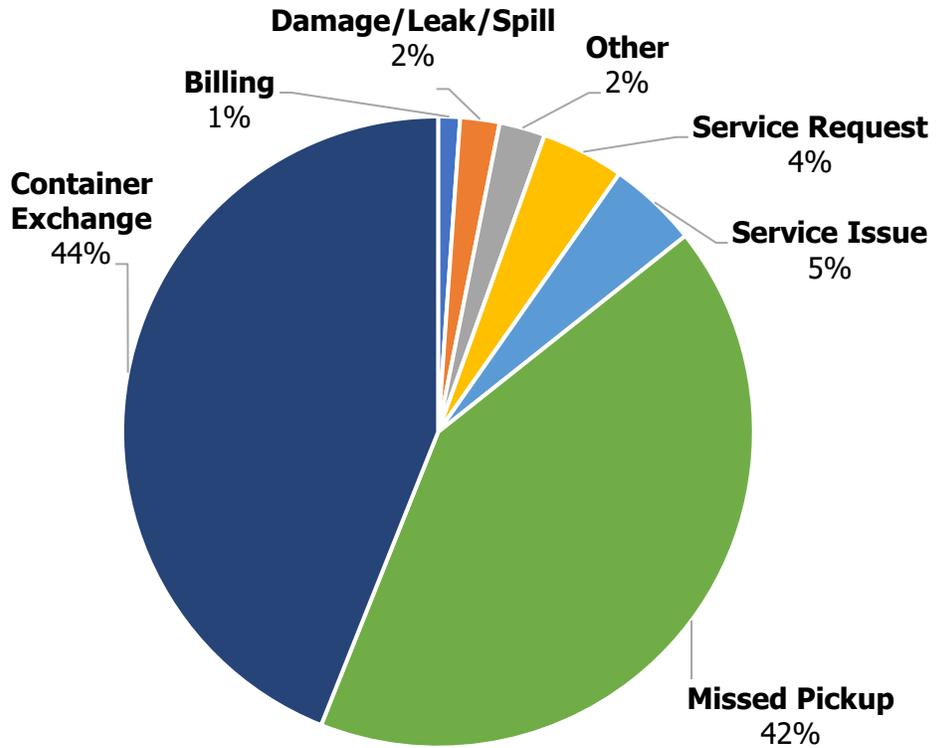


Republic Services Complaints Submitted to Customer Service July through December 2022

Complaint Request Totals	
Q3 2022	327
Billing	3
Damage/Leak/Spill	10
Service Request	10
Other	12
Service Issue	13
Container Exchange	124
Missed Pickup	155
Q4 2022	567
Billing	7
Damage/Leak/Spill	8
Other	9
Service Issue	28
Service Request	28
Missed Pickup	218
Container Exchange	269
6 Month Total	894



Q3 and Q4 2022 Complaint Requests by Category

