

2021 CSPAH
SUMMARY OF COMMUNITY ENGAGEMENT AND RELATED ACTIVITIES
(For the Period February 2021 – July 2021)

The following summary details CSPAH action items completed, underway, or scheduled for the near future.

1. Community Outreach and Engagement

- a. CSPAH Community Survey – In May 2021, the City launched a **community survey** aimed at obtaining feedback regarding the Draft CSPAH and its various components. The survey targeted all five sectors of the community (residents, businesses, non-profits, churches, and philanthropists) and the comments received were incorporated in the Final CSPAH. The Survey was open for 30 days and received 36 submissions during the response period. A summary of the responses received can be viewed at <https://www.surveymonkey.com/stories/SM-VRDZRK8J/>
- b. Landlord/Tenant Workshops – The City partnered with the Fair Housing Foundation to offer **four (4) workshops** (English, Spanish, Vietnamese, & Korean) regarding landlord/tenant rights and responsibilities during the pandemic. These workshops fulfill the City's obligation to affirmatively further fair housing.
- c. Homelessness 101 & Advocacy 101 Workshops – The City partnered with the United Way to host **two (2) workshops** related to homelessness and advocacy for the homeless.
- d. Workforce Activation & Readiness Program (WARP) Webinar – The City partnered with two local non-profits (OCAPICA and StandUp For Kids) and the LA/OC Building Trades Union to offer an **informational webinar** on the recently implemented workforce program, WARP.
- e. Business Assistance Webinars – The City partnered with the Small Business Development Center (SBDC) to host **three (3) webinars** aimed at providing local businesses information regarding the various resources available.
- f. Garden Grove Coalition to End Homelessness (GGCEH) – The City's GGCEH hosted its **inaugural meeting** on June 10, 2021 to memorialize the feedback received via the CSPAH Community Survey and to provide an update regarding the City's priority projects related to homelessness.

- g. Homelessness Data Dashboard – The City has developed a dashboard to convey accomplishments related to services provided to the homeless and at-risk community. The dashboard can be viewed at <https://ggcity.org/endhomelessness/dashboard>
- h. Interviews w/ Mayor Jones – Staff has launched a **video series** highlighting the various programs and services available to Garden Grove residents. To date, five (5) videos have been recorded with plans to continue to expand the series.

2. Coordinated Entry System (CES) & Homeless Management Information System (HMIS)

- a. 211 Orange County (211OC) Data Dashboards – The City furthered its partnership with 211OC by increasing funding to provide **additional, more detailed tracking of calls for service** received by their call center from Garden Grove residents.
- b. Special Resource Team (SRT) CES Access Point – The City is currently working with the Orange County Continuum of Care (COC) and 211OC to **certify the SRT as an approved CES Access Point**. Once finalized, this will streamline the referral process and allow Garden Grove’s homeless population greater access to services.

3. Street Outreach and Engagement

- a. Outreach and Engagement Program – The City recently partnered with the County’s Priority Center and their Outreach and Engagement Program, which offers **mental health screening and services at no-cost to Garden Grove residents**.
- b. Be Well in Garden Grove Mobile Crisis Response Unit – The City has partnered with Be Well OC to launch a **mobile crisis unit to provide in-field mental and physical health assessments**. The goal of the mobile unit is to increase services to the community and to lessen the strain on City resources (i.e. Police, Fire, Medical, etc.)

4. Housing Assistance Programs and Activities

- a. Homeless Emergency Assistance Rental Transition (HEART) Program – Introduced in September 2019, the HEART Program continues to provide

rental assistance to literally homeless and at-risk households. To date, the HEART Program has **taken 50 households off the streets** and placed them into permanent housing.

- b. Rapid Rehousing and Homelessness Prevention – Utilizing approximately \$3M in ESG and ESG-CV funding, the City continues to provide literally homeless and at-risk households with resources to **locate, secure, and maintain permanent housing**. Since March 2020, the City has assisted approximately **150 households** with rental assistance.
- c. Special Purpose Housing Choice Vouchers – The City was recently awarded **75 Mainstream Vouchers and 117 Emergency Housing Vouchers** to provide permanent affordable housing for homeless households. These vouchers are currently being allocated and leased-up.

5. Affordable Housing Production

- a. Stuart Permanent Supportive Housing (PSH) – The City is partnering with American Family Housing (AFH) to produce its first-ever **PSH project**, which will provide **housing and wrap-around services** to disabled, homeless individuals between the age of 18 and 61.
- b. Housing Element Update – The City’s Planning Division is currently in the process of updating the Housing Element to accommodate our 6th Cycle RHNA allocation of **19,168 housing units**. The update, among other things, identifies sites capable of accommodating both fair market and affordable/ supportive housing.
- c. Mixed-Use Affordable Housing – The City is in negotiations with a housing developer to produce a **56-unit, affordable/ supportive housing project** at the vacant automobile shop located at 9891 Garden Grove Blvd.
- d. Acquisition/ Rehabilitation of Affordable Housing – The City is in negotiations with several housing developers to rehabilitate approximately **300 units of existing multi-family housing** and extend/ reinstate long-term affordability covenants.

6. Housing Rehabilitation Programs

- a. Home Repair Program (HRP) – The City partnered with Habitat For Humanity to provide low-income Garden Grove homeowners with \$5,000 rehabilitation grants to bring major system of the home (i.e. electrical, plumbing, windows, paint, HVAC, etc.) up to local standards. To date, the HRP has **provided rehabilitation grants to a total of 20 low-income households**.
- b. Re-Roof Program – The City is providing low-interest loans to low-income Garden Grove homeowners to replace/repair the roofs of their homes. The Re-Roof program currently has enough funding to provide 20 loans and applications are being reviewed for eligibility.

7. Workforce Development

- a. WARP – The City has partnered with two local non-profit organizations (OCAPICA and StandUp For Kids) to **provide employment services to low-income Garden Grove residents**. WARP is anticipating to provide **70 individuals** with the skills and training needed to secure gainful employment.
- b. JOBS 1st – The JOBS 1st and JOBS 1st To-Go Programs were implemented in response to the devastating impact of the Coronavirus on the local economy and job market. To date, the JOBS 1st Programs have **provided a total of \$753,000 in assistance to 58 businesses for the creation/ retention of 173 jobs** for low-income Garden Grove residents.
- c. Innovation Collective's "IC Studio" Program – The City has partnered with Innovation Collective to provide up to **50 Garden Grove residents with valuable tools and insights to take the next step with their business or start-up**. The Program consists of 8 modules designed to cover a wide range of topics, culminating with the ability for participants to "pitch" their ideas before a group of business mentors with over \$20B in entrepreneurial investments.