

MINUTES

GARDEN GROVE SANITARY DISTRICT BOARD OF DIRECTORS

Special Meeting

Tuesday, February 14, 2023

Community Meeting Center
11300 Stanford Avenue, Garden Grove, CA 92840

CONVENE MEETING

At 7:08 p.m., President O’Neill convened the meeting in the Council Chamber.

<u>ROLL CALL</u>	PRESENT:	(7)	Members Brietigam, DoVinh, Jones, Klopfenstein, K. Nguyen, Vice President Tran, President O’Neill
	ABSENT:	(0)	None

ORAL COMMUNICATIONS

Speakers: Rubi Garcia, Grace Lee, Teresa Tran, Nicholas Dibs

RECESS

At 7:20 p.m., President O’Neill recessed the meeting.

RECONVENE

At 7:22 p.m., President O’Neill reconvened the meeting in the Council Chamber with all Members present.

RECEIVE AND FILE MINUTES FROM THE MEETING HELD ON JANUARY 24, 2023
(F: Vault)

It was moved by Member Brietigam, seconded by Member Klopfenstein that:

The minutes from the meeting held on January 24, 2023, be received and filed.

The motion carried by a 7-0 vote as follows:

Ayes:	(7)	Brietigam, Jones, DoVinh, Klopfenstein, Nguyen, Tran, O’Neill
Noes:	(0)	None

REFUSE CONTRACT IMPLEMENTATION UPDATE AS REQUESTED BY GENERAL MANAGER STILES (F: S-55.Republic Waste)

Staff provided a six month review of the Amended and Restated Franchise Agreement with Republic Services. The background and legislative impacts were provided by Haley Kunert, with HF&H Consultants; a review of contract compliance and services for the previous six months was provided by City Staff, Mark Ladney; and looking ahead was provided by Republic Services Staff, Kate Schlentz. German Hernandez with Republic Services also provided information related to customer service response.

The Amended and Restated Agreement with Republic Services was approved in June 2022, with program implementation beginning in July 2022. Key components are: Residential Food Scraps Collection, additional designated Republic staff, compliance with mandated legislation for green waste, public outreach and education, multi-family bulky item pick-up, and community clean-up events. The PowerPoint provided a legislative history and timeline for mandatory compliance.

New programs include: a free sharps pick up; annual shred event; multi-family bulky item collection; extended holiday tree pick up; battery collection at city facilities; increased bus stop collection; and a proactive abandoned clean-up program. Republic's proactive abandoned clean-up program has resulted in a significant decrease in calls for service from the City's public works staff.

The City's internal collaboration for getting information to residents and businesses includes utilizing the website at <https://ggcity.org/organics>, GGTV3 videos, social media posts, and printed materials. Republic Services has utilized their website, quarterly and yearly printed materials, how to guides and cart labels, robo calls, and multi-lingual outreach using a QR code.

Contract performance monitoring includes: monthly meetings between Republic Services and City staff, audits, and customer complaint reviews. From July through December, data shows the majority of complaints issued have been missed pick-ups and requests for container exchanges.

Upcoming events include: Compost Giveaway on April 1st; Community Clean up days February through April; Community Shred Event in the Fall of 2023; the Environmental Ambassador Program and Republic Scholarship event; Household hazardous waste – four countywide locations; the Sharps program for disposing diabetic testing and insulin needles; and the Bulky Item Pick-Up program for up to ten items three times a year.

Members expressed their appreciation for the new programs; however, expressed concerned about updated messaging and timely response to customer issues, with Member Nguyen suggesting customer auto text updates.

ADJOURNMENT

At 7:23 p.m., President O'Neill adjourned the meeting. The next Regular Sanitary District Meeting is scheduled for Tuesday, February 28, 2023, at 5:30 p.m. at the Community Meeting Center, 11300 Stanford Avenue, Garden Grove, California.

Teresa Pomeroy
Secretary