf
Warrants	1/13/2021	Warrants	1-26-21_CC_Warrants_(12-23-20).pdf
Warrants	1/13/2021	Warrants	1-26-21_CC_Warrants_(01-01-21).pdf
Warrants	1/13/2021	Warrants	1-26-21_CC_Warrants_(01-06-21).pdf
Warrants	1/14/2021	Warrants	1-26-21_CC_Warrants_(Payroll_01-08-21).pdf



City of Garden Grove
Certificate of Warrants
Register Dates:
12/16/2020

This is to certify the demands covered by Wire numbers 00000208 to 00000214 EFT numbers 00005906 to 00005917, and check numbers 00668054 through 00668209 inclusive as listed on this register and have been verified by the Finance Division as properly issued and bear all proper signatures.

Note: Check # 668147 was voided

A handwritten signature in blue ink, appearing to read 'Patricia Song', written over a horizontal line.

Finance Director
Patricia Song

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Dec 16, 2020

Report Generated on Jan 11, 2021 10:23:55 AM

Page 1

AP - Checking Account

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00000208	V00789	SO CALIF EDISON CO	12/16/2020	\$97,694.90
00000209	V00789	SO CALIF EDISON CO	12/16/2020	\$115,789.43
00000210	V00789	SO CALIF EDISON CO	12/16/2020	\$7,662.67
00000211	V02152	EXPERT PAY CHILD SUPPO	12/16/2020	\$3,081.52
00000212	V02091	MARYLAND CHILD SUPPORT	12/16/2020	\$343.38
00000213	V02090	MICHELE REYNOLDS	12/16/2020	\$461.54
00000214	V02089	SHANNON WAINWRIGHT	12/16/2020	\$553.85
00005906	V00650	BUREAU VERITAS NORTH AMERICA, INC	12/16/2020	\$2,925.00
00005907	V00657	CALIF FORENSIC PHLEBOTOMY, INC	12/16/2020	\$2,140.00
00005908	V00224	CDW-GOVERNMENT, INC	12/16/2020	\$6,105.42
00005909	V00672	CRON & ASSOCIATES TRANSCRIPTION, INC	12/16/2020	\$2,410.97
00005910	V01286	JTB SUPPLY CO, INC	12/16/2020	\$413.25
00005911	V00722	KEYSER/MARSTON ASSOCIATES, INC	12/16/2020	\$2,025.00
00005912	V00425	PETDATA	12/16/2020	\$1,874.30
00005913	V00230	SCHAFER CONSULTING, INC	12/16/2020	\$6,300.00
00005914	V00250	SIMPSON CHEVROLET OF GG	12/16/2020	\$6,603.64
00005915	V00261	STRICTLY TECHNOLOGY, LLC	12/16/2020	\$103.43
00005916	V01458	TOYOTA OF GARDEN GROVE	12/16/2020	\$18,000.00
00005917	V00545	VORTEX INDUSTRIES, INC FILE 1095	12/16/2020	\$1,535.34
00668054	V01263	A1 INTERNATIONAL TV, INC	12/16/2020	\$150.00
00668055	V01502	AGRI-TURF DISTRIBUTING	12/16/2020	\$176.35
00668056	V00426	ALS GROUP USA CORP	12/16/2020	\$810.50
00668057	V00238	AMERINAT	12/16/2020	\$2,947.55
00668058	V02543	ANA REAL ESTATE	12/16/2020	\$5,000.00
00668059	V02542	ANGEL MUSIC STUDIO	12/16/2020	\$2,325.00
00668060	V00647	ANTHONY BIRMINGHAM WINDOW CLEANING	12/16/2020	\$1,207.00
00668061	V00864	ASSOCIATED SOILS ENGINEERING, INC	12/16/2020	\$840.00
00668062	V00145	AUTONATION FORD TUSTIN	12/16/2020	\$518.82
00668063	V00646	BENDRITE SHEET METAL, INC	12/16/2020	\$1,937.35
00668064	V02549	NGUYEN BICH-THAO	12/16/2020	\$5,000.00
00668065	V01683	BLX GROUP, LLC DEPT 34461	12/16/2020	\$1,000.00
00668066	V02553	BO DE EXPRESS	12/16/2020	\$5,000.00
00668067	V02552	BOOCHA LLC	12/16/2020	\$5,000.00
00668068	V02544	BRITE MAINTENANCE INC	12/16/2020	\$5,000.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Dec 16, 2020

Report Generated on Jan 11, 2021 10:23:55 AM

Page 2

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00668069	V00649	BROWNELLS, INC	12/16/2020	\$232.49
00668070	V00017	KELLEY BUTTRICK	12/16/2020	\$350.00
00668071	V02541	C&D FASHION	12/16/2020	\$5,000.00
00668072	V00561	CALIFORNIA BUILDING OFFICIALS	12/16/2020	\$330.00
00668073	V01518	CALIFORNIA DEPARTMENT OF PUBLIC HEALTH	12/16/2020	\$473.00
00668074	V00660	CAMERON WELDING SUPPLY	12/16/2020	\$41.80
00668075	V00554	CARL WARREN & CO	12/16/2020	\$7,301.79
00668076	V02534	CERAGEM - THE HEALING & WELLNESS CENTER	12/16/2020	\$5,000.00
00668077	V00534	CHEM PRO LABORATORY, INC	12/16/2020	\$380.00
00668078	V01525	CHI CONSTRUCTION	12/16/2020	\$203,273.40
00668079	V01036	CITIBANK %CITIGROUP	12/16/2020	\$1,246.28
00668080	V02564	CITY OF ANAHEIM	12/16/2020	\$2,574.00
00668081	V00749	CITY OF ORANGE	12/16/2020	\$327.25
00668082	V00596	CLEANSTREET	12/16/2020	\$3,144.00
00668083	V01304	CMRTA	12/16/2020	\$125.00
00668084	V00579	COASTLINE EQUIPMENT	12/16/2020	\$3,387.14
00668085	V01976	COMMUNITY ACTION PARTNERSHIP OF OC	12/16/2020	\$4,950.00
00668086	V00666	COMMUNITY VETERINARY HOSPITAL	12/16/2020	\$114.00
00668087	V00667	CONTINENTAL CONCRETE CUTTING	12/16/2020	\$1,492.00
00668088	V00856	CWEA CWEA-TCP	12/16/2020	\$91.00
00668089	V00067	DENNIS GRUBB & ASSOCIATES, LLC	12/16/2020	\$100.00
00668090	V02428	DHN CONSULTING INC	12/16/2020	\$15,000.00
00668091	V00259	DTNTECH MARKETING	12/16/2020	\$1,341.27
00668092	V01107	ENTERPRISE SECURITY, INC	12/16/2020	\$1,065.63
00668093	V02530	EUCLID DENTAL CENTER	12/16/2020	\$5,000.00
00668094	V00684	EXPERIAN INFO SOLUTIONS, INC	12/16/2020	\$77.00
00668095	V00233	FACTORY MOTOR PARTS CO BIN 139107	12/16/2020	\$1,268.58
00668096	V00412	FEDERAL EXPRESS CORP	12/16/2020	\$163.81
00668097	V02548	FUMA NATURAL CORPORATION	12/16/2020	\$5,000.00
00668098	V00114	FUN EXPRESS, INC	12/16/2020	\$108.73
00668099	V00054	GALLS LLC	12/16/2020	\$12,399.48
00668100	V00696	GARDEN GROVE UNIFIED SCHOOL DIST	12/16/2020	\$643.40
00668101	V00588	GMS AUTOGLASS	12/16/2020	\$267.44
00668102	V00097	GOLDENWEST LAWNMOWERS & SCOOTERS	12/16/2020	\$147.81
00668103	V01806	GONZALEZ LEGACY, INC	12/16/2020	\$250.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Dec 16, 2020

Report Generated on Jan 11, 2021 10:23:55 AM

Page 3

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00668104	V02565	GRANDPA KITCHEN 168 INC	12/16/2020	\$5,000.00
00668105	V01386	GREEN HALO SYSTEMS	12/16/2020	\$546.00
00668106	V02536	DAVID GRIMMETT	12/16/2020	\$70.00
00668107	V00707	HACH COMPANY, INC	12/16/2020	\$1,342.58
00668108	V00129	HADRONEX, INC	12/16/2020	\$8,554.48
00668109	V02557	HANURI RESTAURANT	12/16/2020	\$5,000.00
00668110	V00708	HARBOR POINTE A/C & CONTROL SYSTEMS, INC	12/16/2020	\$1,381.43
00668111	V02147	HENRY'S HOF BRAU	12/16/2020	\$5,000.00
00668112	V00711	HILL'S BROS LOCK & SAFE, INC	12/16/2020	\$221.09
00668113	V00712	HINDERLITER, DE LLAMAS & ASSOCIATES	12/16/2020	\$2,250.00
00668114	V02308	HIRSCH PIPE & SUPPLY CO. INC	12/16/2020	\$85.39
00668115	V00034	HOME DEPOT CREDIT SERVICES	12/16/2020	\$6,441.28
00668116	V01551	HR GREEN PACIFIC, INC	12/16/2020	\$9,215.00
00668117	V00135	IMPERIAL SPRINKLER SUPPLY, INC	12/16/2020	\$647.87
00668118	V01093	INTERNAL REVENUE SERVICE	12/16/2020	\$51.50
00668119	V00531	IRV SEAVER MOTORCYCLES	12/16/2020	\$4,182.84
00668120	V00717	J & M SERVICE, INC	12/16/2020	\$173.46
00668121	V02546	JASON M AQUINO & ASSOCIATES	12/16/2020	\$5,000.00
00668122	V00038	JEANNE K DUNHAM LCSW	12/16/2020	\$13,370.00
00668123	V00283	JIG CONSULTANTS	12/16/2020	\$21,043.15
00668124	V00722	KEYSER/MARSTON ASSOCIATES, INC	12/16/2020	\$675.00
00668125	V00724	KLEINFELDER WEST, INC	12/16/2020	\$2,368.75
00668126	V02550	KOREAN FOLK VILLAGE INC	12/16/2020	\$5,000.00
00668127	V02370	LAVIN FENCE INC.	12/16/2020	\$1,050.00
00668128	V00728	LAWSON PRODUCTS, INC	12/16/2020	\$780.28
00668129	V00402	LEXISNEXIS RISK SOLUTIONS ACCOUNT #1008503	12/16/2020	\$356.65
00668130	V02551	LIEN HUONG ALTERATION	12/16/2020	\$5,000.00
00668131	V02533	LISA'S HAIR & NAILS	12/16/2020	\$5,000.00
00668132	V00610	LT PROPERTIES	12/16/2020	\$17,460.70
00668133	V02547	LUXURY HAIR DESIGN & BEAUTY	12/16/2020	\$5,000.00
00668134	V01411	MAGNUM OIL SPREADING, INC	12/16/2020	\$326.25
00668135	V02529	MAGNUM SIGNS GROUP	12/16/2020	\$5,000.00
00668136	V00146	MAYER PRINTERS	12/16/2020	\$570.47
00668137	V00736	MC MASTER-CARR SUPPLY CO	12/16/2020	\$36.26
00668138	V02567	MELISSA SOLIS	12/16/2020	\$150.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Dec 16, 2020

Report Generated on Jan 11, 2021 10:23:55 AM

Page 4

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00668139	V02559	METTA BLOCKS LLC	12/16/2020	\$5,000.00
00668140	V02128	MISOYA SUSHI	12/16/2020	\$5,000.00
00668141	V00492	MIWALL CORPORATION	12/16/2020	\$1,562.50
00668142	V00735	NAN MCKAY & ASSOCIATES, INC	12/16/2020	\$568.00
00668143	V00557	NATIONAL CONSTRUCTION RENTALS	12/16/2020	\$387.00
00668144	V01131	NATURE'S GROWERS NURSERY	12/16/2020	\$131.73
00668145	V01416	NEWMAN POOL SERVICE, INC	12/16/2020	\$75.00
00668146	V00459	O'REILLY AUTO PARTS	12/16/2020	\$2,579.57
00668148	V00747	OCEAN BLUE ENVIRONMENTAL SERVICES, INC	12/16/2020	\$2,143.51
00668149	V00209	WHJ OCN,IND	12/16/2020	\$240.00
00668150	V01422	ORANGE COUNTY CLERK-RECORDER'S OFFICE	12/16/2020	\$100.00
00668151	V00750	ORANGE COUNTY CONSERVATION CORP	12/16/2020	\$12,492.50
00668152	V01086	ORANGE COUNTY SHERIFF/ LEVYING OFFICER CENTRAL DIV	12/16/2020	\$250.00
00668153	V00563	ORANGE COUNTY STRIPING SERV	12/16/2020	\$30,474.15
00668154	V00480	PACIFIC COAST BOLT CORP	12/16/2020	\$1,261.50
00668155	V00164	PACIFIC MEDICAL CLINIC	12/16/2020	\$475.00
00668156	V00598	PARKWOOD LANDSCAPE MAINTENANCE, INC	12/16/2020	\$13,727.33
00668157	V01053	PILAR ALCIVAR MCCOY	12/16/2020	\$715.00
00668158	V00010	PLUMBERS DEPOT, INC	12/16/2020	\$510.56
00668159	V00744	R J NOBLE COMPANY	12/16/2020	\$143,235.49
00668160	V00778	ROSEBURROUGH TOOL, INC	12/16/2020	\$441.14
00668161	V00850	SAFARILAND, LLC	12/16/2020	\$1,084.66
00668162	V00780	SAFETY 1st PEST CONTROL, INC	12/16/2020	\$410.00
00668163	V01945	SAFEWAY SIGN COMPANY	12/16/2020	\$822.15
00668164	V02528	SAIGON BILLIARDS	12/16/2020	\$5,000.00
00668165	V00592	SAXE-CLIFFORD, PH D, SUSAN	12/16/2020	\$1,350.00
00668166	V01938	SELF-INSURANCE PLANS DEPT OF INDUSTRIAL RELATIONS	12/16/2020	\$173,423.21
00668167	V02527	SHAMROCK SCIENTIFIC SPECIALTY SYSTEMS LLC	12/16/2020	\$515.29
00668168	V00785	SHRED CONFIDENTIAL, INC	12/16/2020	\$78.75
00668169	V01071	SOURCE GRAPHICS	12/16/2020	\$380.58
00668170	V00788	SOUTH COAST AQMD	12/16/2020	\$3,573.32
00668171	V00367	SOUTHERN COMPUTER WAREHOUSE	12/16/2020	\$2,685.99
00668172	V00160	SOUTHERN COUNTIES OIL COMPANY	12/16/2020	\$19,541.95

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Dec 16, 2020

Report Generated on Jan 11, 2021 10:23:55 AM

Page 5

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00668173	V00795	SPARKLETTS	12/16/2020	\$148.98
00668174	V02566	STATE PRINTING INC	12/16/2020	\$5,000.00
00668175	V00570	STRADLING, YOCCA,CARLSON & RAUTH	12/16/2020	\$9,801.00
00668176	V02558	SUZANNE ELIZABETH NGUYEN DDS INC	12/16/2020	\$5,000.00
00668177	V02554	T & V DENTAL LAB	12/16/2020	\$5,000.00
00668178	V01389	THE HOME DEPOT PRO	12/16/2020	\$190.94
00668179	V00528	THE ORANGE COUNTY HUMANE SOCIETY	12/16/2020	\$25,296.66
00668180	V00212	THE SHERWIN-WILLIAMS CO	12/16/2020	\$1,021.73
00668181	V00804	THOMSON REUTERS- WEST	12/16/2020	\$2,613.34
00668182	V00465	TIERRA WEST ADVISORS, INC	12/16/2020	\$1,121.25
00668183	V00344	TIM HOGAN GRAPHICS	12/16/2020	\$1,950.86
00668184	V02489	TOWN SQUARE PUBLICATIONS LLC	12/16/2020	\$590.00
00668185	V00806	TOXGUARD FLUID TECHNOLOGIES	12/16/2020	\$389.17
00668186	V00808	TRUCK & AUTO SUPPLY, INC	12/16/2020	\$134.62
00668187	V00591	U S ARMOR CORP	12/16/2020	\$2,286.23
00668188	V01094	ULINE, INC	12/16/2020	\$258.61
00668189	V00811	UNDERGROUND SERVICE ALERT OF SOUTHERN CALIFORNIA	12/16/2020	\$173.53
00668190	V00812	UNIFIRST CORP	12/16/2020	\$857.77
00668191	V00152	UNITED WATER WORKS, INC	12/16/2020	\$5,341.27
00668192	V01625	UTILITY CRANE & EQUIPMENT, INC	12/16/2020	\$2,721.22
00668193	V00035	VERITIV OPERATING COMPANY	12/16/2020	\$1,877.16
00668194	V02556	VINCENT V. LEE DDS	12/16/2020	\$5,000.00
00668195	V02555	VIVA EXPRESS	12/16/2020	\$5,000.00
00668196	V02531	VO SANDWICHES	12/16/2020	\$5,000.00
00668197	V00398	VULCAN MATERIALS COMPANY WESTERN DIVISION	12/16/2020	\$845.06
00668198	V01634	WATER SOURCE SOLUTIONS, INC	12/16/2020	\$304.44
00668199	V02532	WAVE HAIR SALON	12/16/2020	\$3,000.00
00668200	V00824	WAXIE SANITARY SUPPLY	12/16/2020	\$4,631.12
00668201	V00826	WEST COAST ARBORISTS, INC	12/16/2020	\$5,553.45
00668202	V00828	WEST COAST SAND & GRAVEL	12/16/2020	\$611.44
00668203	V00564	WEST COUNTY TIRE & AUTO, INC	12/16/2020	\$2,803.84
00668204	V01469	WEST YOST ASSOCIATES	12/16/2020	\$25,880.96
00668205	V00830	WESTERN ILLUMINATED PLASTICS, INC	12/16/2020	\$117.92
00668206	V01044	WESTERN WATER WORKS	12/16/2020	\$1,288.03

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Dec 16, 2020

Report Generated on Jan 11, 2021 10:23:55 AM

Page 6

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00668207	V00473	WOOD ENVIRONMENT & INFRASTRUCTURE SOLUTIONS, INC	12/16/2020	\$9,538.21
00668208	V00582	WOODRUFF, SPRADLIN & SMART, A PROFESSIONAL CORP	12/16/2020	\$23,621.48
00668209	V01208	YO-FIRE SUPPLIES	12/16/2020	\$2,481.63
			EFT:	12
			Check:	162
			Total:	174
				\$50,436.35
				\$1,281,204.39
				\$1,331,640.74



City of Garden Grove
Certificate of Warrants
Register Dates:
12/23/2020

This is to certify the demands covered by Wire numbers 00000215 to 00000226, EFT numbers 00005918 to 00005920, and check numbers #00668210 through 00668299 inclusive as listed on this register and have been verified by the Finance Division as properly issued and bear all proper signatures.

A handwritten signature in blue ink, appearing to read 'Patricia Song', written over a horizontal line.

Finance Director
Patricia Song

**CITY OF GARDEN GROVE
FEFM001 Warrant Register**

Check Dates Between Dec 17, 2020 and Dec 23, 2020

Report Generated on Dec 23, 2020 12:52:18 PM

Page 1

AP - Checking Account

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00000215	V01545	CITY OF GARDEN GROVE-L	12/23/2020	\$74,628.42
00000216	V01539	DELTA DENTAL OF CALIFO	12/23/2020	\$2,307.90
00000217	V01539	DELTA DENTAL OF CALIFO	12/23/2020	\$11,600.00
00000218	V00732	THE LINCOLN NATIONAL L	12/23/2020	\$7,250.28
00000219	V00732	THE LINCOLN NATIONAL L	12/23/2020	\$6,549.25
00000220	V01579	ORANGE COUNTY FIRE AUT	12/23/2020	\$1,972,914.00
00000221	V01596	PUBLIC EMPLOYEES' RETI	12/23/2020	\$496,398.97
00000222	V01596	PUBLIC EMPLOYEES' RETI	12/23/2020	\$526,977.18
00000223	V01596	PUBLIC EMPLOYEES' RETI	12/23/2020	\$30.16
00000224	V02515	CONTINENTAL RECOVERY S	12/23/2020	\$32,008.39
00000225	V00691	CITY OF GARDEN GROVE-W	12/23/2020	\$170,803.59
00000226	V01596	PUBLIC EMPLOYEES' RETIREMENT SYSTEM	12/23/2020	\$535,389.78
00005918	V01391	INTELEPEER CLOUD COMMUNICATIONS, LLC	12/23/2020	\$2,272.55
00005919	V00250	SIMPSON CHEVROLET OF GG	12/23/2020	\$4.58
00005920	V00257	LLC WEST GROVE VOLLEYBALL	12/23/2020	\$368.42
00668210	V00043	A-THRONE CO , INC	12/23/2020	\$36.59
00668211	V01498	ABC SUPPLY CO, INC	12/23/2020	\$530.89
00668212	V00280	ACA COMPLIANCE SERVICES, INC	12/23/2020	\$1,169.25
00668213	V00635	ALL CITY MANAGEMENT SERVICES, INC	12/23/2020	\$731.88
00668214	V02328	APPLEONE EMPLOYMENT SERVICES	12/23/2020	\$1,827.36
00668215	V00641	AQUA-METRIC SALES CO	12/23/2020	\$7,542.50
00668216	V00729	ASSN OF CALIFORNIA CITIES ORANGE COUNTY	12/23/2020	\$26,175.60
00668217	V00150	BILL'S SOUND & SECURITY	12/23/2020	\$1,496.00
00668218	V00548	BISHOP CO	12/23/2020	\$810.62
00668219	V01683	BLX GROUP, LLC DEPT 34461	12/23/2020	\$2,000.00
00668220	V00329	BRIAN BISHOP	12/23/2020	\$200.00
00668221	V02595	BRITTANY RIPPETO	12/23/2020	\$97.00
00668222	V01038	BRUCE HALL LAND SURVEYOR, INC	12/23/2020	\$14,250.00
00668223	V02571	CELINE HAIR SALON	12/23/2020	\$5,000.00
00668224	V00596	CLEANSTREET	12/23/2020	\$2,737.80
00668225	V00579	COASTLINE EQUIPMENT	12/23/2020	\$113,529.57
00668226	V00666	COMMUNITY VETERINARY HOSPITAL	12/23/2020	\$710.25
00668227	V02417	CONTINUITY FOCUS INC	12/23/2020	\$9,150.00
00668228	V00670	COSTCO MEMBERSHIP	12/23/2020	\$180.00

**CITY OF GARDEN GROVE
FEFM001 Warrant Register**

Check Dates Between Dec 17, 2020 and Dec 23, 2020

Report Generated on Dec 23, 2020 12:52:18 PM

Page 2

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00668229	V01273	COUNTY OF ORANGE TREASURER-TAX COLLECTOR	12/23/2020	\$55,123.40
00668230	V02517	ROBERT W COX	12/23/2020	\$850.00
00668231	V00481	DATA TICKET, INC	12/23/2020	\$770.00
00668232	V01183	DEPARTMENT OF JUSTICE	12/23/2020	\$1,087.00
00668233	V01366	DEWBERRY ARCHITECTS, INC	12/23/2020	\$15,758.00
00668234	V00184	DIAMOND ENVIRONMENTAL SERVICES	12/23/2020	\$721.58
00668235	V02599	DOUGLAS RUSSELL	12/23/2020	\$800.00
00668236	V02570	DR PHI DOAN OPTOMETRY	12/23/2020	\$5,000.00
00668237	V00676	DUNN-EDWARDS CORPORATION	12/23/2020	\$1,041.54
00668238	V02591	ECOSOLAR USA ELECTRICAL	12/23/2020	\$145.60
00668239	V02585	EDGAR AMBARCHYAN	12/23/2020	\$1,000.00
00668240	V02321	ELECNOR BELCO ELECTRIC, INC.	12/23/2020	\$29,450.00
00668241	V00395	EMARD ELECTRIC DOOR AND GATE SERVICE	12/23/2020	\$681.54
00668242	V00270	ES ENGINEERING SERVICES, LLC	12/23/2020	\$12,594.50
00668243	V02582	FAR EAST INNOVATION	12/23/2020	\$2,000.00
00668244	V01196	FASTENAL INDUSTRIAL CONSTRUCTION SUPPLY	12/23/2020	\$387.29
00668245	V00829	FERGUSON ENTERPRISES, INC 1350	12/23/2020	\$5,046.00
00668246	V00229	FIS ACCOUNTING DEPT	12/23/2020	\$34,221.64
00668247	V01260	FUN EXPRESS	12/23/2020	\$190.82
00668248	V00114	FUN EXPRESS, INC	12/23/2020	\$1,173.03
00668249	V02369	G4S SECURE SOLUTIONS (USA) INC	12/23/2020	\$53,904.87
00668250	V00054	GALLS LLC	12/23/2020	\$511.99
00668251	V00708	HARBOR POINTE A/C & CONTROL SYSTEMS, INC	12/23/2020	\$15,392.22
00668252	V00503	HF&H CONSULTANTS, LLC	12/23/2020	\$8,442.25
00668253	V00711	HILL'S BROS LOCK & SAFE, INC	12/23/2020	\$7.61
00668254	V02178	HUONG TRAN	12/23/2020	\$500.00
00668255	V00135	IMPERIAL SPRINKLER SUPPLY, INC	12/23/2020	\$373.91
00668256	V00182	INFOSEND, INC	12/23/2020	\$6,878.81
00668257	V02598	IRA BUSHINSKY	12/23/2020	\$1,108.53
00668258	V00351	ALEXANDER ISERI	12/23/2020	\$105.00
00668259	V01486	JAMES PRODUCTIONS, INC	12/23/2020	\$525.00
00668260	V00331	JUST RSVP EVENTS	12/23/2020	\$220.19
00668261	V02545	KATHY & KAITLIN INVESTMENT CORPORATION	12/23/2020	\$5,000.00
00668262	V02138	KATIE NGUYEN	12/23/2020	\$1,500.00
00668263	V02060	KEN PHAM	12/23/2020	\$1,000.00

**CITY OF GARDEN GROVE
FEFM001 Warrant Register**

Check Dates Between Dec 17, 2020 and Dec 23, 2020

Report Generated on Dec 23, 2020 12:52:18 PM

Page 3

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00668264	V02586	KIM TUYEN B TRUONG	12/23/2020	\$1,000.00
00668265	V02581	KR COMMERCIAL INTERIORS	12/23/2020	\$1,000.00
00668266	V02597	KRISTI COURTIS	12/23/2020	\$97.00
00668267	V00105	LEVEL 27 MEDIA	12/23/2020	\$860.00
00668268	V02589	LISA TRUONG	12/23/2020	\$1,000.00
00668269	V02580	LUCKY TIRES	12/23/2020	\$5,000.00
00668270	V02593	MARIA CISNEROS	12/23/2020	\$275.00
00668271	V00365	MOMAR INC	12/23/2020	\$230.02
00668272	V02076	DOUG MULLIN	12/23/2020	\$300.00
00668273	V00741	NIAGARA PLUMBING	12/23/2020	\$142.35
00668274	V00755	PACIFIC PLUMBING SPECIALTIES	12/23/2020	\$368.78
00668275	V02465	POINT EMBLEMS LLC	12/23/2020	\$2,330.77
00668276	V00744	R J NOBLE COMPANY	12/23/2020	\$380,404.89
00668277	V02592	ROYALTY ROOFING INC	12/23/2020	\$217.62
00668278	V00780	SAFETY 1st PEST CONTROL, INC	12/23/2020	\$315.00
00668279	V01438	SEHI COMPUTER PRODUCTS	12/23/2020	\$3,036.25
00668280	V02590	SELAH ROOFING CORP	12/23/2020	\$185.18
00668281	V00484	SELECTRON TECHNOLOGIES, INC	12/23/2020	\$10,665.00
00668282	V00785	SHRED CONFIDENTIAL, INC	12/23/2020	\$262.50
00668283	V00367	SOUTHERN COMPUTER WAREHOUSE	12/23/2020	\$2,791.12
00668284	V00795	SPARKLETTS	12/23/2020	\$186.70
00668285	V00799	SUN BADGE COMPANY	12/23/2020	\$117.30
00668286	V02584	THANH VU	12/23/2020	\$1,000.00
00668287	V02455	THE HOME DEPOT	12/23/2020	\$64.53
00668288	V02455	THE HOME DEPOT	12/23/2020	\$116.70
00668289	V02455	THE HOME DEPOT	12/23/2020	\$117.10
00668290	V01063	THE ILLINI COMPANIES, INC	12/23/2020	\$274.00
00668291	V00212	THE SHERWIN-WILLIAMS CO	12/23/2020	\$572.88
00668292	V00804	THOMSON REUTERS- WEST	12/23/2020	\$4,098.68
00668293	V02587	TONY VU	12/23/2020	\$1,000.00
00668294	V00812	UNIFIRST CORP	12/23/2020	\$956.09
00668295	V02583	VU PHAN	12/23/2020	\$1,000.00
00668296	V00824	WAXIE SANITARY SUPPLY	12/23/2020	\$1,297.36
00668297	V00582	WOODRUFF, SPRADLIN & SMART, A PROFESSIONAL CORP	12/23/2020	\$43,082.77

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Between Dec 17, 2020 and Dec 23, 2020

Report Generated on Dec 23, 2020 12:52:18 PM

Page 4

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00668298	V02596	YOLANDA URIARTE	12/23/2020	\$97.00
00668299	V00115	YORBA LINDA FEED STORE, INC	12/23/2020	\$160.04
				EFT: 3 \$2,645.55
				Check: 102 \$4,753,168.18
				Total: 105 \$4,755,813.73



City of Garden Grove
Certificate of Warrants
Register Dates:
01/01/2021

This is to certify the demands covered by EFT numbers 00005921 to 00006860, and check numbers 00668300 through 00668501 inclusive as listed on this register and have been verified by the Finance Division as properly issued and bear all proper signatures.

Note: Check #'s 668449 & 668485 have been voided.

A handwritten signature in blue ink, likely belonging to Patricia Song, the Finance Director.

Finance Director
Patricia Song

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 1

AP - Checking Account

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00005921	H0951	12392 TO 12432 GROVEVIEW	01/01/2021	\$710.00
00005922	H3409	12911 GALWAY ST, LLC	01/01/2021	\$4,220.00
00005923	H3297	13251 NEWLAND, LLC	01/01/2021	\$11,534.00
00005924	H00063	13392 MAGNOLIA STREET LLC C/O TREEWATER MANAGEMENT	01/01/2021	\$336.00
00005925	H4567	15915 LA FORGE ST WHITTIER, LLC	01/01/2021	\$1,688.00
00005926	H3906	19822 BROOKHURST, LLC	01/01/2021	\$2,608.00
00005927	H2617	2300 W EL SEGUNDO, LP	01/01/2021	\$11,712.00
00005928	H4149	2555 WEST WINSTON ROAD, LP PEBBLE COVE APARTMENTS	01/01/2021	\$1,331.00
00005929	H4791	606 SOUTH 6TH ST ASSOCIATES, LP	01/01/2021	\$6,888.00
00005930	H2483	7632 21ST ST, LP	01/01/2021	\$5,240.00
00005931	H2971	8080 BEVER PLACE-NEGBA, LLC	01/01/2021	\$1,500.00
00005932	H4654	8572 STANFORD, LLC	01/01/2021	\$1,083.00
00005933	H1044	ABCO CROWN VILLA,LTD	01/01/2021	\$1,918.00
00005934	H3560	ACACIA VILLAGE	01/01/2021	\$23,496.00
00005935	H9002	ACACIAN APTS	01/01/2021	\$39,251.00
00005936	H4585	ACT EQUITIES, LLC	01/01/2021	\$2,126.00
00005937	H4389	ADRIATIC APTS	01/01/2021	\$942.00
00005938	H3401	AEGEAN APARTMENTS	01/01/2021	\$7,045.00
00005939	H4741	PARVIZ ALAI	01/01/2021	\$4,799.00
00005940	H00033	ALEXANY NGUYEN PROPERTIES, LLC	01/01/2021	\$1,351.00
00005941	H3512	ALFRED P VU & JULIE NGA HO, LLC	01/01/2021	\$2,919.00
00005942	H1684	REHANA ALIBULLA	01/01/2021	\$1,996.00
00005943	H4121	ALLARD APARTMENT, LLC	01/01/2021	\$5,034.00
00005944	H3645	LYNN KATHLEEN ALLEN	01/01/2021	\$1,203.00
00005945	H2454	ALTEZA,INC	01/01/2021	\$2,036.00
00005946	H4668	AMCAL OCEANA FUND, LP OCEANA APARTMENTS	01/01/2021	\$1,351.00
00005947	H2489	AMERICAN FAMILY HOUSING	01/01/2021	\$1,144.00
00005948	H2938	ANAHEIM SUNSET PLAZA APTS	01/01/2021	\$6,806.00
00005949	H4371	CHUNG NAN AOU	01/01/2021	\$1,307.00
00005950	H4254	ARBOR VILLAS, LLC	01/01/2021	\$1,359.00
00005951	H00048	JESSIE WONG ARIAS	01/01/2021	\$1,527.00
00005952	H4027	TIMOTEO ARJON	01/01/2021	\$1,278.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 2

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00005953	H4729	ARTESIA BOULEVARD 44, LLC	01/01/2021	\$1,950.00
00005954	H3930	EIDA A ATTIA	01/01/2021	\$1,658.00
00005955	H4272	PAUL AUDUONG	01/01/2021	\$799.00
00005956	H4532	AUGUSTA GROUP INVESTMENTS INC	01/01/2021	\$1,423.00
00005957	H2062	AYNEM INVESTMENTS, LP	01/01/2021	\$15,488.00
00005958	H4505	BACH & JASON NGUYEN INVESTMENT LLC	01/01/2021	\$1,395.00
00005959	H4295	BAKER RANCH AFFORDABLE, LP	01/01/2021	\$1,845.00
00005960	H4403	HA BANH	01/01/2021	\$1,405.00
00005961	H2370	BARRY SAYWITZ PROP TWO, LP	01/01/2021	\$6,345.00
00005962	H4777	BDA INVESTMENTS, LLC	01/01/2021	\$1,130.00
00005963	H4797	BEACH CREEK PARTNERS II, LP	01/01/2021	\$1,255.00
00005964	H4735	BEACHWOOD VILLAGE APARTMENTS	01/01/2021	\$1,255.00
00005965	H4368	BEHRENS PROPERTIES, LLC	01/01/2021	\$967.00
00005966	H3168	BELAGE PRESERVATION, LP	01/01/2021	\$2,107.00
00005967	H4463	BERTINA PANG LOH CHANG	01/01/2021	\$560.00
00005968	H3365	JAIME OR MAGALI BERTRAN	01/01/2021	\$1,392.00
00005969	H3115	ANIL BHALANI	01/01/2021	\$1,182.00
00005970	H0645	N C BHATT	01/01/2021	\$4,332.00
00005971	H4746	BMN INVESTMENTS, INC	01/01/2021	\$2,245.00
00005972	H3312	KELLY BORTHWICK	01/01/2021	\$1,249.00
00005973	H3966	ADEL A BOUTROS	01/01/2021	\$1,449.00
00005974	H4331	BOWEN PROPERTY, LLC	01/01/2021	\$1,399.00
00005975	H0231	MAI BOZARJIAN	01/01/2021	\$20,043.00
00005976	H4085	MAI BOZARJIAN	01/01/2021	\$4,643.00
00005977	H4399	BRIAR CREST / ROSE CREST	01/01/2021	\$3,264.00
00005978	H4784	BRIDGE WF CRYSTAL VIEW AGP, LLC	01/01/2021	\$3,626.00
00005979	H0968	SHARON OR NORMAN BROWN	01/01/2021	\$2,988.00
00005980	H4475	BUENA PARK SUNRISE APTS, LP	01/01/2021	\$1,219.00
00005981	H4088	BACH BUI	01/01/2021	\$1,049.00
00005982	H4656	DANIEL D BUI	01/01/2021	\$1,954.00
00005983	H3590	DUNG BUI	01/01/2021	\$1,000.00
00005984	H3898	KIMBERLY BUI	01/01/2021	\$871.00
00005985	H4699	KIMLOAN THI BUI	01/01/2021	\$1,298.00
00005986	H1770	LAI BUI	01/01/2021	\$1,122.00
00005987	H4664	LONG BUI	01/01/2021	\$1,319.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 3

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00005988	H0276	MINH Q BUI	01/01/2021	\$3,879.00
00005989	H3322	MONICA BUI	01/01/2021	\$2,820.00
00005990	H1510	NGA HUYNH BUI	01/01/2021	\$1,100.00
00005991	H4215	SON VAN BUI	01/01/2021	\$2,050.00
00005992	H4779	TAM BUI	01/01/2021	\$1,083.00
00005993	H4760	THINH BUI	01/01/2021	\$2,373.00
00005994	H4108	THUAN BUI	01/01/2021	\$2,292.00
00005995	H4075	TRiet THO-MINH BUI	01/01/2021	\$1,708.00
00005996	H3524	DAVID M BURLEY	01/01/2021	\$1,586.00
00005997	H2916	THU T CAI-NGUYEN	01/01/2021	\$400.00
00005998	H3272	CAMBRIDGE HEIGHTS, LP	01/01/2021	\$1,573.00
00005999	H2159	HUONG B CAO	01/01/2021	\$639.00
00006000	H4457	MYTRANG CAO	01/01/2021	\$893.00
00006001	H2856	PHUOC GIA CAO	01/01/2021	\$1,055.00
00006002	H4524	CASA MADRID	01/01/2021	\$4,531.00
00006003	H4073	CASCADE TERRACE APARTMENTS	01/01/2021	\$4,740.00
00006004	H4689	DAVID G CASCINO	01/01/2021	\$2,396.00
00006005	H3904	KOU LEAN CHAN	01/01/2021	\$909.00
00006006	H4466	TIFFANNIE L CHAN	01/01/2021	\$900.00
00006007	H4135	CHIEN CHAN,MIN OR TRAN	01/01/2021	\$2,440.00
00006008	H1229	EVELYN CHANG	01/01/2021	\$2,865.00
00006009	H9008	SHERRI CHANG	01/01/2021	\$1,938.00
00006010	H3586	WARREN CHANG	01/01/2021	\$801.00
00006011	H1368	CHARLESTON GARDENS, LLC	01/01/2021	\$1,270.00
00006012	H1239	CHATHAM VILLAGE APTS	01/01/2021	\$4,793.00
00006013	H3494	ALICE CHAU	01/01/2021	\$2,505.00
00006014	H4714	KENNY CHAU	01/01/2021	\$1,495.00
00006015	H3757	DENNIS KYINSAN CHEN	01/01/2021	\$5,430.00
00006016	H1362	SHIAO-YUNG CHEN	01/01/2021	\$6,074.00
00006017	H9010	T C CHEN	01/01/2021	\$29,007.00
00006018	H1788	STEPHEN CHEUNG	01/01/2021	\$1,589.00
00006019	H3094	PAUL M CHEY	01/01/2021	\$1,128.00
00006020	H4707	NARITH CHHUM	01/01/2021	\$1,698.00
00006021	H0317	LI-YONG CHIANG	01/01/2021	\$1,653.00
00006022	H0159	DON J G CHONG	01/01/2021	\$6,065.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 4

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006023	H1946	JOHN CHUN	01/01/2021	\$1,131.00
00006024	H9011	KYU B CHUNG	01/01/2021	\$5,260.00
00006025	H4723	CINCO TRAN, LLC	01/01/2021	\$1,435.00
00006026	H3246	KATHLEEN P CLIFTON	01/01/2021	\$1,292.00
00006027	H4785	CM 2080 NEW, LLC	01/01/2021	\$1,158.00
00006028	H0776	PONCH CO	01/01/2021	\$1,101.00
00006029	H3137	KATHY D COLACION	01/01/2021	\$2,222.00
00006030	H4337	COMMUNITY GARDENS PARTNERS, LP	01/01/2021	\$5,154.00
00006031	H3359	NORMA S CONCEPCION	01/01/2021	\$1,288.00
00006032	H2193	CONCORD MGMT, LLC	01/01/2021	\$1,011.00
00006033	H3752	CONNOR PINES, LLC	01/01/2021	\$13,432.00
00006034	H0642	CONTINENTAL GARDENS APTS	01/01/2021	\$12,424.00
00006035	H1134	CONTINENTAL GARDENS APTS	01/01/2021	\$4,394.00
00006036	H0039	COURTYARD VILLAS	01/01/2021	\$8,680.00
00006037	H4626	CYNTHIA COY, CHRISTINE OR FREEMAN	01/01/2021	\$1,445.00
00006038	H4280	KERILYN CRUZAT	01/01/2021	\$1,131.00
00006039	H4556	CST CAPITAL, LLC	01/01/2021	\$1,546.00
00006040	H4686	CTC INVESTMENT GROUP, INC	01/01/2021	\$484.00
00006041	H0017	KHANH CUNG	01/01/2021	\$3,593.00
00006042	H3376	CURTIS FAMILY TRUST	01/01/2021	\$1,502.00
00006043	H4659	D1 SENIOR IRVINE HOUSING PARTNERS, LP	01/01/2021	\$1,285.00
00006044	H2985	NGHIA HO OR PHAN VE TU DAC	01/01/2021	\$4,231.00
00006045	H4646	HUONG NGOC DAI	01/01/2021	\$1,459.00
00006046	H2100	BINH DINH DAM	01/01/2021	\$1,360.00
00006047	H3947	ANNIE DANG	01/01/2021	\$1,820.00
00006048	H3369	CHINH VAN DANG	01/01/2021	\$612.00
00006049	H4561	MIKE M DANG	01/01/2021	\$2,270.00
00006050	H3065	DAVID DANG	01/01/2021	\$1,026.00
00006051	H4598	THANH-THUY THI DANG	01/01/2021	\$1,029.00
00006052	H1895	JOSEPH N DAO	01/01/2021	\$1,287.00
00006053	H4303	MINH DAO	01/01/2021	\$841.00
00006054	H1245	NELSON NGUYEN DAO	01/01/2021	\$4,083.00
00006055	H1750	TRU DAO	01/01/2021	\$4,415.00
00006056	H2184	TU VAN DAO	01/01/2021	\$727.00
00006057	H9413	TU VAN DAO	01/01/2021	\$1,128.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 5

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006058	H3021	NGOC-THUY DAO	01/01/2021	\$1,292.00
00006059	H1802	LUONG-NGUYEN DAO-PHAM, LOC THI OR PHAM	01/01/2021	\$2,479.00
00006060	H4239	RICHARD DAVIS	01/01/2021	\$1,324.00
00006061	H3054	SON OR MICHELLE DAVIS	01/01/2021	\$1,150.00
00006062	H3354	DDA, LLC	01/01/2021	\$1,217.00
00006063	H4607	DE ANZA PLAZA APTS II	01/01/2021	\$2,309.00
00006064	H4071	DEERING II FAMILY, LP	01/01/2021	\$1,032.00
00006065	H3626	CLARA J DEWYER	01/01/2021	\$1,250.00
00006066	H4583	HOI TUAN DIEP	01/01/2021	\$1,386.00
00006067	H3483	CHINH DINH	01/01/2021	\$2,251.00
00006068	H2147	HANH DINH	01/01/2021	\$2,100.00
00006069	H4223	KATHLEEN DINH	01/01/2021	\$1,522.00
00006070	H4614	KATHY DINH	01/01/2021	\$2,698.00
00006071	H1479	KIM DINH	01/01/2021	\$2,569.00
00006072	H4373	LAN THAI DINH	01/01/2021	\$6,329.00
00006073	H3629	LONG T DINH	01/01/2021	\$3,560.00
00006074	H4372	NHU Y DINH	01/01/2021	\$1,256.00
00006075	H4406	THU V DINH	01/01/2021	\$1,974.00
00006076	H4594	TUAN DINH	01/01/2021	\$1,602.00
00006077	H4619	Y NHA DINH	01/01/2021	\$2,526.00
00006078	H2769	THANH DINH	01/01/2021	\$1,690.00
00006079	H3284	DNK PROPERTY, LLC	01/01/2021	\$15,856.00
00006080	H4498	BRANDON BINH DO	01/01/2021	\$2,205.00
00006081	H4717	BYRON DO	01/01/2021	\$2,536.00
00006082	H4718	DAITRANG DO	01/01/2021	\$2,777.00
00006083	H4418	DOMINIC HAU DO	01/01/2021	\$1,969.00
00006084	H4544	JONATHAN DO	01/01/2021	\$446.00
00006085	H1867	MINH C DO	01/01/2021	\$4,134.00
00006086	H4450	MY-PHUONG DO	01/01/2021	\$1,375.00
00006087	H1674	NANCY DO	01/01/2021	\$1,043.00
00006088	H4802	NGA N DO	01/01/2021	\$2,301.00
00006089	H3593	THUY THI DO	01/01/2021	\$1,083.00
00006090	H3181	TIM DO	01/01/2021	\$996.00
00006091	H3671	TINA DO	01/01/2021	\$1,359.00
00006092	H9016	TINA DO	01/01/2021	\$3,416.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 6

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006093	H3732	XUYEN THI DO	01/01/2021	\$1,105.00
00006094	H0580	HARRY DOAN	01/01/2021	\$666.00
00006095	H4639	HIEP THI DOAN	01/01/2021	\$4,224.00
00006096	H3609	HOAI T DOAN	01/01/2021	\$543.00
00006097	H4808	HUEY G DOAN	01/01/2021	\$3,808.00
00006098	H3999	HUY DOAN	01/01/2021	\$698.00
00006099	H4289	HUY DOAN	01/01/2021	\$1,257.00
00006100	H4420	KYLAM DOAN	01/01/2021	\$1,620.00
00006101	H3980	NHA & JOANNE TRANG VU DOAN	01/01/2021	\$1,637.00
00006102	H3855	PHUONGNGA THI DOAN	01/01/2021	\$2,308.00
00006103	H4615	THANH QUE DOAN	01/01/2021	\$1,616.00
00006104	H4228	WILLIAM D DOHANH	01/01/2021	\$2,068.00
00006105	H2424	JERRY DOIDGE	01/01/2021	\$1,363.00
00006106	H3382	DOLCE VITA INVESTMENTS, LLC	01/01/2021	\$3,732.00
00006107	H1744	MINH TRANG DONG	01/01/2021	\$1,063.00
00006108	H2945	DORADO SENIOR APARTMENTS, LP	01/01/2021	\$2,072.00
00006109	H4413	WILLIAM A DOWD III	01/01/2021	\$1,117.00
00006110	H3228	DSN INVESTMENT GROUP, LLC	01/01/2021	\$6,543.00
00006111	H3510	DTP INVESTMENTS, LLC	01/01/2021	\$3,023.00
00006112	H4464	CHRISTINE H DU	01/01/2021	\$1,154.00
00006113	H4229	DUC NGUYEN AND PAULINE NGUYEN, LLC	01/01/2021	\$332.00
00006114	H4050	DUCATO GARDENS, LLC	01/01/2021	\$846.00
00006115	H00061	DULILEON NINE LLC	01/01/2021	\$1,518.00
00006116	H1385	DAVID C DUNN	01/01/2021	\$2,780.00
00006117	H9021	DAVID F DUNNETT	01/01/2021	\$2,647.00
00006118	H3866	HONG MANH DUONG	01/01/2021	\$1,028.00
00006119	H1885	MINH B DUONG	01/01/2021	\$5,427.00
00006120	H3688	THAI VAN DUONG	01/01/2021	\$1,447.00
00006121	H3087	CHI THI DUONG	01/01/2021	\$2,000.00
00006122	H2869	HUNG Q DUONG	01/01/2021	\$1,236.00
00006123	H2781	GLADYS DYO	01/01/2021	\$585.00
00006124	H2422	EASTWIND PROPERTIES, LLC	01/01/2021	\$2,606.00
00006125	H4770	EBL, LLC	01/01/2021	\$4,710.00
00006126	H2036	DANIEL T EDLUND	01/01/2021	\$1,465.00
00006127	H9025	GERALD EHLE	01/01/2021	\$1,954.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 7

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006128	H4250	EL PUEBLO APTS	01/01/2021	\$1,340.00
00006129	H4294	EL RAY PARTNERS, LLC	01/01/2021	\$7,601.00
00006130	H4438	ELIAS CAPITAL GROUP, LLC	01/01/2021	\$2,619.00
00006131	H4048	EMERALD COURT APARTMENTS	01/01/2021	\$830.00
00006132	H4234	TERRY C ENGEL	01/01/2021	\$995.00
00006133	H3299	EVERGREEN ESTATE EXPANSION, LLC	01/01/2021	\$7,078.00
00006134	H1553	FAIRVIEW MGMT COMPANY	01/01/2021	\$2,484.00
00006135	H5769	BOONE FAN	01/01/2021	\$2,521.00
00006136	H3034	FBC APARTMENTS	01/01/2021	\$780.00
00006137	H4757	FG GOLDENWEST SENIOR APTS, LP	01/01/2021	\$13,702.00
00006138	H1702	FLOYD H FIELDS	01/01/2021	\$1,180.00
00006139	H1689	WENDY FINCH	01/01/2021	\$986.00
00006140	H00049	FIVE POINTS HOUSING LP	01/01/2021	\$2,455.00
00006141	H3329	FOREVERGREEN EXPANSION, LLC	01/01/2021	\$1,549.00
00006142	H2834	FOUNTAIN GLEN AT ANAHEIM HILLS	01/01/2021	\$1,436.00
00006143	H00051	FOUR SEASON 339 LLC	01/01/2021	\$1,165.00
00006144	H7410	FRANCISCAN GARDENS APTS	01/01/2021	\$21,727.00
00006145	H2569	WILLIAM FRECHTMAN	01/01/2021	\$1,221.00
00006146	H4610	FREEDOMPATH PROPERTIES, LLC	01/01/2021	\$1,309.00
00006147	H4281	FREMONT 2225	01/01/2021	\$1,511.00
00006148	H3691	FU CRAIG FA, LLC	01/01/2021	\$4,793.00
00006149	H2215	KARL GANZ	01/01/2021	\$1,010.00
00006150	H3384	ALBINO GARCIA	01/01/2021	\$2,593.00
00006151	H4412	NORMA OR WILLIAM GARCIA	01/01/2021	\$1,297.00
00006152	V00694	GARDEN GROVE HOUSING AUTHORITY-ESCROW ACCT	01/01/2021	\$5,924.00
00006153	H4275	GARDEN GROVE HOUSING ASSOCIATE	01/01/2021	\$2,936.00
00006154	H3130	CAROL GARZA	01/01/2021	\$383.00
00006155	H2029	GEORGIAN APTS	01/01/2021	\$1,107.00
00006156	H4137	AARON & CASSANDRA GERMAIN	01/01/2021	\$1,276.00
00006157	H4037	BRIGITTE GIACALONE	01/01/2021	\$966.00
00006158	H4742	GIERS WELLS PARTNERSHIP	01/01/2021	\$1,973.00
00006159	H3894	GIGI APARTMENTS	01/01/2021	\$1,955.00
00006160	H4046	GLENHAVEN MOBILODGE	01/01/2021	\$618.00
00006161	H4346	HENRY S GOMEZ	01/01/2021	\$1,282.00
00006162	H3072	GREEN LANTERN VILLAGE CALIFORNIA MHPMGT CO	01/01/2021	\$395.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 8

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006163	H2737	WILLIAM GREEN	01/01/2021	\$1,199.00
00006164	H3833	GREENFIELDSDIE, LLC	01/01/2021	\$2,033.00
00006165	H3639	GROVE PARK LP	01/01/2021	\$74,983.00
00006166	H9028	JIM GULMESOFF	01/01/2021	\$6,536.00
00006167	H4437	TIMOTHY M GUSTIN	01/01/2021	\$699.00
00006168	H3949	GINA GUYUMJYAN	01/01/2021	\$3,221.00
00006169	H4172	HA OF DEKALB COUNTY	01/01/2021	\$674.73
00006170	H4692	CASIE HA	01/01/2021	\$2,401.00
00006171	H4092	DAC T HA	01/01/2021	\$1,324.00
00006172	H1824	KHIEM Q HA	01/01/2021	\$1,094.00
00006173	H4562	TRAN D HA	01/01/2021	\$3,060.00
00006174	H3735	TRiet M HA	01/01/2021	\$1,136.00
00006175	H4750	YU HAH	01/01/2021	\$1,136.00
00006176	H0550	HALL & ASSOCIATES, INC	01/01/2021	\$4,274.00
00006177	H1969	LINDA HAN	01/01/2021	\$2,081.00
00006178	H5208	CLIFTON & BRENDA HANSON	01/01/2021	\$2,214.00
00006179	H3838	STEVEN HAU	01/01/2021	\$1,801.00
00006180	H2955	HERITAGE PARK	01/01/2021	\$3,758.00
00006181	H0515	HERITAGE VILLAGE ANAHEIM	01/01/2021	\$1,316.00
00006182	H4708	HIGHLAND FINANCE INVESTMENTS CORP	01/01/2021	\$1,393.00
00006183	H0250	SHERRY OR RICHARD HILLIARD	01/01/2021	\$1,770.00
00006184	H3921	HMZ RESIDENTIAL PARK, LP	01/01/2021	\$1,603.00
00006185	H3255	HENRY HOI HO	01/01/2021	\$1,885.00
00006186	H1010	HO, HIEP or DAO, NGOC THUY	01/01/2021	\$4,997.00
00006187	H3941	KEVIN TRIEU HO	01/01/2021	\$2,493.00
00006188	H3653	LIEN KIM HO	01/01/2021	\$1,539.00
00006189	H3781	PAULINE HO	01/01/2021	\$2,414.00
00006190	H4827	PETER HO	01/01/2021	\$1,291.00
00006191	H4103	LAN T HOANG	01/01/2021	\$1,400.00
00006192	H3984	LONG HOANG	01/01/2021	\$1,553.00
00006193	H4783	THINH HOANG	01/01/2021	\$1,850.00
00006194	H4224	TRACY HOANG	01/01/2021	\$1,091.00
00006195	H2354	TRIEU HOANG	01/01/2021	\$1,417.00
00006196	H4542	TUAN HOANG	01/01/2021	\$2,038.00
00006197	H2662	LANG HOANG	01/01/2021	\$1,460.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 9

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006198	H2974	NHAN TIEN HOANG	01/01/2021	\$1,205.00
00006199	H3883	ROSEMARY LC HOLTZMAN	01/01/2021	\$888.00
00006200	H1120	SALLY HOPPE	01/01/2021	\$771.00
00006201	H2532	LUC HUA	01/01/2021	\$1,302.00
00006202	H3595	HUNTINGTON WESTMINSTER APT, LLC	01/01/2021	\$1,365.00
00006203	H1659	DON HUSS	01/01/2021	\$2,521.00
00006204	H0658	CHEN THI HUYNH	01/01/2021	\$3,636.00
00006205	H3641	FELIX HUYNH	01/01/2021	\$775.00
00006206	H4763	JOANNE HUYNH	01/01/2021	\$1,336.00
00006207	H3509	KELVIN HUYNH	01/01/2021	\$1,199.00
00006208	H4405	LOAN HUYNH	01/01/2021	\$552.00
00006209	H4237	MINH HUY HUYNH	01/01/2021	\$2,278.00
00006210	H4082	MINH T MAI HUYNH	01/01/2021	\$967.00
00006211	H4271	PHILIP HUYNH	01/01/2021	\$586.00
00006212	H1574	SALLY B HUYNH	01/01/2021	\$1,351.00
00006213	H4246	KIM DONG T HUYNH, SCOTT THANH OR LE	01/01/2021	\$1,094.00
00006214	H4747	THAI C HUYNH	01/01/2021	\$2,417.00
00006215	H3117	LONG BAO HUYNH	01/01/2021	\$1,314.00
00006216	H1262	CM HWANG	01/01/2021	\$1,346.00
00006217	H4666	TUE T HWINN	01/01/2021	\$1,159.00
00006218	H3848	IMPERIAL NORTH HOLDINGS, LLC	01/01/2021	\$4,067.00
00006219	H3644	IMPERIAL NORTHWEST HOLDINGS	01/01/2021	\$4,129.00
00006220	H2984	INTERNATIONAL BUSINESS INVESTMENT GROUP, LLC	01/01/2021	\$1,211.00
00006221	H4350	J & E ESTATES, LLC	01/01/2021	\$1,931.00
00006222	H3402	JERRY JANESKI	01/01/2021	\$1,226.00
00006223	H4427	JD PROPERTY MANAGEMENT, INC	01/01/2021	\$2,175.00
00006224	H4716	NARIYA JEAN	01/01/2021	\$1,989.00
00006225	H00031	JEFFERSON HB, LLC	01/01/2021	\$972.00
00006226	H3040	JENSEN SOMMERVILLE CONZELMAN	01/01/2021	\$1,699.00
00006227	H3165	JG & B CORPORATION	01/01/2021	\$7,381.00
00006228	H3266	JGK GARDEN GROVE, LP	01/01/2021	\$25,939.00
00006229	H2936	JGKALLINS INVESTMENTS, LP	01/01/2021	\$1,300.00
00006230	H2530	NATHAN D JOHNSON	01/01/2021	\$1,927.00
00006231	H4363	JTK & ASSOCIATES	01/01/2021	\$1,352.00
00006232	H4557	JTM BAYOU, LLC	01/01/2021	\$2,754.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 10

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006233	H9029	LIN J JU	01/01/2021	\$2,203.00
00006234	H2595	FRED JU	01/01/2021	\$1,076.00
00006235	H4042	JUNG SUN NOH	01/01/2021	\$6,514.00
00006236	H4077	JUNG SUN NOH	01/01/2021	\$827.00
00006237	H4078	JUNG SUN NOH	01/01/2021	\$1,351.00
00006238	H4467	KAID MALINDA INVESTMENT INC	01/01/2021	\$2,338.00
00006239	H4482	JAIDEEP KAMAT	01/01/2021	\$1,543.00
00006240	H4758	JUN-WEI KAO	01/01/2021	\$1,240.00
00006241	H3320	KASHI TRUST	01/01/2021	\$11,388.00
00006242	H4767	KATELLA FAMILY HOUSING PARTNER	01/01/2021	\$1,476.00
00006243	H3771	KATELLA MOBILE HOME ESTATES	01/01/2021	\$744.00
00006244	H3385	KAY VEE, LLC	01/01/2021	\$1,121.00
00006245	H3721	KCM INVESTMENTS, LLC	01/01/2021	\$2,226.00
00006246	H4696	KD RENT	01/01/2021	\$1,752.00
00006247	H1018	LU-YONG KEH	01/01/2021	\$4,538.00
00006248	H4374	KEITH AND HOLLY CORPORATION	01/01/2021	\$977.00
00006249	H9030	ROBERT KELLEY	01/01/2021	\$4,022.00
00006250	H3113	KENSINGTON GARDENS	01/01/2021	\$883.00
00006251	H1535	DAN VAN KHA	01/01/2021	\$2,441.00
00006252	H2423	CAM MY KHA	01/01/2021	\$1,753.00
00006253	H2624	SETH S KHEANG	01/01/2021	\$2,311.00
00006254	H3727	HENRY THAI KHUU	01/01/2021	\$1,447.00
00006255	H0890	DAVID S KIM	01/01/2021	\$897.00
00006256	H4527	MELVIN LEE KIM	01/01/2021	\$1,052.00
00006257	H9033	SON H KIM	01/01/2021	\$4,819.00
00006258	H9031	HARRY H KIM	01/01/2021	\$1,351.00
00006259	H9001	KING COUNTY HOUSING AUTHORITY	01/01/2021	\$2,643.78
00006260	H1797	KING INVESTMENT GROUP, INC	01/01/2021	\$3,571.00
00006261	H3591	BERNARD KING	01/01/2021	\$882.00
00006262	H3567	KENT M KITSELMAN	01/01/2021	\$1,403.00
00006263	H2960	MARILYN KLUNK	01/01/2021	\$3,962.00
00006264	H2460	KNK PROPERTIES	01/01/2021	\$9,343.00
00006265	H4510	KPKK, LLC	01/01/2021	\$1,263.00
00006266	H0082	EDWARD KUO	01/01/2021	\$492.00
00006267	H1193	EDWARD KUO	01/01/2021	\$1,331.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 11

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006268	H4804	SATOKO KURATA	01/01/2021	\$1,119.00
00006269	H4609	JOAQUIN KURZ	01/01/2021	\$4,676.00
00006270	H4737	TUYET B LA	01/01/2021	\$2,117.00
00006271	H4712	LADERA WNG II, LLC	01/01/2021	\$2,539.00
00006272	H3611	LAGUNA HILLS TRAVELODGE, LLC	01/01/2021	\$34,318.00
00006273	H3793	LAGUNA STREET APARTMENTS, LLC	01/01/2021	\$2,118.00
00006274	H2636	LAKESIDE ASSOCIATION	01/01/2021	\$3,472.00
00006275	H4253	JULIE LALLY	01/01/2021	\$1,435.00
00006276	H3552	ANDRE LAM	01/01/2021	\$1,765.00
00006277	H00028	ANH LAN LAM	01/01/2021	\$1,200.00
00006278	H3711	CAM THI T LAM	01/01/2021	\$1,164.00
00006279	H1224	CHAU LAM	01/01/2021	\$6,314.00
00006280	H2396	HAI LAM	01/01/2021	\$6,235.00
00006281	H4631	HUNG LAM	01/01/2021	\$2,144.00
00006282	H4563	QUOC D LAM	01/01/2021	\$1,892.00
00006283	H00042	STEVEN LAM	01/01/2021	\$1,234.00
00006284	H2168	THONG KIM LAM	01/01/2021	\$2,819.00
00006285	H3400	TONY LAM	01/01/2021	\$1,392.00
00006286	H2873	MAI LAM	01/01/2021	\$1,156.00
00006287	H4752	THUY T LAM	01/01/2021	\$989.00
00006288	H4454	LAMPLIGHTER VILLAGE APTS	01/01/2021	\$12,451.00
00006289	H4745	LAMPSON EP, LLC	01/01/2021	\$2,240.00
00006290	H4504	LAMY OANH, LLC	01/01/2021	\$6,103.00
00006291	H4663	LAS PALMAS APTS	01/01/2021	\$1,748.00
00006292	H4402	STEPHEN LAU	01/01/2021	\$2,739.00
00006293	H3945	JOHN LAZENBY	01/01/2021	\$2,671.00
00006294	H4471	LE MORNINGSIDE, LLC	01/01/2021	\$2,941.00
00006295	H4754	ANH LE	01/01/2021	\$3,167.00
00006296	H4421	BILL BQ LE	01/01/2021	\$1,407.00
00006297	H4634	DANIEL LE	01/01/2021	\$1,338.00
00006298	H3748	HIEEN QUANG LE	01/01/2021	\$1,569.00
00006299	H4133	HIEP THI LE	01/01/2021	\$2,487.00
00006300	H4134	HUNG LE	01/01/2021	\$520.00
00006301	H1258	JIMMY T LE	01/01/2021	\$1,883.00
00006302	H4555	JOHN LE	01/01/2021	\$2,454.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 12

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006303	H4142	JOHN TOAN LE	01/01/2021	\$2,793.00
00006304	H4480	KIM CHI THI LE	01/01/2021	\$1,147.00
00006305	H4462	LAN V LE	01/01/2021	\$1,646.00
00006306	H4319	LANH C LE	01/01/2021	\$1,647.00
00006307	H3542	LANH VAN LE	01/01/2021	\$1,256.00
00006308	H3796	LY PHUONG LE	01/01/2021	\$1,261.00
00006309	H3623	MICHAEL LE	01/01/2021	\$2,335.00
00006310	H3725	MY LE	01/01/2021	\$29.00
00006311	H0918	NANCY NGAT THI LE	01/01/2021	\$3,217.00
00006312	H3416	NGA LE	01/01/2021	\$1,809.00
00006313	H3687	NGUYEN NHU LE	01/01/2021	\$36.00
00006314	H4217	PHUONG L LE	01/01/2021	\$602.00
00006315	H4428	RICHARD TUANANH LE	01/01/2021	\$1,201.00
00006316	H0948	STEPHANIE THU LE	01/01/2021	\$3,939.00
00006317	H3661	THANH TIEN LE	01/01/2021	\$1,300.00
00006318	H0717	TINA M LE	01/01/2021	\$1,154.00
00006319	H4695	VANESSA LE	01/01/2021	\$1,896.00
00006320	H4502	VICTOR LE	01/01/2021	\$1,746.00
00006321	H2548	XAN NGOC LE	01/01/2021	\$1,043.00
00006322	H3447	MONIQUE LEDUC	01/01/2021	\$1,289.00
00006323	H3946	DAVID OR TRINH LEE	01/01/2021	\$1,264.00
00006324	H4547	LEMON GROVE, LP	01/01/2021	\$1,454.00
00006325	H1602	ROGER LEUNG	01/01/2021	\$1,422.00
00006326	H4002	SOL M LI	01/01/2021	\$1,828.00
00006327	H1533	DAVID LIN	01/01/2021	\$2,676.00
00006328	H1616	EEL-YU LIN	01/01/2021	\$854.00
00006329	H4344	LINCOLN VILLAS APT HOMES, LLC	01/01/2021	\$6,672.00
00006330	H4592	LINCOLN WOODS APARTMENTS	01/01/2021	\$2,635.00
00006331	H1960	KATHERINE LITTON	01/01/2021	\$1,486.00
00006332	H2080	LLE, LLC	01/01/2021	\$972.00
00006333	H3888	TROY LONG, TU-ANH & DUONG	01/01/2021	\$770.00
00006334	H3311	CINDY W LOUIE	01/01/2021	\$1,882.00
00006335	H2120	QUYNH THUY LU	01/01/2021	\$2,644.00
00006336	H1424	KHANH LUONG	01/01/2021	\$1,345.00
00006337	H4603	LONG DUC LUONG	01/01/2021	\$901.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 13

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006338	H4157	TRA THI-PHUONG LUONG	01/01/2021	\$2,245.00
00006339	H4572	ALLEN LUU	01/01/2021	\$1,262.00
00006340	H4491	TUAN V LUU	01/01/2021	\$1,360.00
00006341	H3696	XUYEN LUU	01/01/2021	\$1,518.00
00006342	H4669	ANDY LY	01/01/2021	\$2,136.00
00006343	H3717	DUC T LY	01/01/2021	\$909.00
00006344	H1613	MING LY	01/01/2021	\$1,600.00
00006345	H3754	TAN Q LY	01/01/2021	\$868.00
00006346	H3562	THANH LY	01/01/2021	\$1,588.00
00006347	H3390	TRANH LY	01/01/2021	\$4,830.00
00006348	H4154	TUYEN X LY	01/01/2021	\$2,394.00
00006349	H6070	MADJE-STAMPER PATRICIA A MADJE	01/01/2021	\$7,966.00
00006350	H3201	ANN N MAI	01/01/2021	\$2,520.00
00006351	H3996	FRANK MAI	01/01/2021	\$1,736.00
00006352	H4308	JENNIE THUY MAI	01/01/2021	\$2,433.00
00006353	H1499	LINDA MAI	01/01/2021	\$609.00
00006354	H2451	CHUCK MAI	01/01/2021	\$2,186.00
00006355	H4298	JAIMIE MAI-NGO	01/01/2021	\$832.00
00006356	H4539	KONSTANTINOS P MANDAS	01/01/2021	\$3,240.00
00006357	H4796	HARALAMBOS & GEORGIA MANTAS	01/01/2021	\$1,943.00
00006358	H4818	LLOYD MANTONG	01/01/2021	\$355.00
00006359	H6865	MARIPOSA PROPERTIES	01/01/2021	\$1,160.00
00006360	H4816	MATTAR REAL ESTATE INVESTMENT	01/01/2021	\$907.00
00006361	H7370	LEOPOLD MAYER	01/01/2021	\$2,498.00
00006362	H2135	JOHN MC GOFF	01/01/2021	\$1,020.00
00006363	H2842	GRACE OR GERALD MCGRATH	01/01/2021	\$312.00
00006364	H8490	GRACE OR GERALD MCGRATH	01/01/2021	\$2,364.00
00006365	H4793	MEAGHER FAMILY BYPASS TRUST	01/01/2021	\$776.00
00006366	H4794	ELAINE MEAGHER	01/01/2021	\$1,091.00
00006367	H1653	MANH MEAK	01/01/2021	\$1,201.00
00006368	H4435	JAGDISH P MEHTA	01/01/2021	\$2,534.00
00006369	H4404	MAURICE F MEYSENBURG	01/01/2021	\$1,138.00
00006370	H2638	MIKE & KATHY LEE, LP	01/01/2021	\$2,873.00
00006371	H4568	ROSEMARY MILLER	01/01/2021	\$1,446.00
00006372	H4814	MITTAL LEGACY, LP	01/01/2021	\$1,469.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 14

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006373	H3256	MONARCH POINTE	01/01/2021	\$1,114.00
00006374	H3534	ANTHONY MONTEBELLO	01/01/2021	\$1,363.00
00006375	H2976	MONTECITO VISTA APT HOMES	01/01/2021	\$1,290.00
00006376	H4658	BACH MORALES	01/01/2021	\$2,395.00
00006377	H4715	MORNINGSIDE APTS, LLC	01/01/2021	\$7,668.00
00006378	H4812	UDAYA CHAITHANYA MOTHE	01/01/2021	\$1,457.00
00006379	H3798	N & V DEVELOPMENT, LLC	01/01/2021	\$7,608.00
00006380	H2491	N&V DEVELOPMENT, LLC	01/01/2021	\$11,008.00
00006381	H2034	ABRAM B NACHAM	01/01/2021	\$1,085.00
00006382	H2622	PATRICK NAMSINH	01/01/2021	\$1,740.00
00006383	H4799	NAPO OF CALIFORNIA, LLC	01/01/2021	\$1,317.00
00006384	H3834	NEW HORIZONVIEW, LLC	01/01/2021	\$1,338.00
00006385	H3865	NEW KENYON APARTMENTS, LLC	01/01/2021	\$1,050.00
00006386	H3973	NEW TCNY, LLC RETIREMENT PLAN & TRUST	01/01/2021	\$1,029.00
00006387	H4029	NEWPORT ESTATE EXPANSION, LLC	01/01/2021	\$1,405.00
00006388	H2745	DALE XUAN NGHIEM	01/01/2021	\$1,100.00
00006389	H3956	DANIEL NGHIEM	01/01/2021	\$19,993.00
00006390	H1921	DAVID NGO	01/01/2021	\$1,466.00
00006391	H4751	DUNG T NGO	01/01/2021	\$1,572.00
00006392	H3630	HONG DIEP LE NGO	01/01/2021	\$938.00
00006393	H0314	LOC T NGO	01/01/2021	\$802.00
00006394	H4550	TAMMY NGO	01/01/2021	\$1,090.00
00006395	H4691	AN MANH NGUYEN	01/01/2021	\$1,420.00
00006396	H4719	ANA-KARINA A NGUYEN	01/01/2021	\$1,237.00
00006397	H4645	ANDREA NGUYEN	01/01/2021	\$1,065.00
00006398	H3734	ANDREW Q NGUYEN	01/01/2021	\$1,929.00
00006399	H4401	ANH NGUYEN	01/01/2021	\$1,305.00
00006400	H1938	ANH-DAO NGUYEN	01/01/2021	\$1,069.00
00006401	H3749	ANTHONY NGUYEN	01/01/2021	\$1,278.00
00006402	H1457	BINH NGOC NGUYEN	01/01/2021	\$2,621.00
00006403	H1430	BINH QUOC NGUYEN	01/01/2021	\$2,958.00
00006404	H3958	BRIAN BAO-KHA NGUYEN	01/01/2021	\$2,518.00
00006405	H4297	CALVIN H NGUYEN	01/01/2021	\$1,733.00
00006406	H3248	CHARLIE NGUYEN	01/01/2021	\$1,700.00
00006407	H4511	CHRISTINE NGUYEN	01/01/2021	\$1,118.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 15

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006408	H2274	CHRISTOPHER NGUYEN	01/01/2021	\$1,692.00
00006409	H3777	CHUONG NGUYEN	01/01/2021	\$1,255.00
00006410	H9043	CUONG NGUYEN	01/01/2021	\$2,620.00
00006411	H4641	DAN NGUYEN	01/01/2021	\$1,153.00
00006412	H4569	DAT NGUYEN	01/01/2021	\$1,607.00
00006413	H4015	LOAN T NGUYEN, DAVID / HA	01/01/2021	\$1,596.00
00006414	H4565	RICHARD NGUYEN, DEBBY & TRAN	01/01/2021	\$1,512.00
00006415	H1881	DIEM-THUY NGUYEN	01/01/2021	\$1,584.00
00006416	H4558	DONG NGUYEN	01/01/2021	\$1,363.00
00006417	H4679	DUNG KIM NGUYEN	01/01/2021	\$1,833.00
00006418	H3872	DUONG NGUYEN	01/01/2021	\$1,795.00
00006419	H1143	DZUNG DAN NGUYEN	01/01/2021	\$2,602.00
00006420	H2551	ERIC NGUYEN	01/01/2021	\$1,610.00
00006421	H4621	HANG NGUYEN	01/01/2021	\$1,946.00
00006422	H3953	HANH V NGUYEN	01/01/2021	\$1,825.00
00006423	H3370	HAO & HUONG T NGUYEN	01/01/2021	\$850.00
00006424	H1446	JOSEPH NGUYEN, HOA THI OR NGUYEN	01/01/2021	\$5,230.00
00006425	H4514	HOAN VAN NGUYEN	01/01/2021	\$939.00
00006426	H4460	HUAN NGOC NGUYEN	01/01/2021	\$1,224.00
00006427	H4479	HUE THI NGUYEN	01/01/2021	\$1,192.00
00006428	H3276	HUNG NGUYEN	01/01/2021	\$1,161.00
00006429	H4235	HUNG X NGUYEN	01/01/2021	\$518.00
00006430	H3870	TIEN D NGUYEN, HUONG THY OR PHAM	01/01/2021	\$1,165.00
00006431	H00039	JANET NGUYEN	01/01/2021	\$2,738.00
00006432	H3242	JEANNIE NGUYEN	01/01/2021	\$1,432.00
00006433	H3241	JULIE NGUYEN	01/01/2021	\$1,341.00
00006434	H4638	JULIE MAI NGUYEN	01/01/2021	\$1,075.00
00006435	H4697	KEVIN NGUYEN	01/01/2021	\$2,156.00
00006436	H4285	KHAI HUE NGUYEN	01/01/2021	\$2,726.00
00006437	H3497	KHANH DANG NGUYEN	01/01/2021	\$1,112.00
00006438	H4419	KHOI NGUYEN	01/01/2021	\$1,600.00
00006439	H3149	KIEN NGUYEN	01/01/2021	\$4,559.00
00006440	H4652	KIEN THI NGUYEN	01/01/2021	\$1,684.00
00006441	H3919	KIMCHI THI NGUYEN	01/01/2021	\$571.00
00006442	H4713	LAN HUONG NGUYEN	01/01/2021	\$1,745.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 16

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006443	H4195	LANIE NGUYEN	01/01/2021	\$2,499.00
00006444	H4700	LE B NGUYEN	01/01/2021	\$1,819.00
00006445	H1687	LINDA NGUYEN	01/01/2021	\$2,626.00
00006446	H4079	LINDA LIEN NGUYEN	01/01/2021	\$1,370.00
00006447	H2331	LONG HUYEN DAC NGUYEN	01/01/2021	\$5,417.00
00006448	H4478	LUONG NGUYEN	01/01/2021	\$1,387.00
00006449	H1380	LYNDA NGUYEN	01/01/2021	\$1,321.00
00006450	H3183	MAI H NGUYEN	01/01/2021	\$2,011.00
00006451	H2391	MAN M NGUYEN	01/01/2021	\$1,339.00
00006452	H3526	MICHAEL THANG NGUYEN	01/01/2021	\$2,108.00
00006453	H4738	MINH NGUYEN	01/01/2021	\$1,452.00
00006454	H4782	MY CHAU NGUYEN	01/01/2021	\$1,345.00
00006455	H00040	MY DUNG THI NGUYEN	01/01/2021	\$1,914.00
00006456	H3613	MY THI NGUYEN	01/01/2021	\$1,049.00
00006457	H0907	MYLY NGUYEN	01/01/2021	\$1,500.00
00006458	H3170	MYRA D NGUYEN	01/01/2021	\$1,611.00
00006459	H1717	NANCY NGUYEN	01/01/2021	\$6,365.00
00006460	H3713	NANCY NGUYEN	01/01/2021	\$1,179.00
00006461	H1899	NGHI NGUYEN	01/01/2021	\$1,641.00
00006462	H1298	NGHIA NGUYEN	01/01/2021	\$1,319.00
00006463	H4744	NGOC NGUYEN	01/01/2021	\$1,709.00
00006464	H4469	OSCAR THUAN NGUYEN	01/01/2021	\$2,292.00
00006465	H4423	PETER NGUYEN	01/01/2021	\$3,838.00
00006466	H4414	PHONG NGUYEN	01/01/2021	\$1,334.00
00006467	H4711	PHONG NGUYEN	01/01/2021	\$2,012.00
00006468	H2197	PHUONG MY THI NGUYEN	01/01/2021	\$10,007.00
00006469	H4439	QUAN NGUYEN	01/01/2021	\$1,197.00
00006470	H3853	QUANG M NGUYEN	01/01/2021	\$161.00
00006471	H4680	SHAWN B NGUYEN	01/01/2021	\$1,949.00
00006472	H4559	SKY NGUYEN	01/01/2021	\$3,804.00
00006473	H3185	SON DINH NGUYEN	01/01/2021	\$1,170.00
00006474	H4118	STEVE NGUYEN	01/01/2021	\$1,258.00
00006475	H3425	STEVEN NGUYEN	01/01/2021	\$1,044.00
00006476	H4670	STEVEN NGUYEN	01/01/2021	\$1,892.00
00006477	H4340	STEVENS NGUYEN	01/01/2021	\$1,797.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 17

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006478	H3317	TAM N NGUYEN	01/01/2021	\$1,395.00
00006479	H4774	TAN QUOC VIET NGUYEN	01/01/2021	\$2,442.00
00006480	H3373	THAI DUC NGUYEN	01/01/2021	\$1,940.00
00006481	H4586	THANG XUAN NGUYEN	01/01/2021	\$1,052.00
00006482	H00059	THANH-HAI NGUYEN	01/01/2021	\$1,008.00
00006483	H3978	THANH-LE NGUYEN	01/01/2021	\$1,989.00
00006484	H3313	THANH-NHAN NGUYEN	01/01/2021	\$304.00
00006485	H3755	THINH QUOC NGUYEN	01/01/2021	\$1,315.00
00006486	H4749	THOMAS NGUYEN	01/01/2021	\$2,455.00
00006487	H4734	THU-DUNG TRAN NGUYEN	01/01/2021	\$1,657.00
00006488	H1302	THUY NGUYEN	01/01/2021	\$1,514.00
00006489	H4772	THUY NGUYEN	01/01/2021	\$2,277.00
00006490	H3331	THUYHUONG THI NGUYEN	01/01/2021	\$1,170.00
00006491	H9045	TIEP NGUYEN	01/01/2021	\$1,196.00
00006492	H00046	TIM NGUYEN	01/01/2021	\$941.00
00006493	H2473	TIMMY NGUYEN	01/01/2021	\$3,021.00
00006494	H4349	TRACY TRUC NGUYEN	01/01/2021	\$898.00
00006495	H4805	TRAM ANH NGUYEN	01/01/2021	\$1,372.00
00006496	H4636	TRANG NGUYEN	01/01/2021	\$1,864.00
00006497	H3469	TUAN HOANG NGUYEN	01/01/2021	\$1,695.00
00006498	H4243	TUAN NGOC NGUYEN	01/01/2021	\$1,992.00
00006499	H3737	TUNG QUOC NGUYEN	01/01/2021	\$2,247.00
00006500	H4069	TUNG XUAN NGUYEN	01/01/2021	\$1,348.00
00006501	H4677	TUONG LAN DAI NGUYEN	01/01/2021	\$1,886.00
00006502	H4643	TUYET MAI NGUYEN	01/01/2021	\$1,238.00
00006503	H1937	TUYET TRINH NGUYEN	01/01/2021	\$1,506.00
00006504	H4166	TUYET TRINH NGUYEN	01/01/2021	\$1,156.00
00006505	H4766	UYEN NGUYEN	01/01/2021	\$1,688.00
00006506	H3655	VAN HUY NGUYEN	01/01/2021	\$1,842.00
00006507	H3852	SOAN P NGUYEN, VANANH & DO	01/01/2021	\$2,022.00
00006508	H4570	VIVIAN NGUYEN	01/01/2021	\$1,339.00
00006509	H4755	NGUYEN, VY & THI	01/01/2021	\$1,783.00
00006510	H2501	CANG NGUYEN	01/01/2021	\$1,182.00
00006511	H2550	CUONG CHI NGUYEN	01/01/2021	\$5,096.00
00006512	H2337	DUNG VAN NGUYEN	01/01/2021	\$1,117.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 18

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006513	H3012	HAN NGUYEN	01/01/2021	\$1,026.00
00006514	H1766	HUNG C NGUYEN	01/01/2021	\$1,826.00
00006515	H3061	HUY NGUYEN	01/01/2021	\$2,090.00
00006516	H3096	HUYEN TT NGUYEN	01/01/2021	\$4,311.00
00006517	H2956	JAMES NGUYEN	01/01/2021	\$1,225.00
00006518	H1552	LAN PHUONG THI NGUYEN	01/01/2021	\$2,241.00
00006519	H2409	LAN-NGOC NGUYEN	01/01/2021	\$1,362.00
00006520	H3086	LANI LAN T NGUYEN	01/01/2021	\$1,137.00
00006521	H2812	MINH NGOC NGUYEN	01/01/2021	\$1,453.00
00006522	H2511	PERRY NGUYEN	01/01/2021	\$1,122.00
00006523	H2637	THANH NGUYEN	01/01/2021	\$3,436.00
00006524	H2610	THANH-TUYEN NGUYEN	01/01/2021	\$2,223.00
00006525	H2479	THINH THI NGUYEN	01/01/2021	\$7,020.00
00006526	H2561	TIFFANY NGUYEN	01/01/2021	\$2,955.00
00006527	H2885	TIM NGUYEN	01/01/2021	\$1,516.00
00006528	H3070	WIN NGUYEN	01/01/2021	\$1,557.00
00006529	H2912	XUAN YEN NGUYEN	01/01/2021	\$1,142.00
00006530	H3366	PHIYEN TERESA NGUYEN-LAM	01/01/2021	\$1,198.00
00006531	H3802	DIANA NGUYEN-THIEN-NH	01/01/2021	\$2,534.00
00006532	H4725	NIGUEL EQUITY PARTNERS, LLC	01/01/2021	\$1,474.00
00006533	H00029	NOGAL FELIZ APARTMENTS	01/01/2021	\$1,035.00
00006534	H3952	NORMANDY APARTMENTS, LLC	01/01/2021	\$992.00
00006535	H3822	MARIEL J OLSEN	01/01/2021	\$1,253.00
00006536	H00030	OLYMPIA CAPITAL CORPORATION	01/01/2021	\$1,328.00
00006537	H4597	JOHN OMDAHL	01/01/2021	\$813.00
00006538	H9048	ORANGE COUNTY COMMUNITY HOUSING CORP	01/01/2021	\$27,710.00
00006539	H1622	ORANGE TREE APTS	01/01/2021	\$14,341.00
00006540	H4761	ORRWAY APTS HOMES, LLC	01/01/2021	\$1,472.00
00006541	H2516	SUIKO OZAKI	01/01/2021	\$1,439.00
00006542	H4495	P & J PROPERTY MANAGEMENT	01/01/2021	\$2,698.00
00006543	H1776	BRADRAKUMAR L PAHU	01/01/2021	\$2,462.00
00006544	H1328	PALM ISLAND	01/01/2021	\$12,635.00
00006545	H4335	PALM VISTA APTS - RENTAL OFFICE -	01/01/2021	\$1,113.00
00006546	H4477	PARISIAN APARTMENTS, LP	01/01/2021	\$1,243.00
00006547	H4487	PARK LANDING APARTMENTS	01/01/2021	\$1,062.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 19

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006548	H0254	PARK PLACE APTS LLP	01/01/2021	\$5,913.00
00006549	H4307	JIN PARK	01/01/2021	\$1,500.00
00006550	H8794	PATEL DILIP M	01/01/2021	\$6,226.00
00006551	H3249	SMITA DIPAK PATEL	01/01/2021	\$1,176.00
00006552	H3111	PELICAN INVESTMENTS #6, LLC	01/01/2021	\$3,058.00
00006553	H4370	PELICAN INVESTMENTS #8, LLC	01/01/2021	\$1,711.00
00006554	H3544	PELICAN INVESTMENTS, LLC	01/01/2021	\$671.00
00006555	H3386	PETITE ELISE, LLC	01/01/2021	\$1,738.00
00006556	H4176	BINH Q PHAM	01/01/2021	\$1,517.00
00006557	H4210	CAROLINE PHAM	01/01/2021	\$2,939.00
00006558	H3408	CHIEN DINH PHAM	01/01/2021	\$726.00
00006559	H4743	CHINH VAN PHAM	01/01/2021	\$1,639.00
00006560	H1651	DAVID DUNG PHAM	01/01/2021	\$2,119.00
00006561	H9709	DAVID LINH PHAM	01/01/2021	\$2,051.00
00006562	H4398	DUNG TIEN PHAM	01/01/2021	\$1,440.00
00006563	H3912	HIEU PHAM	01/01/2021	\$1,877.00
00006564	H1080	HOANG PHAM	01/01/2021	\$4,356.00
00006565	H2305	KHANG PHAM	01/01/2021	\$1,003.00
00006566	H1971	KHANH CONG PHAM	01/01/2021	\$1,275.00
00006567	H1117	LUCY PHAM, KIM ANH OR PHAM	01/01/2021	\$3,534.00
00006568	H0788	LAN VAN PHAM	01/01/2021	\$3,070.00
00006569	H4095	LIEN PHAM	01/01/2021	\$1,297.00
00006570	H2243	MINH VAN PHAM	01/01/2021	\$763.00
00006571	H4033	NGHIA PHAM	01/01/2021	\$1,625.00
00006572	H4724	NHAC T PHAM	01/01/2021	\$1,642.00
00006573	H4683	PAULINE TRAM PHAM	01/01/2021	\$1,656.00
00006574	H3773	PHUONG T PHAM	01/01/2021	\$1,281.00
00006575	H4501	QUYNH GIAO PHAM	01/01/2021	\$2,708.00
00006576	H3786	QUYNH-ANH HOANG PHAM	01/01/2021	\$1,737.00
00006577	H4213	SON THAI PHAM	01/01/2021	\$3,073.00
00006578	H3302	THANH QUOC PHAM	01/01/2021	\$3,618.00
00006579	H2255	TIM PHAM	01/01/2021	\$2,942.00
00006580	H4651	TRANG PHAM	01/01/2021	\$2,379.00
00006581	H2065	TRI PHAM	01/01/2021	\$2,140.00
00006582	H4593	TRUONG TAI PHAM	01/01/2021	\$2,339.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 20

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006583	H4105	TUAN A PHAM	01/01/2021	\$1,208.00
00006584	H4537	TUAN A PHAM	01/01/2021	\$945.00
00006585	H3880	VAN LOAN THI PHAM	01/01/2021	\$930.00
00006586	H4503	VERONIQUE PHAM	01/01/2021	\$1,470.00
00006587	H3967	VU PHAM	01/01/2021	\$912.00
00006588	H2328	XUANNHA T PHAM	01/01/2021	\$1,092.00
00006589	H0595	HAI MINH PHAM	01/01/2021	\$9,625.00
00006590	H1932	HELEN PHAM	01/01/2021	\$1,025.00
00006591	H0651	QUANG PHAM	01/01/2021	\$1,467.00
00006592	H4685	KATHY PHAN	01/01/2021	\$2,574.00
00006593	H4188	OANH PHAN	01/01/2021	\$4,900.00
00006594	H4781	STEVEN PHAN	01/01/2021	\$1,436.00
00006595	H4408	TAMMY PHAN	01/01/2021	\$1,537.00
00006596	H3820	THANH T PHAN	01/01/2021	\$829.00
00006597	H4768	TRUNG QUANG PHAN	01/01/2021	\$1,485.00
00006598	H3257	DON PHAN	01/01/2021	\$1,291.00
00006599	H1101	TOAN CONG PHAN	01/01/2021	\$1,189.00
00006600	H3698	ART S PHARN	01/01/2021	\$1,677.00
00006601	H4701	ANH PHI	01/01/2021	\$2,391.00
00006602	H2863	PINE TREE PROPERTY, LLC	01/01/2021	\$1,016.00
00006603	H3464	PINEMEADOWS APARTMENTS ATTEN: LEASING OFFICE	01/01/2021	\$1,506.00
00006604	H3505	PJP PROPERTIES, LLC	01/01/2021	\$1,405.00
00006605	H1493	PLAZA PATRIA COURT LTD	01/01/2021	\$1,125.00
00006606	H4214	PLYMOUTH HRA	01/01/2021	\$494.05
00006607	H3769	PNB GREEN EXPANSION MGMT, LLC	01/01/2021	\$2,645.00
00006608	H4384	SAILESH POKAL	01/01/2021	\$1,072.00
00006609	H4795	POST STERLING COURT, LP	01/01/2021	\$1,117.00
00006610	H0182	LEO OR DEBORAH POWELL	01/01/2021	\$2,233.00
00006611	H3668	PRINCE NEW HORIZON VILLAGE	01/01/2021	\$3,676.00
00006612	H1967	RONNIE PUGH	01/01/2021	\$608.00
00006613	H2078	JAMIE QUACH	01/01/2021	\$1,062.00
00006614	H4306	SAN T QUACH	01/01/2021	\$1,286.00
00006615	H3994	DERRICK WILLIAM QUAN	01/01/2021	\$1,743.00
00006616	H4357	VAN-LAN QUAN	01/01/2021	\$2,740.00
00006617	H1448	GARY L QUINN	01/01/2021	\$817.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 21

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006618	H2458	D M RATANJEE	01/01/2021	\$1,021.00
00006619	H0978	RAVART PACIFIC, LP	01/01/2021	\$1,009.00
00006620	H3808	RAVENWOOD PROPERTIES, LLC	01/01/2021	\$1,347.00
00006621	H4801	RBJ INVESTMENTS CORP	01/01/2021	\$1,153.00
00006622	H4684	RED BLOSSOM INVESTMENTS, LLC	01/01/2021	\$1,332.00
00006623	H3184	ROGER LEE REED	01/01/2021	\$2,081.00
00006624	H3573	REO INTERNATIONAL CORPORATION	01/01/2021	\$1,302.00
00006625	H4932	RAYMOND REYES	01/01/2021	\$1,656.00
00006626	H1100	ROBERTA APTS, LP	01/01/2021	\$2,117.00
00006627	H3186	ROCEL PROPERTIES MGMT INC	01/01/2021	\$1,233.00
00006628	H1303	ALBERT/PATRICIA RODRIGUEZ	01/01/2021	\$763.00
00006629	H3631	CHARLENE ROSSIGNOL	01/01/2021	\$906.00
00006630	H1149	MIHRAN SABUNJIAN	01/01/2021	\$9,221.00
00006631	H4231	SALSOL PROPERTIES, LLC	01/01/2021	\$2,091.00
00006632	H4681	SAN MARINO	01/01/2021	\$210.00
00006633	H0858	PAT SARGENT	01/01/2021	\$1,154.00
00006634	H3340	JILL ANN SCHLEIFER	01/01/2021	\$2,582.00
00006635	H4376	SCOTT G JOE	01/01/2021	\$966.00
00006636	H3528	ALFRED L SCULLIN	01/01/2021	\$1,452.00
00006637	H3151	LISA & BRYAN SEO	01/01/2021	\$2,860.00
00006638	H2952	ALVINA SERNA	01/01/2021	\$656.00
00006639	H4072	SERRANO WOODS, LP	01/01/2021	\$691.00
00006640	H4546	MOLLY SHIH	01/01/2021	\$1,698.00
00006641	H3699	SHREEVES PROPERTIES, LLC	01/01/2021	\$4,323.00
00006642	H3779	IRV D SIGEL	01/01/2021	\$1,636.00
00006643	H4150	SILVER COVE APARTMENTS, LP	01/01/2021	\$1,173.00
00006644	H4451	IRVIN SILVERSTEIN	01/01/2021	\$1,233.00
00006645	H1182	SINGING TREE	01/01/2021	\$1,335.00
00006646	H3459	BAY SIU	01/01/2021	\$1,442.00
00006647	H4778	SOC, LLC	01/01/2021	\$1,198.00
00006648	H00055	LLC SOUTHCOAST CAPITAL HOLDINGS	01/01/2021	\$1,126.00
00006649	H1686	JAMES SPEARS	01/01/2021	\$1,163.00
00006650	H4145	SPRINGDALE STREET APARTMENTS	01/01/2021	\$2,476.00
00006651	H3835	SPRINGSIDE, LLC	01/01/2021	\$7,222.00
00006652	H3038	STANTON GROUP THREE, LLC	01/01/2021	\$7,012.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 22

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006653	H4566	STANTON GROUP, LLC	01/01/2021	\$1,985.00
00006654	H1277	STEWART PROPERTIES	01/01/2021	\$1,125.00
00006655	H0403	ERICA STIDHAM	01/01/2021	\$4,739.00
00006656	H0359	STUART DRIVE/ROSE GARDEN APTS	01/01/2021	\$95,452.00
00006657	H1147	UN SU	01/01/2021	\$2,274.00
00006658	H2049	SUNGROVE SENIOR APTS	01/01/2021	\$24,425.00
00006659	H3805	SUNNYGATE, LLC	01/01/2021	\$2,569.00
00006660	H3766	SUNRISE VILLAGE PROPERTIES, LLC	01/01/2021	\$7,728.00
00006661	H2822	SUNWISE PROPERTIES, LLC	01/01/2021	\$725.00
00006662	H4484	EMILE J SWEIDA	01/01/2021	\$1,161.00
00006663	H4543	SYCAMORE COURT APARTMENTS	01/01/2021	\$10,374.00
00006664	H4178	T AND G TRANG'S CREDIT TRUST UDT 5/1/02	01/01/2021	\$2,548.00
00006665	H4449	VINH TA	01/01/2021	\$2,218.00
00006666	H4081	ALI TAHAMI	01/01/2021	\$2,017.00
00006667	H3614	TAMERLANE APARTMENTS	01/01/2021	\$1,028.00
00006668	H2487	TAMERLANE ASSOCIATES, LLC	01/01/2021	\$2,539.00
00006669	H3432	ENLIANG T TANG	01/01/2021	\$1,257.00
00006670	H3527	TDT WASHINGTON, LLC	01/01/2021	\$1,879.00
00006671	H4653	TH 12622 MORNINGSIDE, LLC	01/01/2021	\$325.00
00006672	H2875	HENRY THACH	01/01/2021	\$2,405.00
00006673	H4731	LYNN THAI	01/01/2021	\$1,311.00
00006674	H4628	PAULA THAI	01/01/2021	\$3,380.00
00006675	H2975	THE BERNTH FAMILY TRUST	01/01/2021	\$2,794.00
00006676	H00052	THE CAMBRIDGE	01/01/2021	\$1,600.00
00006677	H4388	THE CORINTHIAN APARTMENTS	01/01/2021	\$806.00
00006678	H4391	THE FLORENTINE APTS	01/01/2021	\$1,741.00
00006679	H2990	THE GROVE SENIOR APARTMENTS	01/01/2021	\$42,985.00
00006680	H4759	THE KELVIN APARTMENTS	01/01/2021	\$1,731.00
00006681	H4390	THE MEDITERRANEAN APTS	01/01/2021	\$997.00
00006682	H1007	THE ROSE GARDEN APTS	01/01/2021	\$8,664.00
00006683	H4633	THSW PARTNERS, LLC	01/01/2021	\$6,436.00
00006684	H3260	ANA MARIA THULSIRAJ	01/01/2021	\$2,078.00
00006685	H00053	TIC INVESTMENT COMPANY LLC	01/01/2021	\$2,532.00
00006686	H4599	TIC INVESTMENT COMPANY, LLC	01/01/2021	\$5,099.00
00006687	H4600	TIC INVESTMENT COMPANY, LLC	01/01/2021	\$1,124.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 23

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006688	H00060	TIC INVESTMENT LLC	01/01/2021	\$914.00
00006689	H4494	TLHA DOTY, LLC	01/01/2021	\$2,769.00
00006690	H4219	TLHA PALM, LLC	01/01/2021	\$2,122.00
00006691	H3827	TN INVESTMENTS GROUP, LLC	01/01/2021	\$11,954.00
00006692	H3828	TN INVESTMENTS GROUP, LLC	01/01/2021	\$1,601.00
00006693	H3829	TN INVESTMENTS GROUP, LLC	01/01/2021	\$1,165.00
00006694	H3830	TN INVESTMENTS GROUP, LLC	01/01/2021	\$3,598.00
00006695	H3831	TN INVESTMENTS GROUP, LLC	01/01/2021	\$1,248.00
00006696	H3939	TN INVESTMENTS PROPERTIES, LLC	01/01/2021	\$17,395.00
00006697	H4753	TNL PROPERTY, LLC	01/01/2021	\$2,680.00
00006698	H1212	KIMTRUNG THI TO	01/01/2021	\$1,344.00
00006699	H0855	VAN THU TO	01/01/2021	\$4,871.00
00006700	H4492	TOC TOC, LLC	01/01/2021	\$4,848.00
00006701	H3377	TAP THAT TON	01/01/2021	\$1,350.00
00006702	H1454	KHANH TON	01/01/2021	\$2,344.00
00006703	H4041	JOANNE C TONNU	01/01/2021	\$2,523.00
00006704	H3902	TOPADVANCED, LLC	01/01/2021	\$3,729.00
00006705	H1789	TRAN'S APARTMENTS	01/01/2021	\$4,436.00
00006706	H4099	ANDREW TRAN	01/01/2021	\$934.00
00006707	H4407	ANDREW TRAN	01/01/2021	\$3,445.00
00006708	H7723	ANH TUYET T TRAN	01/01/2021	\$1,076.00
00006709	H4727	ANNA THI TRAN	01/01/2021	\$1,137.00
00006710	H4012	CATHY TRAN	01/01/2021	\$1,443.00
00006711	H4798	CHRISTINE LINH TRAN	01/01/2021	\$1,306.00
00006712	H2027	FREDERICK M TRAN	01/01/2021	\$1,218.00
00006713	H4541	HANG TRAN	01/01/2021	\$1,356.00
00006714	H3646	HENRY TRAN	01/01/2021	\$1,305.00
00006715	H1203	JACLYN TRAN, HIEP OR TRAN	01/01/2021	\$3,293.00
00006716	H3554	HO VAN TRAN	01/01/2021	\$4,457.00
00006717	H3896	HOA TRAN	01/01/2021	\$1,413.00
00006718	H3142	HOA THU TRAN	01/01/2021	\$1,216.00
00006719	H3456	HUNG QUOC TRAN	01/01/2021	\$1,122.00
00006720	H00044	HUONG TRAN	01/01/2021	\$2,202.00
00006721	H00057	HUYEN TRAN	01/01/2021	\$1,442.00
00006722	H3403	JANE TRAN	01/01/2021	\$1,502.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 24

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006723	H4270	JIM DUC TRAN	01/01/2021	\$1,555.00
00006724	H4698	JOHNNY TRAN	01/01/2021	\$2,237.00
00006725	H4251	JOSEPH QUANG TRAN	01/01/2021	\$582.00
00006726	H4499	JOSEPHINE TRAN	01/01/2021	\$1,870.00
00006727	H4158	KEVIN THANH TRAN	01/01/2021	\$1,522.00
00006728	H00058	KIEU VAN TRAN	01/01/2021	\$3,811.00
00006729	H3517	KIM VAN TRAN	01/01/2021	\$1,243.00
00006730	H4276	LAY THI TRAN	01/01/2021	\$1,610.00
00006731	H4130	LOC H TRAN	01/01/2021	\$1,832.00
00006732	H4441	LUAN D TRAN	01/01/2021	\$948.00
00006733	H3775	LUCIA THUY TRAN	01/01/2021	\$941.00
00006734	H4602	MAI TRAN	01/01/2021	\$3,056.00
00006735	H3442	MARY TRAN	01/01/2021	\$1,040.00
00006736	H4732	MINH TRAN	01/01/2021	\$1,340.00
00006737	H4059	MY T TRAN	01/01/2021	\$1,111.00
00006738	H4687	NGAN TRAN	01/01/2021	\$3,403.00
00006739	H3211	NGOC THI TRAN	01/01/2021	\$1,545.00
00006740	H4378	NHUT NGUYEN TRAN	01/01/2021	\$3,250.00
00006741	H4216	SONNY TRAN	01/01/2021	\$393.00
00006742	H3530	TAM ANH TRAN	01/01/2021	\$2,816.00
00006743	H4198	TAM MINH TRAN	01/01/2021	\$1,640.00
00006744	H3742	THERESA T TRAN	01/01/2021	\$964.00
00006745	H3744	THERESA T TRAN	01/01/2021	\$1,136.00
00006746	H4291	THONG TRAN	01/01/2021	\$1,125.00
00006747	H3371	THU HUONG THI TRAN	01/01/2021	\$824.00
00006748	H4394	TIM TRAN	01/01/2021	\$1,331.00
00006749	H4573	TINA TRAN	01/01/2021	\$1,908.00
00006750	H00025	TONY TRAN	01/01/2021	\$1,581.00
00006751	H3709	TRI TRAN	01/01/2021	\$1,355.00
00006752	H4507	TRUNG H TRAN	01/01/2021	\$1,279.00
00006753	H3163	TRUYEN & HELEN TRAN	01/01/2021	\$2,317.00
00006754	H3220	TU TRAN	01/01/2021	\$1,416.00
00006755	H4265	VAN TRAN	01/01/2021	\$772.00
00006756	H3253	VICTORIA TRAN	01/01/2021	\$1,062.00
00006757	H0386	BAU TRAN	01/01/2021	\$976.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 25

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006758	H3227	PAUL TUAN DUC TRAN	01/01/2021	\$1,528.00
00006759	H2712	PHUONG THUY TRAN	01/01/2021	\$1,600.00
00006760	H1903	THU-HANG TRAN	01/01/2021	\$2,920.00
00006761	H2776	TUAN HUY TRAN	01/01/2021	\$1,270.00
00006762	H1166	TOM TRANG	01/01/2021	\$2,387.00
00006763	H4136	HONG QUANG TRIEU	01/01/2021	\$1,065.00
00006764	H4266	NANCY TRIEU	01/01/2021	\$1,327.00
00006765	H2231	EMMA TRINH	01/01/2021	\$1,147.00
00006766	H4055	HAI TRINH	01/01/2021	\$1,662.00
00006767	H3759	THANH-MAI TRINH	01/01/2021	\$2,087.00
00006768	H4356	TUAN TRINH	01/01/2021	\$1,565.00
00006769	H0536	TUNG XUAN TRINH	01/01/2021	\$1,510.00
00006770	H3993	DUNG T TRUONG	01/01/2021	\$291.00
00006771	H4476	HANH NGOC TRUONG	01/01/2021	\$601.00
00006772	H4780	KENNY N TRUONG	01/01/2021	\$2,298.00
00006773	H4162	KHOA BUU TRUONG	01/01/2021	\$1,371.00
00006774	H4575	NATALIE TRUONG, STEVE OR HO	01/01/2021	\$1,733.00
00006775	H4704	TOMMY TRUONG	01/01/2021	\$1,600.00
00006776	H2729	QUYEN MY TRUONG	01/01/2021	\$1,416.00
00006777	H1813	CAROLINE TSAI	01/01/2021	\$3,079.00
00006778	H4445	YUNGLIN & SHU-MEI TSAO	01/01/2021	\$1,205.00
00006779	H3867	TU BI THIEN TAM	01/01/2021	\$1,153.00
00006780	H8168	TUDOR GROVE	01/01/2021	\$73,876.00
00006781	H4536	TUSTIN AFFORDABLE HOUSING	01/01/2021	\$1,411.00
00006782	H4030	TUSTIN SOUTHERN APTS - OFFICE	01/01/2021	\$1,460.00
00006783	H9100	V W PROPERTY	01/01/2021	\$4,409.00
00006784	H1541	CONNIE VALDEZ	01/01/2021	\$1,138.00
00006785	H0300	VALLEY VIEW SENIOR APTS	01/01/2021	\$24,439.00
00006786	H0814	MINH XUONG VAN	01/01/2021	\$751.00
00006787	H4661	RONALD VAN	01/01/2021	\$2,138.00
00006788	H2755	ARTURO ENRIQUEZ VAZQUEZ	01/01/2021	\$2,423.00
00006789	H4392	VERSAILLES APTS	01/01/2021	\$2,877.00
00006790	H4809	VINE FULLER, LLC	01/01/2021	\$1,215.00
00006791	H4553	VINTAGE CANYON SR APTS	01/01/2021	\$1,048.00
00006792	H4625	VINTAGE FLAGSHIP, LLC	01/01/2021	\$2,796.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 26

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006793	H4185	ARTHUR E VIRAMONTES	01/01/2021	\$288.00
00006794	H3689	VJ SURGICAL, LLC	01/01/2021	\$1,161.00
00006795	H3628	VLE RENTAL, LLC	01/01/2021	\$4,974.00
00006796	H3132	HUNG MINH VO	01/01/2021	\$2,143.00
00006797	H4205	JEFF VO	01/01/2021	\$1,148.00
00006798	H4821	JEFFREY Q VO	01/01/2021	\$1,532.00
00006799	H2134	KHANH MAI VO	01/01/2021	\$4,859.00
00006800	H4531	LOAN VO	01/01/2021	\$1,744.00
00006801	H3938	LOC ANH VO	01/01/2021	\$1,074.00
00006802	H4787	MICKEY VO	01/01/2021	\$2,265.00
00006803	H1481	TINA NGA VOLE	01/01/2021	\$2,156.00
00006804	H3718	NIPA D VORA	01/01/2021	\$2,520.00
00006805	H3907	ANNIE VU	01/01/2021	\$1,171.00
00006806	H2123	DAT VU	01/01/2021	\$14,390.00
00006807	H9104	DAVID VU	01/01/2021	\$1,154.00
00006808	H4098	DEAN VU	01/01/2021	\$1,664.00
00006809	H4632	DEANNA PHUONG VU	01/01/2021	\$1,710.00
00006810	H4560	HOA VU	01/01/2021	\$1,248.00
00006811	H3918	HUAN VU	01/01/2021	\$1,142.00
00006812	H4657	KRYSTINA VU	01/01/2021	\$1,543.00
00006813	H4197	LEO M VU	01/01/2021	\$1,736.00
00006814	H4323	LINH DUY VU	01/01/2021	\$2,650.00
00006815	H3599	MARY ANN VU	01/01/2021	\$846.00
00006816	H4549	MINH VU	01/01/2021	\$724.00
00006817	H3760	NAM H VU	01/01/2021	\$1,242.00
00006818	H3274	PHUONG MINH VU	01/01/2021	\$1,470.00
00006819	H4676	QUANG DANG VU	01/01/2021	\$1,086.00
00006820	H3823	TAN DUY VU	01/01/2021	\$2,862.00
00006821	H2823	TRUNG QUOC VU	01/01/2021	\$2,841.00
00006822	H0883	TUONG MANH VU	01/01/2021	\$2,342.00
00006823	H3928	VIVIAN VU	01/01/2021	\$2,653.00
00006824	H4807	YEN T VU	01/01/2021	\$1,510.00
00006825	H00034	HAO DUC VUONG	01/01/2021	\$1,413.00
00006826	H4278	PETER H VUONG	01/01/2021	\$1,559.00
00006827	H4642	DAVID WALD	01/01/2021	\$933.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 27

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006828	H9105	WALDEN APTS	01/01/2021	\$5,037.00
00006829	H1725	WALDEN GLEN APTS	01/01/2021	\$1,248.00
00006830	H4489	HO PONG WAN	01/01/2021	\$1,188.00
00006831	H2084	CHARLES WANG	01/01/2021	\$4,828.00
00006832	H2253	SUZY WANG	01/01/2021	\$4,121.00
00006833	H4204	WASHINGTON COUNTY HRA	01/01/2021	\$702.43
00006834	H3844	STELLA WEGENER	01/01/2021	\$951.00
00006835	H0867	IRVING WEISER	01/01/2021	\$828.00
00006836	H9106	WEISSER INVESTMENTS	01/01/2021	\$7,152.00
00006837	H4530	WESLEY VILLAGE APARTMENTS	01/01/2021	\$5,364.00
00006838	H0442	HENRY B WESSELN	01/01/2021	\$2,314.00
00006839	H1238	WESTCHESTER PARK, LP	01/01/2021	\$1,584.00
00006840	H3468	WESTLAKE APARTMENTS, LLC	01/01/2021	\$7,185.00
00006841	H2684	WESTMINSTER HOUSING PARTNER, LP	01/01/2021	\$9,988.00
00006842	H2986	CINDY OR ED WICK	01/01/2021	\$1,000.00
00006843	H0029	WILLOWICK ROYAL	01/01/2021	\$436.00
00006844	H4424	WILSHIRE CREST	01/01/2021	\$1,608.00
00006845	H4523	WINDMILL APARTMENTS	01/01/2021	\$6,369.00
00006846	H9108	WINDSOR TOWNE, LP	01/01/2021	\$843.00
00006847	H4608	WINDWOOD GLEN APTS	01/01/2021	\$1,040.00
00006848	H9109	WINNIE INVESTMENT	01/01/2021	\$5,790.00
00006849	H3286	WINSTON PLACE, LLC	01/01/2021	\$1,207.00
00006850	H4232	WONDERFUL IDEA, LLC	01/01/2021	\$1,090.00
00006851	H5169	GIN O WONG	01/01/2021	\$7,280.00
00006852	H3592	PHILLIP WONG	01/01/2021	\$1,461.00
00006853	H4709	WOODBIDGE VILLAS APARTMENT HOMES	01/01/2021	\$1,541.00
00006854	H4733	WOODBIDGE VILLAS PARTNERS	01/01/2021	\$1,047.00
00006855	H0165	LEON SHU YAU	01/01/2021	\$525.00
00006856	H4806	JIYUN YEOM	01/01/2021	\$1,978.00
00006857	H4168	HENRY H YOUNG	01/01/2021	\$1,320.00
00006858	H3935	ROY ZARGARI	01/01/2021	\$460.00
00006859	H4596	EUGENIA ZASLAVSKY	01/01/2021	\$3,153.00
00006860	H3730	GEORGE ZHAO	01/01/2021	\$1,397.00
00668300	H4194	WILLIAM ADAMS	01/01/2021	\$1,111.00
00668301	H4534	ALISO VIEJO 621, LP	01/01/2021	\$1,026.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 28

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00668302	H2616	ANAHEIM REVITALIZATION II PART	01/01/2021	\$2,404.00
00668303	H2959	ANAHEIM REVITALIZATION PARTNERS, LP	01/01/2021	\$454.00
00668304	H4705	ANAHEIM REVITALIZATION IV PARTNERS, LP	01/01/2021	\$1,210.00
00668305	H4722	ANAHEIM REVITALIZATION PARTNERS III LP	01/01/2021	\$1,615.00
00668306	H7330	BAHIA VILLAGE MOBILEHOME PARK	01/01/2021	\$902.00
00668307	H00064	BEXAEW THE HAVENS LP	01/01/2021	\$1,789.00
00668308	H00070	BRIDGE WF CA CRYSTAL VIEW LP	01/01/2021	\$607.00
00668309	H0950	RICHARD BUI JR	01/01/2021	\$3,218.00
00668310	H2035	RICHARD BUI JR	01/01/2021	\$1,107.00
00668311	H3596	JIMMY QUOC BUI	01/01/2021	\$4,162.00
00668312	H4355	LAN HUYNH NGOC BUI	01/01/2021	\$1,101.00
00668313	H0432	PHAT BUI	01/01/2021	\$2,292.00
00668314	H1455	SON MINH BUI	01/01/2021	\$1,282.00
00668315	H4756	TAN H BUI	01/01/2021	\$1,425.00
00668316	H4238	TINH TIEN BUI	01/01/2021	\$893.00
00668317	H0289	RONALD CALKINS	01/01/2021	\$1,345.00
00668318	H9009	CHANTECLAIR APTS	01/01/2021	\$1,153.00
00668319	H2701	DAVID CHEN	01/01/2021	\$1,153.00
00668320	H4584	JOON CHOI	01/01/2021	\$6,402.00
00668321	H4671	ROBERT CHRISTMAN	01/01/2021	\$1,940.00
00668322	H4617	MEI-LING CHU	01/01/2021	\$535.00
00668323	H00054	CITY OF FLAGSTAFF HOUSING AUTHORITY	01/01/2021	\$923.16
00668324	H4773	CMIF III CORONADO PALMS, LLC	01/01/2021	\$1,297.00
00668325	H4380	CRESTWOOD ON 7, LLC	01/01/2021	\$2,188.00
00668326	H1198	JACK CROCKETT	01/01/2021	\$4,450.00
00668327	H4764	KHA T CUNG	01/01/2021	\$1,497.00
00668328	H00072	KHANH DANG	01/01/2021	\$1,246.00
00668329	H4824	TIM Q DANG	01/01/2021	\$1,884.00
00668330	H0168	STACY HOA TUOI DANG	01/01/2021	\$1,690.00
00668331	H00050	MICHELLE DAO	01/01/2021	\$1,649.00
00668332	H00067	BIEN T DINH	01/01/2021	\$1,806.00
00668333	H4690	KIM-ANH T DINH	01/01/2021	\$2,274.00
00668334	H4533	MINH TAM DO	01/01/2021	\$1,627.00
00668335	H4790	NHI C DO, PHUONG V & NGUYEN	01/01/2021	\$543.00
00668336	H4693	THO DO	01/01/2021	\$2,570.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 29

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00668337	H4222	THUAN DO	01/01/2021	\$1,172.00
00668338	H3422	DINH T DOAN	01/01/2021	\$1,380.00
00668339	H00043	MICHAEL DOAN	01/01/2021	\$1,142.00
00668340	H1395	HELMUT DONNER	01/01/2021	\$2,452.00
00668341	H4348	LAN DUONG	01/01/2021	\$1,284.00
00668342	H4187	EL CAMINO LU, LLC	01/01/2021	\$644.00
00668343	H4016	ELDEN EAST APARTMENTS	01/01/2021	\$1,021.00
00668344	H3075	EMERALD GARDENS APT	01/01/2021	\$411.00
00668345	H5060	EUCLID PARK APTS	01/01/2021	\$1,304.00
00668346	H4813	FENWAY PROPERTIES	01/01/2021	\$1,580.00
00668347	H2768	DALE A FULLWOOD	01/01/2021	\$992.00
00668348	H3857	GIA VU, INC	01/01/2021	\$950.00
00668349	H4193	GROVE PARK, LLC	01/01/2021	\$3,480.00
00668350	H1629	MANH MINH HA	01/01/2021	\$1,142.00
00668351	H4386	RICHARD D HANSEN	01/01/2021	\$1,183.00
00668352	H3218	KULJIT HARA	01/01/2021	\$966.00
00668353	H1979	STEVE HARA	01/01/2021	\$6,645.00
00668354	H4703	HERMOSA VILLAGE PHASE I HOUSING PARTNERS, LP	01/01/2021	\$1,085.00
00668355	H4128	THOMAS P HO	01/01/2021	\$1,577.00
00668356	H00071	HOLLY HOANG	01/01/2021	\$1,204.00
00668357	H1873	JAMES HOANG	01/01/2021	\$4,123.00
00668358	H3140	CHONG WEI HUANG	01/01/2021	\$2,730.00
00668359	H4810	DOANH HUYNH	01/01/2021	\$1,497.00
00668360	H3473	NATALIE N HUYNH	01/01/2021	\$2,288.00
00668361	H1830	NGHIA TRUNG HUYNH	01/01/2021	\$2,605.00
00668362	H3095	TRANG HUYNH	01/01/2021	\$3,518.00
00668363	H4440	JEANNE JURADO TRUSTEE	01/01/2021	\$1,615.00
00668364	H3109	LINDA JOHNSON	01/01/2021	\$1,865.00
00668365	H3337	JOMARC PROPERTIES LTD	01/01/2021	\$9,658.00
00668366	H4579	JOSEPH & KIM CORP	01/01/2021	\$3,766.00
00668367	H2641	KDF HERMOSA, LP	01/01/2021	\$4,674.00
00668368	H3083	KDF MALABAR, LP	01/01/2021	\$37,482.00
00668369	H2403	KDF SEA WIND, LP	01/01/2021	\$1,388.00
00668370	H1217	MARTIN KLEIN	01/01/2021	\$846.00
00668371	H2011	M I KOLSY	01/01/2021	\$684.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 30

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00668372	H3683	WILLIAM KUNZMAN	01/01/2021	\$1,500.00
00668373	H4789	THOMAS KWON	01/01/2021	\$487.00
00668374	H00045	CHRISTINE M LAM	01/01/2021	\$2,599.00
00668375	H4284	LE FAMILY TRUST	01/01/2021	\$3,954.00
00668376	H1638	DON LE	01/01/2021	\$772.00
00668377	H3740	DONALD LE	01/01/2021	\$1,169.00
00668378	H4622	HUY LE	01/01/2021	\$2,377.00
00668379	H3380	NGHIA V LE	01/01/2021	\$2,200.00
00668380	H1531	TRACEY LE	01/01/2021	\$1,242.00
00668381	H1423	VIET Q LE	01/01/2021	\$750.00
00668382	H0298	YENNHI LE	01/01/2021	\$1,372.00
00668383	H0167	BAO GIA LE	01/01/2021	\$2,644.00
00668384	H4132	HOABINH LE-MUNZER	01/01/2021	\$763.00
00668385	H4694	DOUG LEONG	01/01/2021	\$1,242.00
00668386	H0216	ALICE LIAO	01/01/2021	\$2,330.00
00668387	H4748	LL PROPERTY LANDLORD, LLC	01/01/2021	\$1,253.00
00668388	H00066	DAVID A LO	01/01/2021	\$3,103.00
00668389	H4765	BUI LUONG	01/01/2021	\$1,267.00
00668390	H4820	VIVIAN Q LUU	01/01/2021	\$1,871.00
00668391	H0958	WILLIAM T MACDONALD	01/01/2021	\$2,431.00
00668392	H1705	MAGIC LAMP MOBILE HOME PARK	01/01/2021	\$1,242.00
00668393	H1188	LARRY MAH	01/01/2021	\$1,029.00
00668394	H2333	HANH T MAI-NGUYEN	01/01/2021	\$1,345.00
00668395	H1861	TERRY MAMMEN	01/01/2021	\$4,436.00
00668396	H3101	SUPUNNEE MANNIL	01/01/2021	\$2,425.00
00668397	H4675	ZHIYAN MAO	01/01/2021	\$2,517.00
00668398	H2110	MIDWAY INTEREST, LP	01/01/2021	\$4,006.00
00668399	H2998	JEAN MIYAMOTO	01/01/2021	\$48.00
00668400	H3043	MONARK, LP	01/01/2021	\$3,885.00
00668401	H0780	MONTEJO APARTMENTS	01/01/2021	\$1,586.00
00668402	H2741	ANDREW NGO	01/01/2021	\$1,990.00
00668403	H4184	KIM NGO	01/01/2021	\$783.00
00668404	H2386	MARY NGO	01/01/2021	\$5,672.00
00668405	H2478	HOA KIM NGO	01/01/2021	\$1,523.00
00668406	H0408	NGUYEN'S FAMILY INVESTMENTS, LP	01/01/2021	\$5,380.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 31

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00668407	H4031	BACH THI NGUYEN	01/01/2021	\$1,082.00
00668408	H1184	BICHLE T NGUYEN	01/01/2021	\$3,293.00
00668409	H3176	BOYCE JR NGUYEN	01/01/2021	\$1,769.00
00668410	H4776	CHRISTINA M NGUYEN	01/01/2021	\$2,581.00
00668411	H3876	D DUY MD NGUYEN	01/01/2021	\$922.00
00668412	H3910	FRANK M NGUYEN	01/01/2021	\$1,504.00
00668413	H2192	HOC VAN NGUYEN	01/01/2021	\$1,631.00
00668414	H4623	LINDA MAI NGUYEN	01/01/2021	\$1,755.00
00668415	H3676	LOAN THANH NGUYEN	01/01/2021	\$1,122.00
00668416	H4473	MAI NGUYEN	01/01/2021	\$1,437.00
00668417	H4061	NGUYEN, NICOLE U	01/01/2021	\$1,425.00
00668418	H00068	PHUC T NGUYEN	01/01/2021	\$1,311.00
00668419	H4728	QUOC KIM NGUYEN	01/01/2021	\$1,742.00
00668420	H4529	STEVEN NGUYEN	01/01/2021	\$1,031.00
00668421	H9044	THANH VAN NGUYEN	01/01/2021	\$2,254.00
00668422	H4682	THUY T NGUYEN	01/01/2021	\$982.00
00668423	H4571	VINH K NGUYEN	01/01/2021	\$393.00
00668424	H3103	NICOLE UYEN NGUYEN	01/01/2021	\$1,563.00
00668425	H2879	PAULINE KIMPHUNG NGUYEN	01/01/2021	\$3,555.00
00668426	H2526	SHERRY LIEU NGUYEN	01/01/2021	\$1,160.00
00668427	H1027	TON SANH NGUYEN	01/01/2021	\$1,293.00
00668428	H3114	TRACY NGUYEN	01/01/2021	\$1,193.00
00668429	H2699	THUY-TIEN NGUYEN-TU	01/01/2021	\$2,113.00
00668430	H3404	NORTHWOOD PLACE	01/01/2021	\$4,175.00
00668431	H00041	OLIVIA THANH CAPITALS LLC	01/01/2021	\$2,418.00
00668432	H4644	PALMA VISTA APTS, LLC	01/01/2021	\$1,360.00
00668433	H2739	CHONG PIL PARK	01/01/2021	\$908.00
00668434	H3551	SUWAPANG PATTUMMADITH	01/01/2021	\$1,427.00
00668435	H4351	PAVILION PARK SENIOR 1 HOUSING PARTNERS, LP	01/01/2021	\$3,231.00
00668436	H4582	ANH THI PHAM	01/01/2021	\$1,563.00
00668437	H4800	DAVID VU PHAM	01/01/2021	\$1,529.00
00668438	H3817	QUYEN PHAM	01/01/2021	\$1,002.00
00668439	H2419	THANH PHAM	01/01/2021	\$384.00
00668440	H1049	TUNG PHAM	01/01/2021	\$1,539.00
00668441	H1851	LOAN ANH THI PHAM	01/01/2021	\$1,287.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 32

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00668442	H4786	HUNG PHAN	01/01/2021	\$2,639.00
00668443	H4624	VAN KHANH PHAN	01/01/2021	\$1,604.00
00668444	H00026	PLATINUM TRI BLOC, LLC	01/01/2021	\$1,545.00
00668445	H4509	PLAZA WOODS, LLC	01/01/2021	\$4,944.00
00668446	H4535	PORTOLA IRVINE, LP ANTON PORTOLA APARTMENTS	01/01/2021	\$1,334.00
00668447	H3801	RANCHO ALISAL	01/01/2021	\$1,655.00
00668448	H4353	RAYMOND AND LYNN RUAIS	01/01/2021	\$618.00
00668450	H4448	SE AMSTER	01/01/2021	\$1,133.00
00668451	H4241	SILO NORTHEAST, LLC	01/01/2021	\$2,841.00
00668452	H4811	STONECREST POINT APTS	01/01/2021	\$1,611.00
00668453	H4590	CATHY TA	01/01/2021	\$2,354.00
00668454	H4409	TERESINA APARTMENTS	01/01/2021	\$1,179.00
00668455	H3041	THE KNOLLS	01/01/2021	\$453.00
00668456	H4578	THE OVERLOOK	01/01/2021	\$1,464.00
00668457	H00069	LE T THOMAS	01/01/2021	\$1,373.00
00668458	H1959	THOMSON EQUITIES	01/01/2021	\$1,159.00
00668459	H6710	THOMSON EQUITIES	01/01/2021	\$2,177.00
00668460	H00024	TIC INVESTMENT COMPANY, LLC	01/01/2021	\$2,037.00
00668461	H4720	TIC INVESTMENT COMPANY, LLC	01/01/2021	\$1,973.00
00668462	H4726	TIC INVESTMENT COMPANY, LLC	01/01/2021	\$5,018.00
00668463	H4616	VINH THAT TON	01/01/2021	\$2,074.00
00668464	H00075	IVY TONNU-MIHARA	01/01/2021	\$1,379.00
00668465	H3577	EDWARD T TRAN	01/01/2021	\$1,300.00
00668466	H4688	ERIC TRAN	01/01/2021	\$1,158.00
00668467	H4788	LONG QUOC TRAN	01/01/2021	\$1,529.00
00668468	H00073	TRANG P TRAN	01/01/2021	\$856.00
00668469	H3686	LIEN KIM TRAN-NGUYEN	01/01/2021	\$964.00
00668470	H4422	TRG FULLERTON AFFORDABLE, LP / VENTANA APARTMENTS	01/01/2021	\$856.00
00668471	H4493	TRANG N TRINH	01/01/2021	\$1,166.00
00668472	H00056	LUCKY LUC TRUONG	01/01/2021	\$1,230.00
00668473	H2187	THUAN BICH TRUONG	01/01/2021	\$1,268.00
00668474	H2335	THUAN BICH TRUONG	01/01/2021	\$3,770.00
00668475	H2410	SON BICH TRUONG	01/01/2021	\$1,474.00
00668476	H0146	ANGELO S TURI	01/01/2021	\$2,546.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Jan 1, 2021

Report Generated on Jan 7, 2021 10:54:14 AM

Page 33

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00668477	H2982	MARCO VELASTEGUI	01/01/2021	\$1,297.00
00668478	H3943	VILLA CAPRI ESTATES	01/01/2021	\$1,844.00
00668479	H2717	THUA VINH	01/01/2021	\$719.00
00668480	H4662	VISTA DEL SOL APARTMENTS	01/01/2021	\$1,312.00
00668481	H9103	VISTA DEL SOL APTS	01/01/2021	\$1,082.00
00668482	H1723	KIMCHI VO	01/01/2021	\$1,646.00
00668483	H4338	NAM T VO	01/01/2021	\$726.00
00668484	H4327	THIEN T VO	01/01/2021	\$1,555.00
00668486	H1805	VPM BRIDGES APTS	01/01/2021	\$379.00
00668487	H3637	VPM MANAGEMENT	01/01/2021	\$1,122.00
00668488	H3088	VPM SHER LANE, LP	01/01/2021	\$1,189.00
00668489	H00065	HUNG TRONG VU	01/01/2021	\$3,712.00
00668490	H00074	SU T VU	01/01/2021	\$1,752.00
00668491	H2900	DANNY VU	01/01/2021	\$1,664.00
00668492	H0719	NEIL E WEST	01/01/2021	\$1,291.00
00668493	H1934	WINDSOR-DAWSON, LP	01/01/2021	\$5,310.00
00668494	H3429	WINDWOOD KNOLL APARTMENTS	01/01/2021	\$2,353.00
00668495	H4762	WOODBRIIDGE WILLOWS	01/01/2021	\$3,542.00
00668496	H3506	WOODBURY SQUARE	01/01/2021	\$1,584.00
00668497	H4815	WOODSTONE VILLAGE / NNC WOODSTONE VILLAGE, LLC	01/01/2021	\$1,508.00
00668498	H0173	VINCE YIANG	01/01/2021	\$1,272.00
00668499	V00658	FRANCHISE TAX BOARD	01/01/2021	\$500.50
00668500	H3488	CELESTE SCHWERMANN	01/01/2021	\$676.50
00668501	H3476	TIN TRUNG VO	01/01/2021	\$825.00
			EFT:	940 \$2,638,028.99
			Check:	200 \$405,792.16
			Total:	1,140 \$3,043,821.15



City of Garden Grove
Certificate of Warrants
Register Dates:
01/06/2021

This is to certify the demands covered by Wire numbers 0000227 to 0000253
EFT numbers 00006861 to 00006873, and check numbers 00668502 through
00668628 inclusive as listed on this register and have been verified by the
Finance Division as properly issued and bear all proper signatures.

Note: Check # 668551 has been voided.

A handwritten signature in blue ink, likely belonging to Patricia Song, the Finance Director.

Finance Director
Patricia Song

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Between Jan 2, 2021 and Jan 6, 2021

Report Generated on Jan 7, 2021 9:57:50 AM

Page 1

AP - Checking Account

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00000227	V00789	SO CALIF EDISON CO	01/06/2021	\$247.08
00000228	V00792	SO CALIF GAS CO	01/06/2021	\$304.37
00000229	V00792	SO CALIF GAS CO	01/06/2021	\$14,353.60
00000230	V00819	VERIZON WIRELESS-LA	01/06/2021	\$12,489.38
00000231	V00686	FRONTIER COMMUNICATION	01/06/2021	\$1,393.14
00000232	V00789	SO CALIF EDISON CO	01/06/2021	\$2,332.08
00000233	V00792	SO CALIF GAS CO	01/06/2021	\$17,886.04
00000234	V02152	EXPERT PAY CHILD SUPPO	01/06/2021	\$3,081.52
00000235	V02091	MARYLAND CHILD SUPPORT	01/06/2021	\$343.38
00000236	V02090	MICHELE REYNOLDS	01/06/2021	\$461.54
00000237	V02089	SHANNON WAINWRIGHT	01/06/2021	\$553.85
00000238	V00813	UNION BANK	01/06/2021	\$917.89
00000239	V00813	UNION BANK	01/06/2021	\$3,275.51
00000240	V00813	UNION BANK	01/06/2021	\$426.67
00000241	V00813	UNION BANK	01/06/2021	\$6,001.04
00000242	V00813	UNION BANK	01/06/2021	\$209.79
00000243	V00813	UNION BANK	01/06/2021	\$263.63
00000244	V00813	UNION BANK	01/06/2021	\$242.11
00000245	V00813	UNION BANK	01/06/2021	\$1,243.13
00000246	V00813	UNION BANK	01/06/2021	\$289.33
00000247	V00813	UNION BANK	01/06/2021	\$381.43
00000248	V00813	UNION BANK	01/06/2021	\$1,858.20
00000249	V00813	UNION BANK	01/06/2021	\$2,157.98
00000250	V00813	UNION BANK	01/06/2021	\$847.72
00000251	V00813	UNION BANK	01/06/2021	\$2,245.00
00000252	V00813	UNION BANK	01/06/2021	\$869.23
00000253	V00813	UNION BANK	01/06/2021	\$2,765.44
00006861	V00585	ADMINSURE	01/06/2021	\$16,939.00
00006862	V01479	AMAZON WEB SERVICES, INC	01/06/2021	\$1,865.47
00006863	V00650	BUREAU VERITAS NORTH AMERICA, INC	01/06/2021	\$32,637.85
00006864	V01362	DAVEY RESOURCE GROUP, INC	01/06/2021	\$8,775.00
00006865	V01489	DAVID EVANS & ASSOCIATES	01/06/2021	\$752.50
00006866	V00562	DOOLEY ENTERPRISES, INC	01/06/2021	\$11,464.60
00006867	V02242	GANNETT FLEMING, INC.	01/06/2021	\$22,349.00

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Between Jan 2, 2021 and Jan 6, 2021

Report Generated on Jan 7, 2021 9:57:50 AM

Page 2

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00006868	V00218	GRAINGER	01/06/2021	\$1,774.74
00006869	V01657	LYTLE SCREENPRINTING, INC	01/06/2021	\$399.21
00006870	V00210	PEST OPTIONS, INC	01/06/2021	\$1,442.25
00006871	V00250	SIMPSON CHEVROLET OF GG	01/06/2021	\$10,252.02
00006872	V00261	STRICTLY TECHNOLOGY, LLC	01/06/2021	\$95.65
00006873	V01474	WEX BANK	01/06/2021	\$573.97
00668502	OTV001081	A-2-Z HOMES INC	01/06/2021	\$4.06
00668503	V00043	A-THRONE CO , INC	01/06/2021	\$107.15
00668504	V00605	AARDVARK	01/06/2021	\$36,052.75
00668505	V01122	ADVANCED CAR CARE, INC	01/06/2021	\$1,405.89
00668506	V00573	ALAN'S LAWN AND GARDEN CENTER, INC	01/06/2021	\$454.21
00668507	V00426	ALS GROUP USA CORP	01/06/2021	\$6.50
00668508	V00238	AMERINAT	01/06/2021	\$366.57
00668509	V00479	ANDRES MEDINA MOBILE WASH	01/06/2021	\$2,996.25
00668510	V00864	ASSOCIATED SOILS ENGINEERING, INC	01/06/2021	\$10,320.00
00668511	V00033	AT&T CORP	01/06/2021	\$10,587.33
00668512	OTV001089	AT&T MOBILITY c/o ENGIE INSIGHT MS 7372	01/06/2021	\$167.78
00668513	V01152	B L WALLACE DISTRIBUTOR, INC	01/06/2021	\$268.41
00668514	V01188	BANNER BANK	01/06/2021	\$27,560.02
00668515	V00042	BEST TINT	01/06/2021	\$80.00
00668516	V00162	BIG RON'S AUTO BODY & PAINT, INC	01/06/2021	\$739.13
00668517	V00150	BILL'S SOUND & SECURITY	01/06/2021	\$973.00
00668518	V00249	BLAIS & ASSOCIATES, LLC	01/06/2021	\$26.25
00668519	OTV001080	RANDALL BLANCHER	01/06/2021	\$111.83
00668520	V01683	BLX GROUP, LLC DEPT 34461	01/06/2021	\$3,000.00
00668521	V00125	BOUND TREE MEDICAL, LLC	01/06/2021	\$38.05
00668522	V00329	BRIAN BISHOP	01/06/2021	\$80.00
00668523	V00649	BROWNELLS, INC	01/06/2021	\$101.06
00668524	V01169	CACEO	01/06/2021	\$375.00
00668525	V01033	CALIFORNIA PARK & RECREATION SOCIETY	01/06/2021	\$150.00
00668526	V00660	CAMERON WELDING SUPPLY	01/06/2021	\$324.74
00668527	OTV001085	LINDA CIRA	01/06/2021	\$27.56
00668528	V00638	CITY OF ANAHEIM	01/06/2021	\$1,000.00
00668529	V00653	CJ CONCRETE CONSTRUCTION, INC	01/06/2021	\$129,828.98
00668530	V00596	CLEANSTREET	01/06/2021	\$55,946.12

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Between Jan 2, 2021 and Jan 6, 2021

Report Generated on Jan 7, 2021 9:57:50 AM

Page 3

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00668531	V00579	COASTLINE EQUIPMENT	01/06/2021	\$226.86
00668532	V00543	COMLOCK SECURITY GROUP	01/06/2021	\$202.00
00668533	V02537	CONDOR ELITE INC	01/06/2021	\$359.07
00668534	V00667	CONTINENTAL CONCRETE CUTTING	01/06/2021	\$1,405.00
00668535	V00668	CONTROL AUTOMATION DESIGN	01/06/2021	\$465.00
00668536	OTV001087	JOHN L COOPER	01/06/2021	\$7.40
00668537	V00513	CORELOGIC SOLUTIONS, LLC	01/06/2021	\$394.50
00668538	V01273	COUNTY OF ORANGE TREASURER-TAX COLLECTOR	01/06/2021	\$53,994.08
00668539	V00460	CRAFCO, INC	01/06/2021	\$538.75
00668540	V00106	DATA HARDWARE DEPOT, LP	01/06/2021	\$2,066.25
00668541	OTV001093	MOLLY DAVIS	01/06/2021	\$26.80
00668542	V00184	DIAMOND ENVIRONMENTAL SERVICES	01/06/2021	\$528.79
00668543	V01221	DITTY CONTAINER, INC	01/06/2021	\$1,479.31
00668544	H3422	DINH T DOAN	01/06/2021	\$1,344.00
00668545	OTV001086	DSD PROPERTY MANAGEMENT	01/06/2021	\$429.51
00668546	V00259	DTNTECH MARKETING	01/06/2021	\$1,992.51
00668547	V00174	ENGINEERING RESOURCES OF SOUTHERN CALIFORNIA, INC	01/06/2021	\$17,550.00
00668548	V00679	ENTERPRISE FLEET MGMT, INC	01/06/2021	\$3,435.01
00668549	V00270	ES ENGINEERING SERVICES, LLC	01/06/2021	\$4,802.00
00668550	V00682	EWING IRRIGATION PRODUCTS, INC	01/06/2021	\$6,156.17
00668552	V00233	FACTORY MOTOR PARTS CO BIN 139107	01/06/2021	\$727.55
00668553	V00829	FERGUSON ENTERPRISES, INC 1350	01/06/2021	\$40.94
00668554	V00229	FIS ACCOUNTING DEPT	01/06/2021	\$27,669.98
00668555	V00658	FRANCHISE TAX BOARD	01/06/2021	\$654.96
00668556	V00658	FRANCHISE TAX BOARD	01/06/2021	\$240.04
00668557	V00143	FRYE SIGN CO	01/06/2021	\$1,105.00
00668558	V00054	GALLS LLC	01/06/2021	\$1,828.81
00668559	V00054	GALLS LLC	01/06/2021	\$2,912.41
00668560	V00690	GARDEN GROVE CHAMBER OF COMMERCE	01/06/2021	\$2,500.00
00668561	V00140	GARDEN GROVE SECURED STORAGE	01/06/2021	\$250.00
00668562	V00705	GRAYBAR	01/06/2021	\$60.34
00668563	V01386	GREEN HALO SYSTEMS	01/06/2021	\$273.00
00668564	V00708	HARBOR POINTE A/C & CONTROL SYSTEMS, INC	01/06/2021	\$1,162.22
00668565	V00544	HARRINGTON INDUSTRIAL PLASTICS, LLC	01/06/2021	\$115.41

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Between Jan 2, 2021 and Jan 6, 2021

Report Generated on Jan 7, 2021 9:57:50 AM

Page 4

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00668566	V00494	HARRIS & ASSOCIATES, INC	01/06/2021	\$2,930.00
00668567	OTV001097	MICHAEL HENDRICKS	01/06/2021	\$175.41
00668568	V00711	HILL'S BROS LOCK & SAFE, INC	01/06/2021	\$113.42
00668569	V02308	HIRSCH PIPE & SUPPLY CO. INC	01/06/2021	\$95.23
00668570	V02250	HOIST SERVICE INC	01/06/2021	\$593.06
00668571	V01093	INTERNAL REVENUE SERVICE	01/06/2021	\$51.50
00668572	V00351	ALEXANDER ISERI	01/06/2021	\$195.00
00668573	V02561	JOE SCHWEHR	01/06/2021	\$500.00
00668574	V00116	JOHNNY DAVID ALLEN JR	01/06/2021	\$514.71
00668575	OTV001094	KORINNE KAVANAGH	01/06/2021	\$37.37
00668576	V00721	KELLY PAPER	01/06/2021	\$2,778.29
00668577	V00220	LABSOURCE, INC	01/06/2021	\$565.93
00668578	V00728	LAWSON PRODUCTS, INC	01/06/2021	\$565.26
00668579	OTV001092	ANDY ANH LE	01/06/2021	\$145.46
00668580	OTV001082	LANH LE	01/06/2021	\$19.98
00668581	V00769	LEGAL SHIELD	01/06/2021	\$872.05
00668582	OTV001090	ROBERT LEWIS	01/06/2021	\$51.11
00668583	V00299	LOOPNET	01/06/2021	\$237.50
00668584	OTV001079	HO LY	01/06/2021	\$184.88
00668585	OTV001077	GREG / KECIA MACIAL	01/06/2021	\$120.00
00668586	V00736	MC MASTER-CARR SUPPLY CO	01/06/2021	\$16.60
00668587	V00020	MCFADDEN DALE INDUSTRIAL HARDWARE	01/06/2021	\$19.93
00668588	V00557	NATIONAL CONSTRUCTION RENTALS	01/06/2021	\$63.18
00668589	V00168	NEWHOPE BUSINESS PARK	01/06/2021	\$21,726.00
00668590	OTV001099	BAU NGUYEN	01/06/2021	\$21.59
00668591	OTV001088	ROGER NGUYEN	01/06/2021	\$57.96
00668592	OTV001096	VAN NGUYEN	01/06/2021	\$4.48
00668593	OTV001091	NRI PORTFOLIOS LLC	01/06/2021	\$49.14
00668594	V00747	OCEAN BLUE ENVIRONMENTAL SERVICES, INC	01/06/2021	\$990.00
00668595	V00371	OFFICE DEPOT, INC	01/06/2021	\$5,729.49
00668596	V02167	ORANGE COUNTY FARM SUPPLY	01/06/2021	\$166.58
00668597	V00563	ORANGE COUNTY STRIPING SERV	01/06/2021	\$3,678.40
00668598	OTV001095	NGUYEN PHAM	01/06/2021	\$44.81
00668599	V00010	PLUMBERS DEPOT, INC	01/06/2021	\$2,265.71
00668600	V00768	POWERTRON BATTERY CO	01/06/2021	\$359.21

CITY OF GARDEN GROVE
FEFM001 Warrant Register
Check Dates Between Jan 2, 2021 and Jan 6, 2021

Report Generated on Jan 7, 2021 9:57:50 AM

Page 5

Check	Vendor #	Vendor Name	Issue Date	Check Amount
00668601	V01591	PRAXIS CORPORATION	01/06/2021	\$25,000.00
00668602	V00201	PRICON ENTERPRISE TECHNOLOGIES	01/06/2021	\$1,420.00
00668603	V00045	PRIMARY &MULTI-SPECIALTY CLINICS OF ANAHEIM	01/06/2021	\$120.00
00668604	V00396	RADI'S CUSTOM UPHOLSTERY	01/06/2021	\$1,800.00
00668605	OTV001084	SANG HYE RO	01/06/2021	\$139.61
00668606	V00525	RYAN HERCO PRODUCTS CORP	01/06/2021	\$692.43
00668607	OTV001078	SHEA HOMES LIMITED PARTNERSHIP	01/06/2021	\$162.03
00668608	V02159	SIR SPEEDY PRINTING	01/06/2021	\$1,804.82
00668609	V01744	SITEIMPROVE, INC	01/06/2021	\$5,846.45
00668610	OTV001083	EARLINE SMITH	01/06/2021	\$52.53
00668611	V01415	SOCAL AUTO & TRUCK PARTS INC	01/06/2021	\$294.36
00668612	V00367	SOUTHERN COMPUTER WAREHOUSE	01/06/2021	\$1,391.82
00668613	V00160	SOUTHERN COUNTIES OIL COMPANY	01/06/2021	\$20,240.22
00668614	V00795	SPARKLETTS	01/06/2021	\$323.24
00668615	V00570	STRADLING, YOCCA,CARLSON & RAUTH	01/06/2021	\$2,632.50
00668616	V00287	THE FILE DEPOT BEACH CITIES	01/06/2021	\$5,912.51
00668617	V01389	THE HOME DEPOT PRO	01/06/2021	\$6,377.18
00668618	V00344	TIM HOGAN GRAPHICS	01/06/2021	\$5,203.60
00668619	V01206	TOPAZ ALARM CORP	01/06/2021	\$60.00
00668620	V00808	TRUCK & AUTO SUPPLY, INC	01/06/2021	\$432.33
00668621	V00814	UNITED PARCEL SERVICE	01/06/2021	\$77.04
00668622	V00301	USA BLUE BOOK	01/06/2021	\$2,947.70
00668623	V00823	WATERLINE TECHNOLOGIES, INC	01/06/2021	\$3,474.72
00668624	OTV001098	DENNIS YU	01/06/2021	\$42.19
00668625	V00654	CLEA CALIF LAW ENFORCEMENT ASSOC	01/06/2021	\$3,340.75
00668626	V01119	STANDARD INSURANCE CO RAS EXECUTIVE BENEFITS	01/06/2021	\$821.70
00668627	V01123	TRANSAMERICA EMPLOYEE BENEFITS	01/06/2021	\$6,387.84
00668628	V00501	US BEHAVIORAL HEALTH PLAN, CA	01/06/2021	\$1,422.40
			EFT:	13 \$109,321.26
			Check:	153 \$641,841.60
			Total:	166 \$751,162.86

184366	JOSHUA ARIONUS	762.45	184367	JOSHUA ARIONUS	1858.57
184368	JUDITH A MOORE	1954.07	184369	DIANE BELAIR	1903.90
184370	MICHAEL F ROCHA	2070.84	184371	DAMIAN JESUS CHAVEZ	668.63
184372	ARTHUR J FLORES	4359.15	184373	EDWIN O THURMAN JR	1034.23
184374	FRANK X DE LA ROSA	3333.44	184375	PATRICK R JULIENNE	2513.95
184376	JAMES D MAGUIRE	2162.50	184377	COMMUNITY HEALTH CHARITI	45.00
184378	GARDEN GROVE POLICE ASSO	1660.00	D375160	GEORGE S BRIETIGAM III	262.05
D375161	PHAT T BUI	22.48	D375162	STEVEN R JONES	197.01
D375163	STEPHANIE L KLOPFENSTEIN	86.52	D375164	DIEDRE THU HA NGUYEN	276.45
D375165	KIM B NGUYEN	280.23	D375166	JOHN R ONEILL	295.80
D375167	PAMELA M HADDAD	1624.24	D375168	SHAWN S PARK	2416.70
D375169	SCOTT C STILES	6645.87	D375170	MARIA A STIPE	5357.58
D375171	MEENA YOO	2241.97	D375172	AMANDA M POLLOCK	1750.44
D375173	TERESA L POMEROY	3442.55	D375174	LIZABETH C VASQUEZ	4798.73
D375175	VERONICA AVILA	2123.76	D375176	JEFFREY P DAVIS	2021.04
D375177	NOELLE N KIM	2242.38	D375178	MISSY M MENDOZA	498.56
D375179	MARIE L MORAN	2551.33	D375180	ANA E PULIDO	4026.15
D375181	KRISTY H THAI	2266.73	D375182	SHAUNA J CARRENO	1975.43
D375183	VY D HO	1860.36	D375184	DANNY HUYNH	3666.59
D375185	VILMA C KLOESS	2445.58	D375186	IVY LE	2004.85
D375187	TAMMY LE	1227.53	D375188	LINDA MIDDENDORF	2582.28
D375189	MARIA A NAVARRO	2696.89	D375190	PHUONG VIEN T NGUYEN	2027.90
D375191	QUANG NGUYEN	2387.36	D375192	TINA T NGUYEN	2154.26
D375193	THYANA T PHI	2639.35	D375194	MARIA RAMOS	2312.02
D375195	TANYA L TO	1371.76	D375196	CUONG K TRAN	2158.32
D375197	ELAINE TRUONG	1615.32	D375198	THANH-NGUYEN VO	1557.09
D375199	DON T BALANAY	1987.72	D375200	SYLVIA GARCIA	2033.08
D375201	YUAN SONG	4798.09	D375202	RETA J WESTON	1046.20
D375203	KAREN M HARRIS	2958.58	D375204	CHRISTI C MENDOZA	1208.37
D375205	TREVOR G SMOUSE	2282.10	D375206	JANET J CHUNG	2581.98
D375207	ANN C EIFERT	3895.21	D375208	MARGARITA ABOLA	1855.06
D375209	MARY ANN M ALCANCIA	2867.68	D375210	MARISA ATIN RAMOS	1276.73
D375211	ROBERT W MAY	1229.71	D375212	SHAWNA A MCDONOUGH	1786.33
D375213	HEIDY Y MUNOZ	3267.77	D375214	SELAMAWIT NIGATU	2320.03
D375215	MY TRA VO	2757.47	D375216	LIGIA ANDREI	1736.47
D375217	ARIANA B BAUTISTA	1812.92	D375218	KAREN J BROWN	393.45
D375219	CORINNE L HOFFMAN	2311.16	D375220	EDWARD E MARVIN JR	1777.33
D375221	ANGELA M MENDEZ	1651.39	D375222	JENNIFER L PETERSON	1854.54
D375223	ANH PHAM	1690.49	D375224	EVA RAMIREZ	1939.70
D375225	ALEXIS B ROMERO	1933.32	D375226	JAIME F CHAVEZ	1645.22
D375227	GARY F HERNANDEZ	2202.81	D375228	NEAL M MANALANSAN	1784.45
D375229	DANIEL J SANCHEZ	1744.45	D375230	SANDRA E SEGAWA	3491.88
D375231	ALANA R CHENG	3147.41	D375232	PAUL GUERRERO	2600.83
D375233	LISA L KIM	5310.58	D375234	JULIE A ASHLEIGH	1884.38
D375235	MICHAEL G AUSTIN	2439.05	D375236	RITA M CRAMER	2271.43
D375237	CHRISTOPHER J CRANDALL	2769.45	D375238	BRYSON T DAHLHEIMER	2170.58
D375239	RYAN J DAKE	2172.59	D375240	DAVID A DENT	4052.32
D375241	TODD C HARTWIG	2607.83	D375242	RALPH V HERNANDEZ	2330.29

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D375243	ARMANDO HERRERA JR	809.95	D375244	AARON J HODSON	2230.13
D375245	DONALD E LUCAS	2901.43	D375246	SVETLANA MOURE	2161.24
D375247	PHU T NGUYEN	3807.21	D375248	LORENA J QUILLA SOULES	2655.07
D375249	PEDRO ROQUE	2616.27	D375250	JAKE P TRAN	506.24
D375251	MARCO A VALADEZ	1080.35	D375252	CHRISTOPHER CHUNG	2668.82
D375253	PRIT J KASKLA	1969.48	D375254	HUONG Q LY	2049.26
D375255	LEE W MARINO	4264.56	D375256	MARIA L MARTINEZ	2494.46
D375257	MARIA C PARRA	3586.46	D375258	MONICA COVARRUBIAS	3380.74
D375259	GRACE E LEE	2497.76	D375260	AMEENAH ABU HAMDIYYAH	3555.59
D375261	GREG BLODGETT	3245.79	D375262	ALBERT O NUNEZ BLANCO	276.97
D375263	ORLINO CAMPOS REFUERZO J	307.75	D375264	ROY N ROBBINS	3498.71
D375265	TIMOTHY E THRONE	1863.50	D375266	MICHAEL C BOS	2108.54
D375267	DANIEL J CANDELARIA	4220.50	D375268	VINCENT L DE LA ROSA	2282.73
D375269	KAMVAR DIBAJ	1015.66	D375270	ALICIA M HOFER	1831.23
D375271	NICOLAS C HSIEH	3374.25	D375272	ROSEMARIE JACOT	2058.19
D375273	SHAN L LEWIS	2850.84	D375274	NAVIN B MARU	4516.90
D375275	JUAN C NAVARRO	2412.84	D375276	MICHAEL F SANTOS	2990.50
D375277	MARK P UPHUS	4064.38	D375278	JOSE A VASQUEZ	2889.44
D375279	ANA G VERGARA NEAL	2555.08	D375280	DAI C VU	3996.45
D375281	KHANG L VU	3324.42	D375282	CHRISTOPHER L ALLEN	1725.82
D375283	JOSHUA ARIONUS	1976.19	D375284	ALEJANDRO BANELOS	2509.20
D375285	JAN BERGER	2238.42	D375286	ROBERT P BERMUDEZ	716.39
D375287	TIM P CANNON	7719.36	D375288	CARINA M DAN	2106.06
D375289	RYAN H DAVIS	1766.62	D375290	RONALD W DIEMERT	2030.61
D375291	CHRIS N ESCOBAR	3761.15	D375292	JEREMY J GLENN	1454.73
D375293	ALEJANDRO GONZALEZ	3043.91	D375294	MICHAEL J GRAY	1700.88
D375295	LARRY GRIFFIN	1962.21	D375296	ROBERT A HAENDIGES	3579.93
D375297	RYAN S HART	2305.38	D375298	ANTHONY S HERNANDEZ	400.07
D375299	EDWARD A HUY	3271.26	D375300	VIDAL JIMENEZ	1821.20
D375301	LIYAN JIN	2822.44	D375302	SAMUEL K KIM	3712.49
D375303	REBECCA PIK KWAN LI	3885.35	D375304	DAVID MA AE	1678.23
D375305	ALFREDO MARTINEZ	1760.85	D375306	TYLER MEISLAHN	1794.38
D375307	JESSE K MONTGOMERY	3596.97	D375308	JUSTIN M MORRIS	1542.67
D375309	STEVEN J MOYA JR	2251.29	D375310	BASIL G MURAD	2426.58
D375311	KIRK L NATLAND	1280.73	D375312	DUC TRUNG NGUYEN	2430.96
D375313	LISA NGUYEN	307.75	D375314	CORNELIU NICOLAE	3102.04
D375315	ANDREW I ORNELAS	2080.10	D375316	DAVID A ORTEGA	2086.17
D375317	CELESTINO J PASILLAS	2717.85	D375318	WILLIAM F PEARSON	3269.54
D375319	JESSICA J POLIDORI	3255.97	D375320	CHRISTOPHER B PRUDHOMME	1228.76
D375321	ESTEBAN H RODRIGUEZ	9.95	D375322	LES A RUITENSCHILD	3484.96
D375323	JONATHAN RUIZ	2362.37	D375324	ALEXIS SANTOS	1174.67
D375325	ADRIAN M SARMIENTO	2346.74	D375326	ALBERT TALAMANTES JR	2016.55
D375327	MINH K TRAN	2710.16	D375328	ALEJANDRO VALENZUELA JR	1274.19
D375329	ALEJANDRO N VALENZUELA	5261.72	D375330	RONALD J WOLLAND	1393.30
D375331	VICTOR K YERGENSEN	1950.69	D375332	ALICE K FREGOSO	1909.92
D375333	ALICIA R GARCIA	385.46	D375334	RAQUEL K MANSON	2629.58
D375335	WILLIAM E MURRAY JR	6267.14	D375336	EMILY H TRIMBLE	2126.28
D375337	ALFRED J AGUIRRE	2867.03	D375338	EDWARD D AMBRIZ GARCIA	420.15

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D375339	RODOLPHO M BECERRA	2085.19	D375340	RAYMOND A BUCHLER	1439.54
D375341	EDGAR A CANO	1268.81	D375342	ALBERT J CARRISOZA	1830.66
D375343	GABRIELA R CONTRERAS	2164.28	D375344	JULIE T COTTON	1720.95
D375345	ERIC M ESPINOZA	1655.28	D375346	ALBERT R EURS II	2613.23
D375347	ROBERT J FRANCO	513.94	D375348	CASEY G GIROUARD	1405.79
D375349	HERMILO HERNANDEZ	1978.63	D375350	DARNELL D JERRY	320.93
D375351	BRENT KAYLOR	2087.18	D375352	MARK W LADNEY	2694.82
D375353	RAUL LEYVA	2756.84	D375354	DIEGO A MEJIA	1894.61
D375355	RIGOBERTO MENDEZ	2442.63	D375356	STEVEN T ORTIZ	2333.09
D375357	PHILLIP Q PHAM	372.93	D375358	RICHARD L PINKSTON	2482.61
D375359	JOSE J ROMAN	378.38	D375360	ALEXIS P TARIN	2100.78
D375361	STEVE J TAUANU'U	2782.78	D375362	SUSAN VITALI	721.78
D375363	STEPHANIE A WASINGER	58.72	D375364	RICK S ZIEGLER	377.85
D375365	IOAN ANDREI	956.75	D375366	SYLVESTER A BABINSKI IV	2033.36
D375367	DONEISHA L BELL	727.78	D375368	JEFFREY G CANTRELL	2122.76
D375369	JULIA ESPINOZA	1188.63	D375370	CECELIA A FERNANDEZ	1290.47
D375371	CONRAD A FERNANDEZ	872.05	D375372	DIANA GOMEZ	941.46
D375373	JORGE GONZALEZ	1155.65	D375374	MICHAEL R GREENE	2095.59
D375375	RONALD D GUSMAN	1013.97	D375376	GLORIA A HARO	1229.93
D375377	ERIC W JOHNSON	1195.91	D375378	LEONEL A LAMAS	1042.03
D375379	KHUONG NGUYEN	1223.12	D375380	DELFRADO C REYES	1170.32
D375381	RAFAEL ROBLES	1467.93	D375382	ADRIANNA M RODRIGUEZ	1174.77
D375383	RODERICK THURMAN	1699.87	D375384	EVARISTO VERA	1617.31
D375385	RICHARD L WILLIAMS	1927.42	D375386	ANSELMO AGUIRRE	1877.87
D375387	DOMINIC CAMERA	665.51	D375388	PHILLIP J CARTER	2468.29
D375389	RICK L DUVAL	3025.71	D375390	AARON R HANSEN	1856.56
D375391	HUY HOA HUYNH	2172.60	D375392	MATTHEW D ILFELD	1267.94
D375393	BRYAN D KWIATKOWSKI	1684.87	D375394	DANIEL C MOSS	1359.93
D375395	ROLANDO QUIROZ	1722.69	D375396	RICARDO SALDIVAR	642.44
D375397	WILLIAM A SOTO	1701.16	D375398	LUIS A TAPIA	2360.00
D375399	MICHAEL W THOMPSON	2412.29	D375400	JESSE GUZMAN	1221.56
D375401	WILLIAM J WHITE	2081.42	D375402	BRETT A MEISLAHN	1863.67
D375403	MARK M KHALIL	1987.42	D375404	ANDREW J MORELAND	2290.19
D375405	DOUGLAS A MOORE	2126.50	D375406	MELVIN P REED	607.47
D375407	AUSTIN H POWELL	2016.07	D375408	SOUHELIA K GOUNTOUNA	1582.25
D375409	STEPHEN D SUDDUTH	2363.18	D375410	VICTOR T BLAS	2417.55
D375411	ALBERT J HOLMON III	3349.94	D375412	MICHAEL V GUERRERO	3268.07
D375413	JOSE GOMEZ	1987.05	D375414	FRANK D HOWENSTEIN	1577.87
D375415	BRENT W HAYES	3001.84	D375416	BRANDON S NUNES	2402.39
D375417	ALLEN G KIRZHNER	2581.36	D375418	JESSE VIRAMONTES	1403.30
D375419	STEPHEN PORRAS	3097.75	D375420	STEPHAINE AMBRIZ	1495.47
D375421	JOHN ZAVALA	2491.64	D375422	REBECCA J BAILOR	165.53
D375423	JOSELYN D AVALOS	185.38	D375424	RACHEL M CAMARENA	65.56
D375425	JOSUE BARREIRO MENDOZA	1508.50	D375426	VICTORIA M CASILLAS	2110.07
D375427	RENE CAMARENA	2093.29	D375428	GISELL L CRUZ	1836.39
D375429	AMANDA D CROSS	1720.51	D375430	MARLY DELGADO CHAVEZ	311.00
D375431	KENNETH E CUMMINGS	444.53	D375432	MARK C FREEMAN	277.36
D375433	GABRIELA DIAZ	339.39	D375434		3051.74

**** PAGE TOTAL = 157170.38

D375435	JARED D GARCIA	45.25	D375436	STEVEN E GOMEZ	766.73
D375437	JACOB R GRANT	1782.06	D375438	ELAINE M MA AE	2482.21
D375439	LORENA OCHOA MCINTYRE	1940.40	D375440	JESUS MEDINA	1762.94
D375441	JUAN MEDINA	2127.33	D375442	JOHN A MONTANCHEZ	4735.62
D375443	KIRSTEN K NAKAISHI	568.30	D375444	NOEL N NICHOLAS	950.71
D375445	JENNIFER GODDARD NYE	2361.11	D375446	GABRIELA OCADIZ HERNANDE	3475.96
D375447	JANET E PELAYO	3410.85	D375448	SHADY S PUAILLOA	232.72
D375449	SUGEIRY REYNOSO	2273.35	D375450	MARINA Y ROMERO	1890.88
D375451	MARIA D ROSALES	135.76	D375452	DANA MARIE SAUCEDO	2436.49
D375453	EMERON J SCHLUMPBERGER	726.70	D375454	REBECCA S SMITH	101.98
D375455	KENNETH P TRAVIS III	225.80	D375456	CLAUDIA VALDIVIA	2918.42
D375457	JEFFREY VAN SICKLE	2189.17	D375458	PAUL E VICTORIA	1306.89
D375459	JACOB D VIRAMONTES	421.51	D375460	THOMAS R DARE	9517.20
D375461	CAROLE A KANEGAE	2260.24	D375462	VINCENTE J VAICARO	7778.85
D375463	CLAUDIA ALARCON	3064.12	D375464	KRISTEN A BACKOURIS	1573.96
D375465	SHARON S BAEK	1975.83	D375466	GENA M BOWEN	1742.28
D375467	JESENIA CAMPOS	2041.97	D375468	BRIAN D DALTON	3834.69
D375469	NICHOLAS A DE ALMEIDA LO	3638.48	D375470	AMIR A EL FARRA	4841.29
D375471	HELENA ELSOUSOU	2507.88	D375472	PATRICK E GILDEA	8228.86
D375473	BRIAN C GIRGENTI	3080.19	D375474	AI KELLY HUYNH	2257.68
D375475	MICHAEL J JENSEN	3171.88	D375476	ALLYSON T LE	1618.24
D375477	MATTHEW P MARCHAND	2957.26	D375478	LINDA M MORIN	3783.81
D375479	PHILLIP H PHAM	2526.47	D375480	ASHLEY C ROJAS	1701.79
D375481	REYNA ROSALES	1836.46	D375482	ROBERT M STEPHENSON III	3941.92
D375483	MICHAEL J VISCOMI	4236.87	D375484	GIOVANNI ACOSTA	2321.23
D375485	PEDRO R ARELLANO	3695.48	D375486	TIMOTHY R ASHBAUGH	2640.44
D375487	ALFREDO R AVALOS	4457.17	D375488	COLLIN E BAKER	2302.78
D375489	BEAU A BERENGER	3112.06	D375490	RENZO CHUMBE	2261.82
D375491	DARRYL B CORTEZ JR	2147.84	D375492	GARY L COULTER	2201.75
D375493	CHARLIE DANIELEY III	1412.91	D375494	ISAAC DAVILA	2146.67
D375495	RONALD A DOSCHER	1730.44	D375496	BROC D DUDLEY	4690.82
D375497	STEPHEN C ESTLOW	1090.34	D375498	JESUS FAJARDO	2240.17
D375499	HECTOR FERREIRA JR	5184.63	D375500	ROBERT D PRESENIUS	4621.67
D375501	JASON S FULTON	3088.47	D375502	JOSEPH P GROSS JR	3429.06
D375503	TRAVIS J HADDEN	2380.14	D375504	JOSE D HERRERA	3962.33
D375505	JASON A HOWARD	2913.83	D375506	KIRK P HURLEY	5511.49
D375507	DONALD J HUTCHINS	3406.79	D375508	NICKOLAS K JENSEN	3060.09
D375509	VICTORIA A JORDAN	82.16	D375510	CHAD B KIM	2330.13
D375511	TIMOTHY P KOVACS	4148.46	D375512	MICHAEL J LANG	5909.92
D375513	ANGELA LEDESMA	4406.00	D375514	RAPHAEL M LEE	1076.46
D375515	MARK A LORD	3895.95	D375516	RYAN M LUX	3027.55
D375517	JORGE L MAZON	2440.00	D375518	MICHAEL A MOSER	1807.88
D375519	MITCHEL S MOSSER	2990.74	D375520	JASON S PERKINS	5684.88
D375521	COREY T POLOPEK	3250.76	D375522	SINDY RAMIREZ OROZCO	5777.03
D375523	JOHN E RANEY	2980.95	D375524	THOMAS S REED	2463.82
D375525	AARON T SHIPLEY	2181.76	D375526	SHAYLEN L SIMONS	2275.53
D375527	CHARLES W STARNES	7291.14	D375528	EDGAR VALENCIA	3420.26
D375529	ROYCE C WIMMER	3763.70	D375530	SARAH A WRIGHT	2365.99

**** PAGE TOTAL = 274968.85

D375531	COLE A YNIGUEZ	2361.13	D375532	MARCOS R ALAMILLO	2851.53
D375533	BOBBY B ANDERSON	3006.75	D375534	FRANCISCO AVALOS JR	2116.58
D375535	JOHN F BANKSON	5164.33	D375536	JOSHUA K BEHZAD	2239.72
D375537	EVAN S BERESFORD	3009.78	D375538	JAMES A BLUM	3510.73
D375539	TROY F BOWMAN	4681.23	D375540	JEFFREY A BROWN	4064.68
D375541	RYAN V BUSTILLOS	3844.11	D375542	JUAN C CENTENO	3514.39
D375543	JEROME L CHEATHAM	2822.36	D375544	HAN J CHO	4405.73
D375545	BRIAN M CLASBY JR	3599.68	D375546	JULIO C CORTEZ	4938.36
D375547	JUAN L DELGADO JR	3569.50	D375548	KEVIN DINH	2793.08
D375549	TAYLOR M DUARTE	4120.25	D375550	OTTO J ESCALANTE	4642.41
D375551	JOSHUA N ESCOBEDO	3274.04	D375552	MICHELLE N ESTRADA MONSA	2336.08
D375553	GEORGE R FIGUEREDO	5172.89	D375554	SEAN M GLEASON	2425.55
D375555	GONZALO GONZALEZ JR	3791.43	D375556	KYLE N HALEY	1690.63
D375557	EFRAIN A JIMENEZ JR	2471.80	D375558	CODY M JOHNSON	2900.88
D375559	ROBERT J KIVLER	2678.10	D375560	ARION J KNIGHT	1885.30
D375561	PETER M KUNKEL	5001.77	D375562	ERICK LEYVA	3904.88
D375563	RAFAEL LOERA JR	2234.94	D375564	JESSE A LUCATERO	2344.97
D375565	ROBERTO MACHUCA	4724.11	D375566	TAYLOR A MACY	2816.27
D375567	GIANLUCA F MANIACI	2269.35	D375568	BRYAN J MEERS	2956.94
D375569	NATHAN D MORTON	1466.16	D375570	PATRICK W MURPHY	2339.21
D375571	PATRICK J MUSCHETTO	2091.75	D375572	JEFFREY C NGUYEN	3231.52
D375573	JOSHUA T OLIVO	3960.91	D375574	STEVEN TRUJILLO ORTIZ	3088.00
D375575	EMMANUEL PEREZ	2639.46	D375576	OMAR F PEREZ	1968.80
D375577	LUIS A QUIROZ	1805.01	D375578	LUIS F RAMIREZ	3398.90
D375579	DANIEL RODRIGUEZ	2517.67	D375580	SEAN M SALAZAR	2826.64
D375581	ALFREDO SALGADO JR.	2552.76	D375582	CHRISTOPHER M SHELREN	2608.36
D375583	LEVI JOENIEL SILVA	3197.61	D375584	PAUL W ASHEY	4570.34
D375585	THOMAS A CAPPS	3370.49	D375586	MICHAEL K ELHAMI	3806.03
D375587	SHELBY KEUILIAN	1826.35	D375588	DANNY J MIHALIK	4168.51
D375589	JEREMY N MORSE	4077.54	D375590	JASON M MURO	3698.79
D375591	RON A REYES	3992.19	D375592	DANIELLE E RIEDL	5928.61
D375593	ROCKY F RUBALCABA	3525.37	D375594	LINO G SANTANA	4575.31
D375595	DUO XU	1381.41	D375596	JOHN J YERGLER	3395.53
D375597	CHRISTOPHER M EARLE	5446.40	D375598	BENJAMIN M ELIZONDO	2907.15
D375599	KRISTOFER D KELLEY	2699.00	D375600	NICHOLAS A LAZENBY	3098.88
D375601	CHARLES H LOFFLER	3188.19	D375602	BRADLEY A LOWEN	2590.54
D375603	RYAN R RICHMOND	4723.48	D375604	GAREY D STAAAL	3378.78
D375605	AARON J COOPMAN	3084.76	D375606	MICHAEL E GERDIN	5212.23
D375607	TROY HALLER	8356.64	D375608	JASON L JOHNSON	2535.45
D375609	RAUL MURILLO JR	3642.87	D375610	ERIC T RUZIECKI	3257.28
D375611	RENE BARRAZA	3723.29	D375612	DEREK M LINK	3531.95
D375613	ADAM D ZMIJA	3651.09	D375614	LISA A BELTHIUS	116.09
D375615	RICHARD O BURILLO	5006.45	D375616	RANDY G CHUNG	408.31
D375617	COURTNEY P CIBOSKY	2858.34	D375618	ADAM B COUGHRAN	460.69
D375619	JOHN DANG	798.26	D375620	CHRISTOPHER C DOVEAS	75.24
D375621	DANIEL S EDWARDS	480.42	D375622	EDWARD K KIM	584.12
D375623	EDUARDO C LEIVA	6563.22	D375624	CARL J WHITNEY	5971.89
D375625	ANDREW N BUI	116.36	D375626	TANNER C DE PADUA	260.30

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D375627	JOSEPH A GARCIA	461.37	D375628	SERGIO J JIMENEZ TAVAREZ	491.09
D375629	RUDY A ROCHA	506.70	D375630	KENTON TRAN	449.45
D375631	CALEB I VAUGHN	456.31	D375632	TYLER D VU	500.23
D375633	KAREN D BRAME	1283.83	D375634	KENNETH L CHISM	2115.41
D375635	KORY C FERRIN	3578.55	D375636	JAMES D FISCHER	616.66
D375637	VICTORIA M FOSTER	1437.71	D375638	THI A HUYNH	2886.53
D375639	KENNETH E MERRILL	543.72	D375640	THOMAS R NADOLSKI	1800.26
D375641	JACOB J NEELY	1728.26	D375642	JOSEPH N PANELLA	1728.26
D375643	DOUGLAS A PLUARD	4051.03	D375644	WILLIAM ALLISON	5459.22
D375645	RICHARD A ALVAREZ BROWN	3005.46	D375646	RAY E BEX	4850.78
D375647	FLOR DE LIS ELIZONDO	1320.65	D375648	PATRICIA C FLINN	2592.13
D375649	BAO TINH THI LE	1203.51	D375650	RAQUEL D MATA	1459.69
D375651	REBECCA S MEEKS	3144.57	D375652	JOHN E REYNOLDS	5314.82
D375653	JONATHAN B WAINWRIGHT	3051.87	D375654	DAVID C YOUNG	7096.40
D375655	MARIA A ALCARAZ	1218.17	D375656	MADELINE M ALVARADO	1556.46
D375657	MARIA S ATWOOD	2122.52	D375658	RYAN S BERLETH	2751.11
D375659	BRITTANEE N BRANTNER	2018.83	D375660	CARISSA L BRUNICK	1515.51
D375661	TAMMY L CHAURAN HAIRGROV	1360.53	D375662	JACINTA F CHOWDHURY	1927.71
D375663	KRISTINA L CORNETT	1760.32	D375664	RUSSELL B DRISCOLL	1814.94
D375665	VERONICA FRUTOS	1493.04	D375666	DAVID L GEORGE	2002.53
D375667	PINKY C HINGCO	2308.44	D375668	LINDALINH THU LY	1388.46
D375669	MARIA C MCFARLANE	2123.58	D375670	DAWN M MONTOYA	1805.53
D375671	TRINA T NGUYEN	1815.88	D375672	MANUEL A QUIRALTE AGUAYO	1602.91
D375673	JENNIFER V ROMBOUGH	1907.79	D375674	KIMBRA S VELLANOWETH	3594.68
D375675	CHRISTAL L WEYKER	1594.88	D375676	SHANNON M YELENSKY	1697.60
D375677	SANDRA M ARROYO	2132.29	D375678	SHYLER R.D. CHAPPELL	2185.08
D375679	JENNIFER A DIX	2674.59	D375680	KATHERINE M FRANCISCO	1873.94
D375681	AMANDA B GARNER	2255.00	D375682	ARCHIE GUZMAN	2108.72
D375683	LAUREN M LADD	2110.05	D375684	ROBERT D LUX	2354.05
D375685	MELISSA MENDOZA CAMPOS	2086.97	D375686	BRANDY J PARK	2600.01
D375687	CRISTINA V PAVAN	2561.10	D375688	JENNIFER M RODRIGUEZ	2310.82
D375689	TANYA L SAMOFF	2941.24	D375690	SUSAN A I SEYMOUR	2386.79
D375691	NICOLE D SHORROW	3139.09	D375692	DANNY J SOSEBEE	2872.22
D375693	MARSHA D SPELLMAN	2516.00	D375694	SPENCER T TRAN	2356.34
D375695	SANTA WARDLE	823.85	D375696	CHERYL L WHITNEY	2564.15
D375697	DANIEL A CAMARA	2566.18	D375698	RICHARD E DESBIENS	1623.56
D375699	JAMES D FRANKS	2679.88	D375700	PETE GARCIA	6669.05
D375701	ROBERT J GIFFORD	2847.26	D375702	STEVEN H HEINE	1108.01
D375703	WILLIAM T HOLLOWAY	4189.32	D375704	GERALD F JORDAN	2984.01
D375705	JOSEPH L KOLANO	2296.12	D375706	LEA K KOVACS	5811.02
D375707	DAVID LOPEZ	3467.99	D375708	STEVEN W LUKAS	1930.41
D375709	MARIO MARTINEZ JR	9310.94	D375710	ADAM C NIKOLIC	5244.67
D375711	LUIS A PAVAN	2512.48	D375712	TERRA M RAMIREZ	5647.36
D375713	CHRISTIN E ROGERS	2924.08	D375714	BRIAN T STROUD	3294.87
D375715	PAUL M TESSIER	2979.14	D375716	TUONG-VAN NGUYEN VU	1940.68
D375717	DENNIS WARDLE	2909.09	D375718	SUMMER A BOGUE	2078.77
D375719	ERIC A QUINTERO	1118.78	D375720	JANNA K BRADLEY	2774.48
D375721	MARY C CERDA	2007.19	D375722	BRANDI M HART	385.46


*** PAGE TOTAL = 234668.99

D375723	LIANE Y KWAN	3317.55	D375724	JANY H LEE	3605.22
D375725	SHERRILL A MEAD	2301.23	D375726	STEPHANIE E RICHARDS	1895.18
D375727	CAITLYN M STEPHENSON	2051.06	D375728	LAURA J STOVER	4983.27
D375729	ANNA L GOLD	4015.05	D375730	KATRENA J SCHULZE	512.27
D375731	MATTHEW T SWANSON	1702.51	D375732	ANTHONY VALENZUELA	1498.15
D375733	CANDY G WILDER	1931.51	D375734	STEVEN F ANDREWS	2330.62
D375735	TERENCE S CHANG	2591.51	D375736	VERNA L ESPINOZA	1978.33
D375737	CESAR GALLO	2745.20	D375738	ERNIE E HINGCO	1812.75
D375739	GEOFFREY A KLOESS	3485.65	D375740	RACHOT MORAGRAAN	3632.02
D375741	NOEL J PROFFITT	2970.27	D375742	ANAND V RAO	4746.61
D375743	ROD T VICTORIA	2692.83	D375744	TERREL KEITH WINSTON	3527.58
D375745	O.C.E.A. GENERAL	2339.20	D375746	O.C.E.A.	1089.61
D375747	POLICE ASSN	16064.40	D375748	SO CAL CREDIT UNION	42544.00
D375749	SOUTHLAND CREDIT UNION	4575.00	W2766	GREAT WEST LIFE 457 #340	101364.09
W2767	GREAT WEST LIFE OBRA#340	1245.67	W2768	INTERNAL REVENUE SERVICE	308498.26
W2769	EMPLOYMENT DEVELOPMENT D	95647.91			

**** PAGE TOTAL = 633694.51

TOTAL CHECK PAYMENTS	13	24,326.73
TOTAL DIRECT DEPOSITS	590	1,515,440.91
TOTAL WIRE PAYMENTS	4	506,755.93
GRAND TOTAL PAYMENTS	607	2,046,523.57

Checks #184366 thru #184378, and Direct Deposits #D375160 thru #D375749, and wire #W2766 thru #W2769 presented in the Payroll Register submitted to the Garden Grove City Council 26 JAN 2021, have been audited for accuracy and funds are available for payment thereof. *qu*


PATRICIA SONG - FINANCE DIRECTOR

City of Garden Grove

INTER-DEPARTMENT MEMORANDUM

To:	Scott C. Stiles	From:	Teresa Pomeroy
Dept.:	City Manager	Dept.:	City Clerk
Subject:	Appointments to City Commissions, Committee, and Board. (<i>Action Item</i>)	Date:	1/26/2021

Attached for consideration is a list of recent applicants for the biannual appointment period for the Administrative Board of Appeals, Downtown Commission, Measure O Citizens' Oversight Committee, Neighborhood Improvement and Conservation Commission, Parks, Recreation and Arts Commission, Planning Commission, and Traffic Commission. Pursuant to Municipal Code Section 2.21.010 and pursuant to Government Code Section 40605 the Mayor, with the approval of the City Council, shall make all appointments to boards, commissions, and committees unless otherwise specifically provided by statute.

BACKGROUND

ATTACHMENTS:

Description	Upload Date	Type	File Name
Applicant List	1/21/2021	Backup Material	1-26-21_Commission_Applicant_List.pdf

COMMISSION/COMMITTEE/BOARD APPLICANTS
JANUARY 26, 2021

ADMINISTRATIVE BOARD OF APPEALS

Joshua Peacock
Brandon Chavira
Brian Wolsky
James Kester
Kathleen Ladd
Arturo Arestegui
Cindy Tran

DOWNTOWN COMMISSION

Olivia Tran
Ric Lerma
Audrey Pecor
Rebecca Weimer
Juan Angel Zaragoza

MEASURE O CITIZENS' OVERSIGHT COMMITTEE

Timothy Brady
Andrew Nguyen
Meghann Holst
Mark Mackanic
Kris Beard
Claire Bischoff
Robert Sanders
Adam Degner
Sandy Thomas

NEIGHBORHOOD IMPROVEMENT AND CONSERVATION COMMISSION

Marion Cubero
Meghann Holst
Julianne Nguyen
Jared Wallace
Julie Rojas
Melinda Melendez
Brandon Chavira
Reina Solis
Daniel Gonzalez
Donald Taylor
Tuan Tran
Roger Flanders
William Slusser
James Kester
Maureen Blackmun
Vickie Hanssen
Ramiro Landeros Jr.
Ricardo Cepeda
Ariana Arestegui
Peterson Pham
Bonnie Crawford

COMMISSION/COMMITTEE/BOARD APPLICANTS

JANUARY 26, 2021

PARKS, RECREATION AND ARTS COMMISSION

Meghann Holst
Juliane Nguyen
Alan Strickland
Olivia Tran
Ted Stevens
Reina Solis
Kevin Rhee
Daniel Gonzalez
David Johnson
Andrea Perez
Ariana Arestegui
Nataly Perez
Khang Bao
Jaime Casarin
Arnett Counts
Dylan Balducci
Marilyn Tortolana

PLANNING COMMISSION

Marion Cubero	Jeremy Lehman
Andrew Nguyen	Asia Cunningham
Karen Vuong	Cindy Tran
Eric Williams	James Webb
Joshua Peacock	Duy Nguyen
Dale Soeffner	
Daisy Perez Castellanos	
Anabell Capitaine	
John No	
John Ramirez	
Tuan Tran	
Spencer Bradley	
William Slusser	
Josh Lindsay	
Randy Arbgast	
Adam Degner	
Ramiro Landeros Jr.	

TRAFFIC COMMISSION

Joseph Laricchia	Randy Arbgast
Geoffrey Tackney	Ricardo Cepeda
Melinda Melendez	Yasmin Vasquez
Anabell Capitaine	James Webb
John No	Asia Cunningham
Robert Tucker	Jeffrey Sanders
Donald Taylor	Duy Nguyen
Roger Flanders	
David Johnson	
Josh Lindsay	

City of Garden Grove

INTER-DEPARTMENT MEMORANDUM

To:	Scott C. Stiles	From:	Tom DaRè
Dept.:	City Manager	Dept.:	Police
Subject:	Appropriation of funding and Date: 1/26/2021 approval of an agreement for public safety software with Axon Enterprise, Inc. (Cost: \$2,662,951) (<i>Action Item</i>)		

OBJECTIVE

To obtain City Council approval to award a contract to Axon Enterprise, Inc. (Axon) for public safety software and related components in the amount of approximately \$2,662,951 to replace the current Records Management System (RMS) and Computer Aided Dispatch (CAD) system; and to upgrade, maintain, and manage the Department's current body worn camera (BWC) and in-car video system (IVS).

BACKGROUND

The Police Department purchased a CAD/RMS system (Spillman, now Motorola) in 2014 and, over time, has updated the hardware and software. The current system integrates the CAD and other third-party components with the RMS system. Because it requires a small number of servers with each one needing to be maintained, secured, and managed by the city's IT staff, a significant amount of time is spent supporting the current system.

Members of the Police Department partnered with IT staff to analyze the system and evaluate how to update it with modern features and applications. Staff determined that the most practical and cost-efficient method of implementing a new solution was for the Police Department to seek a vendor that offers a fully integrated cloud-based CAD/RMS software solution.

DISCUSSION

In November 2019 members of the Police Department attended a meeting with Axon for a presentation on their integrated CAD/RMS system. Police Department and IT staff members attended a second presentation in October 2020, and were impressed by the advanced functionality, ease of use, and full integration capabilities of the software.

In 2019, City Council approved an agreement with Axon for the purchase and deployment of a BWC/IVS system with Evidence.com digital evidence management. Thus far, the system has exceeded expectations and the Department has experienced exceptional customer support and service from the vendor.

The proposed Axon CAD/RMS solution will tie directly into the Axon Evidence.com digital evidence management system, which is proprietary technology. The RMS portion of the Axon system has an interview data file component for memorializing investigative interviews. It also contains a professional standards module and a third-party video playback feature, all of which directly integrate into the Axon Evidence.com system. Another advantage of the Axon ecosystem is the ability to share documents and digital evidence directly with the district attorney's office.

The Axon system is cloud-based, which allows for significant cost savings on servers, storage and maintenance performed by City IT staff versus the current CAD/RMS system. Per IT staff, cloud-based systems are preferred as they are less prone to corruption and are not as labor intensive for IT personnel.

The Department's current BWC/IVS systems are proprietary and will only fully and seamlessly integrate with the proposed Axon CAD/RMS solution. Other vendors have their own CAD/RMS solutions, however, none can integrate with the proprietary Axon system. Axon also allows for the cost of the system to be spread over five years. It is for these reasons that the Department has determined the Axon solution to be the most efficient and cost-effective choice for this project.

Pursuant to Garden Grove Municipal Code 2.50.060(G), and based upon the recommendation of the Chief of Police, the Police Department requests that the City Council determine it to be in the best interest of the City to forego the bidding process and select Axon Enterprise, Inc. as the vendor for the Department's proposed CAD/RMS solution.

FINANCIAL IMPACT

The current agreement with Axon for the BWC/IVS system does not expire until 2023. However, should this proposed agreement for a combined solution be approved, the current agreement would be terminated, and all components of the proposed solution would be covered under the new five-year agreement. It will also allow for a new BWC upgrade one year earlier (2021) and a new fleet (IVS) camera system one year earlier (2024), thus providing the Department with new technology and capabilities.

Additionally, because of our continued partnership, Axon has agreed to provide the Police Department with ten (10) new BWCs for our SWAT officers at no cost, aside from maintenance, warranty, and firmware upgrades. This provides a cost savings of approximately \$7,000, in addition to mitigating potential future liability for the Department and the City on SWAT operations.

The total cost of the new CAD/RMS system combined with the current Axon camera systems under a new contract is approximately \$2,662,951, which is paid over five years. The Police Department currently allocates approximately \$196,919 annually

for maintenance of its Spillman/Motorola CAD/RMS system and approximately \$295,765 for the Axon BWC/IVS system. Should the proposed agreement be approved, these allocations would be applied towards the cost of the new, fully integrated Axon solution beginning in fiscal year 2021-22.

The implementation period for the Axon CAD/RMS System is approximately 18 months. To avoid incurring additional maintenance costs for the existing Spillman system, the Department is striving to go live with the new system by July 1, 2022. Initial licensing and professional services costs in the amount of \$128,203 will need to be paid to Axon by early February 2021 to ensure timely implementation. This is a prorated amount reflecting the cost for the remaining portion of fiscal year 2020-21.

Funds received from annual allocations of SLESA, restricted law enforcement revenue, will be used to offset additional costs:

- FY 2020-21: \$123,058, from existing SLESA funds currently not being allocated to other uses
- FY 2021-22: \$50,000 (not to exceed amount), from existing SLESA funds to accommodate unforeseen additional costs during the pre-production and implementation phases of the project
- FYs 2022-25: \$200,392 (spread over four years) with future SLESA revenue to cover the amount not currently in the budget for these systems. Funds will be appropriated during budget development accordingly.

	Current Budget for Spillman & BWC/IVS	Anticipated Payment Schedule with Axon	Additional Appropriation
Remaining FY 2020-21	\$295,765	\$418,823	\$123,058
FY 2021-22	\$492,684	\$413,200	(\$79,484)
FY 2022-23	\$492,684	\$678,844	\$186,160
FY 2023-24	\$492,684	\$642,059	\$149,375
FY 2024-25	\$565,684	\$510,025	(\$55,659)
Total	\$2,339,501	\$2,662,951	\$323,450

RECOMMENDATION

It is recommended that the City Council:

- Authorize the request to dispense with bidding in the best interest of the City pursuant to Garden Grove Municipal Code 2.50.060(G).
- Award a contract to Axon Enterprises, Inc., in the amount of \$2,662,951.13, pursuant to available funds in the budget and supplemental funding; and
- Appropriate \$173,058 in SLESA funds to the FY 2020-21 budget for Year 1 for Axon contract costs and for any unforeseen additional costs; and
- Authorize the City Manager or his designee to execute the agreement and make

any minor modifications as necessary thereto on behalf of the City

ATTACHMENTS:

Description	Upload Date	Type	File Name
Axon Master Services and Purchasing Agreement	1/18/2021	Backup Material	Axon_Garden_Grove_PD_MSPA.pdf
Axon Quote Q-277834-44209.797CM	1/18/2021	Backup Material	Axon_Quote_Q-277834-44209.797CM_1-13-2021.pdf
Axon Sole Source	1/18/2021	Backup Material	Axon_Sole_Source.pdf



This Master Services and Purchasing Agreement ("**Agreement**") is between Axon Enterprise, Inc., a Delaware corporation ("**Axon**"), and the agency on the Quote ("**Agency**"). This Agreement is effective as of the later of the (a) last signature date on this Agreement or (b) signature date on the Quote ("**Effective Date**"). Axon and Agency are each a "**Party**" and collectively "**Parties**". This Agreement governs Agency's purchase and use of the Axon Devices and Services detailed in the Quote Appendix ("**Quote**"). It is the intent of the Parties that this Agreement act as a master agreement governing all subsequent purchases by Agency for the same Axon products and services in the Quote, and all such subsequent quotes accepted by Agency shall be also incorporated into this Agreement by reference as a Quote. The Parties therefore agree as follows:

1 Definitions.

"**Axon Cloud Services**" means Axon's web services for Axon Evidence, Axon Records, Axon Dispatch, and interactions between Evidence.com and Axon Devices or Axon client software. Axon Cloud Service excludes third-party applications, hardware warranties, and my.evidence.com.

"**Axon Device**" means all hardware provided by Axon under this Agreement.

"**Quote**" means an offer to sell and is only valid for devices and services on the quote at the specified prices. Any terms within Agency's purchase order in response to a Quote will be void. Orders are subject to prior credit approval. Changes in the deployment estimated ship date may change charges in the Quote. Shipping dates are estimates only. Axon is not responsible for typographical errors in any offer by Axon, and Axon reserves the right to cancel any orders resulting from such errors.

"**Services**" means all services provided by Axon under this Agreement, including software, Axon Cloud Services, and professional services.

2 Term. This Agreement begins on the Effective Date and continues until all subscriptions hereunder have expired or have been terminated ("**Term**").

All subscriptions including Axon Evidence, Axon Fleet, Officer Safety Plans, Technology Assurance Plans, and TASER 7 plans begin after shipment of the applicable Axon Device. If Axon ships the Axon Device in the first half of the month, the start date is the 1st of the following month. If Axon ships the Axon Device in the second half of the month, the start date is the 15th of the following month. For purchases solely of Axon Evidence subscriptions, the start date is the Effective Date. Each subscription term ends upon completion of the subscription stated in the Quote ("**Subscription Term**").

Upon completion of the Subscription Term, the Subscription Term will automatically renew for an additional 5 years ("**Renewal Term**"). For purchase of TASER 7 as a standalone, Axon may increase pricing to its then-current list pricing for any Renewal Term. For all other purchases, Axon may increase pricing on all line items in the Quote up to 3% at the beginning of each year of the Renewal Term. New devices and services may require additional terms. Axon will not authorize services until Axon receives a signed Quote or accepts a purchase order, whichever is first.

3 Payment. Axon invoices upon shipment. Payment is due net 30 days from the invoice date. Payment obligations are non-cancelable. Agency will pay invoices without setoff, deduction, or withholding. If Axon sends a past due account to collections, Agency is responsible for collection and attorneys' fees.

4 Taxes. Agency is responsible for sales and other taxes associated with the order unless Agency provides Axon a valid tax exemption certificate.

5 Shipping. Axon may make partial shipments and ship Axon Devices from multiple locations. All shipments are FOB shipping point via common carrier. Title and risk of loss pass to Agency upon Axon's delivery to the common carrier. Agency is responsible for any shipping charges in the Quote.

6 Returns. All sales are final. Axon does not allow refunds or exchanges, except warranty returns or as provided by state or federal law.

7 Warranty.

7.1 Hardware Limited Warranty. Axon warrants that Axon-manufactured Devices are free from defects in workmanship and materials for 1 year from the date of Agency's receipt, except Signal Sidearm, which Axon warrants for 30 months from the date of Agency's receipt. Axon warrants its Axon-manufactured accessories for 90-days from the date of Agency's receipt. Used conducted energy weapon ("CEW") cartridges are deemed to have operated properly. Extended warranties run from the expiration of the 1-year hardware warranty through the extended warranty term. Non-Axon manufactured Devices are not covered by Axon's warranty. Agency should contact the manufacturer for support of non-Axon manufactured Devices.

7.2 Claims. If Axon receives a valid warranty claim for an Axon manufactured Device during the warranty term, Axon's sole responsibility is to repair or replace the Device with the same or like Device, at Axon's option. A replacement Axon Device will be new or like new. Axon will warrant the replacement Axon Device for the longer of (a) the remaining warranty of the original Axon Device or (b) 90-days from the date of repair or replacement.

If Agency exchanges a device or part, the replacement item becomes Agency's property, and the replaced item becomes Axon's property. Before delivering a Axon Device for service, Agency must upload Axon Device data to Axon Evidence or download it and retain a copy. Axon is not responsible for any loss of software, data, or other information contained in storage media or any part of the Axon Device sent to Axon for service.

7.3 Spare Axon Devices. For qualified purchases, Axon may provide Agency a predetermined number of spare Axon Devices as detailed in the Quote ("**Spare Axon Devices**"). Spare Axon Devices are intended to replace broken or non-functioning units while Agency submits the broken or non-functioning units, through Axon's warranty return process. Axon will repair or replace the unit with a replacement Axon Device. Title and risk of loss for all Spare Axon Devices shall pass to Agency in accordance with shipping terms under Section 5. Axon assumes no liability or obligation in the event Agency does not utilize Spare Axon Devices for the intended purpose. .

7.4 Limitations. Axon's warranty excludes damage related to: (a) failure to follow Axon Device use instructions; (b) Axon Devices used with equipment not manufactured or recommended by Axon; (c) abuse, misuse, or intentional damage to Axon Device; (d) force majeure; (e) Axon Devices repaired or modified by persons other than Axon without Axon's written permission; or (f) Axon Devices with a defaced or removed serial number.

7.4.1 To the extent permitted by law, the above warranties and remedies are exclusive. Axon disclaims all other warranties, remedies, and conditions, whether oral, written, statutory, or implied. If statutory or implied warranties cannot be lawfully disclaimed, then such warranties are limited to the duration of the warranty described above and by the provisions in this Agreement.

7.4.2 Axon's cumulative liability to any Party for any loss or damage resulting from any claim, demand, or action arising out of or relating to any Axon Device or Service will not exceed the purchase price paid to Axon for the Axon Device, or if for Services, the amount paid for such Services over the 12 months preceding the claim. Neither Party will be liable for direct, special, indirect, incidental, punitive or consequential damages, however caused, whether for breach of warranty or contract, negligence, strict liability, tort or any other legal theory.

8 Statement of Work. Certain Axon Devices and Services, including Axon Interview Room, Axon Channel Services, and Axon Fleet, may require a Statement of Work that details Axon's Service deliverables ("**SOW**"). In the event Axon provides an SOW to Agency, Axon is only responsible to perform Services described in the SOW. Additional services are out of scope. The Parties must document scope changes in a written and signed change order. Changes may require an equitable adjustment in fees or schedule. The SOW is incorporated into this Agreement by reference.

9 Axon Device Warnings. See www.axon.com/legal for the most current Axon Device warnings.



- 10 **Design Changes.** Axon may make design changes to any Axon Device or Service without notifying Agency or making the same change to Axon Devices and Services previously purchased by Agency.
- 11 **Bundled Offerings.** Some offerings in bundled offerings may not be generally available at the time of Agency's purchase. Axon will not provide a refund, credit, or additional discount beyond what is in the Quote due to a delay of availability or Agency's election not to utilize any portion of an Axon bundle.
- 12 **Insurance.** Axon will maintain General Liability, Workers' Compensation, and Automobile Liability insurance. Upon request, Axon will supply certificates of insurance.
- 13 **Indemnification.** Axon will indemnify Agency's officers, directors, and employees ("Agency Indemnitees") against all claims, demands, losses, and reasonable expenses arising out of a third-party claim against an Agency Indemnitee resulting from any negligent act, error or omission, or willful misconduct by Axon under this Agreement, except to the extent of Agency's negligence or willful misconduct, or claims under workers compensation.
- 14 **IP Rights.** Axon owns and reserves all right, title, and interest in Axon devices and services and suggestions to Axon, including all related intellectual property rights. Agency will not cause any Axon proprietary rights to be violated.
- 15 **IP Indemnification.** Axon will indemnify Agency Indemnitees against all claims, losses, and reasonable expenses from any third-party claim alleging that the use of Axon Devices or Services infringes or misappropriates the third-party's intellectual property rights. Agency must promptly provide Axon with written notice of such claim, tender to Axon the defense or settlement of such claim at Axon's expense and cooperate fully with Axon in the defense or settlement of such claim. Axon's IP indemnification obligations do not apply to claims based on (a) modification of Axon Devices or Services by Agency or a third-party not approved by Axon; (b) use of Axon Devices and Services in combination with hardware or services not approved by Axon; (c) use of Axon Devices and Services other than as permitted in this Agreement; or (d) use of Axon software that is not the most current release provided by Axon.
- 16 **Agency Responsibilities.** Agency is responsible for (a) Agency's use of Axon Devices; (b) breach of this Agreement or violation of applicable law by Agency or an Agency end user; and (c) a dispute between Agency and a third-party over Agency's use of Axon Devices.
- 17 **Termination.**
- 17.1 **For Breach.** A Party may terminate this Agreement for cause if it provides 30 days written notice of the breach to the other Party, and the breach remains uncured at the end of 30 days. If Agency terminates this Agreement due to Axon's uncured breach, Axon will refund prepaid amounts on a prorated basis based on the effective date of termination.
- 17.2 **By Agency.** If sufficient funds are not appropriated or otherwise legally available to pay the fees, Agency may terminate this Agreement. Agency will deliver notice of termination under this section as soon as reasonably practicable.
- 17.3 **Effect of Termination.** Upon termination of this Agreement, Agency rights immediately terminate. Agency remains responsible for all fees incurred before the effective date of termination. If Agency purchases Axon Devices for less than the manufacturer's suggested retail price ("**MSRP**") and this Agreement terminates before the end of the Term, Axon will invoice Agency the difference between the MSRP for Axon Devices received, including any Spare Axon Devices, and amounts paid towards those Axon Devices. Only if terminating for non-appropriation, Agency may return Axon Devices to Axon within 30 days of termination. MSRP is the standalone price of the individual Axon Device at the time of sale. For bundled Axon Devices, MSRP is the standalone price of all individual components.
- 18 **Confidentiality.** "**Confidential Information**" means nonpublic information designated as confidential or, given the nature of the information or circumstances surrounding disclosure, should reasonably be

understood to be confidential. Each Party will take reasonable measures to avoid disclosure, dissemination, or unauthorized use of the other Party's Confidential Information. Unless required by law, neither Party will disclose the other Party's Confidential Information during the Term and for 5-years thereafter. Axon pricing is Confidential Information and competition sensitive. If Agency is required by law to disclose Axon pricing, to the extent allowed by law, Agency will provide notice to Axon before disclosure. Axon may publicly announce information related to this Agreement.

19 General.

19.1 Force Majeure. Neither Party will be liable for any delay or failure to perform due to a cause beyond a Party's reasonable control.

19.2 Independent Contractors. The Parties are independent contractors. Neither Party has the authority to bind the other. This Agreement does not create a partnership, franchise, joint venture, agency, fiduciary, or employment relationship between the Parties.

19.3 Third-Party Beneficiaries. There are no third-party beneficiaries under this Agreement.

19.4 Non-Discrimination. Neither Party nor its employees will discriminate against any person based on race; religion; creed; color; sex; gender identity and expression; pregnancy; childbirth; breastfeeding; medical conditions related to pregnancy, childbirth, or breastfeeding; sexual orientation; marital status; age; national origin; ancestry; genetic information; disability; veteran status; or any class protected by local, state, or federal law.

19.5 Export Compliance. Each Party will comply with all import and export control laws and regulations.

19.6 Assignment. Neither Party may assign this Agreement without the other Party's prior written consent. Axon may assign this Agreement, its rights, or obligations without consent: (a) to an affiliate or subsidiary; or (b) for purposes of financing, merger, acquisition, corporate reorganization, or sale of all or substantially all its assets. This Agreement is binding upon the Parties respective successors and assigns.

19.7 Waiver. No waiver or delay by either Party in exercising any right under this Agreement constitutes a waiver of that right.

19.8 Severability. If a court of competent jurisdiction holds any portion of this Agreement invalid or unenforceable, the remaining portions of this Agreement will remain in effect.

19.9 Survival. The following sections will survive termination: Payment, Warranty, Axon Device Warnings, Indemnification, IP Rights, and Agency Responsibilities.

19.10 Governing Law. The laws of the state where Agency is physically located, without reference to conflict of law rules, govern this Agreement and any dispute arising from it. The United Nations Convention for the International Sale of Goods does not apply to this Agreement.

19.11 Notices. All notices must be in English. Notices posted on Agency's Axon Evidence site are effective upon posting. Notices by email are effective on the sent date of the email. Notices by personal delivery are effective immediately. Contact information for notices:

Axon: Axon Enterprise, Inc.
Attn: Legal
17800 N. 85th Street
Scottsdale, Arizona 85255
legal@axon.com

Agency:
Attn:
Street Address
City, State, Zip
Email

19.12 Entire Agreement. This Agreement, including the Appendices and any SOW(s), represents the entire agreement between the Parties. This Agreement supersedes all prior agreements or

understandings, whether written or verbal, regarding the subject matter of this Agreement. This Agreement may only be modified or amended in a writing signed by the Parties.

Each representative identified below declares they have been expressly authorized to execute this Agreement as of the date of signature.

Axon Enterprise, Inc.

Agency

Signature: _____

Signature: _____

Name: _____

Name: _____

Title: _____

Title: _____

Date: _____

Date: _____



Axon Cloud Services Terms of Use Appendix

1 **Definitions.**

“Agency Content” is data uploaded into, ingested by, or created in Axon Cloud Services within Agency’s tenant, including media or multimedia uploaded into Axon Cloud Services by Agency. Agency Content includes Evidence but excludes Non-Content Data.

“Evidence” is media or multimedia uploaded into Axon Evidence as 'evidence' by an Agency. Evidence is a subset of Agency Content.

“Non-Content Data” is data, configuration, and usage information about Agency’s Axon Cloud Services tenant, Axon Devices and client software, and users that is transmitted or generated when using Axon Devices. Non-Content Data includes data about users captured during account management and customer support activities. Non-Content Data does not include Agency Content.

“Personal Data” means any information relating to an identified or identifiable natural person. An identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

2 **Access.** Upon Axon granting Agency a subscription to Axon Cloud Services, Agency may access and use Axon Cloud Services to store and manage Agency Content. Agency may not exceed more end users than the Quote specifies. Axon Air requires an Axon Evidence subscription for each drone operator. For Axon Evidence Lite, Agency may access and use Axon Evidence only to store and manage TASER CEW and TASER CAM data (**“TASER Data”**). Agency may not upload non-TASER Data to Axon Evidence Lite.

3 **Agency Owns Agency Content.** Agency controls and owns all right, title, and interest in Agency Content. Except as outlined herein, Axon obtains no interest in Agency Content, and Agency Content are not business records of Axon. Agency is solely responsible for uploading, sharing, managing, and deleting Agency Content. Axon will have limited access to Agency Content solely for providing and supporting Axon Cloud Services to Agency and Agency end users.

4 **Security.** Axon will implement commercially reasonable and appropriate measures to secure Agency Content against accidental or unlawful loss, access or disclosure. Axon will maintain a comprehensive information security program to protect Axon Cloud Services and Agency Content including logical, physical access, vulnerability, risk, and configuration management; incident monitoring and response; encryption of uploaded digital evidence; security education; and data protection. Axon agrees to the Federal Bureau of Investigation Criminal Justice Information Services Security Addendum.

5 **Agency Responsibilities.** Agency is responsible for (a) ensuring Agency owns Agency Content; (b) ensuring no Agency Content or Agency end user’s use of Agency Content or Axon Cloud Services violates this Agreement or applicable laws; and (c) maintaining necessary computer equipment and Internet connections for use of Axon Cloud Services. If Agency becomes aware of any violation of this Agreement by an end user, Agency will immediately terminate that end user’s access to Axon Cloud Services.

Agency will also maintain the security of end user names and passwords and security and access by end users to Agency Content. Agency is responsible for ensuring the configuration and utilization of Axon Cloud Services meet applicable Agency regulation and standards. Agency may not sell, transfer, or sublicense access to any other entity or person. Agency shall contact Axon immediately if an unauthorized party may be using Agency’s account or Agency Content, or if account information is lost or stolen.



Master Services and Purchasing Agreement

To the extent Agency uses the Axon Cloud Services to interact with YouTube®, such use may be governed by the YouTube Terms of Service, available at <https://www.youtube.com/static?template=terms>.

- 6 **Privacy.** Axon will not disclose Agency Content or information about Agency except as compelled by a court or administrative body or required by law or regulation. If Axon receives a disclosure request for Agency Content, Axon will give Agency notice, unless legally prohibited from doing so, to allow Agency to file an objection with the court or administrative body. Agency agrees to allow Axon access to certain information from Agency to (a) perform troubleshooting services upon request or as part of regular diagnostic screening; (b) enforce this Agreement or policies governing the use of Axon Evidence; or (c) perform analytic and diagnostic evaluations of the systems.
- 7 **Axon Body 3 Wi-Fi Positioning.** Axon Body 3 cameras offer a feature to enhance location services where GPS/GNSS signals may not be available, for instance, within buildings or underground. Agency administrators can manage their choice to use this service within the administrative features of Axon Cloud Services. If Agency chooses to use this service, Axon must also enable the usage of the feature for Agency's Axon Cloud Services tenant. Agency will not see this option with Axon Cloud Services unless Axon has enabled Wi-Fi Positioning for Agency's Axon Cloud Services tenant. When Wi-Fi Positioning is enabled by both Axon and Agency, Non-Content and Personal Data will be sent to Skyhook Holdings, Inc. ("**Skyhook**") to facilitate the Wi-Fi Positioning functionality. Data controlled by Skyhook is outside the scope of the Axon Cloud Services Privacy Policy and is subject to the Skyhook Services Privacy Policy.
- 8 **Storage.** For Axon Unlimited Device Storage subscriptions, Agency may store unlimited data in Agency's Axon Evidence account only if data originates from Axon Capture or the applicable Axon Device. Axon may charge Agency additional fees for exceeding purchased storage amounts. Axon may place Agency Content that Agency has not viewed or accessed for 6 months into archival storage. Agency Content in archival storage will not have immediate availability and may take up to 24 hours to access.
- 9 **Location of Storage.** Axon may transfer Agency Content to third-party subcontractors for storage. Axon will determine the locations of data centers for storage of Agency Content. For United States agencies, Axon will ensure all Agency Content stored in Axon Cloud Services remains within the United States. Ownership of Agency Content remains with Agency.
- 10 **Suspension.** Axon may temporarily suspend Agency's or any end user's right to access or use any portion or all of Axon Cloud Services immediately upon notice, if Agency or end user's use of or registration for Axon Cloud Services may (a) pose a security risk to Axon Cloud Services or any third-party; (b) adversely impact Axon Cloud Services, the systems, or content of any other customer; (c) subject Axon, Axon's affiliates, or any third-party to liability; or (d) be fraudulent.

Agency remains responsible for all fees incurred through suspension. Axon will not delete Agency Content because of suspension, except as specified in this Agreement.
- 11 **Axon Cloud Services Warranty.** Axon disclaims any warranties or responsibility for data corruption or errors before Agency uploads data to Axon Cloud Services.
- 12 **Axon Records.** Axon Records is the software-as-a-service product that is generally available at the time Agency purchases an OSP 7 bundle. During Agency's Axon Records Subscription Term, Agency will be entitled to receive Axon's Update and Upgrade releases on an if-and-when available basis.

An "**Update**" is a generally available release of Axon Records that Axon makes available from time to time. An "**Upgrade**" includes (i) new versions of Axon Records that enhance features and

functionality, as solely determined by Axon; and/or (ii) new versions of Axon Records that provide additional features or perform additional functions. Upgrades exclude new products that Axon introduces and markets as distinct products or applications.

New or additional Axon products and applications, as well as any Axon professional services needed to configure Axon Records, are not included. If Agency purchases Axon Records as part of a bundled offering, the Axon Record subscription begins on the later of the (1) start date of that bundled offering, or (2) date Axon provisions Axon Records to Agency.

- 13** **Axon Cloud Services Restrictions.** Agency and Agency end users (including employees, contractors, agents, officers, volunteers, and directors), may not, or may not attempt to:
- 13.1** copy, modify, tamper with, repair, or create derivative works of any part of Axon Cloud Services;
 - 13.2** reverse engineer, disassemble, or decompile Axon Cloud Services or apply any process to derive any source code included in Axon Cloud Services, or allow others to do the same;
 - 13.3** access or use Axon Cloud Services with the intent to gain unauthorized access, avoid incurring fees or exceeding usage limits or quotas;
 - 13.4** use trade secret information contained in Axon Cloud Services, except as expressly permitted in this Agreement;
 - 13.5** access Axon Cloud Services to build a competitive device or service or copy any features, functions, or graphics of Axon Cloud Services;
 - 13.6** remove, alter, or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices) of Axon's or Axon's licensors on or within Axon Cloud Services; or
 - 13.7** use Axon Cloud Services to store or transmit infringing, libelous, or other unlawful or tortious material; to store or transmit material in violation of third-party privacy rights; or to store or transmit malicious code.
- 14** **After Termination.** Axon will not delete Agency Content for 90-days following termination. There will be no functionality of Axon Cloud Services during these 90-days other than the ability to retrieve Agency Content. Agency will not incur additional fees if Agency downloads Agency Content from Axon Cloud Services during this time. Axon has no obligation to maintain or provide Agency Content after these 90-days and will thereafter, unless legally prohibited, delete all Agency Content. Upon request, Axon will provide written proof that Axon successfully deleted and fully removed all Agency Content from Axon Cloud Services.
- 15** **Post-Termination Assistance.** Axon will provide Agency with the same post-termination data retrieval assistance that Axon generally makes available to all customers. Requests for Axon to provide additional assistance in downloading or transferring Agency Content, including requests for Axon's data egress service, will result in additional fees and Axon will not warrant or guarantee data integrity or readability in the external system.
- 16** **U.S. Government Rights.** If Agency is a U.S. Federal department or using Axon Cloud Services on behalf of a U.S. Federal department, Axon Cloud Services is provided as a "commercial item," "commercial computer software," "commercial computer software documentation," and "technical data", as defined in the Federal Acquisition Regulation and Defense Federal Acquisition Regulation Supplement. If Agency is using Axon Cloud Services on behalf of the U.S. Government and these terms fail to meet the U.S. Government's needs or are inconsistent in any respect with federal law, Agency will immediately discontinue use of Axon Cloud Services.
- 17** **Survival.** Upon any termination of this Agreement, the following sections in this Appendix will survive: Agency Owns Agency Content, Storage, Axon Cloud Services Warranty, and Axon Cloud Services Restrictions.



Master Services and Purchasing Agreement

Professional Services Appendix

- 1 **Utilization of Services.** Agency must use professional services as outlined in the Quote and this Appendix within 6 months of the Effective Date.
- 2 **Body-Worn Camera Starter Service (BWC Starter).** BWC Starter includes advance remote project planning and configuration support and one day of on-site Services and a professional services manager to work closely with Agency to assess Agency's deployment and determine which Services are appropriate. If Agency requires more than 1 day of on-site Services, Agency must purchase additional on-site Services. The BWC Starter options include:

System set up and configuration (Remote Support)

- Instructor-led setup of Axon View on smartphones (if applicable)
- Configure categories & custom roles based on Agency need
- Troubleshoot IT issues with Axon Evidence and Axon Dock ("Dock") access

Dock configuration

- Work with Agency to decide the ideal location of Dock setup and set configurations on Dock
- Authenticate Dock with Axon Evidence using "Administrator" credentials from Agency
- Does not include physical mounting of docks

Axon instructor training (Train the Trainer)

Training for Agency's in-house instructors who can support Agency's Axon camera and Axon Evidence training needs after Axon's has fulfilled its contracted on-site obligations

End user go-live training and support sessions

- Assistance with device set up and configuration
- Training on device use, Axon Evidence, and Evidence Sync

Implementation document packet

Axon Evidence administrator guides, camera implementation guides, network setup guide, sample policies, and categories & roles guide

- 3 **Body-Worn Camera Virtual 1-Day Service (BWC Virtual).** BWC Virtual includes all items in the BWC Starter Service Package, except one day of on-site services.
- 4 **Out of Scope Services.** Axon is only responsible to perform the professional services described in the Quote and this Appendix. Any additional professional services are out of scope. The Parties must document scope changes in a written and signed change order. Changes may require an equitable adjustment in the charges or schedule.
- 5 **Delivery of Services.** Axon personnel will work Monday through Friday, 8:30 a.m. to 5:30 p.m., except holidays. Axon will perform all on-site tasks over a consecutive timeframe. Axon will not charge Agency travel time by Axon personnel to Agency premises as work hours.
- 6 **Access Computer Systems to Perform Services.** Agency authorizes Axon to access relevant Agency computers and networks, solely for performing the Services. Axon will work to identify as soon as reasonably practicable resources and information Axon expects to use and will provide an initial itemized list to Agency. Agency is responsible for and assumes the risk of any problems, delays, losses, claims, or expenses resulting from the content, accuracy, completeness, and consistency of all data, materials, and information supplied by Agency.
- 7 **Site Preparation.** Axon will provide a hardcopy or digital copy of current user documentation for the Axon Devices ("User Documentation"). User Documentation will include all required environmental specifications for the professional Services and Axon Devices to operate per the



Master Services and Purchasing Agreement

Axon Device User Documentation. Before installation of Axon Devices (whether performed by Agency or Axon), Agency must prepare the location(s) where Axon Devices are to be installed ("**Installation Site**") per the environmental specifications in the Axon Device User Documentation. Following installation, Agency must maintain the Installation Site per the environmental specifications. If Axon modifies Axon Device User Documentation for any Axon Devices under this Agreement, Axon will provide the update to Agency when Axon generally releases it. If Axon modifies Axon Device User Documentation for any Axon Devices under this Agreement, Axon will provide the update to Agency when Axon generally releases it

- 8 **Acceptance.** When Axon completes professional Services, Axon will present an acceptance form ("**Acceptance Form**") to Agency. Agency will sign the Acceptance Form acknowledging completion. If Agency reasonably believes Axon did not complete the professional Services in substantial conformance with this Agreement, Agency must notify Axon in writing of the specific reasons for rejection within 7 calendar days from delivery of the Acceptance Form. Axon will address the issues and re-present the Acceptance Form for signature. If Axon does not receive the signed Acceptance Form or written notification of reasons for rejection within 7 calendar days of delivery of the Acceptance Form, Axon will deem Agency to have accepted the professional Services.
- 9 **Agency Network.** For work performed by Axon transiting or making use of Agency's network, Agency is solely responsible for maintenance and functionality of the network. In no event will Axon be liable for loss, damage, or corruption of Agency's network from any cause.



Master Services and Purchasing Agreement

Technology Assurance Plan Appendix

If Technology Assurance Plan ("TAP") or a bundle including TAP is on the Quote, this appendix applies.

- 1 **TAP Warranty.** The TAP warranty is an extended warranty that starts at the end of the 1-year Hardware Limited Warranty.
- 2 **Officer Safety Plan.** If Agency purchases an Officer Safety Plan ("OSP"), Agency will receive the deliverables detailed in the Quote. Agency must accept delivery of the TASER CEW and accessories as soon as available from Axon.
- 3 **OSP 7 Term.** OSP 7 begins after Axon ships the Axon Body 3 or TASER 7 hardware to Agency. If Axon ships in the first half of the month, OSP 7 starts the 1st of the following month. If Axon ships in the second half of the month, OSP 7 starts the 15th of the following month ("**OSP 7 Term**").
- 4 **TAP BWC Upgrade.** If Agency has no outstanding payment obligations and purchased TAP, Axon will provide Agency a new Axon body-worn camera ("**BWC Upgrade**") as scheduled in the Quote. If Agency purchased TAP Axon will provide a BWC Upgrade that is the same or like Axon Device, at Axon's option. Axon makes no guarantee the BWC Upgrade will utilize the same accessories or Axon Dock.
- 5 **TAP Dock Upgrade.** If Agency has no outstanding payment obligations and purchased TAP, Axon will provide Agency a new Axon Dock as scheduled in the Quote ("**Dock Upgrade**"). Accessories associated with any Dock Upgrades are subject to change at Axon discretion. Dock Upgrades will only include a new Axon Dock bay configuration unless a new Axon Dock core is required for BWC compatibility. If Agency originally purchased a single-bay Axon Dock, the Dock Upgrade will be a single-bay Axon Dock model that is the same or like Axon Device, at Axon's option. If Agency originally purchased a multi-bay Axon Dock, the Dock Upgrade will be a multi-bay Axon Dock that is the same or like Axon Device, at Axon's option.
- 6 **Upgrade Delay.** Axon may ship the BWC and Dock Upgrades as scheduled in the Quote without prior confirmation from Agency unless the Parties agree in writing otherwise at least 90 days in advance. Axon may ship the final BWC and Dock Upgrade as scheduled in the Quote 60 days before the end of the Subscription Term without prior confirmation from Agency.
- 7 **Upgrade Change.** If Agency wants to change Axon Device models for the offered BWC or Dock Upgrade, Agency must pay the price difference between the MSRP for the offered BWC or Dock Upgrade and the MSRP for the model desired. If the model Agency desires has an MSRP less than the MSRP of the offered BWC Upgrade or Dock Upgrade, Axon will not provide a refund. The MSRP is the MSRP in effect at the time of the upgrade.
- 8 **Return of Original Axon Device.** Within 30 days of receiving a BWC or Dock Upgrade, Agency must return the original Axon Devices to Axon or destroy the Axon Devices and provide a certificate of destruction to Axon including serial numbers for the destroyed Axon Devices. If Agency does not return or destroy the Axon Devices, Axon will deactivate the serial numbers for the Axon Devices received by Agency.
- 9 **Termination.** If Agency's payment for TAP, OSP, or Axon Evidence is more than 30 days past due, Axon may terminate TAP or OSP. Once TAP or OSP terminates for any reason:
 - 9.1 TAP and OSP coverage terminate as of the date of termination and no refunds will be given.
 - 9.2 Axon will not and has no obligation to provide the Upgrade Models.
 - 9.3 Agency must make any missed payments due to the termination before Agency may purchase any future TAP or OSP.



Master Services and Purchasing Agreement

Axon Auto-Tagging Appendix

- 1 **Scope.** Axon Auto-Tagging consists of the development of a module to allow Axon Evidence to interact with Agency's Computer-Aided Dispatch ("CAD") or Records Management Systems ("RMS"). This allows end users to auto-populate Axon video meta-data with a case ID, category, and location-based on data maintained in Agency's CAD or RMS.
- 2 **Support.** For thirty days after completing Auto-Tagging Services, Axon will provide up to 5 hours of remote support at no additional charge. Axon will provide free support due to a change in Axon Evidence, so long as long as Agency maintains an Axon Evidence and Auto-Tagging subscription. Axon will not provide support if a change is required because Agency changes its CAD or RMS.
- 3 **Changes.** Axon is only responsible to perform the Services in this Appendix. Any additional Services are out of scope. The Parties must document scope changes in a written and signed change order. Changes may require an equitable adjustment in fees or schedule.
- 4 **Agency Responsibilities.** Axon's performance of Auto-Tagging Services requires Agency to:
 - 4.1 Make available relevant systems, including Agency's current CAD or RMS, for assessment by Axon (including remote access if possible);
 - 4.2 Make required modifications, upgrades or alterations to Agency's hardware, facilities, systems and networks related to Axon's performance of Auto-Tagging Services;
 - 4.3 Provide access to the premises where Axon is performing Auto-Tagging Services, subject to Agency safety and security restrictions, and allow Axon to enter and exit the premises with laptops and materials needed to perform Auto-Tagging Services;
 - 4.4 Provide all infrastructure and software information (TCP/IP addresses, node names, network configuration) necessary for Axon to provide Auto-Tagging Services;
 - 4.5 Promptly install and implement any software updates provided by Axon;
 - 4.6 Ensure that all appropriate data backups are performed;
 - 4.7 Provide assistance, participation, and approvals in testing Auto-Tagging Services;
 - 4.8 Provide Axon with remote access to Agency's Axon Evidence account when required;
 - 4.9 Notify Axon of any network or machine maintenance that may impact the performance of the module at Agency; and
 - 4.10 Ensure reasonable availability of knowledgeable staff and personnel to provide timely, accurate, complete, and up-to-date documentation and information to Axon.
- 5 **Access to Systems.** Agency authorizes Axon to access Agency's relevant computers, network systems, and CAD or RMS solely for performing Auto-Tagging Services. Axon will work diligently to identify as soon as reasonably practicable resources and information Axon expects to use and will provide an initial list to Agency. Agency is responsible for and assumes the risk of any problems, delays, losses, claims, or expenses resulting from the content, accuracy, completeness, and consistency of all data, materials, and information supplied by Agency.

Axon Fleet Appendix

- 1 **Agency Responsibilities.** Agency must ensure its infrastructure and vehicles adhere to the minimum requirements to operate Axon Fleet 2 or Axon Fleet 3 (collectively, "Axon Fleet") as established by Axon during the qualifier call and on-site assessment at Agency and in any technical qualifying questions. If Agency's representations are inaccurate, the Quote is subject to change.
- 2 **Cradlepoint.** If Agency purchases Cradlepoint Enterprise Cloud Manager, Agency will comply with Cradlepoint's end user license agreement. The term of the Cradlepoint license may differ from the Axon Evidence Subscription. If Agency requires Cradlepoint support, Agency will contact Cradlepoint directly.
- 3 **Third-party Installer.** Axon will not be liable for the failure of Axon Fleet hardware to operate per specifications if such failure results from installation not performed by, or as directed by Axon.
- 4 **Wireless Offload Server.**
 - 4.1 **License Grant.** Axon grants Agency a non-exclusive, royalty-free, worldwide, perpetual license to use Wireless Offload Server ("WOS"). "Use" means storing, loading, installing, or executing WOS solely for data communication with Axon Devices for the number of licenses purchased. The WOS term begins upon the start of the Axon Evidence Subscription.
 - 4.2 **Restrictions.** Agency may not: (a) modify, alter, tamper with, repair, or create derivative works of WOS; (b) reverse engineer, disassemble, or decompile WOS, apply any process to derive the source code of WOS, or allow others to do so; (c) access or use WOS to avoid incurring fees or exceeding usage limits; (d) copy WOS in whole or part; (e) use trade secret information contained in WOS; (f) resell, rent, loan or sublicense WOS; (g) access WOS to build a competitive device or service or copy any features, functions or graphics of WOS; or (h) remove, alter or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices) of Axon or Axon's licensors on or within WOS.
 - 4.3 **Updates.** If Agency purchases WOS maintenance, Axon will make updates and error corrections to WOS ("WOS Updates") available electronically via the Internet or media as determined by Axon. Agency is responsible for establishing and maintaining adequate Internet access to receive WOS Updates and maintaining computer equipment necessary for use of WOS. The Quote will detail the maintenance term.
 - 4.4 **WOS Support.** Upon request by Axon, Agency will provide Axon with access to Agency's store and forward servers solely for troubleshooting and maintenance.
- 5 **Axon Vehicle Software.**
 - 5.1 **License Grant.** Axon grants Agency a non-exclusive, royalty-free, worldwide, perpetual license to use ViewXL or Dashboard (collectively, "Axon Vehicle Software".) "Use" means storing, loading, installing, or executing Axon Vehicle Software solely for data communication with Axon Devices. The Axon Vehicle Software term begins upon the start of the Axon Evidence Subscription.
 - 5.2 **Restrictions.** Agency may not: (a) modify, alter, tamper with, repair, or create derivative works of Axon Vehicle Software; (b) reverse engineer, disassemble, or decompile Axon Vehicle Software, apply any process to derive the source code of Axon Vehicle Software, or allow others to do so; (c) access or use Axon Vehicle Software to avoid incurring fees or exceeding usage limits; (d) copy Axon Vehicle Software in whole or part; (e) use trade secret information contained in Axon Vehicle Software; (f) resell, rent, loan or sublicense Axon Vehicle Software; (g) access Axon Vehicle Software to build a competitive device or service or copy any features, functions or graphics of Axon Vehicle Software; or (h) remove, alter or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices) of Axon or Axon's licensors on or within Axon Vehicle Software.



Master Services and Purchasing Agreement

- 6 **Axon Fleet Upgrade.** If Agency has no outstanding payment obligations and has purchased the "Fleet Technology Assurance Plan" (Fleet TAP), Axon will provide Agency with the same or like model of Fleet hardware ("Fleet Upgrade") as schedule on the Quote.

If Agency would like to change models for the Axon Fleet Upgrade, Agency must pay the difference between the MSRP for the offered Axon Fleet Upgrade and the MSRP for the model desired. The MSRP is the MSRP in effect at the time of the upgrade. Agency is responsible for the removal of previously installed hardware and installation of the Axon Fleet Upgrade.

Within 30 days of receiving the Axon Fleet Upgrade, Agency must return the original Axon Devices to Axon or destroy the Axon Devices and provide a certificate of destruction to Axon, including serial numbers of the destroyed Axon Devices. If Agency does not destroy or return the Axon Devices to Axon, Axon will deactivate the serial numbers for the Axon Devices received by Agency.

- 7 **Privacy.** Axon will not disclose Agency Content or any information about Agency except as compelled by a court or administrative body or required by any law or regulation. Axon will give notice if any disclosure request is received for Agency Content, so Agency may file an objection with the court or administrative body. Agency acknowledges and agrees that Axon may access Agency Content to: (a) perform troubleshooting services upon request or as part of Axon's maintenance or diagnostic screenings; (b) enforce this Agreement or policies governing use of Axon Evidence; (c) generate aggregated data, excluding information that can be used to distinguish or trace an individual's identity, either alone or when combined with other personal or identifying information that is linked or linkable to a specific individual (collectively, "PII"), to improve, analyze, support, and operate Axon's current and future devices and services.

- 8 **Axon Fleet Termination.** Axon may terminate Agency's Fleet subscription for non-payment. Upon any termination:

- 8.1 Axon Fleet subscription coverage terminates, and no refunds will be given.
- 8.2 Axon will not and has no obligation to provide the Axon Fleet Upgrade.
- 8.3 Agency will be responsible for payment of any missed payments due to the termination before being allowed to purchase any future Fleet TAP.



Master Services and Purchasing Agreement

Axon Respond Appendix

This Axon Respond Appendix applies to both Axon Respond and Axon Respond Plus.

- 1 **Axon Respond Subscription Term.** If Agency purchases Axon Respond as part of a bundled offering, the Axon Respond subscription begins on the later of the (1) start date of that bundled offering, or (2) date Axon provisions Axon Respond to Agency.

If Agency purchases Axon Respond as a standalone, the Axon Respond subscription begins the later of the (1) date Axon provisions Axon Respond to Agency, or (2) first day of the month following the Effective Date.

The Axon Respond subscription term will end upon the completion of the Axon Evidence Subscription associated with Axon Respond.

- 2 **Scope of Axon Respond.** The scope of Axon Respond is to assist Agency with real-time situational awareness during critical incidents to improve officer safety, effectiveness, and awareness. In the event Agency uses Axon Respond outside this scope, Axon may initiate good-faith discussions with Agency on upgrading Agency's Axon Respond to better meet Agency's needs.

- 3 **Axon Body 3 LTE Requirements.** Axon Respond is only available and usable with an LTE enabled body-worn camera. Axon is not liable if Agency utilizes the LTE device outside of the coverage area or if the LTE carrier is unavailable. LTE coverage is only available in the United States, including any U.S. territories. Axon may utilize a carrier of Axon's choice to provide LTE service. Axon may change LTE carriers during the Term without Agency's consent.

- 4 **Axon Fleet 3 LTE Requirements.** Axon Respond is only available and usable with a Fleet 3 system configured with LTE modem and service. Agency is responsible for providing LTE service for the modem. Coverage and availability of LTE service is subject to Agency's LTE carrier.

- 5 **Axon Respond Service Limitations.** Agency acknowledges that LTE service is made available only within the operating range of the networks. Service may be temporarily refused, interrupted, or limited because of: (a) facilities limitations; (b) transmission limitations caused by atmospheric, terrain, other natural or artificial conditions adversely affecting transmission, weak batteries, system overcapacity, movement outside a service area or gaps in coverage in a service area and other causes reasonably outside of the carrier's control such as intentional or negligent acts of third parties that damage or impair the network or disrupt service; or (c) equipment modifications, upgrades, relocations, repairs, and other similar activities necessary for the proper or improved operation of service.

With regard to Axon Body 3, Partner networks are made available as-is and the carrier makes no warranties or representations as to the availability or quality of roaming service provided by carrier partners, and the carrier will not be liable in any capacity for any errors, outages, or failures of carrier partner networks. Agency expressly understands and agrees that it has no contractual relationship whatsoever with the underlying wireless service provider or its affiliates or contractors and Agency is not a third-party beneficiary of any agreement between Axon and the underlying carrier.

- 6 **Termination.** Upon termination of this Agreement, or if Agency stops paying for Axon Respond or bundles that include Axon Respond, Axon will end Aware services, including any Axon-provided LTE service.



Master Services and Purchasing Agreement

Add-on Services Appendix

This Appendix applies to Axon Citizen for Communities, Axon Redaction Assistant, and Axon Performance.

- 1 **Subscription Term.** If Agency purchases Axon Citizen for Communities, Axon Redaction Assistant, or Axon Performance as part of OSP 7, the subscription begins on the later of the (1) start date of the OSP 7 Term, or (2) date Axon provisions Axon Citizen for Communities, Axon Redaction Assistant, or Axon Performance to Agency.

If Agency purchases Axon Citizen for Communities, Axon Redaction Assistant, or Axon Performance as a standalone, the subscription begins the later of the (1) date Axon provisions Axon Citizen for Communities, Axon Redaction Assistant, or Axon Performance to Agency, or (2) first day of the month following the Effective Date.

The subscription term will end upon the completion of the Axon Evidence Subscription associated with the add-on.

- 2 **Axon Citizen Storage.** For Axon Citizen, Agency may store an unlimited amount of data submitted through the public portal ("**Portal Content**"), within Agency's Axon Evidence instance. The post-termination provisions outlined in the Axon Cloud Services Terms of Use Appendix also apply to Portal Content.

- 3 **Performance Auto-Tagging Data.** In order to provide some features of Axon Performance to Agency, Axon will need to store call for service data from Agency's CAD or RMS.



Master Services and Purchasing Agreement

Axon Channel Services Appendix

- 1 **Definitions.**

"Axon Digital Evidence Management System" means Axon Evidence or Axon Commander, as specified in the attached Channel Services Statement of Work.

"Active Channel" means a third-party system that is continuously communicating with an Axon Digital Evidence Management System.

"Inactive Channel" means a third-party system that will have a one-time communication to an Axon Digital Evidence Management System.
- 2 **Scope.** Agency currently has a third-party system or data repository from which Agency desires to share data with Axon Digital Evidence Management. Axon will facilitate the transfer of Agency's third-party data into an Axon Digital Evidence Management System or the transfer of Agency data out of an Axon Digital Evidence Management System as defined in the Channel Services Statement of Work ("**Channel Services SOW**"). Channel Services will not delete any Agency Content. Agency is responsible for verifying all necessary data is migrated correctly and retained per Agency policy.
- 3 **Purpose and Use.** Agency is responsible for verifying Agency has the right to share data from and provide access to third-party system as it relates to the Services described in this Appendix and the Channel Services SOW. For Active Channels, Agency is responsible for any changes to a third-party system that may affect the functionality of the channel service. Any additional work required for the continuation of the Service may require additional fees. An Axon Field Engineer may require access to Agency's network and systems to perform the Services described in the Channel Services SOW. Agency is responsible for facilitating this access per all laws and policies applicable to Agency.
- 4 **Project Management.** Axon will assign a Project Manager to work closely with Agency's project manager and project team members and will be responsible for completing the tasks required to meet all contract deliverables on time and budget.
- 5 **Warranty.** Axon warrants that it will perform the Channel Services in a good and workmanlike manner.
- 6 **Monitoring.** Axon may monitor Agency's use of Channel Services to ensure quality, improve Axon devices and services, prepare invoices based on the total amount of data migrated, and verify compliance with this Agreement. Agency agrees not to interfere with such monitoring or obscure from Axon Agency's use of channel services.
- 7 **Agency's Responsibilities.** Axon's successful performance of the Channel Services requires Agency:
 - 7.1 Make available its relevant systems for assessment by Axon (including making these systems available to Axon via remote access);
 - 7.2 Provide access to the building facilities and where Axon is to perform the Channel Services, subject to safety and security restrictions imposed by the Agency (including providing security passes or other necessary documentation to Axon representatives performing the Channel Services permitting them to enter and exit Agency premises with laptop personal computers and any other materials needed to perform the Channel Services);
 - 7.3 Provide all necessary infrastructure and software information (TCP/IP addresses, node names, and network configuration) for Axon to provide the Channel Services;
 - 7.4 Ensure all appropriate data backups are performed;
 - 7.5 Provide Axon with remote access to the Agency's network and third-party systems when required for Axon to perform the Channel Services;
 - 7.6 Notify Axon of any network or machine maintenance that may impact the performance of

Title: Master Services and Purchasing Agreement between Axon and Agency

Department: Legal

Version: 12.0

Release Date: 12/18/2020

Page 17 of 174
Page 174 of 271



Master Services and Purchasing Agreement

- the Channel Services; and
- 7.7** Ensure the reasonable availability by phone or email of knowledgeable staff, personnel, system administrators, and operators to provide timely, accurate, complete, and up-to-date documentation and information to Axon (these contacts are to provide background information and clarification of information required to perform the Channel Services).



Axon Enterprise, Inc.
17800 N 85th St.
Scottsdale, Arizona 85255
United States
Phone: (800) 978-2737

Q-277834-44209.797CM

Issued: 01/13/2021



Quote Expiration: 02/28/2021

Account Number: 107488

Payment Terms: Net 30
Delivery Method: Fedex - Ground

SHIP TO

Ray Bex
Garden Grove Police Dept. - CA
11301 Acacia Parkway
Garden Grove, CA 92840
US

BILL TO

Garden Grove Police Dept. - CA
P. O. Box 3070
Garden Grove, CA 92840
US

SALES REPRESENTATIVE

Chris Morton
Phone: (206) 310-6165
Email: cmorton@axon.com
Fax:

PRIMARY CONTACT

Ray Bex
Phone: (714) 313-8347
Email: rayb@ggcity.org

Year 1- TAP Refresh (#00021498)

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Hardware						
73202	AXON BODY 3 - NA10		120	0.00	0.00	0.00
74210	AXON BODY 3 - 8 BAY DOCK		27	0.00	0.00	0.00
74028	WING CLIP MOUNT, AXON RAPIDLOCK		132	0.00	0.00	0.00
11534	USB-C to USB-A CABLE FOR AB3 OR FLEX 2		120	0.00	0.00	0.00
Other						
73827	AB3 CAMERA TAP WARRANTY	60	120	0.00	0.00	0.00
73828	AB3 8 BAY DOCK TAP WARRANTY	60	27	0.00	0.00	0.00
71019	NORTH AMER POWER CORD FOR AB3 8-BAY, AB2 1-BAY / 6-BAY DOCK		27	0.00	0.00	0.00
Services						
85144	AXON STARTER		1	2,750.00	0.00	0.00
Subtotal						0.00
Estimated Shipping						0.00
Estimated Tax						0.00
Total						0.00

Year 1 - Unlimited 7+

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Axon Plans & Packages						
73687	EVIDENCE.COM VIEWER LICENSE	60	1	0.00	0.00	0.00

Year 1 - Unlimited 7+ (Continued)

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Axon Plans & Packages (Continued)						
73746	PROFESSIONAL EVIDENCE.COM LICENSE	60	120	0.00	0.00	0.00
73686	EVIDENCE.COM UNLIMITED AXON DEVICE STORAGE	60	120	0.00	0.00	0.00
73683	10 GB EVIDENCE.COM A-LA-CART STORAGE	60	6,000	0.00	0.00	0.00
73680	RESPOND DEVICE PLUS LICENSE	60	120	0.00	0.00	0.00
73681	AXON RECORDS FULL	60	120	0.00	0.00	0.00
73739	PERFORMANCE LICENSE	60	120	0.00	0.00	0.00
73698	CITIZEN FOR COMMUNITIES 51-150 SWORN AGENCY-WIDE LICENSE	60	1	0.00	0.00	0.00
73682	AUTO TAGGING LICENSE	60	120	0.00	0.00	0.00
73738	REDACTION ASSISTANT 51-150 SWORN AGENCY-WIDE LICENSE	60	1	0.00	0.00	0.00
73681	AXON RECORDS FULL	60	39	0.00	0.00	0.00
73891	RECORDS LICENSE, NON-SWORN	60	30	0.00	0.00	0.00
50300	AXON DISPATCH LICENSE	60	177	0.00	0.00	0.00
50302	AXON DISPATCH LICENSE PAYMENT	12	177	600.00	600.00	106,200.00
Hardware						
73202	AXON BODY 3 - NA10		10	699.00	0.00	0.00
74028	WING CLIP MOUNT, AXON RAPIDLOCK		11	0.00	0.00	0.00
11534	USB-C to USB-A CABLE FOR AB3 OR FLEX 2		10	0.00	0.00	0.00
Other						
2020 Unlimited 7+ 5 YEAR BUNDLE	Unlimited 7+ 5 YEAR BUNDLE	60	120	0.00	0.00	0.00
20410	2020 - UNLIMITED 7 + PAYMENT YEARS 1-5	12	120	2,028.00	1,517.47	182,096.40
Not Eligible/Cust omer Declined Channel Services	Not Eligible/Customer Declined Channel Services		120	0.00	0.00	0.00

Year 1 - Unlimited 7+ (Continued)

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Other (Continued)						
Auto Tagging / Performance Implementation on Not Requ	Auto Tagging / Performance Implementation Not Required		120	0.00	0.00	0.00
Evidence.com Channel Services SMA Not Required	Evidence.com Channel Services SMA Not Required		120	0.00	0.00	0.00
73833	AXON RECORDS FULL PAYMENT	12	39	348.00	348.00	13,572.00
Subtotal						301,868.40
Estimated Tax						15,933.42
Total						317,801.82

Year 1 - IR

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Axon Plans & Packages						
50071	AXON STREAMING SERVER LICENSE (PER SERVER)		4	1,750.00	1,750.00	7,000.00
50055	INTERVIEW ROOM UNLIMITED EVIDENCE.COM LICENSE YEAR 1 PAYMENT		12	1,188.00	1,188.00	14,256.00
50070	AXON CLIENT SOFTWARE (EACH CLIENT AND TOUCH PANEL)		6	1,500.00	1,000.00	6,000.00
Hardware						
50118	LOUROE MICROPHONE		12	196.50	196.50	2,358.00
74062	INTERVIEW ROOM 5 YR EXTENDED WARRANTY		6	1,297.00	1,297.00	7,782.00
50218	AXIS F41 COVERT MAIN UNIT - NON SER		12	595.00	595.00	7,140.00
74116	INTERVIEW COVERT ENCLOSURE - AV WALL PLATE, FLUSH MOUNTED		6	121.00	121.00	726.00
50114	COVERT CAMERA, SENSOR UNIT		12	370.00	370.00	4,440.00
74059	MOTION SENSOR ENCLOSURE – COVERT CAMERA		6	135.00	135.00	810.00
50268	TOUCH PANEL		4	1,600.00	0.00	0.00
74056	WALL MOUNT		4	64.00	0.00	0.00

Year 1 - IR (Continued)

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Services						
85170	INTERVIEW ROOM, INSTALL AND SETUP		6	2,500.00	0.00	0.00
					Subtotal	50,512.00
					Estimated Tax	2,491.49
					Total	53,003.49

Year 1 - Fleet

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Axon Plans & Packages						
80217	FLEET 2 UNLIMITED WITH TAP PAYMENT	12	55	1,548.00	1,548.00	85,140.00
Hardware						
80214	FLEET EVIDENCE.COM UNLIMITED STORAGE	60	55	0.00	0.00	0.00
Other						
87050	FLEET VIEW XL ACCESS LICENSE	60	55	0.00	0.00	0.00
					Subtotal	85,140.00
					Estimated Tax	7,449.75
					Total	92,589.75

Year 1 - DRS Go Live

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Services						
85159	PROFESSIONAL SERVICES MILESTONE PAYMENT: DISPATCH		1	500.00	32,600.00	32,600.00
73896	STANDARDS SERVICE, BASIC		1	10,000.00	10,000.00	10,000.00
85157	PROFESSIONAL SERVICES MILESTONE PAYMENT: RECORDS		1	500.00	32,600.00	32,600.00
					Subtotal	75,200.00
					Estimated Tax	0.00
					Total	75,200.00

Spares

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Hardware						
73202	AXON BODY 3 - NA10		4	0.00	0.00	0.00
74028	WING CLIP MOUNT, AXON RAPIDLOCK		4	0.00	0.00	0.00

Spares (Continued)

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Hardware (Continued)						
11534	USB-C to USB-A CABLE FOR AB3 OR FLEX 2		4	0.00	0.00	0.00
Other						
73827	AB3 CAMERA TAP WARRANTY	60	4	0.00	0.00	0.00
					Subtotal	0.00
					Estimated Tax	0.00
					Total	0.00

Year 2- Unlimited 7+

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Axon Plans & Packages						
50302	AXON DISPATCH LICENSE PAYMENT	12	177	600.00	600.00	106,200.00
Other						
20410	2020 - UNLIMITED 7 + PAYMENT YEARS 1-5	12	120	2,028.00	1,828.00	219,360.00
73833	AXON RECORDS FULL PAYMENT	12	39	348.00	348.00	13,572.00
					Subtotal	339,132.00
					Estimated Tax	19,194.00
					Total	358,326.00

Year 2 - IR

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Axon Plans & Packages						
50056	INTERVIEW ROOM UNLIMITED EVIDENCE.COM LICENSE YEAR 2 PAYMENT		12	1,188.00	1,188.00	14,256.00
50072	AXON STREAMING SERVER SOFTWARE MAINTENANCE ANNUAL PAYMENT		4	350.00	350.00	1,400.00
50074	AXON CLIENT SOFTWARE MAINTENANCE ANNUAL PAYMENT		6	300.00	200.00	1,200.00
					Subtotal	16,856.00
					Estimated Tax	0.00
					Total	16,856.00

Year 2 - Fleet

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Axon Plans & Packages						
80217	FLEET 2 UNLIMITED WITH TAP PAYMENT	12	55	1,548.00	1,548.00	85,140.00
Subtotal						85,140.00
Estimated Tax						7,449.75
Total						92,589.75

Year 2 - DRS Payment Milestone 2

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Services						
85159	PROFESSIONAL SERVICES MILESTONE PAYMENT: DISPATCH		1	500.00	32,600.00	32,600.00
85157	PROFESSIONAL SERVICES MILESTONE PAYMENT: RECORDS		1	500.00	32,600.00	32,600.00
Subtotal						65,200.00
Estimated Tax						0.00
Total						65,200.00

Year 3- Unlimited 7+

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Axon Plans & Packages						
50302	AXON DISPATCH LICENSE PAYMENT	12	177	600.00	600.00	106,200.00
Other						
73309	AXON CAMERA REFRESH ONE		120	0.00	0.00	0.00
20410	2020 - UNLIMITED 7 + PAYMENT YEARS 1-5	12	120	2,028.00	2,028.00	243,360.00
73689	MULTI-BAY BWC DOCK 1ST REFRESH		27	0.00	0.00	0.00
73833	AXON RECORDS FULL PAYMENT	12	39	348.00	348.00	13,572.00
Subtotal						363,132.00
Estimated Tax						21,294.00
Total						384,426.00

Year 3 - IR

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Axon Plans & Packages						
50057	INTERVIEW ROOM UNLIMITED EVIDENCE.COM LICENSE YEAR 3 PAYMENT		12	1,188.00	1,188.00	14,256.00
50072	AXON STREAMING SERVER SOFTWARE MAINTENANCE ANNUAL PAYMENT		4	350.00	350.00	1,400.00
50074	AXON CLIENT SOFTWARE MAINTENANCE ANNUAL PAYMENT		6	300.00	200.00	1,200.00
					Subtotal	16,856.00
					Estimated Tax	0.00
					Total	16,856.00

Year 3 - Fleet

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Axon Plans & Packages						
80217	FLEET 2 UNLIMITED WITH TAP PAYMENT	12	55	1,548.00	1,548.00	85,140.00
					Subtotal	85,140.00
					Estimated Tax	7,449.75
					Total	92,589.75

Year 3 - DRS Payment Milestone 3

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Services						
85159	PROFESSIONAL SERVICES MILESTONE PAYMENT: DISPATCH		1	500.00	32,600.00	32,600.00
85157	PROFESSIONAL SERVICES MILESTONE PAYMENT: RECORDS		1	500.00	32,600.00	32,600.00
					Subtotal	65,200.00
					Estimated Tax	0.00
					Total	65,200.00

Year 4- Unlimited 7+

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Axon Plans & Packages						
50302	AXON DISPATCH LICENSE PAYMENT	12	177	600.00	600.00	106,200.00
Other						
20410	2020 - UNLIMITED 7 + PAYMENT YEARS 1-5	12	120	2,028.00	2,028.00	243,360.00
73833	AXON RECORDS FULL PAYMENT	12	39	348.00	348.00	13,572.00
Subtotal						363,132.00
Estimated Tax						21,294.00
Total						384,426.00

Year 4 - IR

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Axon Plans & Packages						
50058	INTERVIEW ROOM UNLIMITED EVIDENCE.COM LICENSE YEAR 4 PAYMENT		12	1,188.00	1,188.00	14,256.00
50072	AXON STREAMING SERVER SOFTWARE MAINTENANCE ANNUAL PAYMENT		4	350.00	350.00	1,400.00
50074	AXON CLIENT SOFTWARE MAINTENANCE ANNUAL PAYMENT		6	300.00	200.00	1,200.00
					Subtotal	16,856.00
					Estimated Tax	0.00
					Total	16,856.00

Year 4 - Fleet

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Axon Plans & Packages						
80217	FLEET 2 UNLIMITED WITH TAP PAYMENT	3	55	387.00	387.00	21,285.00
Hardware						
80215	FLEET EVIDENCE.COM UNLIMITED STORAGE PAYMENT	9	55	306.00	306.00	16,830.00
Other						
87051	FLEET VIEW XL LICENSE PAYMENT	9	55	261.00	261.00	14,355.00

Year 4 - Fleet (Continued)

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Other (Continued)						
73335	FLEET CAMERA REFRESH (ONE FRONT AND ONE REAR)		55	0.00	0.00	0.00
Subtotal						52,470.00
Estimated Tax						3,335.07
Total						55,805.07

Year 4 - DRS Payment Milestone 4

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Services						
85159	PROFESSIONAL SERVICES MILESTONE PAYMENT: DISPATCH		1	500.00	32,600.00	32,600.00
85157	PROFESSIONAL SERVICES MILESTONE PAYMENT: RECORDS		1	500.00	32,600.00	32,600.00
Subtotal						65,200.00
Estimated Tax						0.00
Total						65,200.00

Year 5- Unlimited 7+

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Axon Plans & Packages						
50302	AXON DISPATCH LICENSE PAYMENT	12	177	600.00	600.00	106,200.00
Other						
73310	AXON CAMERA REFRESH TWO		120	0.00	0.00	0.00
20410	2020 - UNLIMITED 7 + PAYMENT YEARS 1-5	12	120	2,028.00	2,028.00	243,360.00
73688	MULTI-BAY BWC DOCK 2ND REFRESH		27	0.00	0.00	0.00
73833	AXON RECORDS FULL PAYMENT	12	39	348.00	348.00	13,572.00
Subtotal						363,132.00
Estimated Tax						21,294.00
Total						384,426.00

Year 5 - IR

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Axon Plans & Packages						
50059	INTERVIEW ROOM UNLIMITED EVIDENCE.COM LICENSE YEAR 5 PAYMENT		12	1,188.00	1,188.00	14,256.00

Year 5 - IR (Continued)

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Axon Plans & Packages (Continued)						
50072	AXON STREAMING SERVER SOFTWARE MAINTENANCE ANNUAL PAYMENT		4	350.00	350.00	1,400.00
50074	AXON CLIENT SOFTWARE MAINTENANCE ANNUAL PAYMENT		6	300.00	200.00	1,200.00
					Subtotal	16,856.00
					Estimated Tax	0.00
					Total	16,856.00

Year 5 - Fleet

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Hardware						
80215	FLEET EVIDENCE.COM UNLIMITED STORAGE PAYMENT	12	55	408.00	408.00	22,440.00
Other						
87051	FLEET VIEW XL LICENSE PAYMENT	12	55	348.00	348.00	19,140.00
					Subtotal	41,580.00
					Estimated Tax	1,963.50
					Total	43,543.50

Year 5 - DRS Payment Milestone 5

Item	Description	Term (Months)	Quantity	List Unit Price	Net Unit Price	Total (USD)
Services						
85159	PROFESSIONAL SERVICES MILESTONE PAYMENT: DISPATCH		1	500.00	32,600.00	32,600.00
85157	PROFESSIONAL SERVICES MILESTONE PAYMENT: RECORDS		1	500.00	32,600.00	32,600.00
					Subtotal	65,200.00
					Estimated Tax	0.00
					Total	65,200.00

Grand Total 2,662,951.13

Summary of Payments

Payment	Amount (USD)
Year 1- TAP Refresh (#00021498)	0.00
Year 1 - Unlimited 7+	317,801.82
Year 1 - IR	53,003.49
Year 1 - Fleet	92,589.75
Year 1 - DRS Go Live	75,200.00
Spares	0.00
Year 2- Unlimited 7+	358,326.00
Year 2 - IR	16,856.00
Year 2 - Fleet	92,589.75
Year 2 - DRS Payment Milestone 2	65,200.00

Summary of Payments (Continued)

Payment	Amount (USD)
Year 3- Unlimited 7+	384,426.00
Year 3 - IR	16,856.00
Year 3 - Fleet	92,589.75
Year 3 - DRS Payment Milestone 3	65,200.00
Year 4- Unlimited 7+	384,426.00
Year 4 - IR	16,856.00
Year 4 - Fleet	55,805.07
Year 4 - DRS Payment Milestone 4	65,200.00
Year 5- Unlimited 7+	384,426.00
Year 5 - IR	16,856.00
Year 5 - Fleet	43,543.50
Year 5 - DRS Payment Milestone 5	65,200.00
Grand Total	2,662,951.13

STATEMENT OF WORK & CONFIGURATION DOCUMENT

Axon Interview Recording Platform

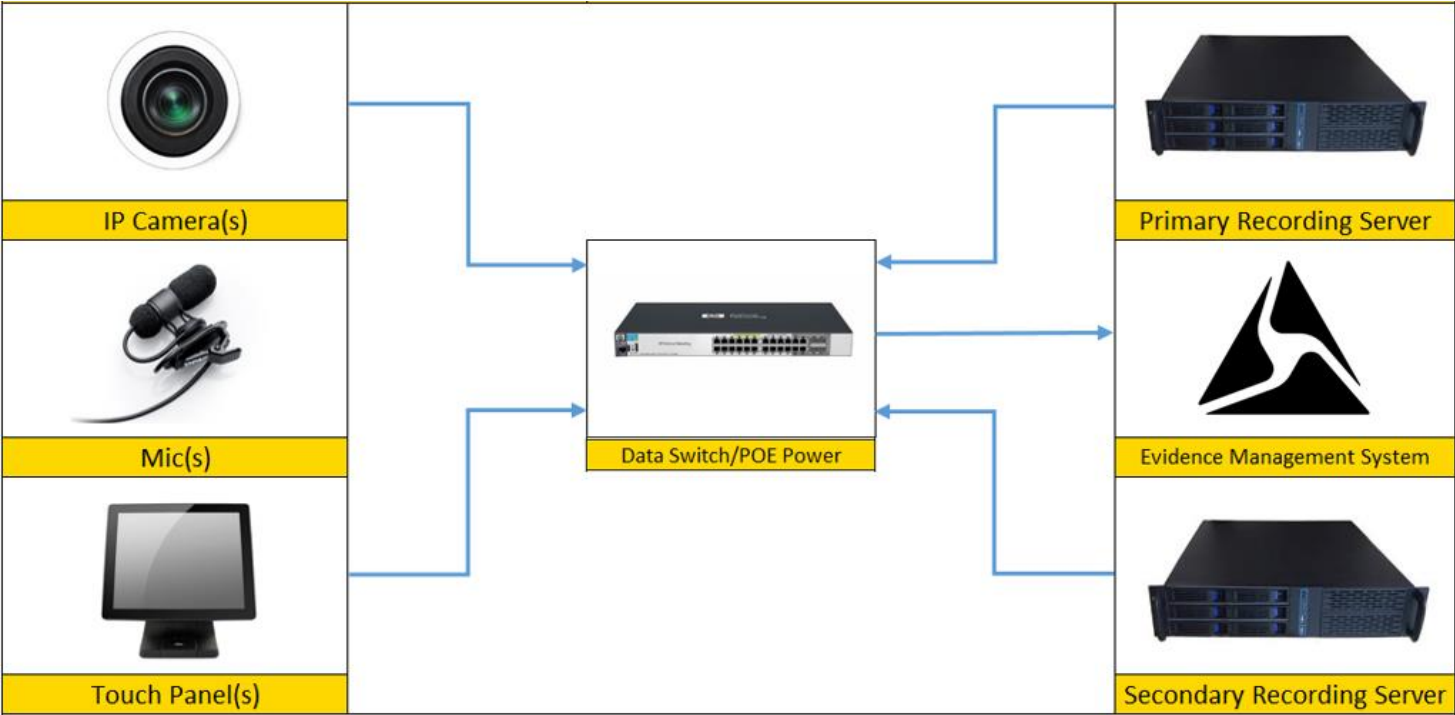
This document details a proposed system design

Agency Created For: Garden Grove Police Dept. - CA

Sold By:	Chris Morton
Designed By:	Jason South
Installed By:	Axon Professional Services
Customer Contact:	Ray Bex
Target Install Date:	03/01/2021

AXON INTERVIEW RECORDING PLATFORM

This image is intended to be a general visual of how Interview Room is configured. Please read through the SOW for configuration specific to this deal.



AXON-PROVIDED HARDWARE SUMMARY

The following section offers a broad summary of the Axon-provided hardware needed to configure this order. With the exception of server quantities, QUANTITIES DO NOT REFLECT CUSTOMER-PROVIDED ITEMS.

Total Camera Configurations		
12	Camera(s)	
12	Covert Enclosure(s)	
12	Microphone(s)	
	Injector(s)	
Total Switches		
0	POE Switch(es)	
Total Servers		
4	Server(s) (customer-provided virtual servers)	
Total Touch Panels		
6	Touch Panel(s) (4 physical touch panels, 2 virtual kiosk on customer provided PCs)	
4	Wall Mount(s)	
Total Camera Configurations		
0	I/O Box(es)	

	Locations	# Rooms
	Headquarters	4
	Special Services	2

INTERVIEW ROOM OVERVIEW

The following sections detail the configuration of the Axon Interview recording system at all locations.

Network Considerations

Network Requirements	Each IP Camera will be connected to a POE switch that provides the device with power and network connectivity.		
	Each Recording Server must be given a static IPv4 network address that is routable across the network.		
	Each IP Camera must be given a static IPv4 network address that is routable across the network.		
	Each touch panel/kiosk must be given a static IPv4 network address that is routable across the network.		
Network Addressing	Network Device	Static IPs	Total IPs
	Qty of IP Cameras	12	22
	Qty of Touch Panels	6	
	Qty of Recording Servers	4	
Data Switch Provisioning	This install will require POE data switches at each location.		
Virtual Kiosks	2 workstations will require virtual kiosk software to be installed.		
Customer Provided Items	Customer to provide all device IP addresses Customer to also provide: <ul style="list-style-type: none">• Subnet Mask• Gateway IP• DNS/WINS IP• Time Server IP		
	Customer IT staff will configure all switches with proper network configuration.		

Metadata Tags

Metadata Tagging	The system will collect metadata information prior to, and after, the interview recording process (i.e. Interviewer Name, Interviewee Name, Case Number).
Metadata Tags	Information collected prior to recording: <ul style="list-style-type: none"> • Interviewee first and last name • Case number • Case type • Interviewee type Information collected post recording: <ul style="list-style-type: none"> • Interviewer name(s)
Customer Provided Items	Customer to provide preferred metadata fields.
Axon Provided Items	Axon to facilitate the creation of metadata fields.

NETWORK CONFIGURATION DETAILS

The following section offers a broad summary of the Axon-provided hardware needed to configure this order.

Network Configuration Details

Evidence Management System	Evidence.com
Application Features	<p>Network Applications:</p> <ul style="list-style-type: none">• Remote monitoring application <p>Evidence.com Application Features:</p> <ul style="list-style-type: none">• Secure Cloud Storage• Redaction• Download/Sharing• Audit Trail• Reporting

Training

Application Package	<p>This solution will include on-site application training covering:</p> <ul style="list-style-type: none">• Touch panel overview• Initiating interview wizard• Entering metadata• Controlling the interview process• Closing an interview• Evidence.com functionality
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Additional General Deal Notes

Notes	
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LOCATION DETAILS: Headquarters

The following sections detail the configuration of the Axon Interview recording system at HEADQUARTERS

Location Name	Headquarters
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Cable Considerations

Cabling Runs	Customer will install the networking cables using a Cat5e Cable.	
	13	cable runs are required for this installation.
	3	110v power outlets are required for this installation (Customer Responsibility).
Cabling Requirements	All Devices: Network cabling must be provided for the following devices: <ul style="list-style-type: none">• Axis IP Camera• Server• Touch Panel or PC running a virtual Touch Panel• POE Switch	

Servers, Switches, Touch Panels

Servers	Customer-Provided Virtual (VM) Server (with USB port) - Primary Recording Server	Quantity:	1
	Customer-Provided Virtual (VM) Server (with USB port) - Secondary Recording Server		1
Redundancy	This system includes recording redundancy		
Data Switch/POE Power	Customer will provide data switch	Quantity:	0
	N/A		
Touch Panels	3 Physical Touch Panels, 2 Virtual Kiosks on Customer Provided PC		
Touch Panel Location	Wall Mounted		
Number of I/O Boxes Required	0		

Additional Location Notes

Notes	
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ROOM DETAILS: Detective Room 1

The following sections detail the configurations specific to DETECTIVE ROOM 1

Location Name	Headquarters
Room Name	Detective Room 1

Camera Configuration

Camera 1	Camera 1 will be a(n) : AXIS F41/F1025 Covert IP Camera Covert Enclosure : Motion Sensor Enclosure Mic: Louroe Tamper Proof Mic
Camera 2	Camera 2 will be a(n) : AXIS F41/F1025 Covert IP Camera Covert Enclosure : Flush Mount Enclosure Mic: Louroe Tamper Proof Mic
Recording Activation	Recording will be triggered via IR Client
External Recording-In-Progress Visual	N/A
Wall Configuration	Drywall
Ceiling Configuration	Standard Tile

Additional Location Notes

Notes	
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ROOM DETAILS: Detective Room 2

The following sections detail the configurations specific to DETECTIVE ROOM 2

Location Name	Headquarters
Room Name	Detective Room 2

Camera Configuration

Camera 1	Camera 1 will be a(n) : AXIS F41/F1025 Covert IP Camera Covert Enclosure : Motion Sensor Enclosure Mic: Louroe Tamper Proof Mic
Camera 2	Camera 2 will be a(n) : AXIS F41/F1025 Covert IP Camera Covert Enclosure : Flush Mount Enclosure Mic: Louroe Tamper Proof Mic
Recording Activation	Recording will be triggered via IR Client
External Recording-In-Progress Visual	N/A
Wall Configuration	Drywall
Ceiling Configuration	Standard Tile

Additional Location Notes

Notes	
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ROOM DETAILS: Detective Room 3

The following sections detail the configurations specific to DETECTIVE ROOM 3

Location Name	Headquarters
Room Name	Detective Room 3

Camera Configuration

Camera 1	Camera 1 will be a(n) : AXIS F41/F1025 Covert IP Camera Covert Enclosure : Motion Sensor Enclosure Mic: Louroe Tamper Proof Mic
Camera 2	Camera 2 will be a(n) : AXIS F41/F1025 Covert IP Camera Covert Enclosure : Flush Mount Enclosure Mic: Louroe Tamper Proof Mic
Recording Activation	Recording will be triggered via IR Client
External Recording-In-Progress Visual	N/A
Wall Configuration	Drywall
Ceiling Configuration	Standard Tile

Additional Location Notes

Notes	
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ROOM DETAILS: Jail Room 1

The following sections detail the configurations specific to JAIL ROOM 1

Location Name	Headquarters
Room Name	Jail Room 1

Camera Configuration

Camera 1	Camera 1 will be a(n) : AXIS F41/F1025 Covert IP Camera Covert Enclosure : Motion Sensor Enclosure Mic: Louroe Tamper Proof Mic
Camera 2	Camera 2 will be a(n) : AXIS F41/F1025 Covert IP Camera Covert Enclosure : Flush Mount Enclosure Mic: Louroe Tamper Proof Mic
Recording Activation	Recording will be triggered via IR Client
External Recording-In-Progress Visual	N/A
Wall Configuration	Drywall
Ceiling Configuration	Metal Security Tile

Additional Location Notes

Notes	
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LOCATION DETAILS: Special Services

The following sections detail the configuration of the Axon Interview recording system at SPECIAL SERVICES

Location Name	Special Services
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Cable Considerations

Cabling Runs	Customer will install the networking cables using a Cat5e Cable.	
	5	cable runs are required for this installation.
	5	110v power outlets are required for this installation (Customer Responsibility).
Cabling Requirements	All Devices: Network cabling must be provided for the following devices: <ul style="list-style-type: none">• Axis IP Camera• Server• Touch Panel or PC running a virtual Touch Panel• POE Switch	

Servers, Switches, Touch Panels

Servers	Customer-Provided Virtual (VM) Server (with USB port) - Primary Recording Server	Quantity:	1
	Customer-Provided Virtual (VM) Server (with USB port) - Secondary Recording Server		1
Redundancy	This system includes recording redundancy		
Data Switch/POE Power	Customer will provide data switch	Quantity:	0
	N/A		
Touch Panels	1 Touch Panel		
Touch Panel Location	Wall Mounted		
Number of I/O Boxes Required	0		

Additional Location Notes

Notes	
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ROOM DETAILS: Interview Room 1

The following sections detail the configurations specific to INTERVIEW ROOM 1

Location Name	Special Services
Room Name	Interview Room 1

Camera Configuration

Camera 1	Camera 1 will be a(n) : AXIS F41/F1025 Covert IP Camera Covert Enclosure : Motion Sensor Enclosure Mic: Louroe Tamper Proof Mic
Camera 2	Camera 2 will be a(n) : AXIS F41/F1025 Covert IP Camera Covert Enclosure : Flush Mount Enclosure Mic: Louroe Tamper Proof Mic
Recording Activation	Recording will be triggered via IR Client
External Recording-In-Progress Visual	N/A
Wall Configuration	Drywall
Ceiling Configuration	Standard Tile

Additional Location Notes

Notes	
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ROOM DETAILS: Interview Room 2

The following sections detail the configurations specific to INTERVIEW ROOM 2

Location Name	Special Services
Room Name	Interview Room 2

Camera Configuration

Camera 1	Camera 1 will be a(n) : AXIS F41/F1025 Covert IP Camera Covert Enclosure : Motion Sensor Enclosure Mic: Louroe Tamper Proof Mic
Camera 2	Camera 2 will be a(n) : AXIS F41/F1025 Covert IP Camera Covert Enclosure : Flush Mount Enclosure Mic: Louroe Tamper Proof Mic
Recording Activation	Recording will be triggered via IR Client
External Recording-In-Progress Visual	N/A
Wall Configuration	Drywall
Ceiling Configuration	Standard Tile

Additional Location Notes

Notes	
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Axon International, Inc's Sales Terms and Conditions for Direct Sales to End User Purchasers

This Statement of Work is bound to the applicable signed quote. Upon confirmation of the installation dates, to be confirmed in writing, the agency will give no less than a 2-week advanced notice of cancellation or change from the date of the scheduled installation. In the event the Agency cancels 2 weeks or less from the date of the scheduled installation, the agency will be responsible for all travel booked, and resource costs associated with the cancelled installation. Rescheduling of the installation will be at the discretion of Axon Professional Services based on available dates within the installation schedule calendar.

Changes to the scope of this SOW must be documented and agreed upon by the Parties in a change order. If the changes cause an increase or decrease in any charges or cause a scheduling change from that originally agreed upon, an equitable adjustment in the charges or schedule will be agreed upon by the Parties and included in the change order, signed by both Parties.

Notes

Agency has existing contract #00021498 (originated via Q-205362) and is terminating that contract upon the new license start date (3/15/2021) of this quote.

The parties agree that Axon is granting a refund of \$37,264.17 (applied to Year #1 licenses) to refund paid, but undelivered services. This discount is based on a ship date range of 2/15/2021-2/28/2021, resulting in a 3/15/2021 license date. Any change in this date and resulting license start date will result in modification of this discount value which may result in additional fees due to or from Axon.

This credit is contingent upon agency payment of any outstanding invoices including and not limited to Invoice SI-1609801 and/or Year 2 Billing of contract 00021498 .

100% discounted body-worn camera and docking station hardware contained in Year 1 reflects a TAP replacement for hardware purchased under existing contract #00021498 . All TAP obligations from this contract will be considered fulfilled upon execution of this quote.

Tax is subject to change at order processing with valid exemption.

Axon's Sales Terms and Conditions

This Quote is limited to and conditional upon your acceptance of the provisions set forth herein and Axon's Master Services and Purchasing Agreement (posted at www.axon.com/legal/sales-terms-and-conditions), as well as the attached Statement of Work (SOW) for Axon Fleet and/or Axon Interview Room purchase, if applicable. Any purchase order issued in response to this Quote is subject solely to the above referenced terms and conditions. By signing below, you represent that you are lawfully able to enter into contracts. If you are signing on behalf of an entity (including but not limited to the company, municipality, or government agency for whom you work), you represent to Axon that you have legal authority to bind that entity. If you do not have this authority, please do not sign this Quote.

Signature:

Date:

Name (Print):

Title:

PO# (Or write
N/A):

Please sign and email to Chris Morton at cmorton@axon.com or fax to

Thank you for being a valued Axon customer. For your convenience on your next order, please check out our online store buy.axon.com

The trademarks referenced above are the property of their respective owners.

Axon Internal Use Only

		SFDC Contract #:
		Order Type:
		RMA #:
		Address Used:
		SO #:
Review 1	Review 2	
Comments:		

ATTENTION

This order may qualify for freight shipping, please fill out the following information.

What is the contact name and phone number for this shipment?	
What are your receiving hours? (Monday-Friday)	
Is a dock available for this incoming shipment?	
Are there any delivery restrictions? (no box trucks, etc.)	



17800 N 85TH STREET
SCOTTSDALE, ARIZONA 85255

AXON.COM

To: United States state, local and municipal law enforcement agencies

Re: Sole Source Letter for Axon Enterprise, Inc.'s Axon brand products and Axon Evidence (Evidence.com) Data Management Solutions¹

A sole source justification exists because the following goods and services required to satisfy the agency's needs are only manufactured and available for purchase from Axon Enterprise.

Axon Digital Evidence Solution Description

Axon Body 3 Video Camera (DVR)

- Improved video quality with reduced motion blur and better low-light performance
- Multi-mic audio—four built-in microphones
- Wireless upload option
- Gunshot detection and alerts
- Streaming audio and video capability
- "Find my camera" feature
- Verbal transcription with Axon Records (coming soon)
- End-to-end encryption
- Twelve-hour battery
- Up to 120-second buffering period to record footage before pressing record button

Axon Flex 2 Video Camera

- Video playback on mobile devices in the field via Bluetooth pairing
- Retina Low Light capability sensitive to less than 0.1 lux
- Audio tones to alert user of usage
- Low SD, high SD, low HD, and high HD resolution (customizable by the agency)
- Up to 120-second buffering period to record footage before pressing record button
- Multiple mounting options using magnetic attachment: head, collar, shoulder, helmet, ball cap, car dash, and Oakley sunglass mounts available
- 120-degree diagonal field of view camera lens, 102-degree horizontal field of view, and 55-degree vertical field of view

Axon Flex 2 Controller

- 12+ hours of battery operation per shift (even in recording mode)
- LED lights to show current battery level and operating mode
- Haptic notification available
- Tactical beveled button design for use in pocket
- Compatible with Axon Signal technology

Axon Air System

- Purpose-built solution for law enforcement UAV programs
- Supported applications on iOS and Android

¹ Axon is also the sole developer and offeror of the Evidence.com data management services. Evidence.com is both a division of Axon and a data management product solution offered by Axon. Evidence.com is not a separate corporate entity.



17800 N 85TH STREET
SCOTTSDALE, ARIZONA 85255

AXON.COM

- Automated tracking of pilot, aircraft, and flight logs
- Unlimited Storage of UAV data in Axon Evidence (Evidence.com)
- In application ingestion of data in Axon Evidence (Evidence.com)
- Axon Aware integration for live streaming and situational awareness

Axon Body 2 Video Camera

- Video playback on mobile devices in the field via Bluetooth pairing
- Retina Low Light capability sensitive to less than 1 lux
- Audio tones and haptic (vibration) notification to alert user of usage
- Audio mute during event option
- Wi-Fi capability
- High, medium, and low quality recording available (customizable by the agency)
- Up to 2-minute buffering period to record footage before pressing record button
- Multiple mounting options using holster attachment: shirt, vest, belt, and dash mounts available
- 12+ hours of battery operation per shift (even in recording mode)
- LED lights to show current battery level and operating mode
- 143-degree lens
- Includes Axon Signal technology

Axon Fleet 3 Camera

- High-definition Dual-View Camera with panoramic field of view, 12x zoom, and AI processing for automatic license plate reader (ALPR)
- High-definition Interior Camera with infrared illumination for back seat view in complete darkness
- Wireless Mic and Charging Base for capturing audio when outside of vehicle
- Fleet Hub with connectivity, global navigation satellite system (GNSS), secure solid-state storage, and Signal inputs
- Automatic transition from Buffering to Event mode with configurable Signals
- Video Recall records last 24 hours of each camera in case camera not activated for an event
- Intuitive mobile data terminal app, Axon Dashboard, for controlling system, reviewing video, quick tagging, and more
- Ability to efficiently categorize, play back and share all video and audio alongside other digital files on Evidence.com
- Multi-cam playback, for reviewing up to four videos, including body-worn and in-car footage, at the same time
- Fully integrated with Evidence.com services and Axon devices
- Automatic time synchronization with all Axon Fleet and other Axon on-officer cameras allows for multi-camera playback on Evidence.com.
- Prioritized upload to Evidence.com of critical event videos via 4G/LTE
- Wireless alerts from the TASER CEW Signal Performance Power Magazine (SPPM) and Signal Side Arm (SSA).
- Best-in-class install times, wireless updates and quick remote troubleshooting
- Optional Axon Aware live stream, alerts, and location updates for situational awareness
- Optional Axon ALPR hotlist alerts, plate read retention, and investigative search



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Axon Fleet 2 Camera

- Fully integrated with Axon Evidence services and Axon devices
- Automatic time synchronization with other Axon Fleet and Axon on-officer cameras allows for multi-camera playback on Axon Evidence.
- Immediate upload to Axon Evidence of critical event videos via 4G/LTE
- Wireless alerts from the TASER CEW Signal Performance Power Magazine (SPPM).
- Automatic transition from BUFFERING to EVENT mode in an emergency vehicle equipped with the Axon Signal Unit
- Decentralized system architecture without a central digital video recorder (DVR).
- Cameras that function independently and communicate wirelessly with the computer in the vehicle (MDT, MDC, MDU) for reviewing, tagging and uploading video.
- Wireless record alert based on Bluetooth communication from Axon Signal Vehicle when a configured input is enabled (e.g. emergency light, siren, weapon rack, etc.).
- Receives alerts from Axon Signal Sidearm.
- Plug-And-Play design allowing for cameras to be easily replaced and upgraded.
- Ability for an unlimited number of agency vehicles recording in the same vicinity with an Axon Fleet system to be automatically associated with one another when reviewing video in the video management platform. This feature is also supported across body cameras.

Axon Signal Unit (ASU)

- Communications device that can be installed in emergency vehicles.
- With emergency vehicle light bar activation, or other activation triggers, the Axon Signal Unit sends a signal. Upon processing the signal, an Axon system equipped with Axon Signal technology transitions from the BUFFERING to EVENT mode.

Axon Signal Performance Power Magazine (SPPM)

- Battery pack for the TASER X2 and X26P conducted electrical weapons
- Shifting the safety switch from the down (SAFE) to the up (ARMED) positions sends a signal from the SPPM. Upon processing the signal, an Axon system equipped with Axon Signal technology transitions from the BUFFERING to EVENT mode. Axon Signal technology only works with Axon cameras.

Axon Signal Sidearm Sensor

- Can be installed on common duty holsters
- Drawing a service handgun from the holster sends a signal from the Axon Signal Sidearm sensor. Upon processing the signal, an Axon system equipped with Axon Signal technology transitions from the BUFFERING to EVENT mode.

Axon Interview Solution

- High-definition cameras and microphones for interview rooms
- Covert or overt camera installations
- Touch-screen user interface
- Motion-based activation
- Up to 7-minute pre- and post-event buffering period
- Full hardware and software integration
- Upload to Axon Evidence services
- Interview room files can be managed under the same case umbrella as files from Axon on-officer cameras and Axon Fleet cameras; i.e., Axon video of an arrest and



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- interview room video are managed as part of the same case in Axon Evidence
- Dual integration of on-officer camera and interview room camera with Axon Evidence digital evidence solution

Axon Signal Technology

- Sends a broadcast of status that compatible devices recognize when certain status changes are detected
- Only compatible with TASER and Axon products

Axon Dock

- Automated docking station uploads to Axon Evidence services through Internet connection
- No computer necessary for secure upload to Axon Evidence
- Charges and uploads simultaneously
- The Axon Dock is tested and certified by TUV Rheinland to be in compliance with UL 60950-1: 2007 R10.14 and CAN/ CSA-C22.2 NO.60950-I-07+A1:2011+A2:2014 Information Technology Equipment safety standards.

Axon Evidence Data Management System

- Software as a Service (SaaS) delivery model that allows agencies to manage and share digital evidence without local storage infrastructure or software needed
- SaaS model reduces security and administration by local IT staff: no local installation required
- Automatic, timely security upgrades and enhancements deployed to application without the need for any local IT staff involvement
- Securely share digital evidence with other agencies or prosecutors without creating copies or requiring the data to leave your agency's domain of control
- Controlled access to evidence based on pre-defined roles and permissions and pre-defined individuals
- Password authentication includes customizable security parameters: customizable password complexity, IP-based access restrictions, and multi-factor authentication support
- Automated category-based evidence retention policies assists with efficient database management
- Ability to recover deleted evidence within seven days of deletion
- Stores and supports all major digital file types: .mpeg, .doc, .pdf, .jpeg, etc.
- Requires NO proprietary file formats
- Ability to upload files directly from the computer to Axon Evidence via an Internet browser
- Data Security: Robust Transport Layer Security (TLS) implementation for data in transit and 256-bit AES encryption for data in storage
- Security Testing: Independent security firms perform in-depth security and penetration testing
- Reliability: Fault- and disaster-tolerant infrastructure in at least 4 redundant data centers in both the East and West regions of the United States
- Chain-of-Custody: Audit logs automatically track all system and user activity. These logs cannot be edited or deleted, even by account administrators and IT staff
- Protection: With no on-site application, critical evidence stored in Axon Evidence is protected from local malware that may penetrate agency infrastructure



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- Stability: Axon Enterprise is a publicly traded company with stable finances and funding, reducing concerns of loss of application support or commercial viability
- Application and data protected by a CJIS and ISO 27001 compliant information security program
- Dedicated information security department that protects Axon Evidence and data with security monitoring, centralized event log analysis and correlation, advanced threat and intrusion protection, and incident response capabilities
- Redact videos easily within the system, create tags, markers and clips, search 7 fields in addition to 5 category-based fields, create cases for multiple evidence files

Axon Evidence for Prosecutors

- All the benefits of the standard Axon Evidence services
- Ability to share information during the discovery process
- Standard licenses available for free to prosecutors working with agencies already using Axon Evidence services
- Unlimited storage for data collected by Axon cameras and Axon Capture

Axon Capture Application

- Free app for iOS and Android mobile devices
- Allows users to capture videos, audio recordings, and photos and upload these files to their Axon Evidence account from the field
- Allows adding metadata to these files, such as: Category, Title, Case ID, and GPS data

Axon Commander Services

- On-premises data management platform
- Chain of custody reports with extensive audit trail
- Automated workflows, access control, storage, and retention
- Compatible with multiple file formats

Axon View Application

- Free app for iOS and Android mobile devices
- Allows user to view the camera feed from a paired Axon Body, Axon Body 2, Axon Flex, or Axon Flex 2 camera in real-time
- Allows for playback of videos stored on a paired Axon Body, Axon Body 2, Axon Flex, or Axon Flex 2 system
- Allows adding meta-data to videos, such as: Category, Title, Case ID, and GPS data

Axon Records

- Continuously improving automated report writing by leveraging AI and ML on officer recorded video, photo, and audio from BWC, In-Car, Mobile App (Axon Capture), or other digital media
- Collaborative report writing through instantly synced workspaces allowing officers to delegate information gathering on scene
- Instant access to records allowing detectives to begin their investigation and records clerks to update information exchanges on things like missing people or stolen property as soon as possible
- Complete leveraging of Axon Evidence sharing to allow fast, efficient, digital, and secure sharing of records and cases to DAs and Prosecutors



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- Robust API and SDK allows data to be easily ingested and pushed out to other systems—preventing data silos
- Deep integration with Axon Evidence putting video at the heart of the record and automating the process of tagging and categorizing digital evidence stored in Axon Evidence
- Automatic association of digital evidence to the record and incident through Axon Evidence integration
- In context search of master indexes (people, vehicles, locations, charges)—promoting efficient report writing through prefilling of existing data which promotes clean and deduped data in the system
- Quick views for users to track calls for service and reports in draft, ready for review, kicked back for further information, or submitted to Records for archiving.
- Federal and State IBRS fields are captured and validated—ensuring the officer knows what fields to fill and what information needs to be captured
- Intuitive validation ensures officers know what information to submit without being burdened by understanding the mapping of NIBRS to state or local crime codes
- Ability to create custom forms and add custom fields to incident reports—allowing your agency to gather the information you find valuable
- Software as a Service (SaaS) delivery model that allows agencies to write, manage, and share digital incident reports without local storage infrastructure or software needed
- SaaS model reduces security and administration by local IT staff: no local installation required
- Automatic, timely security upgrades and enhancements deployed to application without the need for any local IT staff involvement
- Securely share records and cases with other agencies or prosecutors without creating copies or requiring the data to leave your agency's domain of control
- Controlled access based on pre-defined users, groups, and permissions
- Password authentication includes customizable security parameters: customizable password complexity, IP-based access restrictions, and multi-factor authentication support
- Security Testing: Independent security firms perform in-depth security and penetration testing
- Reliability: Fault- and disaster-tolerant infrastructure in at least 4 redundant data centers in both the East and West regions of the United States
- Chain-of-Custody: Audit logs automatically track all system and user activity. These logs cannot be edited or deleted, even by account administrators and IT staff

Axon Standards

- Internal affairs and professional standards reporting
- Customizable information display, including custom forms
- Customizable workflows and user groups
- Automated alerts
- Compatible with digital documents, photos, and videos
- Connection with Transcription (beta)
- Shared Index with evidence.com and Records
- Data Warehouse allowing custom summary reports and integration into 3rd party analytic tools.



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- Workflow analytics to provide SLA on throughputs
- Integration with the TASER 7 CEW for automatically pulling firing logs (alpha)
- Available as an option for Axon Records
- Automatically bundled with Officer Safety Plan 7+

Axon Professional Services

- Dedicated implementation team
- Project management and deployment best practices aid
- Training and train-the-trainer sessions
- Integration services with other systems

Axon Auto-Transcribe

- Transcribes audio to text, producing a time-synchronized transcript of incidents
- Allows searches for keywords (e.g., names, and addresses)
- Embedded time stamps when critical details were said and events occurred
- Produce transcripts in substantially less time than with manual methods
- Pull direct quotes and witness statements directly into reports

Axon Support Engineer:

- Dedicated Axon Regional/Resident Support Engineer Services
- Quarterly onsite visits
- Solution and Process Guidance custom to your agency
- White-Glove RMA and TAP (if applicable) Service for devices
- Monthly Product Usage Analysis
- Resident Support Engineer also includes onsite product maintenance, troubleshooting, and beta testing assistance

Axon Respond for Dispatch (CAD)

- Integration with Axon Respond for Devices (Axon Body 3) for location and/or live streaming in CAD.
- Integration with TASER 7 CEW devices for enhanced situational awareness.
- Native ESRI based mapping with ability to connect to ESRI online communities and your agency's local ArcGIS data.
- SaaS model reduces security and administration by local IT staff: no local installation
- Robust API and SDK allows data to be easily ingested and pushed out to other systems -- preventing data silos.
- Complete leveraging of Axon Evidence (evidence.com) sharing to allow fast, efficient, digital and secure sharing of data to DAs and Prosecutors.
- Future versions/enhancements included with minimal down time and no need to purchase an upgrade to the latest version.
- Native integration with Axon Records.
- Reliability: Fault – and disaster – tolerant infrastructure in at least four redundant data centers in both the East and West regions of the United States.
- Security Testing: Independent security firms perform in depth security and penetration testing.
- Automatic, timely security upgrades and enhancements deployed to application without the need for any local IT staff involvement.



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Axon Customer Support

- Online and email-based support available 24/7
- Human phone-based support available Monday–Friday 7:00 AM–5:00 PM MST; support is located in Scottsdale, AZ, USA
- Library of webinars available 24/7
- Remote-location troubleshooting



Axon Brand Model Numbers

1. Axon Body 3 Camera Model: 73202
2. Axon Flex 2 Cameras:
 - Axon Flex 2 Camera (online) Model: 11528
 - Axon Flex 2 Camera (offline) Model: 11529
3. Axon Flex 2 Controller Model: 11532
4. Axon Flex 2 USB Sync Cable Model: 11534
5. Axon Flex 2 Coiled Cable, Straight to Right Angle, 48" (1.2 m)
6. Axon Flex 2 Camera Mounts:
 - Oakley Flak Jacket Kit Model: 11544
 - Collar Mount Model: 11545
 - Oakley Clip Model: 11554
 - Epaulette Mount Model: 11546
 - Ballcap Mount Model: 11547
 - Ballistic Vest Mount Model: 11555
7. Universal Helmet Mount Model: 11548
8. Axon Air System with Axon Evidence (Evidence.com) 5-Year License Model: 12332
9. Axon Body 2 Camera Model: 74001
10. Axon Body 2 Camera Mounts:
 - Axon RapidLock Velcro Mount Model: 74054
11. Axon Flex 2 Controller and Axon Body 2 Camera Mounts:
 - Z-Bracket, Men's, Axon RapidLock Model: 74018
 - Z-Bracket, Women's Axon RapidLock Model: 74019
 - Magnet, Flexible, Axon RapidLock Model: 74020
 - Magnet, Outerwear, Axon RapidLock Model: 74021
 - Small Pocket, 4" (10.1 cm), Axon RapidLock Model: 74022
 - Large Pocket, 6" (15.2 cm), Axon RapidLock Model: 74023



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- MOLLE Mount, Single, Axon RapidLock Model: 11507
 - MOLLE Mount, Double, Axon RapidLock Model: 11508
 - Belt Clip Mount, Axon RapidLock Model: 11509
12. Axon Fleet Camera
- Axon Fleet 2 Front Camera: 71079
 - Axon Fleet 2 Front Camera Mount: 71080
 - Axon Fleet 2 Rear Camera: 71081
 - Axon Fleet 2 Rear Camera Controller: 71082
 - Axon Fleet 2 Rear Camera Controller Mount: 71083
 - Axon Fleet Battery System: 74024
 - Axon Fleet Bluetooth Dongle: 74027
13. Axon Signal Unit Model: 70112
14. Axon Dock Models:
- Axon Dock – Individual Bay and Core for Axon Flex 2
 - Axon Dock – 6-Bay and Core for Axon Flex 2
 - Individual Bay for Axon Flex 2 Model: 11538
 - Core (compatible with all Individual Bays and 6-Bays) Model: 70027
 - Wall Mount Bracket Assembly for Axon Dock: 70033
 - Axon Dock – Individual Bay and Core for Axon Body 2 and Axon Fleet Model 74009
 - Axon Dock – 6-Bay and Core for Axon Body 2 and Axon Fleet Model 74008
 - Individual Bay for Axon Body 2 and Axon Fleet Model: 74011
15. Axon Signal Performance Power Magazine (SPPM) Model: 70116

Axon Product Packages

1. Officer Safety Plan: includes a CEW, Axon camera and Dock upgrade, and Axon Evidence license and storage. See your Sales Representative for further details and Model numbers.
2. TASER Assurance Plan (TAP): Hardware extended coverage, Spare Products (for Axon cameras), and Upgrade Models, for the Axon Flex camera and controller, Axon Body camera, and Axon Dock. (The TAP is available only through Axon Enterprise, Inc.)

SOLE AUTHORIZED DISTRIBUTOR FOR AXON BRAND PRODUCTS	SOLE AUTHORIZED REPAIR FACILITY FOR AXON BRAND PRODUCTS
Axon Enterprise, Inc. 17800 N. 85 th Street, Scottsdale, AZ 85255 Phone: 480-905-2000 or 800-978-2737 Fax: 480-991-0791	Axon Enterprise, Inc. 17800 N. 85 th Street, Scottsdale, AZ 85255 Phone: 480-905-2000 or 800-978-2737 Fax: 480-991-0791

Please contact your local Axon sales representative or call us at 1-800-978-2737 with any questions.

Sincerely,



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A handwritten signature in black ink, appearing to read 'Josh Isner'.

Josh Isner
Chief Revenue Officer
Axon Enterprise, Inc.

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City of Garden Grove

INTER-DEPARTMENT MEMORANDUM

To:	Scott C. Stiles	From:	Lisa L. Kim
Dept.:	City Manager	Dept.:	Community and Economic Development
Subject:	Discussion of potential short-term and long-term impacts of COVID-19 related to homelessness as requested by City Manager Stiles. (<i>Action Item</i>)	Date:	1/26/2021

OBJECTIVE

Present a preliminary roadmap to address the potential short-term and long-term impacts of the COVID pandemic on homelessness; and to initiate community outreach efforts with Garden Grove's Coalition to End Homelessness on the Draft 2021 Comprehensive Strategic Plan to Address Homelessness to further explore homeless programs and solutions.

BACKGROUND

On May 28, 2019, a City Council Study Session was held to discuss the City's *Comprehensive Approach to Address Homelessness*, an overview of homeless activities and resources deployed in the City to address the increasing homelessness challenges together with the 2019 Point in Time Count data, the Garden Grove Police Department Special Resources Team (SRT) efforts, and FY 2018-19 fiscal impacts.

Since then, the City has actively expanded homeless resources and programs:

- Prioritized Public Safety and Street Outreach with SRT, which was expanded from two officers to four officers with seven-day coverage, and supportive homeless street outreach services through City Net.
- Funded OC-211 and Homeless Management Information System (HMIS) to collect Garden Grove homeless data into an interactive dashboard database, and coordinate deployment of a countywide comprehensive referral system of health and human services and support, accessible 24 hours a day.
- Programmed Emergency Solutions Grant (ESG) towards homeless prevention, shelter services and street outreach programs and activities.
- Expanded the City's food box/hot meal programs to seniors, individuals and families

impacted by COVID-19.

- Implemented the Homeless Emergency Assistance and Rental Transition (HEART) program to provide rental assistance.
- Formed Garden Grove's Coalition to End Homelessness to bring together local non-profits, local governmental agencies, faith-based organizations, the homeless and formerly homeless, interested business leaders, schools, and other community groups.
- Coordinated with regional partners including the County of Orange, Commission to End Homelessness, and the Central Service Planning Area (SPA) cities.

A copy of the May 2019 Comprehensive Approach to Address Homelessness is provided as Attachment No. 1 and also available on the City's website at ggcity.org/endhomelessness

DISCUSSION

As uncertainty of the economy, unemployment, and housing instability compounded with the public health emergency due to the COVID pandemic persists, it is important to bring awareness of current efforts and seek public input about homelessness in Garden Grove to help guide long-term priorities of post-COVID recovery. It is an extreme challenge to forecast some of the short-term and long-term impacts that the COVID pandemic has had or may have on those individuals experiencing homelessness or at-risk of homelessness. However, the objective is to continue having a proactive community dialogue, share homeless resources information, and provide a forum in which public engagement can occur. To that end, a preliminary roadmap in the form of the Draft Comprehensive Strategic Plan to Address Homelessness is presented this evening.

Staff recommends undertaking a robust community engagement process to communicate the City's existing homeless resources, share information about homelessness prevention and outreach programs that were expanded with Community Development Block Grant (CDBG) and Emergency Solution Grant (ESG) funds under the CARES Act to support individuals and families impacted by COVID-19. This community engagement process would continue to build upon the extensive public outreach process for the *City's Five-Year Consolidated Action Plan for 2020-2025* and *FY 2020-21 Action Plan* (December 2020), the *Orange County Analysis of Impediments to Fair Housing Choice for FY 2020*, and the *Housing Element Update* (October 2021). This information has been incorporated in the draft document. Over the next few weeks, a series of virtual meetings and information webinars would be initiated including:

- Engage Garden Grove's Coalition to End Homelessness and community partners.
- Encourage community participation in the upcoming virtual Homelessness 101 webinar hosted by Orange County United Way as part of their United to End Homelessness initiative that is scheduled on February 9, 2021.

- Encourage community participation in the upcoming virtual Advocacy 101 webinar hosted by Orange County United Way as part of their United to End Homelessness initiative that is scheduled on February 19, 2021.
- Conduct a virtual Community Information Forum with Garden Grove's local service providers and partners in spring 2021.
- Collaborate with Fair Housing Foundation to present Fair Housing Rental Counseling Workshops.
- Update and transform the City's homeless resources website to a new Garden Grove Homelessness Toolkit website.

In addition to advancing the community engagement process, it is envisioned refinement of the Draft Comprehensive Strategic Plan to Address Homelessness will be brought back to the City Council for adoption and would ultimately serve to guide and coordinate efforts to alleviate homelessness and align Garden Grove's local efforts with regional coordination at the County of Orange, Central Service Planning Area (SPA) cities, and the OC Commission to End Homelessness.

The key components of the Draft Comprehensive Strategic Plan to Address Homelessness is intended to be flexible and adaptable to community needs, while developing a framework of goals and strategic actions to implement homelessness prevention activities and solutions over the next five (5) years, given opportunities and available resources.

A brief summary of the preliminary goals outlined in the Draft CSP-GG are listed below and a copy of the Draft Comprehensive Strategic Plan to Address Homelessness is provided as Attachment No. 2.

Goal #1: Develop community engagement efforts around homelessness and raise awareness about available resources and best practices.

Goal #2: Expand homelessness prevention efforts.

Goal #3: Enhance data tracking and homeless outreach activities among city staff and service providers.

Goal #4: Explore options for emergency housing.

Goal #5: Increase access to affordable and supportive housing.

Further refinement of the goals and strategic actions would be accomplished through the community engagement process of the Draft Comprehensive Strategic Plan to Address Homelessness.

FINANCIAL IMPACT

A comprehensive fiscal impact analysis would be conducted to determine fiscal impact to the General Fund, if and when additional homeless programs and activities

are recommended for implementation.

RECOMMENDATION

With City Council's concurrence, staff will proceed with the community engagement process as outlined in the Draft Comprehensive Strategic Plan to Address Homelessness.

ATTACHMENTS:

Description	Upload Date	Type	File Name
May 2019 PPT - Comprehensive Approach to Address Homelessness	1/19/2021	Backup Material	Attachment_No._1_(May_28_2019_Study_Session).pdf
Five Year Road Map	1/21/2021	Backup Material	1-26-21_DRAFT_Homelessness_Plan_1.21.2021.pdf

GARDEN GROVE CITY COUNCIL STUDY SESSION

**A COMPREHENSIVE APPROACH TO
ADDRESS HOMELESSNESS**

MAY 28, 2019

Garden Grove Homeless Population

Point In Time (PIT):



2017 – 194 subjects identified

2019 – 225 subjects identified

- 163 Unsheltered
- 62 Sheltered (<90 Days)

Current Services Offered:

Special Resources Team (SRT)

- Enforcement
- Connection to services

Emergency Solutions Grant (ESG)

- Street Outreach
- Shelter Operation & Services
- Homeless Prevention
- Rapid Rehousing

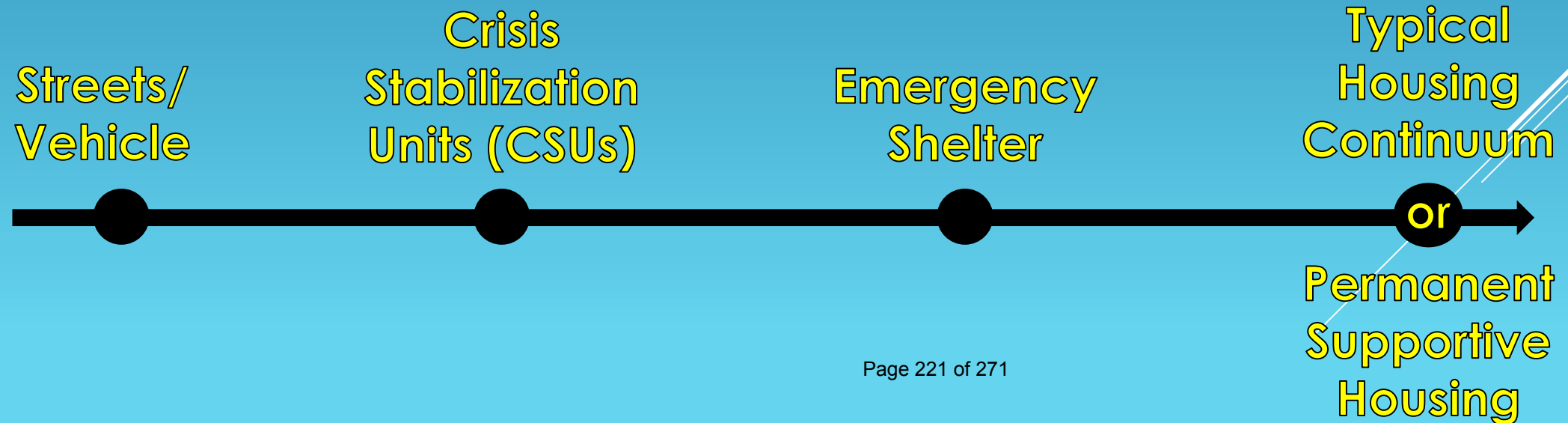
City's Direct Costs Related to Addressing Homelessness (2018):

Department	Calls For Service	Avg. Calls For Service Per Day	Estimated Staff Hours	Estimated Staff Costs
Police	6,200	17	6,200	\$480,190
Fire	431	1.2	431	\$165,935
Public Works	95	.26	190	\$4,750
Community Services (Parks)	700	1.9	350	\$4,991
Emergency Services Grant (ESG)	N/A	N/A	N/A	\$170,000
TOTALS	7,426	20.35	7,171	\$825,866

Typical Housing Continuum:



Homeless Housing Continuum:



1. Crisis Stabilization Unit (CSU)

Emergency psychiatric and crisis stabilization services including intervention, medication administration, as well as linkage to follow-up care and community resources.



County approved 3yr/\$13.3M deal for 12 beds at **College Hospital in Costa Mesa** (no City subsidy)



"Be Well Orange County"
Regional Wellness Hub - County approved \$16.6M facility in **Orange**

Page 222 of 271

1. Crisis Stabilization Unit (CSU cont.)

Zoning:

- Commercial (Medical) Centers w/ CUP

Facility Needs:

- 5k to 7k sq ft building = 12 bed facility

Operation:

- \$3M a year

Funding:

- 70-75% reimbursed via MediCal
- Requires partnership with County and/or MediCal certified operator

2. Emergency Shelter/Navigation Center

A long-term, referral-based shelter for the homeless that connects clients to vital services, with the ultimate goal of placing participants into a permanent housing solution by the end of their stay.



12,000 sf/**100-bed Shelter in Anaheim**
operated by Illumination Foundation
(max 90-day stay)



10,000 sf/**56-bed Shelter in Orange** operated
by Mercy House (max 45-day stay)

2. Emergency Shelter/Navigation Center

External Pressure:

- **Martin v Boise** – Humans have the inalienable right to rest (Anti-Camping Laws)
- **Judge Carter** – Fair share production of shelter beds = 60% of PIT Count or 135 beds
- Opportunity for **collaboration**

Impediments to Production:

- SB2 Ordinance (“By-Right”)

2. Emergency Shelter/Navigation Center

Zoning:

- Allowed “By-Right” in the M1 Zone
 - 238 parcels - 1 for sale, 2 for lease, 1 vacant land
- Amend SB2 Ordinance

Facility Needs:

- 7k-10k sf building = 50 bed facility

Construction:

- ≈\$2M to acquire, rehab cost depends on condition

Operation:

- \$50/person/day = \$912,500/yr

2. Emergency Shelter/Navigation Center

Funding Options:

- Construction:

- Private Purchase with CDBG repayment over time
- Federal Loan (Section 108)
- General Fund

- Operations (\$912,500k/yr):

- Successor Agency Set-Aside Funds (\$250k/yr)
- Federal ESG Funds (\$50k/yr)
- SB2 Year 2+ Funds (\$700k/yr)
- Partnerships with Service Providers
- General Fund

3. Permanent Supportive Housing

Affordable housing with **voluntary support services** for the **chronically homeless**. Services can include **independent living** and tenancy skills, connecting people with health care, medical/psychological treatment, and employment services.



The Orchard in Santa Ana - \$19M, 71-bed, **PSH Project** operated by **Mercy House**, with on-site meals provided by No One Left Behind



3. Permanent Supportive Housing (cont.)

External Pressure:

- OC Grand Jury Report
 - County-wide = 2700 beds
 - Garden Grove fair share = 154 beds

Impediments to Production:

- Permanent financing due to decreased rent revenue (Project Based Vouchers)

3. Permanent Supportive Housing (cont.)

Zoning:

- Allowed in Multi-Family Residential Zones

Needs:

- Existing apartment complex for acquisition/rehabilitation
- Vacant land for new construction

Acquisition/ Construction:

- Amount based on developer's financing gap

Operation:

- Included in developer's costs

3. Permanent Supportive Housing

Funding Options:

➤ **Construction/ Operation:**

- Federal HOME Funds
- Successor Agency Set-Aside Funds (LMIHTF)
- Orange County Housing Finance Trust (OCHFT)
- All other local, State, Federal grant funds
- Project Based Vouchers

4. Tenant Based Rental Assistance (TBRA)

Program Description:

- A 12-month **rental assistance program** for literally homeless households that provides for:
 - **Case management services**, with the ultimate goal of participants achieving **self-sustainability** upon program completion.
 - Rental assistance includes **security and utility deposits**
- Program administered by **qualified 3rd party service providers**

4. Tenant Based Rental Assistance (TBRA cont.)

Eligible Participants must meet HUD's definition of **“literally homeless”**:

- Individual or family **lacking fixed, regular, adequate nighttime residence**, meaning:
 - Sleeping in a place **not meant for human habitation**
 - Sleeping in a **shelter**
 - Living in an institution for **90 days or less**, and who was **literally homeless** prior to entering

4. Tenant Based Rental Assistance (TBRA cont)

Program Administration:

- Selection of **two qualified service providers**
 - Perform an **intake interview** and complete a **needs assessment**
 - Assist participant to **locate and secure permanent housing**
 - Assist participant and landlord to **complete necessary paper work and pay security/utility deposits.**
- Service provider will offer **ongoing support** to insure participant achieves self-sustainability.
- Pilot Program for a **12-month period.**

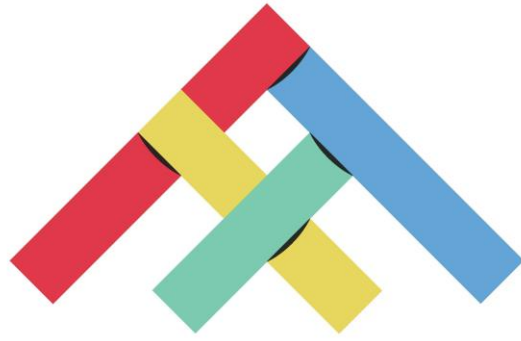
4. Tenant Based Rental Assistance (TBRA)

Funding: Total proposed budget = \$600,000/annual

\$250,000/annual HOME funds to cover the cost of rental subsidy,
including security and utility deposits

+ \$50,000/annual LMIHTF funds to cover the cost of ongoing case
management

= \$300,000/year/ service provider to administer the program



UNITED TO END HOMELESSNESS

A **collaborative approach** to addressing homelessness in Garden Grove by uniting the five major sectors of the population as one voice, with one goal.

Page 236 of 271

NEIGHBORHOOD IMPROVEMENT COMMITTEE

RESIDENTS

NON-PROFIT

PHILANTHROPIC

FAITH - BASED

BUSINESSES



UNITED TO END HOMELESSNESS

Council Discussion

Council thoughts about:

1. Crisis Stabilization Units (CSUs)
2. Emergency Shelter/Navigation Center
3. Permanent Supportive Housing (PSH)
4. Tenant Based Rental Assistance (TBRA)
5. Community Engagement

CITY OF GARDEN GROVE

DRAFT
COMPREHENSIVE
STRATEGIC PLAN
TO ADDRESS
HOMELESSNESS

GARDEN GROVE'S
FIVE-YEAR
ROADMAP

Prepared by

City of Garden Grove
Community and Economic
Development Department



GARDEN GROVE

January 2021




**FAIR HOUSING
FOUNDATION**
Call Fair Housing Hotline:
1-800-446 FAIR
Free Assistance for Tenants and Landlords

OVERVIEW AND PURPOSE OF COMPREHENSIVE STRATEGIC PLAN

The City of Garden Grove is strategically located in central Orange County, the 5th largest city with a population of approximately 171,644 according to the 2019 estimates by the U.S. Census Bureau.

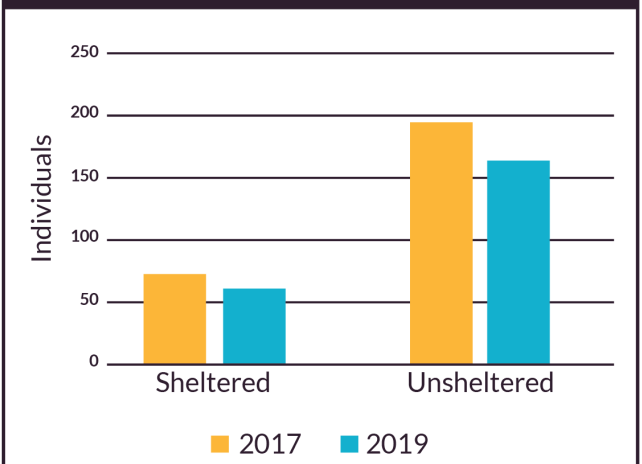
In 2016, an Assessment of Homeless Services in Orange County identified the need for regional coordination that resulted in the creation of Service Planning Areas for North, Central and South Orange County cities to engage in more regional outreach, and formalize protocols across the county for responding to homelessness solutions and coordination with cities. Garden Grove is identified within the **Central Service Planning Area (Central SPA)** among 9 cities (Costa Mesa, Fountain Valley, Huntington Beach, Newport Beach, Santa Ana, Seal Beach, Tustin, Westminster, portions of County unincorporated areas). The City actively coordinates with Central SPA jurisdictions including the County of Orange, continues to address the needs of both its homeless residents and those at-risk of homelessness. Regional efforts to connect individuals experiencing homelessness and highlights of the homeless efforts undertaken within the Central SPA are incorporated into this document.

In January 2019, the latest **Point in Time (PIT) Count** that identified on any given night in Garden Grove, an estimated 225 individuals experience homelessness.¹ This represented an increase of 14% from the prior 2017 PIT count of 194 individuals. While this snapshot provides a single moment in time of homelessness in Garden Grove, the City continued to expand street outreach resources and programs with the Garden Grove Police Department (Special Resources Team), leveraged County, State and Federal resources to deliver homeless prevention programs in partnership with local service providers, and regional cooperation. In May 2019, a City Council Study Session was highlighted the City's **Comprehensive Approach to Address Homelessness**, an overview of homeless activities and resources deployed to address the increasing homelessness challenges.

In FY 2018-19, first responders in the City answered 7,426 calls for services related to homelessness in a one-year timeframe of which the fiscal impact totaled approximately \$825,000. The City currently contracts with local service providers to connect homeless individuals and families to needed resources. However, the lack of permanent housing continues to be a barrier to combatting homelessness.

Garden Grove PIT Count (2017 and 2019 Data)

In January 2019, the latest Point in Time (PIT) Count identified that on any given night in Garden Grove, an estimated 225 individuals experience homelessness.

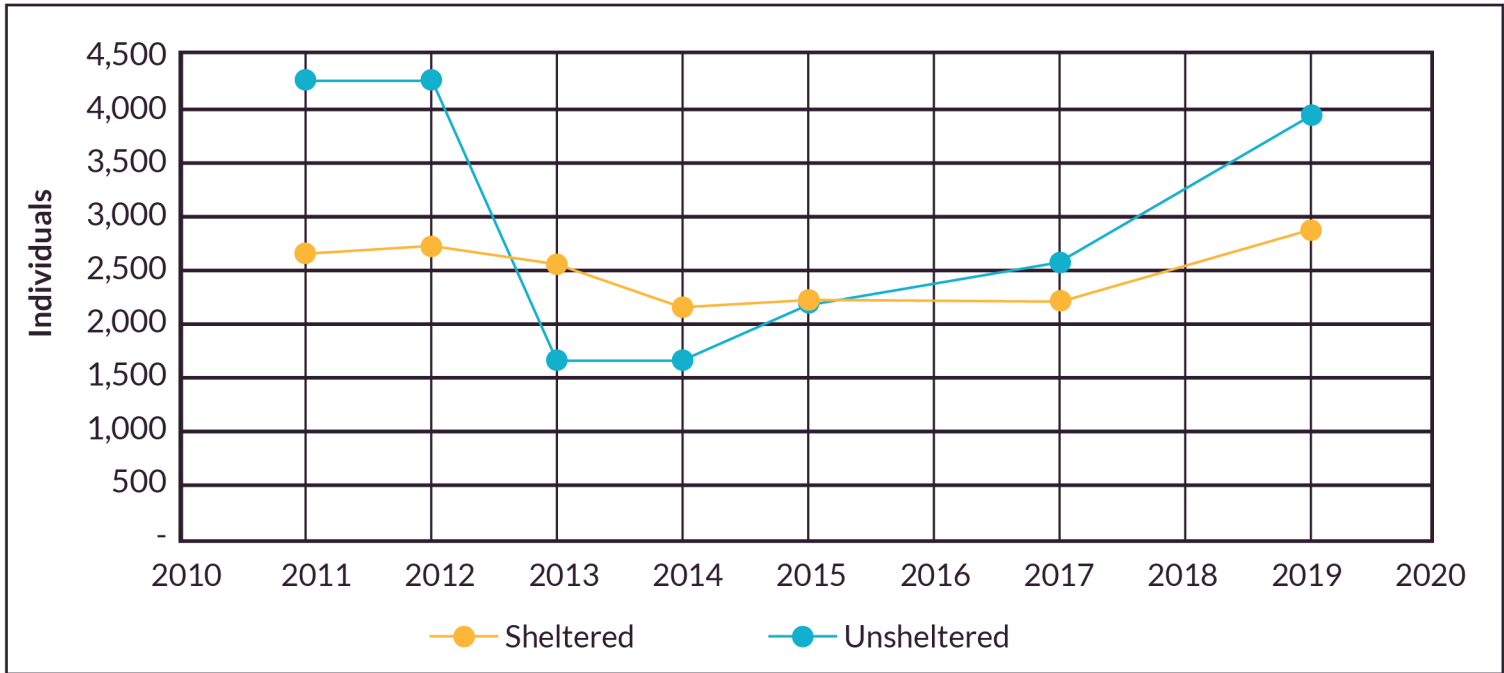


Date	Sheltered	Unsheltered	Total
2017	74	194	268
2019	62	163	225

In addition to the PIT Count data and regional demographics, it is beneficial to examine city-level data from the regional **Coordinated Entry System (CES)**. The CES provides an enhance perspective of those experiencing homelessness and their respective challenges and needs using responses to the **Vulnerability Index-Service Prioritization Decision Assistance Tool (VI-SPDAT)** survey. The VI-SPDAT helps to identify related social and medical factors that generally contribute to homelessness and assists in prioritizing individuals for limited housing and service resources. The collected data produce an acuity score, which serves as a reference for administrator in charge of local resources. The VI-SPDAT survey can also help to identify an appropriate housing intervention for an individual experiencing homelessness. It is suggested that those experiencing homelessness who fall into the low-acuity scoring range of the assessment (0-3) should be able to find housing on their own; individuals in the mid-acuity scoring range (4-11) typically require time-limited housing assistance and case manager are best served by Rapid Re-housing programs; and high-acuity individuals (12+) generally need supportive housing and more in-depth support services.

The **Homeless Management Information System (HMIS)** technology is a web-based information system in place to collect homeless data. Agencies that serve homeless and at-risk individuals in Orange County are able to compile information about the persons served. HMIS has the capacity to collect and maintain unduplicated statistics on a regional level to provide a more accurate picture of our region’s homeless and at-risk population. HMIS also provides the data to better understand client needs, help agencies plan appropriate resources for the clients they serve, inform public policy in their respective approaches to end homelessness, streamline and coordinate services and intake procedures to save client’s valuable time.

FIGURE 1. 2011 - 2019 Orange County Sheltered and Unsheltered Homeless Data



Date	Sheltered	Unsheltered	Total
2011	2,667	4,272	6,939
2012	2,738	4,272	7,010
2013	2,573	1,678	4,251
2014	2,155	1,678	3,833
2015	2,251	2,201	4,452
2017	2,208	2,584	4,792
2019	2,899	3,961	6,860

Source: 2011-2019 Garden Grove Point-in-Time Count



This **Draft Comprehensive Strategic Plan to Address Homelessness (GG-CSPAH)** incorporates the ongoing efforts identified in the 2019 *Comprehensive Approach to Address Homelessness* while expanding framework of goals and strategic actions along with regional coordination to achieve initial priorities presented in the 2019:

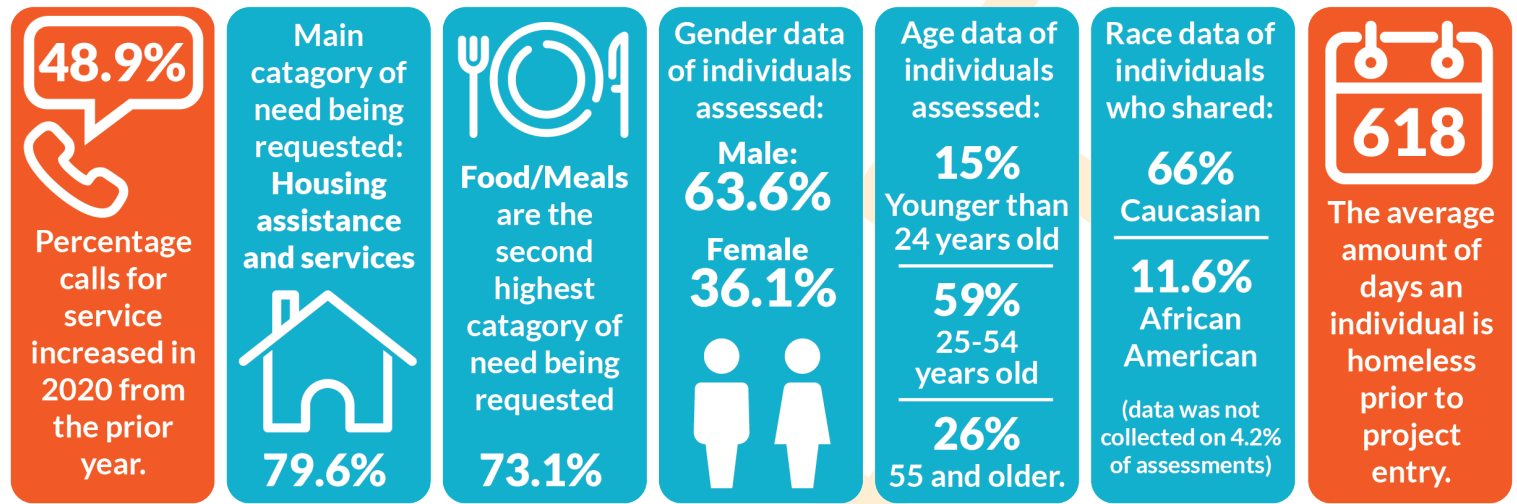
1. **STABILIZE:** Explore partnerships to establish a local Crisis Stabilization Unit
2. **NAVIGATE:** Evaluate alternatives and feasibility of a local Navigation Center
3. **SUPPORT:** Encourage development of Permanent Supportive Housing
4. **ASSIST:** Create a Tenant Based Rental Assistance Program

Garden Grove's City leadership is committed to furthering efforts to reduce instances of homelessness and it is recommended that the GG-CSPAH will enable the City to be strategic in identifying ways to homeless resources and programs, and maintain strong connections with the Central SPA and regional partners. It provides a framework to help transition Garden Grove to be more proactive and contribute towards a regional solutions on the issue of homelessness and to develop a framework for funding decisions related to homelessness. The GG-CSPAH is intended to be flexible and adaptable to community needs and formulate a series of goals and strategic actions to address homelessness solutions and prevention over the next five (5) years, given opportunities and available resources.



GARDEN GROVE HOMELESS DATA

For the purposes of this GG-CSPAH, all data of individuals assisted are protected and remain confidential. The date range of the data provided below resulted from the First Quarter of FY 2020-21 (April 1, 2020 through September 30, 2020), and collected through the CES for Garden Grove.



A substantial number of households are believed to be housing insecure and/or are bearing a large cost burden for housing throughout the city.

Homelessness prevention resources are also strained especially with challenges in the midst of the **COVID-19 pandemic** that began in March 2020. Issues of housing instability and homelessness rose with the uncertainty of the economy and unemployment, compounded with public health emergency with respect to COVID-19.

*Housing affordability continues to be a major issue in the County of Orange with the average cost of a **2-bedroom apartment hitting \$2,216 per month** and approximately 207 units of affordable housing approved for construction in FY 2019-20.*

In 2020, provisions of the Coronavirus, Aid, Relief, and Economic Security (CARES) Act funds provided additional allocation to the City through Federal Programs to prevent housing instability and homelessness through the following resources: Community Development Block Grants (CDBG), Emergency Solution Grants (ESG), and Coronavirus Relief Fund (CRF). Details of CARES Act funds allocated via the CDBG-CV1, CDBG-CV2, ESG-CV1 and ESG-CV2 funds are further described in the next section of the GG-CSPAH.



EXISTING EFFORTS TO ADDRESS HOMELESSNESS

The City of Garden Grove is committed to assisting its residents, both homeless and housed, to obtain and maintain safe, decent, and affordable housing within their communities. Garden Grove currently funds a number of activities and programs related to homelessness. The information below illustrates the annual City funding allocation dedicated to supporting individuals and families experiencing homelessness, and those facing housing instability.

FIGURE 2: ANNUAL FUNDING AND ACTIVITIES RELATED TO PREVENTING AND COMBATING HOMELESSNESS

Service Provider	Activity	Resource	FY 19/20 Expenditures	FY 19/20 Participants	FY 20/21 Allocations	FY 20/21 Participants
Interval House	Rapid Rehousing Program	ESG	\$44,932	5 households (19 individuals)	\$34,775	3 households, 9 individuals
Interval House, *Thomas House & *Mercy House *(FY 19/20 only)	Homeless Person Overnight Shelter	ESG	\$72,266	221 individuals	\$46,600	87 individuals
Mercy House	Homelessness Prevention	ESG	\$7,499	3 households (12 individuals)	\$30,442	9 households 26 individuals
City Net	Street Outreach	ESG	\$30,353	502 individuals	\$50,000	200 individuals
211 Orange County	HMIS	ESG	\$5,332	N/A	\$5,241	N/A
Fair Housing Foundation	Fair Housing Counseling and Education	CDBG	\$34,932	7,020 individuals	\$34,932	6,710 individuals
Community Services Department	Meals on Wheels & Senior Center	CDBG	\$176,743	1,607 seniors	\$182,837	530 seniors
Garden Grove Police Department	Gang Suppression Unit	CDBG	\$121,525	1,137 individuals	N/A	N/A
Garden Grove Police Department	Special Resource Team	CDBG	N/A	N/A	\$121,695	200 referrals, 40 street exits
City of Garden Grove	Senior Home Improvement Grant Program	CDBG	\$71,821	13 households	N/A	N/A
City of Garden Grove & Habitat for Humanity	Home Repair Program	CDBG	N/A	N/A	\$240,000	40 households
City of Garden Grove	Jobs 1st Program	CDBG	\$25,360	2 businesses	\$175,000	7 businesses
Mercy House & Interval House	HEART Program	HOME	\$307,788	48 homeless households	\$640,000	37 homeless households
City of Garden Grove	Affordable Housing Program	HOME	\$683,187	N/A	\$602,423	N/A
City of Garden Grove	First-Time Home Buyer	CalHome (HCD)	\$133,007	5 households	\$300,000	10 households
City of Garden Grove, Pacific Mercantile Bank & Benchmark Mortgage	First-Time Home Buyer	Federal Home Loan Bank of San Francisco	\$88,000	4 households	N/A	N/A
Garden Grove Housing Authority	Section 8 Housing Choice Voucher Program	HUD	\$36,923,106	2,214 households	\$39,900,000	2,200 households
Garden Grove Housing Authority	Family Self-Sufficiency Program	HUD	\$133,146	2,214 households	\$76,039	2,200 households

FIGURE 3: CARES ACT FUNDING AND ACTIVITIES RELATED TO PREVENTING AND COMBATING HOMELESSNESS

PROGRAM(S)		FUNDING AMOUNT	ALLOCATION	DESCRIPTION	PERFORMANCE GOALS
The CARES Act (\$5 Billion)	A CDBG-CV1 (4-2-20)	1,194,311	830,449	JOBS 1st Business Program	Est. 50 businesses
			30,000	Meals on Wheels (Family meals)	Est. 345 families
			20,000	CAPOC (Family Food Boxes)	Est. 3,200 individuals
			45,000	Community Services (Family Resource Centers)	Est. 3,200 individuals
			30,000	PPE for first responders	Est. 6 Restaurants
			30,000	PPE for first responders	Est. 17,500 individuals
			238,862	20% Administration	N/A
	B ESG-CV1 (4-2-20)	602,846	25,000	City Net (Street Outreach)	Est. 80 individuals. 76 individuals assisted to date
			18,074	211 Orange County (HMIS Software)	N/A
			100,000	Mercy House (Rapid Rehousing Activities)	Est. 5 households
			100,000	Mercy House (Homeless Prevention Activities)	Est. 14 individuals
			50,000	Interval House (Rapid Rehousing Activities)	Est. 2 households
			150,000	Interval House (Homeless Prevention Activities)	Est. 20 families. 38 families assisted to date
			99,163	CAP-OC (Homeless Prevention Activities)	Est. 25 individuals
			60,248	10% Administration	N/A
	C Housing Choice Voucher Program	517,312	517,312	Garden Grove Housing Authority Admin	N/A
	D ESG-CV2 (6-9-20)	3,635,163	25,000	City Net (Street Outreach)	Est. 100 individuals
			300,044	Interval House (Homeless Shelter Activities)	Est. 100 individuals
			100,000	Interval House (Rapid Rehousing Activities)	Est. 6 households
			400,000	Interval House (Homeless Prevention Activities)	Est. 92 individuals
			134,000	Mercy House (Homeless Shelter Activities)	Est. 60 individuals
			200,000	Mercy House (Rapid Rehousing Activities)	Est. 15 households
			50,000	Mercy House (Homeless Prevention Activities)	Est. 10 individuals
			264,800	Illumination Foundation (Homeless Shelter Activities)	Est. 80 individuals
			800,000	Illumination Foundation (Rapid Rehousing Activities)	Est. 25 households
			102,303	Stand Up for Kids (Rapid Rehousing Activities)	Est. 20 households
			99,500	Families Forward (Rapid Rehousing Activities)	Est. 12 households
			150,000	OCAPICA (Rapid Rehousing Activities)	Est. 16 households
			246,000	OCAPICA (Homeless Prevention Activities)	Est. 84 individuals
			300,000	Colette's Children's Home (Homeless Shelter Activities)	Est. 45 individuals
			363,516	10% Administration	N/A
			100,000	TBD	
County of Orange			E Supervisor Do (District 1)	4,010,000	3,829,550
	180,450	MCS 4.5% Admin			N/A
	617,600	600,000		Micro-Business Relief Grant (5K Grants)	Est. 120 businesses
		17,600		GG Administration	N/A
HUD	F CDBG-CV (9-8-20)	1,612,275	1,289,820	TBD	
			322,455	20% Administration	
Total CARES Act Funds		12,189,507			

In addition to the Annual Funding outlined on Page 6, there are many notable accomplishments achieved to date in FY 2019-20 and FY 2020-21 between the City and its homeless service provider partners. These summary of these outcomes are referenced in the following categories: community outreach and engagement, CES and HMIS; street outreach; housing prevention programs; affordable housing production; housing rehabilitation programs; and workforce development.

1 COMMUNITY OUTREACH AND ENGAGEMENT



CITY WEBSITE: A dedicated City webpage has been created to provide information about Garden Grove's homeless resources and programs.

FY 2019-20 Outcomes	<ul style="list-style-type: none"> Updated the 2019 City's Homeless Resource Guide Updated Created the Coalition to End Homelessness webpage and coordinated with United Way of Orange County to begin the engagement process. https://ggcity.org/endhomelessness
Projected FY 2020-21 Outcomes	<ul style="list-style-type: none"> Coordinate with United Way of Orange County to prepare garnering support from all five sectors and begin the community engagement process for the upcoming Stuart Drive permanent supportive housing project. Updated website with service providers funded through CARES Act


ORANGE COUNTY ESG COLLABORATIVE: Created in 2015 to meet the Homeless Emergency Assistance and Rapid Transition to Housing Act of 2009 requirement, which states that recipients of ESG program funds are required to coordinate with recipients of Continuum of Care (CoC) Program funds. Cities of Garden Grove, Santa Ana, Anaheim, Irvine, and the County of Orange are all active participants.

FY 2019-20 Outcomes	<ul style="list-style-type: none"> Initiated RFP process for ESG service providers. ESG-CV RFP was initiated by City Staff outside of the OC Collaborative process in order to select service providers for the use of ESG-CV2 funding in the amount of \$3,635,163
Projected FY 2020-21 Outcomes	ESG service providers awarded ESG-CV1 and ESG-CV2 funds for street outreach, homeless prevention services and rapid re-housing programs.

COMMUNITY MEETINGS, PUBLIC HEARINGS AND PUBLIC COMMENT PERIODS

FY 2019-20 Outcomes	<ul style="list-style-type: none"> Issued an RFP for preparation of the 2020-2025 Five-Year Consolidation Plan Conducted two community workshops (9/18/19 and 10/17/19) Conducted two public hearings (6/1/20 and 6/23/20) Adopted 2019-2020 Action Plan
Projected FY 2020-21 Outcomes	<ul style="list-style-type: none"> Adopted a Substantial Amendment to the FY 2019-2020 Action Plan to program CARES Act funding Adopted the 2020-2024 Analysis of Impediments for Fair Housing Choice Adopted the 2020-2025 Five-Year Consolidated Plan and FY 2020-2021 Action Plan Completed the 2019-2020 Consolidated Annual Performance and Evaluation Report (12/7/20 and 12/8/20)

FAIR HOUSING FOUNDATION (FHF) provides information, referrals, dispute resolution, and advocacy for landlords, tenants, and the public regarding fair housing and other housing rights.

FY 2019-20 Outcomes	<p>Total of 7,020 individuals were provided the following services:</p> <ul style="list-style-type: none"> Landlord/Tenant Mediation – 217 persons Discrimination Services – 15 persons Education and Outreach – 6,788 persons 	
Projected FY 2020-21 Outcomes	<p>Total of 6,710 individuals were provided the following services:</p> <ul style="list-style-type: none"> Landlord/Tenant Mediation – 200 persons Discrimination Services – 10 persons Education and Outreach – 6,500 persons 	

CARES ACT FUNDING: Report about the CARES Act funding allocation and proposed implementation of future CARES Act funds that would continue to support local businesses and individuals impacted by COVID-19. Garden Grove received an allocation of approximately \$2.3 million of CARES Act funds through the U.S. Department of Housing and Urban Development (HUD)

**FY 2020-21
Outcomes**

City Council presentation providing for an overview of CARES Act funding on 6/23/20.

HOT MEAL PROGRAM provides prepackaged meals from local restaurants to Garden Grove residents affected by COVID-19.

**Projected
FY 2020-21
Outcomes**

- The Community Services Department partnered with local restaurants include: Tam's Restaurant and Sandwiches, Los Sanchez, Carolina's, Yogis Teriyaki House, Louie's on Main, Bracken's Kitchen, and Kerostena.
- Assisted 3,200 individuals affected by COVID-19.

FOOD BOX PROGRAM provides perishable and non-perishable food items to low-income Garden Grove families.

**Projected
FY 2020-21
Outcomes**

- Community Action Partnership of Orange County (CAPOC) has partnered with the City to provide prepackaged groceries for low-income Garden Grove families.
- Assisted 3,200 individuals affected by COVID-19.



2 COORDINATED ENTRY SYSTEM & HOMELESS MANAGEMENT INFORMATION SYSTEM (HMIS)



THE COORDINATED ENTRY SYSTEM (CES) is part of the Orange County CoC to manage the process of determining and updating the prioritization for homeless housing and services. The Orange County **Homeless Management Information System (HMIS)** tracks client demographic and service information on homeless and at-risk clients served by participating Orange County service providers.

FY 2019-20 Outcomes

- Connected 10,771 Garden Grove residents to services through 211 Orange County call centers.

Projected FY 2020-21 Outcomes

- 211 Orange County Data Dashboards were funded with ESG-CV funds to provide specific Garden Grove homeless demographic and population data for each quarter. Post quarterly reports onto the City's website.
- Connect approximately 10,000 Garden Grove residents to services through 211 Orange County call centers.

#HELPSTARTHERE



3 STREET OUTREACH AND ENGAGEMENT

PUBLIC SAFETY STREET OUTREACH: The Garden Grove Police Department (Special Resource Team or SRT) is responsible for providing response and outreach to homeless individuals. The main goal for the SRT is to connect homeless residents with the services.

Projected FY 2020-21 Outcomes

- Make contact and provide outreach to approximately 1,000 homeless residents.
- Refer approximately 200 homeless residents to emergency shelter.
- To date, the SRT made contact with 1,211 homeless residents and made 226 referrals to emergency shelter.



EMERGENCY SOLUTION GRANTS (ESG): ESG, ESG-CV1 and ESG-CV2 funds for outreach and essential services for literally homeless individuals on the street.

FY 2019-20 Outcomes

- Assisted 502 homeless individuals with supportive and essential services.

Projected FY 2020-21 Outcomes

- ESG - Assist approximately 200 individuals.
- ESG-CV1 - Assist approximately 120 individuals.
- ESG-CV2 - Assist approximately 120 individuals.



Page 248 of 271

4 HOUSING PREVENTION PROGRAMS AND ACTIVITIES



EMERGENCY SHELTER PROGRAMS: Emergency shelter and essential services are provided to literally homeless individuals. The City funds emergency shelters and navigation centers that are operated by Mercy House, Interval House, Illumination Foundation, and Colette's Children's Home in the cities of Orange, Anaheim, Santa Ana, and Placentia.

FY 2019-20 Outcomes

- Assisted 221 individuals.
- Referred 1,178 homeless Garden Grove residents to emergency shelter through 211 Orange County call centers.

Projected FY 2020-21 Outcomes

- ESG - will assist approximately 87 individuals.
- ESG-CV2 - will assist approximately 285 homeless individuals.
- Referred approximately 1,100 homeless Garden Grove residents to emergency shelter through 211 Orange County call centers.

RENTAL ASSISTANCE PROGRAMS: Rental assistance and stabilization services provided to the literally homeless individuals and those at-risk of homelessness. Service providers are funded with ESG, ESG-CV and ESG-CV2 funding.

FY 2019-20 Outcomes

- Established the Homeless Emergency Assistance and Rental Transition (HEART) Program, which provides rental assistance (including security and utility deposits) and stabilization services to achieve self-sufficiency.
- Assisted 48 households.

Projected FY 2020-21 Outcomes

- Approved Year 2 funding of HEART Program
- Assist 20 households.

HOUSING CHOICE VOUCHER PROGRAM (formerly Section 8): The housing choice voucher program is the federal government's major program for assisting very low-income families, the elderly, and the disabled to afford decent, safe, and sanitary housing in the private market. The City's Housing Authority currently administers approximately 2,200 Housing Choice Vouchers.

FY 2019-20 Outcomes

- Assisted 2,214 households

Projected FY 2020-21 Outcomes

- Assist approximately 2,220 households.

FAMILY SELF-SUFFICIENCY PROGRAM (FSS): FSS is a program that enables HUD-assisted families to increase their earned income and reduce their dependency on welfare assistance and rental subsidies. Some of the services coordinated through the program include: child care, transportation, education, job training, employment counseling, financial literacy, and homeownership counseling, among others.

FY 2019-20 Outcomes

- Assisted 2,214 households

Projected FY 2020-21 Outcomes

- Assist approximately 2,220 households.

MAINSTREAM VOUCHERS: Mainstream vouchers assist non-elderly persons with disabilities. Mainstream vouchers are administered using the same rules as other housing choice vouchers.

Projected FY 2020-21 Outcomes

- Garden Grove recently awarded 75 vouchers for the first year.

FIRST TIME HOMEBUYER: Down-payment assistance grants and loans to low-income families looking to purchase their first home in Garden Grove. The City provides loans of up to \$60,000 and provides forgivable grants through Workforce Initiative Subsidy for Homeownership Grant funding through a continued partnership with Pacific Mercantile Bank.

FY 2019-20 Outcomes

- Conducted 4 FTHB workshops
- Assisted 6 families with home purchases (4 WISH Grants and 6 CalHOME Loans)

Projected FY 2020-21 Outcomes

No active loan or grant applications.

CODE ENFORCEMENT PROGRAM: The City's Code Enforcement Unit efforts activity responds to complaints associated with property and substandard housing issues that poses a risk to the health, safety or physical well-being of occupants, neighbors, or visitors.

FY 2019-20 Outcomes

- Of 3,126 opened cases, approximately 20% of the Code Enforcement responses (or 635 cases) involved the following: individual living in vehicle; transients located near an unsecured building; encampment on private property; or storage and debris of content left behind on property.
- The Code Enforcement Unit responded to 544 opened cases associated with non-permitted structures.

Projected FY 2020-21 Outcomes

- Of 3,300 opened cases, approximately 20% of the Code Enforcement responses (or 700 cases) involved the following: individual living in vehicle; transients located near an unsecured building; encampment on private property; or storage and debris of content left behind on property.
- The Code Enforcement Unit continues to respond to complaints associated with non-permitted structures.



5 AFFORDABLE HOUSING PRODUCTION



AFFORDABLE HOUSING: The City has facilitated the development of nearly 1,200 units of affordable housing units that support: individuals with disabilities, units for large families, and affordable homeownership opportunities, including development of four (4) Density Bonus projects, which include a total 18 affordable units. List of the City's affordable housing projects. <https://ggcity.org/neighborhood-improvement/affordable-housing-properties>

FY 2019-20 Outcomes	<ul style="list-style-type: none"> Conducted 1,171 annual compliance review units to ensure housing affordability.
Projected FY 2020-21 Outcomes	<ul style="list-style-type: none"> Conduct 1,171 annual compliance review units to ensure housing affordability. Evaluate potential affordable housing projects.

PLANNING GRANTS PROGRAM: Undertake Advanced Planning initiatives to streamline housing production.

FY 2019-20 Outcomes	<ul style="list-style-type: none"> Administer SB2 grant in the amount of \$310,000 to prepare, adopt, and implement of plans that streamline housing approvals and accelerate housing production.
Projected FY 2020-21 Outcomes	<ul style="list-style-type: none"> Continue to administer SB2 grant Fund UCI Housing Study

PERMANENT LOCAL HOUSING ALLOCATION (PLHA): Administer approximately \$5 million grant over a 5-year period to fund housing-related projects and programs that assist in addressing the unmet housing needs of their local communities. Planned activities include affordable housing production, FTHB program and homeless shelter activities.

FY 2019-20 Outcomes	<ul style="list-style-type: none"> N/A. Grant to be awarded in FY 2020-21.
Projected FY 2020-21 Outcomes	<ul style="list-style-type: none"> Implement the City's PLHA 5-year plan.

LOCAL EARLY ACTION PLANNING (LEAP) GRANT: Administer approximately \$500,000 grant for the preparation and adoption of planning documents, process improvements that accelerate housing production, and facilitate compliance in implementing the sixth cycle of the Regional Housing Need Assessment (RHNA).

FY 2019-20 Outcomes	<ul style="list-style-type: none"> N/A. Grant to be awarded in FY 2020-21.
Projected FY 2020-21 Outcomes	<ul style="list-style-type: none"> Prepare a Housing Element Update Complete Book of Pre-Approved ADU Plans/Designs Prepare Objective Multi-Family Development Standards Develop High Quality Transit Area (HQT) Overlay District Implement Building/Planning Software

HOUSING ELEMENT UPDATE: California State law requires that the City update the Housing Element every eight years. These frequent updates are required because housing is critical to ensure economic prosperity and quality of life in our region. The revised Housing Element must be adopted by the Garden Grove City Council no later than October 2021, or the City of Garden Grove could lose eligibility for significant sources of funding currently provided by the State.

FY 2019-20 Outcomes	<ul style="list-style-type: none"> Initiated and completed the RFP process for a Housing Consultant
Projected FY 2020-21 Outcomes	<ul style="list-style-type: none"> Initiated public engagement process of the Housing Element Update

REGIONAL HOUSING NEEDS ASSESSMENT (RHNA): RHNA is mandated by State Housing Law as part of the periodic process of updating local housing elements of the General Plan. The RHNA quantifies the need for housing within each jurisdiction during specified planning periods. The Southern California Association of Governments (SCAG) is in the process of developing the 6th cycle RHNA allocation plan which will cover the planning period October 2021 through October 2029. Garden Grove's draft RHNA allocation is 19,122 units.

FY 2019-20 Outcomes

- Initiated and completed the RFP processes for Housing Consultants (Housing Element and RHNA appeal)
- Developed Public Engagement Plan
- Initiated public engagement process of the Housing Element Update
- Prepared Draft RHNA appeals
- Launched Housing Element/RHNA website

Projected FY 2020-21 Outcomes

- Submit RHNA appeals to SCAG
- Selection of land use alternative for Housing Element Update
- Complete site inventory analysis
- Complete Draft Environmental Impact Report
- Complete Draft Housing Element Update



6 HOUSING REHABILITATION PROGRAMS

SENIOR GRANT PROGRAM: \$5,000 grants to low-income Garden Grove seniors for home rehabilitation activities that address health, safety, or building code related problems in the home.

FY 2019-20 Outcomes

- Assisted 13 low-income seniors with housing rehabilitation services.

HOME REPAIR PROGRAM: \$5,000 grants to low-income Garden Grove homeowners for home rehabilitation activities that address health, safety, or building code related problems in the home.

FY 2019-20 Outcomes

- Program established in FY 2020-21 and replaces Senior Grant Program

Projected FY 2020-21 Outcomes

- Assist approximately 40 low-income residents with housing rehabilitation services.

RE-ROOF PROGRAM: \$20,000 rehabilitation loan set at 0% interest that provides low-income Garden Grove residents a loan to re-roof their home.

FY 2019-20 Outcomes

- N/A. Program established in FY 2020-21.

Projected FY 2020-21 Outcomes

- Assist 10 households re-roof their homes.

7 WORKFORCE DEVELOPMENT



JOBS 1ST PROGRAM: Grants up to \$25,000 to Garden Grove businesses who have been negatively impacted by COVID-19 and are looking to retain low-income employees. The City also offers Garden Grove businesses a loan up to \$50,000 for jobs that they will be creating.

FY 2019-20 Outcomes

- One JOBS 1st loan issued with creation of 2 low-income jobs

Projected FY 2020-21 Outcomes

- 7 JOBS 1st loans issued and creation of 26 low-income jobs.
 - 20 JOBS 1st grants awarded and retention of 111 low-income jobs.
- <https://ggcity.org/sites/default/files/JOBS%201st%20Program%20Awardees%20Flyer.pdf>

MICRO BUSINESS RELIEF GRANT: \$5,000 grants to support local small businesses impacted by COVID-19 with grants to assist with rent payment and e-commerce equipment costs incurred due to the required closures.

FY 2020-21 Outcomes

- 125 Micro Biz Relief Grants awarded by December 31, 2020.

JOBS 1ST TO-GO PROGRAM: Grants up to \$1,500 to assist local food and drink establishments in purchasing the goods necessary to accommodate take-out and delivery orders, as well as Delivery Service Fees, during COVID-19. To qualify for assistance, participating businesses will need to retain 1 low-income employee and show a decrease in sales due to COVID-19.

Projected FY 2020-21 Outcomes

- Assist approximately 75 food and beverage establishments with job retention grants.



REGIONAL COORDINATION

(CENTRAL SERVICE PLANNING AREA)

Since 1998 the County of Orange has coordinated a comprehensive regional **Continuum of Care (CoC)** strategy that includes the participation of all thirty-four cities in Orange County, County Agencies, the County's homeless service providers, and other community groups (including non-profits, local governmental agencies, faith-based organizations, the homeless and formerly homeless, interested business leaders, schools, and many other stakeholders) to identify the gaps and unmet needs of the County's homeless. Additional information about the CoC is available on the HUD website at <https://www.hudexchange.info/programs/coc/> or via the OC Health Care Agency website at https://www.ochealthinfo.com/homeless_serv/coc/2021.

The **Office of Care Coordination**, led by Director of Care Coordination Jason Austin, engages across Orange County, working with cities and community-based organizations to strengthen regional capacity and multi-city, multi-sector investments to prevent and address homelessness, coordinate public and private resources to meet the needs of the homeless population in Orange County and promote integration of services throughout the community that improve the countywide response to homelessness. <https://www.ochealthinfo.com/occ>

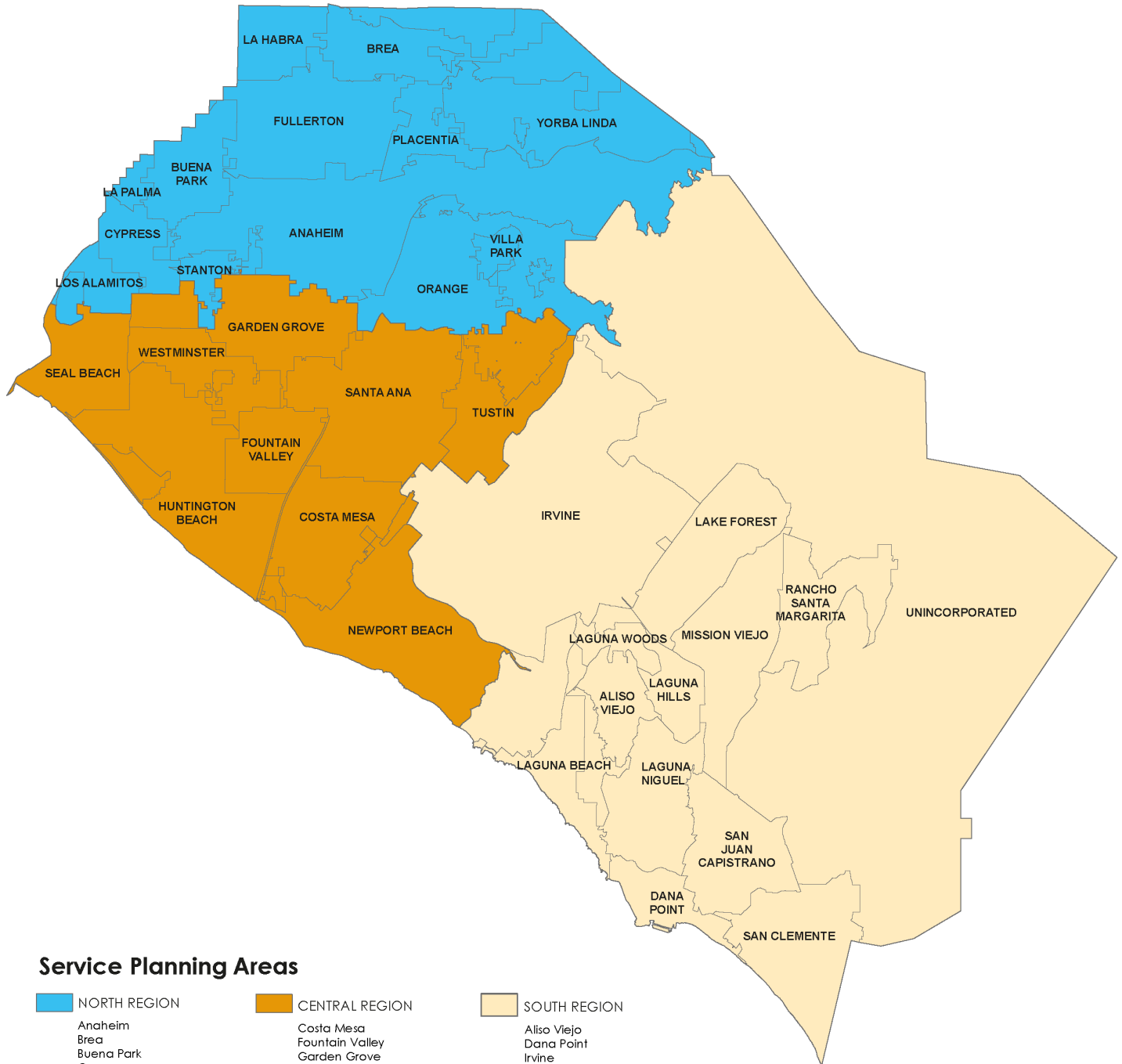
The **Commission to End Homelessness** works in collaboration with the County of Orange, 34 cities, business sector, philanthropic organizations, community organizations, faith-based organizations, health care, public safety and other interested stakeholders to promote an effective response to homelessness within Orange County. The Director of Care Coordination works with commission members to focus on regional policy and implementation strategies, affordable housing development, data and gaps analysis, best practice research, social policy, and systemic change. The City of Garden Grove holds a seat on the Commission to End Homelessness as the city representative for the Central SPA region. <https://www.ochealthinfo.com/occ/commendhom>

Garden Grove is identified within the **Central Service Planning Area (Central SPA)** among 9 cities (Costa Mesa, Fountain Valley, Huntington Beach, Newport Beach, Santa Ana, Seal Beach, Tustin, Westminster, portions of County unincorporated areas). The City actively coordinates with Central SPA jurisdictions including the County of Orange, continues to address the needs of both its homeless residents and those at-risk of homelessness.





County of Orange Service Planning Areas



Service Planning Areas

NORTH REGION

Anaheim
Brea
Buena Park
Cypress
Fullerton
La Habra
La Palma
Los Alamitos
Orange
Placentia
Stanton
Villa Park
Yorba Linda
County Unincorporated

CENTRAL REGION

Costa Mesa
Fountain Valley
Garden Grove
Huntington Beach
Newport Beach
Santa Ana
Seal Beach
Tustin
Westminster
County Unincorporated

SOUTH REGION

Aliso Viejo
Dana Point
Irvine
Laguna Beach
Laguna Hills
Laguna Niguel
Laguna Woods
Lake Forest
Mission Viejo
Rancho Santa Margarita
San Clemente
San Juan Capistrano
County Unincorporated

EMERGENCY SHELTERS/ NAVIGATION CENTERS IN THE CENTRAL SPA

CITY	NAME OF SHELTER	SERVICE PROVIDER	TEMPORARY SHELTER BEDS	PERMANENT SHELTER BEDS	POPULATION SERVED
Costa Mesa	Costa Mesa Bridge Shelter www.costamesaca.gov/hot-topics/costa-mesa-bridge-shelter	Mercy House	50		Single Adults
	Costa Mesa Permanent Bridge Shelter (under construction)	Unknown		72	Single Adults
Garden Grove	Thomas House Family Shelter www.thomashouseshelter.org	Thomas House		24 Units	Individuals and Families
Huntington Beach	Emergency Housing for Youth www.buildfutures.org	Build Futures		60	Transitional Aged Youth
	Huntington Beach Youth Shelter www.waymakersoc.org/sheltering-children	Waymakers		8	Single Adults
	Huntington Beach Navigation Center www.hbhomelessolutions.com	Mercy House		174	Single Adults with Medical Vulnerabilities
Midway City	Recuperative Care Program www.ifhomeless.org/tour-newest-recuperative-care-facility-midway-city	Illumination Foundation	30		
Newport Beach	Collaboration with Costa Mesa				
Santa Ana	Armory Emergency Shelter www.ochealthinfo.com/gov/health/homeless/shelter_programs.asp	County of Orange / Mercy House		100	Single Adults
	The Link www.santa-ana.org/homelessness/interim-homeless-shelter-link	Mercy House (now Illumination Foundation)		200	Single Adults and Families
	The Courtyard www.ochealthinfo.com/gov/health/homeless/shelter_programs.asp	County of Orange / The Midnight Mission	425		Single Adults
	Safe Place (closing Feb 1, 2021)	WISEPlace	60		Single Women
	Future Carnegie Site Shelter (under construction)	Illumination Foundation		200	Single Adults and Families
	Yale Shelter (opening soon) www.ochealthinfo.com/occ/yc	County of Orange (PATH)		425	Single Adults and Families
Tustin	ES Village of Hope www.rescuemission.org/village-of-hope	Orange County Rescue Mission		66	Single Adults and Families
	Tustin Temporary Emergency Shelter www.rescuemission.org/tag/tustin-temporary-emergency-shelter	Orange County Rescue Mission	57		Single Adults and Families
Total Emergency Shelter Beds			622	1,329	

COMPREHENSIVE STRATEGIC PLAN

TO ADDRESS HOMELESSNESS

The development of the City's **Comprehensive Strategic Plan to Address Homelessness (GG-CSPAH)** would serve as a five-year roadmap in which a series of goals have been identified along with strategic action(s) that are within the City's reach of preventing and combating homelessness. This Strategic Plan incorporates information presented at the City Council Study Session in May 2019 summarizing a Comprehensive Approach to address Homelessness. With the challenges of the COVID pandemic, this strategy was designed to communicate homelessness efforts and programs currently in process and advance future community engagement to assist in refining this comprehensive plan.

The goals and strategic action(s) were based on a set of guiding principles to ensure public engagement, accountability, improve housing and services options, and to build collaborative homelessness solutions, especially during these challenges times of COVID-19. Integrating the framework of **Garden Grove's Coalition to End Homelessness** collaboration, the GG-CSPAH incorporates priorities into measurable action items comprised of ownership of the goal/action, leveraged City resources, and timeline.

It is envisioned that annual updates of the GG-CSPAH would be presented to the Neighborhood Improvement and Conservation Commission and the City Council concurrently with City's Consolidated Annual Performance and Evaluation Report (CAPER).

To undertake efforts to develop a comprehensive homeless solutions that meet the needs of community members who are at-risk or experiencing homelessness, the City seeks to utilize technology, research and best practices when deploying resources. Initial efforts began with formulating guiding principles in help establish realistic goals and strategic actions that address the needs of the Garden Grove community, residents, businesses and those experiencing homelessness.



- 1 Employ HUD's best practices for collection of demographic information in the Homelessness Management Information System (HMIS)
- 2 Understand and refine governance structure to promote greater collaboration between law enforcement, service, housing and behavioral health providers
- 3 Develop creative and innovative housing options
- 4 Improve service and options to people experiencing homelessness
- 5 Be accountable

CURRENT STRUCTURE AND ROLES OF KEY PARTNERS

There is an informal cross-agency structure for City-specific collaboration and governance within the Neighborhood Improvement Committee that serves as an internal interdepartmental workgroup dedicated toward targeted neighborhood clean-up efforts.

The City recognizes that implementation of homeless solutions will only be accomplished through an active constituency working together, including government, businesses, faith-based organizations, service providers to collectively tackle the cause of homelessness.

While key partners have responsibilities that are largely distinct and carry out their respective functions as needed, the process to start engagement through the **Garden Grove’s Coalition to End Homelessness** is to minimize a fragmented structure and work towards a cohesive strategy to address homelessness in the City.



GOALS AND STRATEGIC ACTION(S)

The impact of COVID in 2020 and 2021 has compelled a comprehensive review of City's existing homelessness programs and activities, along with an analysis of the City's current system and structure. The GG-CSPAH was developed to create a framework to guide prioritization of homeless activities with the greatest potential impact, while strategically balancing short and long-term solutions. It is certain that affordable and supportive housing development will take time to bring to fruition. For FY 2020-21 and FY 2021-22, it is the intent to further interim homeless solutions with Federal and State funding, along with the GG-CSPAH serving as a roadmap to gather community input during the process of data collection, initiate stakeholder discussions through Garden Grove's Coalition to End Homelessness, and working collectively towards a governance structure that supports continuation of cross-agency collaboration and a systems approach to accountability.

GOAL 1

Develop community engagement efforts around homelessness and raise awareness about available resources and best practices.

GOAL 2

Expand homelessness prevention efforts.

GOAL 3

Enhance data tracking and homeless outreach activities among city staff and service providers.

GOAL 4

Explore options for emergency housing options.

GOAL 5

Increase access to affordable and supportive housing.

GOAL 1

DEVELOP COMMUNITY ENGAGEMENT EFFORTS AROUND HOMELESSNESS AND RAISE AWARENESS ABOUT AVAILABLE RESOURCES AND BEST PRACTICES.

Strategic Action 1a

Create a virtual Garden Grove Homelessness Toolkit detailing available homelessness information and resources.

Performance Metric(s):

Consolidate accessibility to homeless resources and information on the City's website.

Ownership:

Community and Economic Development Department; Office of Community Relations

Leveraged Resources:

City staff time; IT support; Outreach

Timeframe:

FY 2020-21, FY 2021-22

Strategic Action 1b

Seek public input about the 2021 Comprehensive Strategic Plan to address Homelessness.

Performance Metric(s):

Develop an interactive online survey to gather community feedback *via virtual platforms due to COVID restrictions*; create an informational webinar about Garden Grove homeless resources

Ownership:

Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department; Public Works Department

Leveraged Resources:

City staff time; IT support; Outreach

Timeframe:

FY 2020-21, FY 2021-22

Strategic Action 1c

Plan quarterly meetings with the Garden Grove's Coalition to End Homelessness participants, Garden Grove Police Department (Special Resource Team) and community stakeholders to assist with implementation of the City's Comprehensive Strategic Plan.

Performance Metric(s):

Convene first quarterly meeting in FY 2020-21; prepare summary report on agenda and outcomes; present to the Comprehensive Strategic Plan to Neighborhood Improvement Conservation Commission and the Planning Commission

Ownership:

Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department; Office of Community Relations

Leveraged Resources:

City staff time; use of city facilities or conduct virtual meeting

Timeframe:

FY 2020-21, FY 2021-22



Strategic Action 1d	Encourage City staff, homeless service providers, and the general public to participate in the 2021 and 2024 PIT Count.
Performance Metric(s):	Increase participation from prior 2018 count; due to COVID, <i>in-person surveys maybe on hold until such time State regulations permits larger gatherings.</i>
Ownership:	Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department; Office of Community Relations
Leveraged Resources:	City staff time
Timeframe:	FY 2020-21, FY 2023-24
Strategic Action 1e	Foster partnerships with Garden Grove Unified School District, local non-profits, and service providers.
Performance Metric(s):	Extend invitation to local partners to participate in first quarterly meeting (and future meetings) with Garden Grove's Coalition to End Homelessness
Ownership:	Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department
Leveraged Resources:	City staff time
Timeframe:	FY 2020-21, FY 2021-22
Strategic Action 1f	Identify local programs and service providers funded through CARES Act funds.
Performance Metric(s):	Connect at-risk homeless individuals impacted by COVID-19 to local and regional resources
Ownership:	Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department; Public Works Department
Leveraged Resources:	City staff time; service providers; CDBG and ESG funded programs; SRT
Timeframe:	FY 2020-21, FY 2021-22





GOAL 2

EXPAND HOMELESSNESS PREVENTION EFFORTS.

Strategic Action 2a

Identify opportunities to leverage current and future funding sources.

Performance Metric(s):	Establish a database of local, county, state and federal funding and grant resources
Ownership:	Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department; Public Works Department
Leveraged Resources:	City staff; HOME Funds; EDA; CDBG and ESG
Timeframe:	FY 2020-21, FY 2021-22, FY 2022-23, FY 2023-24, FY 2024-25

Strategic Action 2b

Conduct research and assessment of homelessness resources and other best practices.

Performance Metric(s):	Collect, research and analyze Best Practices in the areas of homelessness prevention
Ownership:	Community and Economic Development Department
Leveraged Resources:	City staff time
Timeframe:	FY 2020-21, FY 2021-22

Strategic Action 2c

Create a new Garden Grove homelessness prevention toolkit.

Performance Metric(s):	Incorporate Homelessness Prevention section within the new virtual Homeless Toolkit identified in <i>Strategic Action 1a</i>
Ownership:	Community and Economic Development Department; Office of Community Relations
Leveraged Resources:	City staff time
Timeframe:	FY 2020-21, FY 2021-22

Strategic Action 2d

Explore rental protection and anti-displacement strategies (e.g., rent regulations, tenant protections, etc.).

Performance Metric(s):	Engage local landlords and tenants about services available through Fair Housing Foundation to increase awareness about availability resources and mediation in this time of COVID-19
Ownership:	Community and Economic Development Department; Garden Grove Housing Authority
Leveraged Resources:	City staff time
Timeframe:	FY 2020-21, FY 2021-22



GOAL 3

ENHANCE DATA TRACKING AND HOMELESS OUTREACH ACTIVITIES AMONG CITY STAFF AND SERVICE PROVIDERS.

Strategic Action 3a

Collect and analyze local homelessness-related data to better target resources.

Performance Metric(s):

- Prepare quarterly report on City's homelessness data to be available on the City's new Homelessness Toolkit identified in *Strategic Action 1a*
- Conduct analysis of City costs of homelessness-related direct and indirect resources to identify action items to reduce resource strains *in addition to impacts due to COVID-19*

Ownership:

Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department; Public Works Department

Leveraged Resources:

City staff; HMIS

Timeframe:

FY 2020-21, FY 2021-22, FY 2022-23

Strategic Action 3b

Facilitate training with city staff directly involved with homelessness (including Building & Safety, Code Enforcement, Public Works, and Community Services).

Performance Metric(s):

- Develop a training curriculum and implement with support by the Special Resource Team
- Deploy training opportunities on a biannual basis
- Identify number of homeless or at-risk individuals referred to services and programs

Ownership:

Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department; Public Works Department

Leveraged Resources:

City staff

Timeframe:

FY 2020-21, FY 2021-22, FY 2022-23, FY 2023-24, FY 2024-25

Strategic Action 3c

Create a new Garden Grove homelessness prevention toolkit.

Performance Metric(s):

Identify staff duties and responsibilities associated with implementation of the Comprehensive Strategic Plan

Ownership:

Community and Economic Development Department; Human Resources Department

Leveraged Resources:

City staff time

Timeframe:

FY 2020-21, FY 2021-22

GOAL 4

EXPLORE OPTIONS FOR EMERGENCY HOUSING OPPORTUNITIES.

Strategic Action 4a

Collect and analyze local homelessness-related data to better target resources.

Performance Metric(s):	Conduct preliminary site inventory of available industrial properties; evaluate existing Navigation Center operation(s) within Orange County; conduct fiscal analysis
Ownership:	City Manager's Office; Community and Economic Development Department; Garden Grove Police Department
Leveraged Resources:	City staff; CDBG and ESG funds through CARES Act funds; PLHA Funds; County resources
Timeframe:	FY 2020-21, FY 2021-22, and FY 2022-23

Strategic Action 4b

Explore opportunities to acquire shelter beds in the Orange County region.

Performance Metric(s):	Identify potential city partnerships within the Central Service Planning Areas; conduct fiscal assessment
Ownership:	City Manager's Office; Community and Economic Development Department; Garden Grove Police Department
Leveraged Resources:	City staff; CDBG and ESG funds through CARES Act funds; PLHA Funds; County resources
Timeframe:	FY 2020-21, FY 2021-22

Strategic Action 4c

Evaluate staffing resources.

Performance Metric(s):	Identify staff duties and responsibilities associated with administration and oversight of a Navigation Center, and implementation of Comprehensive Strategic Plan
Ownership:	Community and Economic Development Department; Human Resources Department; Finance Department
Leveraged Resources:	City staff; CDBG and ESG funds through CARES Act funds; PLHA Funds; County resources
Timeframe:	FY 2020-21, FY 2021-22





INCREASE ACCESS TO AFFORDABLE AND SUPPORTIVE HOUSING.

Strategic Action 5a Conduct comprehensive review and update of City's Housing Policies and explore incentives for property owners and developers.

Performance Metric(s):	Complete City's Housing Element Update; address City's RHNA allocation of 19,122 units
Ownership:	Community and Economic Development Department; Office of Community Relations
Leveraged Resources:	City staff; SB2 Funds; LEAP Grants
Timeframe:	FY 2020-21, FY 2021-22

Strategic Action 5b Amend zoning code to promote Housing Production.

Performance Metric(s):	Complete review of City's Mixed Use Zoning regulations
Ownership:	Community and Economic Development Department; Office of Community Relations
Leveraged Resources:	City staff; SB2 Funds; LEAP Grants
Timeframe:	FY 2020-21, FY 2021-22, FY 2022-23

Strategic Action 5c Streamline development of Accessory Dwelling Units.

Performance Metric(s):	Review Accessory Dwelling Unit policies; track annual percentage increase of ADUs created through regulatory and policy amendments; develop book of pre-approved ADU Plans/Designs
Ownership:	Community and Economic Development Department; Office of Community Relations
Leveraged Resources:	City staff; LEAP Grant
Timeframe:	FY 2020-21, FY 2021-22, FY 2022-23

Strategic Action 5d Identify County, State and Federal funding resources to promote development of Permanent Supportive Housing.

Performance Metric(s):	Leverage regional, State and Federal housing resources to promote development of Permanent Supportive Housing to support at-risk individuals and families
Ownership:	City Manager's Office; Community and Economic Development Department
Leveraged Resources:	City staff; CDBG; HOME Funds; Tax Credits; Orange County Housing Trust Funds
Timeframe:	FY 2020-21, FY 2021-22, FY 2022-23, FY 2023-24, FY 2024-25



EXHIBIT 1

211 ORANGE COUNTY DATA DASHBOARDS

4/1/20-6/30/20 – FY 2019-2020 4TH QUARTER



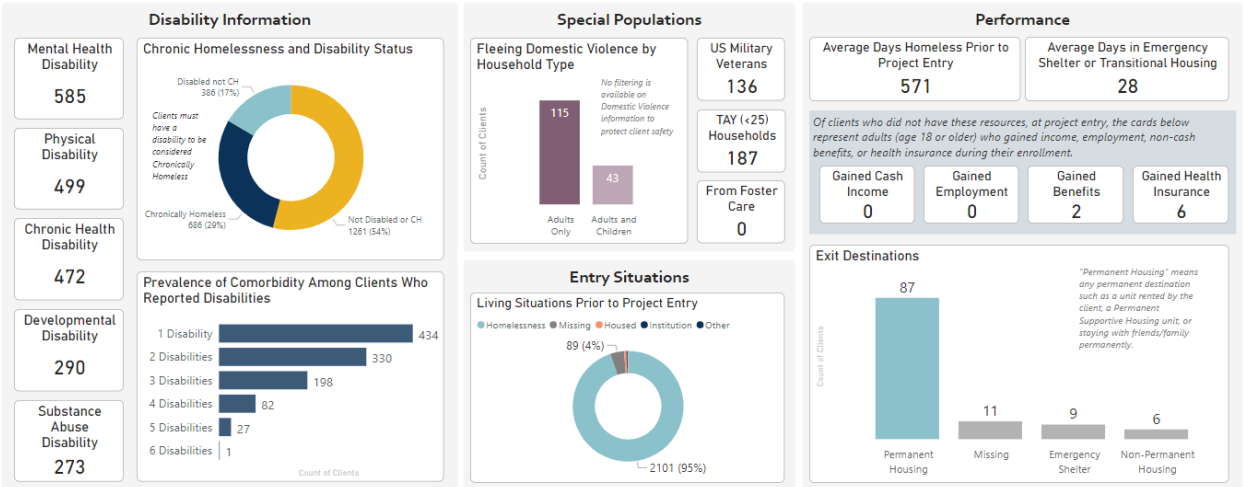
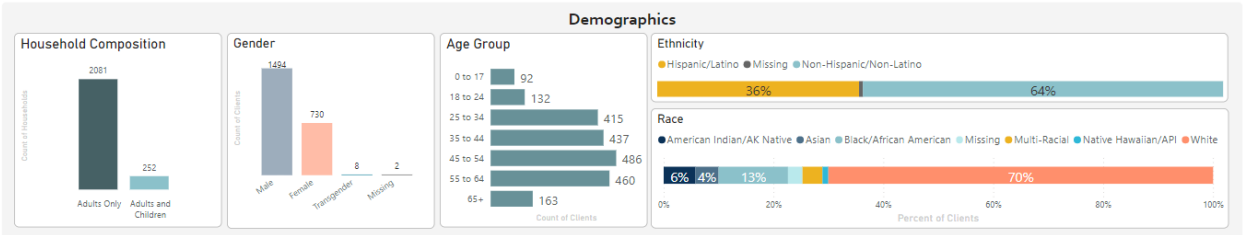
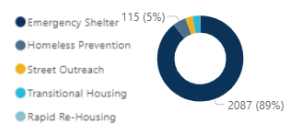
Garden Grove Emergency Solutions Grant Program: HMIS Data

4/1/20 - 6/30/20

Households Served
2123

Clients Served
2331

Project Type Filter



211OC Contact Center Data: Garden Grove Callers

4/1/20 - 6/30/20

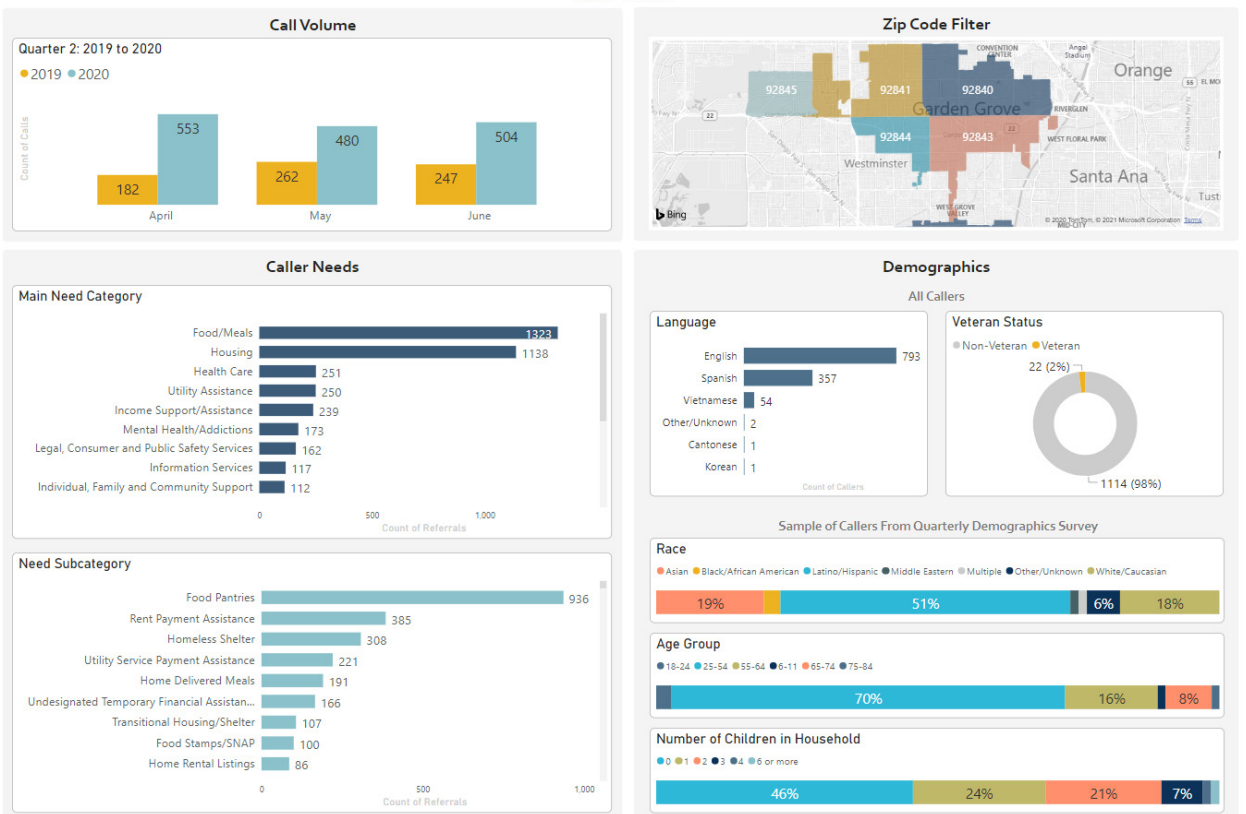


EXHIBIT 1

211 ORANGE COUNTY DATA DASHBOARDS

7/1/20-9/30/20 – FY 2020-2021 1ST QUARTER



Garden Grove Emergency Solutions Grant Program: HMIS Data

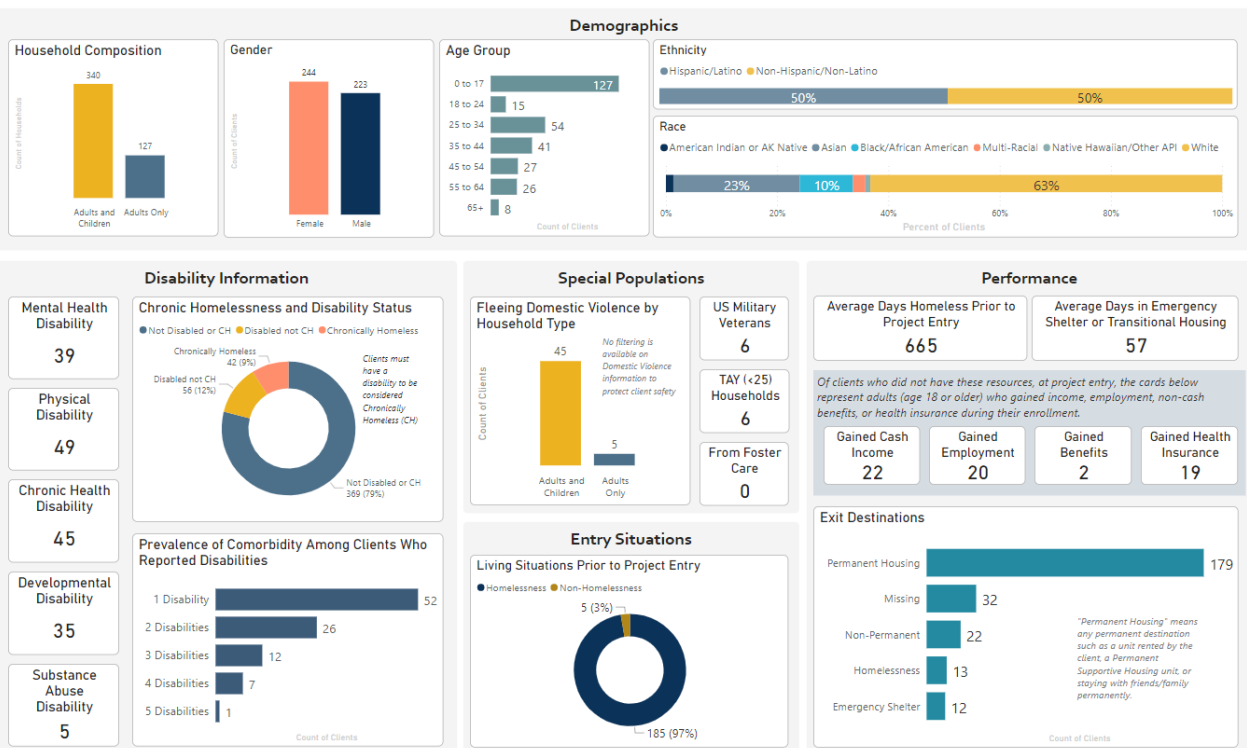
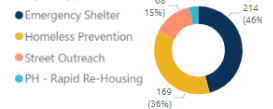
7/1/20 - 9/30/20

Funding Type
☐ Both ESG & ESG-CV
☐ ESG
☐ ESG-CV

Households Served
195

Clients Served
467

Project Type Filter



Disability Information

Mental Health Disability

39

Physical Disability

49

Chronic Health Disability

45

Developmental Disability

35

Substance Abuse Disability

5

Chronic Homelessness and Disability Status

Not Disabled or CH 369 (79%)
 Disabled not CH 56 (12%)
 Chronically Homeless 42 (9%)

Clients must have a disability to be considered Chronically Homeless (CH)

Special Populations

Fleeing Domestic Violence by Household Type

Household Type	Count
Adults and Children	45
Adults Only	5

US Military Veterans

6

TAY (<25) Households

6

From Foster Care

0

Performance

Average Days Homeless Prior to Project Entry

665

Average Days in Emergency Shelter or Transitional Housing

57

Of clients who did not have these resources, at project entry, the cards below represent adults (age 18 or older) who gained income, employment, non-cash benefits, or health insurance during their enrollment.

Category	Count
Gained Cash Income	22
Gained Employment	20
Gained Benefits	2
Gained Health Insurance	19

Exit Destinations

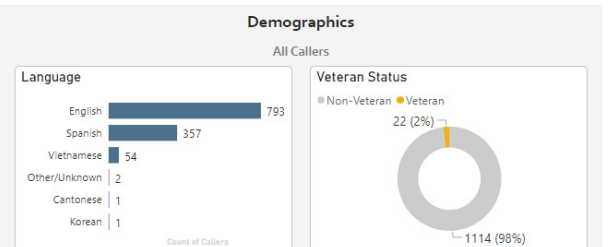
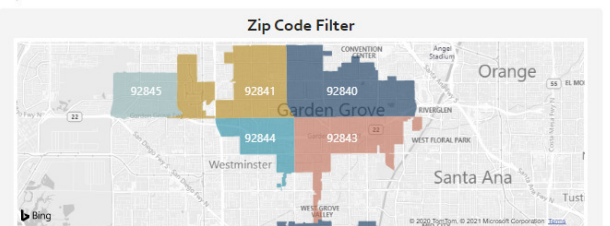
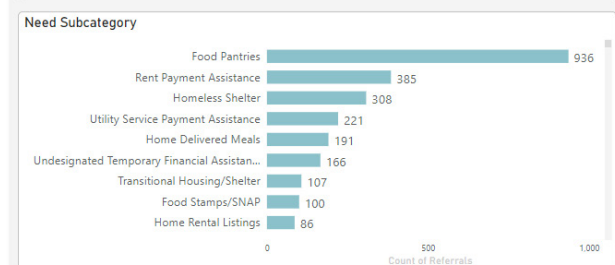
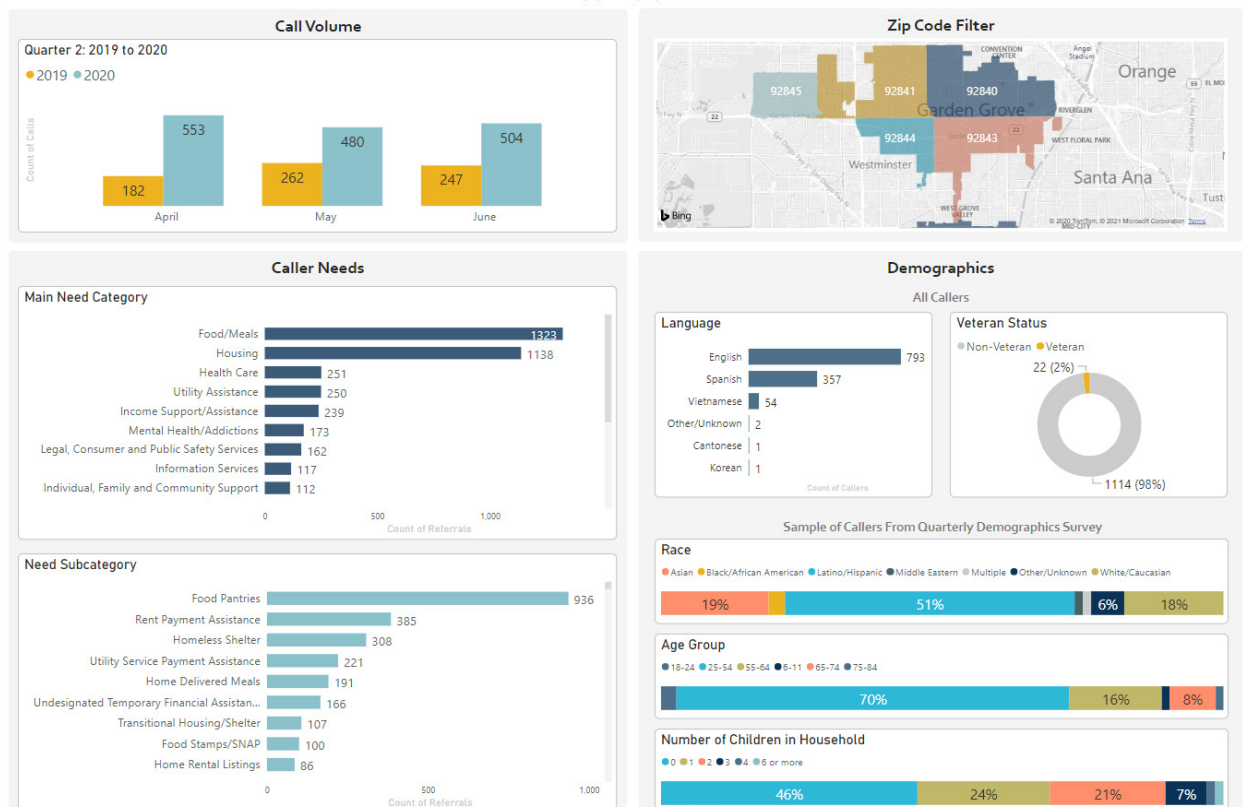
Destination	Count
Permanent Housing	179
Missing	32
Non-Permanent	22
Homelessness	13
Emergency Shelter	12

"Permanent Housing" means any permanent destination such as a unit rented by the client, a Permanent Supportive Housing unit, or staying with friends/family permanently.



211OC Contact Center Data: Garden Grove Callers

4/1/20 - 6/30/20



Sample of Callers From Quarterly Demographics Survey

Race

Race	Percentage
Asian	19%
Black/African American	51%
Latino/Hispanic	6%
Middle Eastern	18%
Multiple	
Other/Unknown	
White/Caucasian	

Age Group

Age Group	Percentage
18-24	70%
25-34	16%
35-44	8%
45-54	
55-64	
65-74	
75-84	

Number of Children in Household

Number of Children	Percentage
0	46%
1	24%
2	21%
3	7%
4	
5 or more	

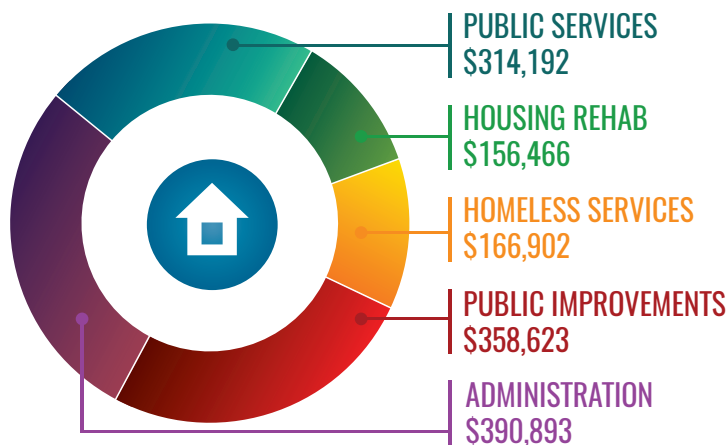
City of Garden Grove

2018-19 CONSOLIDATED ANNUAL PERFORMANCE EVALUATION REPORT

PERFORMANCE PERIOD: JULY 1, 2018 – JUNE 30, 2019

2018 PROJECT EXPENDITURES

During FY 2018-19, the City of Garden Grove utilized **\$1,530,780** in HUD grant funds to benefit low/moderate income residents through a variety of programs and services.



UNDUPLICATED
PERSONS SERVED
6,632 INDIVIDUALS



HOUSING
REHABILITATED
106 UNITS



HOMELESS ASSISTANCE
361 INDIVIDUALS



FAIR HOUSING SERVICES
479 INDIVIDUALS



MEALS PROVIDED
54,448 MEALS



COMMUNITY OUTREACH
& EDUCATION
10,257 INDIVIDUALS



HUD ENTITLEMENT FUNDS



The City of Garden Grove is an administrative authority for the U.S. Department of Housing and Urban Development's (HUD) Community Development Block Grant (CDBG), HOME Investment Partnership (HOME), and Emergency Solutions Grant (ESG) allocations.

\$1,245,000 in CDBG funding was used to benefit low/moderate income residents, through housing rehabilitation, senior services, fair housing activities, infrastructure improvements, and gang suppression activities. The City **LEVERAGED \$2,616,000** in non-federal funds at a ratio of **2:1**

\$180,000 in ESG funding was used to provide homeless services through street outreach, emergency shelter, homeless prevention, and rapid rehousing. The City **LEVERAGED \$173,000** in non-federal sources at a ratio of **1:1**



\$1.2M in HOME funding was used to develop the Sycamore Court Apartments, a 78-unit of affordable housing community for very low-income households. Developer contributed **\$22M** in non-City funds to deliver the project.

To view the full CAPER, visit: ggcity.org/neighborhood-improvement



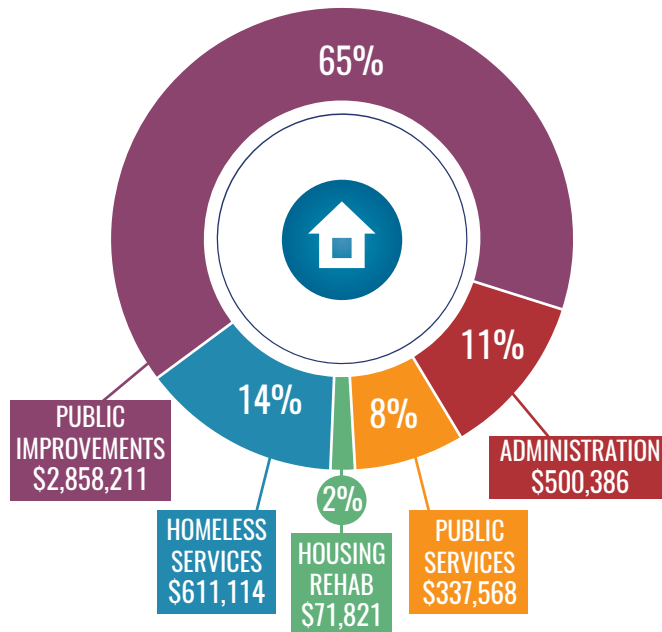
GARDEN GROVE

For information, please contact:
Nate Robbins, Sr. Program Specialist
714-741-5206 / nater@ggcity.org

City of Garden Grove 2019-20 CONSOLIDATED ANNUAL PERFORMANCE EVALUATION REPORT PERFORMANCE PERIOD: JULY 1, 2019 – JUNE 30, 2020

2019 PROJECT EXPENDITURES

During FY 2019-20, the City of Garden Grove utilized **\$4,404,461** in HUD grant funds to benefit low/moderate income residents through a variety of programs and services.



UNDUPLICATED PERSONS SERVED
16,687 INDIVIDUALS

HOUSING REHABILITATED
13 UNITS

COMMUNITY OUTREACH & EDUCATION
7,472 INDIVIDUALS

HOMELESS ASSISTANCE
361 INDIVIDUALS

FAIR HOUSING SERVICES
232 INDIVIDUALS

MEALS PROVIDED
61,110 MEALS

HUD ENTITLEMENT FUNDS



The City of Garden Grove is an administrative authority for the U.S. Department of Housing and Urban Development's (HUD) Community Development Block Grant (CDBG), HOME Investment Partnership (HOME), and Emergency Solutions Grant (ESG) allocations.

\$3,643,260 IN CDBG funding was used to benefit low/moderate income residents, through housing rehabilitation, senior services, fair housing activities, infrastructure improvements, and gang suppression activities.

\$408,222 IN HOME funding was used to develop affordable housing and provide rental assistance to low-income households.

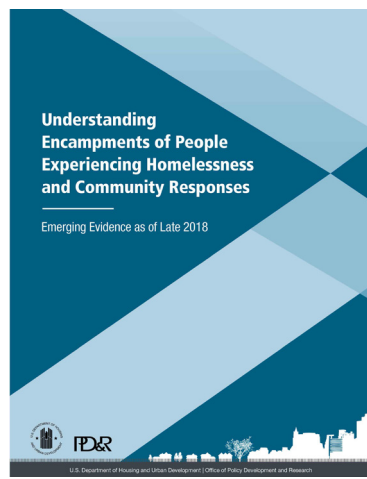
\$170,738 IN ESG funding was used to provide homeless services through street outreach, emergency shelter, homeless prevention, and rapid rehousing.

\$182,242 IN CDBG AND ESG CARES ACT funding was used to provide administration and supportive services to those affected by the Coronavirus (COVID-19).

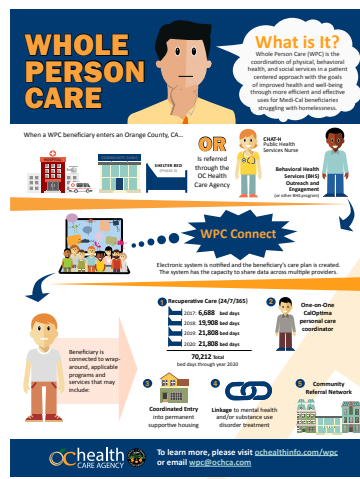
To view the full CAPER, visit: ggcity.org/neighborhood-improvement/reports



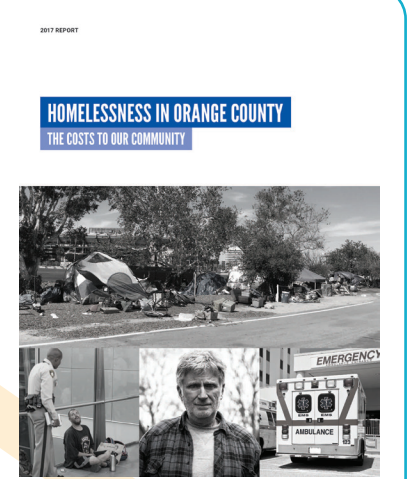
For information, please contact:
Nate Robbins, Sr. Program Specialist
714-741-5206 / nater@ggcity.org



<https://www.huduser.gov/portal/sites/default/files/pdf/Understanding-Encampments.pdf>



<https://www.ochealthinfo.com/about/admin/wpc>



<https://www.socsci.uci.edu/newsevents/news/2017/2017-11-16-homelessness.php>

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<https://www.hudexchange.info/programs/coc/coc-homeless-populations-and-subpopulations-reports/>



An Assessment of Homeless Services in Orange County

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DIRECTOR OF CARE COORDINATION
COUNTY EXECUTIVE OFFICE

http://bos.ocgov.com/ceo/care/HOMELESS%20ASSESSMENT%20DCC%20REPORT_10.18.2016.pdf



July 2019

Revised October 2019

16

<https://www.uchealthinfo.com/civicax/filebank/blobdload.aspx?BlobID=92093>



<https://www.cdss.ca.gov/inforesources/cdss-programs/housing-programs>



<https://www.jamboreehousing.com/pages/what-we-do-resident-services-permanent-supportive-housing-cost-of-homelessness-study>



<https://www.hcd.ca.gov/community-development/building-blocks/housing-needs/people-experiencing-homelessness.shtml>



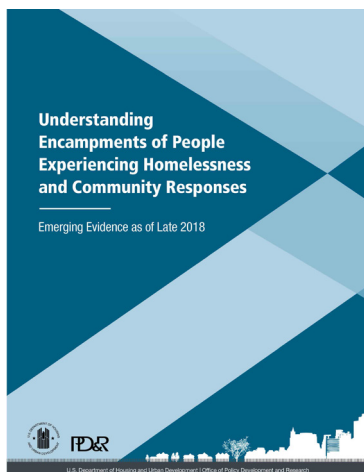
<https://endhomelessness.org/>



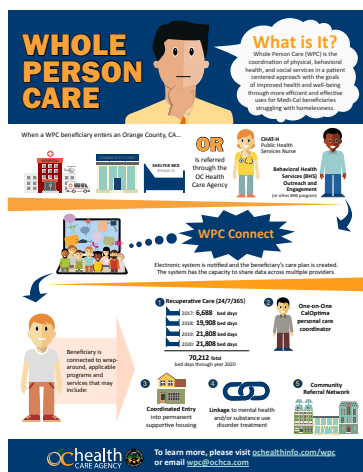
<https://calmatters.org/explainers/californias-homelessness-crisis-explained/>



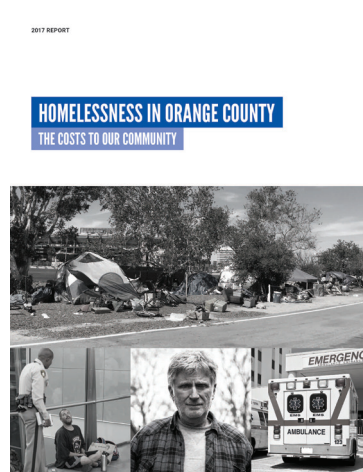
GARDEN GROVE



<https://www.huduser.gov/portal/sites/default/files/pdf/Understanding-Encampments.pdf>



<https://www.ochealthinfo.com/about/admin/wpc>



<https://www.socsci.uci.edu/newsevents/news/2017/2017-11-16-homelessness.php>

HUD 2017 Continuum of Care Homeless Assistance Programs Homeless Populations and Subpopulations

Continuum of Care: 2017

Summary by household type reported:

Household Type	Household Count	Household Count	Household Count	Total
Household with children	1,071	1,071	1,071	1,071
Household with children and adults	1,071	1,071	1,071	1,071
Household with adults only	1,071	1,071	1,071	1,071
Household with children and adults	1,071	1,071	1,071	1,071

Summary by gender and household type:

Gender	Household Count	Household Count	Household Count	Total
Male	1,071	1,071	1,071	1,071
Female	1,071	1,071	1,071	1,071
Other	1,071	1,071	1,071	1,071

Summary by age:

Age Group	Household Count	Household Count	Household Count	Total
0-17	1,071	1,071	1,071	1,071
18-24	1,071	1,071	1,071	1,071
25-34	1,071	1,071	1,071	1,071
35-44	1,071	1,071	1,071	1,071
45-54	1,071	1,071	1,071	1,071
55-64	1,071	1,071	1,071	1,071
65+	1,071	1,071	1,071	1,071

<https://www.hudexchange.info/programs/coc/coc-homeless-populations-and-subpopulations-reports/>



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