

CITY OF GARDEN GROVE

**DRAFT**  
**COMPREHENSIVE**  
**STRATEGIC PLAN**  
**TO ADDRESS**  
**HOMELESSNESS**

**GARDEN GROVE'S**  
**FIVE-YEAR**  
**ROADMAP**

**Prepared by**

City of Garden Grove  
Community and Economic  
Development Department



**GARDEN GROVE**

**January 2021**



# OVERVIEW AND PURPOSE OF COMPREHENSIVE STRATEGIC PLAN

The City of Garden Grove is strategically located in central Orange County, the 5th largest city with a population of approximately 171,644 according to the 2019 estimates by the U.S. Census Bureau.



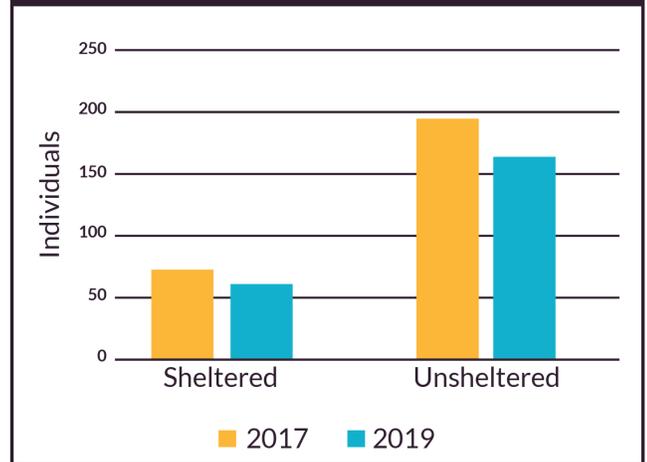
In 2016, an Assessment of Homeless Services in Orange County identified the need for regional coordination that resulted in the creation of Service Planning Areas for North, Central and South Orange County cities to engage in more regional outreach, and formalize protocols across the county for responding to homelessness solutions and coordination with cities. Garden Grove is identified within the **Central Service Planning Area (Central SPA)** among 9 cities (Costa Mesa, Fountain Valley, Huntington Beach, Newport Beach, Santa Ana, Seal Beach, Tustin, Westminster, portions of County unincorporated areas). The City actively coordinates with Central SPA jurisdictions including the County of Orange, continues to address the needs of both its homeless residents and those at-risk of homelessness. Regional efforts to connect individuals experiencing homelessness and highlights of the homeless efforts undertaken within the Central SPA are incorporated into this document.

In January 2019, the latest **Point in Time (PIT) Count** that identified on any given night in Garden Grove, an estimated 225 individuals experience homelessness.<sup>1</sup> This represented an increase of 14% from the prior 2017 PIT count of 194 individuals. While this snapshot provides a single moment in time of homelessness in Garden Grove, the City continued to expand street outreach resources and programs with the Garden Grove Police Department (Special Resources Team), leveraged County, State and Federal resources to deliver homeless prevention programs in partnership with local service providers, and regional cooperation. In May 2019, a City Council Study Session was highlighted the City's **Comprehensive Approach to Address Homelessness**, an overview of homeless activities and resources deployed to address the increasing homelessness challenges.

In FY 2018-19, first responders in the City answered 7,426 calls for services related to homelessness in a one-year timeframe of which the fiscal impact totaled approximately \$825,000. The City currently contracts with local service providers to connect homeless individuals and families to needed resources. However, the lack of permanent housing continues to be a barrier to combatting homelessness.

## Garden Grove PIT Count (2017 and 2019 Data)

*In January 2019, the latest Point in Time (PIT) Count identified that on any given night in Garden Grove, an estimated 225 individuals experience homelessness.*

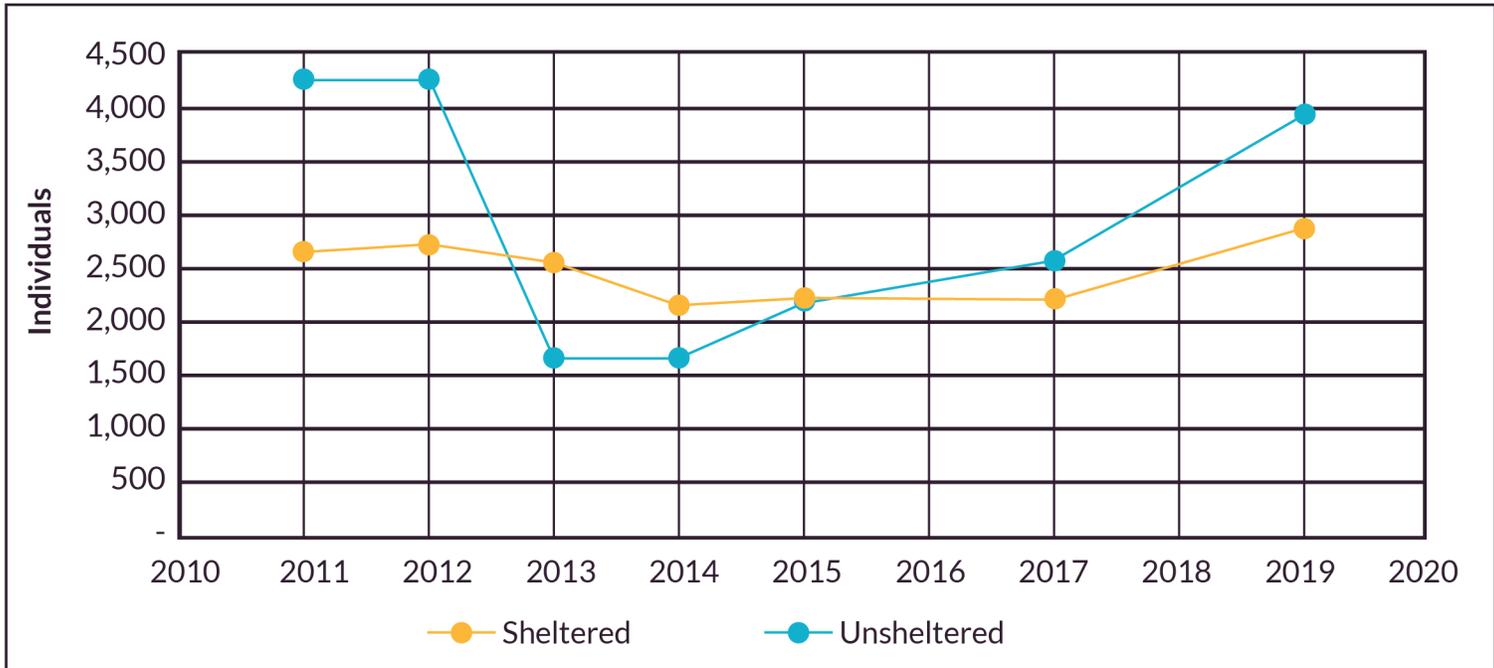


Date	Sheltered	Unsheltered	Total
2017	74	194	268
2019	62	163	225

In addition to the PIT Count data and regional demographics, it is beneficial to examine city-level data from the regional **Coordinated Entry System (CES)**. The CES provides an enhance perspective of those experiencing homelessness and their respective challenges and needs using responses to the **Vulnerability Index-Service Prioritization Decision Assistance Tool (VI-SPDAT)** survey. The VI-SPDAT helps to identify related social and medical factors that generally contribute to homelessness and assists in prioritizing individuals for limited housing and service resources. The collected data produce an acuity score, which serves as a reference for administrator in charge of local resources. The VI-SPDAT survey can also help to identify an appropriate housing intervention for an individual experiencing homelessness. It is suggested that those experiencing homelessness who fall into the low-acuity scoring range of the assessment (0-3) should be able to find housing on their own; individuals in the mid-acuity scoring range (4-11) typically require time-limited housing assistance and case manager are best served by Rapid Re-housing programs; and high-acuity individuals (12+) generally need supportive housing and more in-depth support services.

The **Homeless Management Information System (HMIS)** technology is a web-based information system in place to collect homeless data. Agencies that serve homeless and at-risk individuals in Orange County are able to compile information about the persons served. HMIS has the capacity to collect and maintain unduplicated statistics on a regional level to provide a more accurate picture of our region’s homeless and at-risk population. HMIS also provides the data to better understand client needs, help agencies plan appropriate resources for the clients they serve, inform public policy in their respective approaches to end homelessness, streamline and coordinate services and intake procedures to save client’s valuable time.

**FIGURE 1. 2011 - 2019 Orange County Sheltered and Unsheltered Homeless Data**



Date	Sheltered	Unsheltered	Total
2011	2,667	4,272	6,939
2012	2,738	4,272	7,010
2013	2,573	1,678	4,251
2014	2,155	1,678	3,833
2015	2,251	2,201	4,452
2017	2,208	2,584	4,792
2019	2,899	3,961	6,860



Source: 2011-2019 Garden Grove Point-in-Time Count

This **Draft Comprehensive Strategic Plan to Address Homelessness (GG-CSPA)** incorporates the ongoing efforts identified in the 2019 *Comprehensive Approach to Address Homelessness* while expanding framework of goals and strategic actions along with regional coordination to achieve initial priorities presented in the 2019:

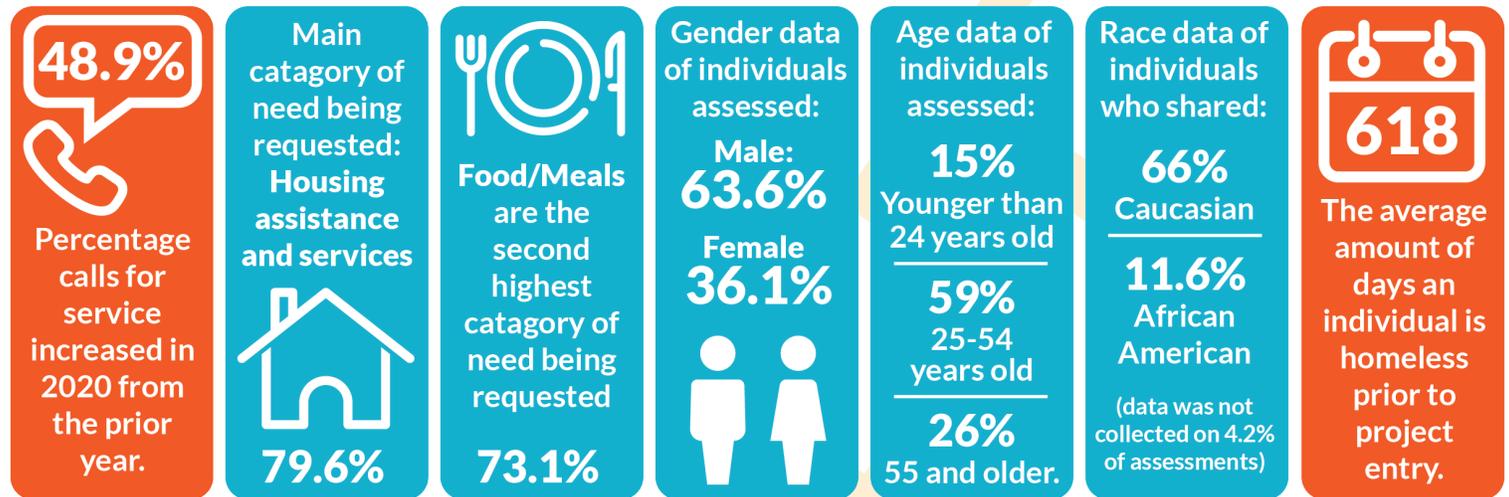
1. **STABILIZE:** Explore partnerships to establish a local Crisis Stabilization Unit
2. **NAVIGATE:** Evaluate alternatives and feasibility of a local Navigation Center
3. **SUPPORT:** Encourage development of Permanent Supportive Housing
4. **ASSIST:** Create a Tenant Based Rental Assistance Program

Garden Grove's City leadership is committed to furthering efforts to reduce instances of homelessness and it is recommended that the GG-CSPA will enable the City to be strategic in identifying ways to homeless resources and programs, and maintain strong connections with the Central SPA and regional partners. It provides a framework to help transition Garden Grove to be more proactive and contribute towards a regional solutions on the issue of homelessness and to develop a framework for funding decisions related to homelessness. The GG-CSPA is intended to be flexible and adaptable to community needs and formulate a series of goals and strategic actions to address homelessness solutions and prevention over the next five (5) years, given opportunities and available resources.



# GARDEN GROVE HOMELESS DATA

For the purposes of this GG-CSPA, all data of individuals assisted are protected and remain confidential. The date range of the data provided below resulted from the First Quarter of FY 2020-21 (April 1, 2020 through September 30, 2020), and collected through the CES for Garden Grove.

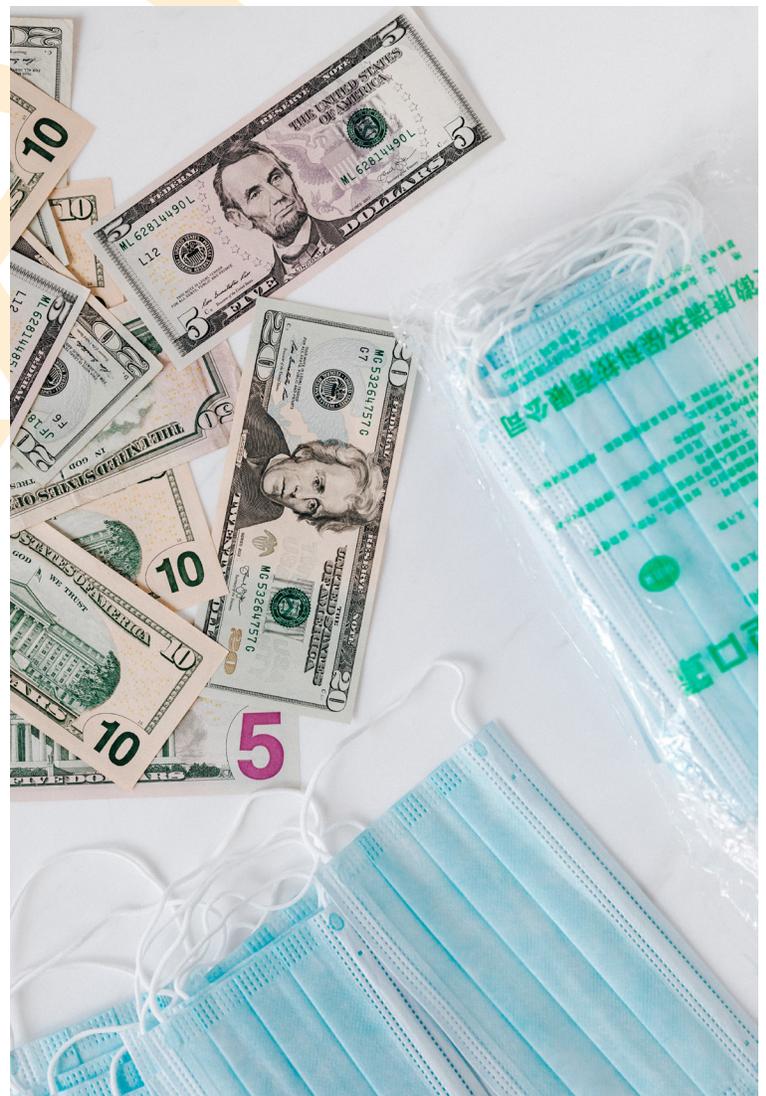


A substantial number of households are believed to be housing insecure and/or are bearing a large cost burden for housing throughout the city.

Homelessness prevention resources are also strained especially with challenges in the midst of the **COVID-19 pandemic** that began in March 2020. Issues of housing instability and homelessness rose with the uncertainty of the economy and unemployment, compounded with public health emergency with respect to COVID-19.

*Housing affordability continues to be a major issue in the County of Orange with the average cost of a **2-bedroom apartment hitting \$2,216 per month** and approximately 207 units of affordable housing approved for construction in FY 2019-20.*

In 2020, provisions of the Coronavirus, Aid, Relief, and Economic Security (CARES) Act funds provided additional allocation to the City through Federal Programs to prevent housing instability and homelessness through the following resources: Community Development Block Grants (CDBG), Emergency Solution Grants (ESG), and Coronavirus Relief Fund (CRF). Details of CARES Act funds allocated via the CDBG-CV1, CBDG-CV2, ESG-CV1 and ESG-CV2 funds are further described in the next section of the GG-CSPA.



# EXISTING EFFORTS TO ADDRESS HOMELESSNESS

The City of Garden Grove is committed to assisting its residents, both homeless and housed, to obtain and maintain safe, decent, and affordable housing within their communities. Garden Grove currently funds a number of activities and programs related to homelessness. The information below illustrates the annual City funding allocation dedicated to supporting individuals and families experiencing homelessness, and those facing housing instability.

**FIGURE 2: ANNUAL FUNDING AND ACTIVITIES RELATED TO PREVENTING AND COMBATING HOMELESSNESS**

Service Provider	Activity	Resource	FY 19/20 Expenditures	FY 19/20 Participants	FY 20/21 Allocations	FY 20/21 Participants
Interval House	Rapid Rehousing Program	ESG	\$44,932	5 households (19 individuals)	\$34,775	3 households, 9 individuals
Interval House, *Thomas House & *Mercy House *(FY 19/20 only)	Homeless Person Overnight Shelter	ESG	\$72,266	221 individuals	\$46,600	87 individuals
Mercy House	Homelessness Prevention	ESG	\$7,499	3 households (12 individuals)	\$30,442	9 households 26 individuals
City Net	Street Outreach	ESG	\$30,353	502 individuals	\$50,000	200 individuals
211 Orange County	HMIS	ESG	\$5,332	N/A	\$5,241	N/A
Fair Housing Foundation	Fair Housing Counseling and Education	CDBG	\$34,932	7,020 individuals	\$34,932	6,710 individuals
Community Services Department	Meals on Wheels & Senior Center	CDBG	\$176,743	1,607 seniors	\$182,837	530 seniors
Garden Grove Police Department	Gang Suppression Unit	CDBG	\$121,525	1,137 individuals	N/A	N/A
Garden Grove Police Department	Special Resource Team	CDBG	N/A	N/A	\$121,695	200 referrals, 40 street exits
City of Garden Grove	Senior Home Improvement Grant Program	CDBG	\$71,821	13 households	N/A	N/A
City of Garden Grove & Habitat for Humanity	Home Repair Program	CDBG	N/A	N/A	\$240,000	40 households
City of Garden Grove	Jobs 1st Program	CDBG	\$25,360	2 businesses	\$175,000	7 businesses
Mercy House & Interval House	HEART Program	HOME	\$307,788	48 homeless households	\$640,000	37 homeless households
City of Garden Grove	Affordable Housing Program	HOME	\$683,187	N/A	\$602,423	N/A
City of Garden Grove	First-Time Home Buyer	CalHome (HCD)	\$133,007	5 households	\$300,000	10 households
City of Garden Grove, Pacific Mercantile Bank & Benchmark Mortgage	First-Time Home Buyer	Federal Home Loan Bank of San Francisco	\$88,000	4 households	N/A	N/A
Garden Grove Housing Authority	Section 8 Housing Choice Voucher Program	HUD	\$36,923,106	2,214 households	\$39,900,000	2,200 households
Garden Grove Housing Authority	Family Self-Sufficiency Program	HUD	\$133,146	2,214 households	\$76,039	2,200 households

**FIGURE 3: CARES ACT FUNDING AND ACTIVITIES RELATED TO PREVENTING AND COMBATING HOMELESSNESS**

		PROGRAM(S)	FUNDING AMOUNT	ALLOCATION	DESCRIPTION	PERFORMANCE GOALS
<b>The CARES Act (\$5 Billion)</b>	<b>US Department of Housing and Urban Development (HUD)</b>	<b>A</b> CDBG-CV1 (4-2-20)	1,194,311	830,449	JOBS 1st Business Program	Est. 50 businesses
				30,000	Meals on Wheels (Family meals)	Est. 345 families
				20,000	CAPOC (Family Food Boxes)	Est. 3,200 individuals
				45,000	Community Services (Family Resource Centers)	Est. 3,200 individuals Est. 6 Restaurants
				30,000	PPE for first responders	Est. 17,500 individuals
				238,862	20% Administration	N/A
		<b>B</b> ESG-CV1 (4-2-20)	602,846	25,000	City Net (Street Outreach)	Est. 80 individuals. 76 individuals assisted to date
				18,074	211 Orange County (HMIS Software)	N/A
				100,000	Mercy House (Rapid Rehousing Activities)	Est. 5 households
				100,000	Mercy House (Homeless Prevention Activities)	Est. 14 individuals
				50,000	Interval House (Rapid Rehousing Activities)	Est. 2 households
				150,000	Interval House (Homeless Prevention Activities)	Est. 20 families. 38 families assisted to date
				99,163	CAP-OC (Homeless Prevention Activities)	Est. 25 individuals
		60,248	10% Administration	N/A		
		<b>C</b> Housing Choice Voucher Program	517,312	517,312	Garden Grove Housing Authority Admin	N/A
		<b>D</b> ESG-CV2 (6-9-20)	3,635,163	25,000	City Net (Street Outreach)	Est. 100 individuals
				300,044	Interval House (Homeless Shelter Activities )	Est. 100 individuals
				100,000	Interval House (Rapid Rehousing Activities)	Est. 6 households
	400,000			Interval House (Homeless Prevention Activities)	Est. 92 individuals	
	134,000			Mercy House (Homeless Shelter Activities)	Est. 60 individuals	
	200,000			Mercy House (Rapid Rehousing Activities)	Est. 15 households	
	50,000			Mercy House (Homeless Prevention Activities)	Est. 10 individuals	
	264,800			Illumination Foundation (Homeless Shelter Activities)	Est. 80 individuals	
	800,000			Illumination Foundation (Rapid Rehousing Activities)	Est. 25 households	
	102,303			Stand Up for Kids (Rapid Rehousing Activities)	Est. 20 households	
	99,500			Families Forward (Rapid Rehousing Activities)	Est. 12 households	
	150,000			OCAPICA (Rapid Rehousing Activities)	Est. 16 households	
	246,000			OCAPICA (Homeless Prevention Activities)	Est. 84 individuals	
	300,000			Colette's Children's Home (Homeless Shelter Activities)	Est. 45 individuals	
	363,516			10% Administration	N/A	
	100,000	TBD				
	<b>County of Orange</b>	<b>E</b> Supervisor Do (District 1)	4,010,000	3,829,550	MCS (10K Grants)	Est. 380 businesses
				180,450	MCS 4.5% Admin	N/A
617,600			600,000	Micro-Business Relief Grant (5K Grants)	Est. 120 businesses	
			17,600	GG Administration	N/A	
<b>HUD</b>	<b>F</b> CDBG-CV (9-8-20)	1,612,275	1,289,820	TBD		
			322,455	20% Administration		
		<b>Total CARES Act Funds</b>	<b>12,189,507</b>			

In addition to the Annual Funding outlined on Page 6, there are many notable accomplishments achieved to date in FY 2019-20 and FY 2020-21 between the City and its homeless service provider partners. These summary of these outcomes are referenced in the following categories: community outreach and engagement, CES and HMIS; street outreach; housing prevention programs; affordable housing production; housing rehabilitation programs; and workforce development.

# 1 COMMUNITY OUTREACH AND ENGAGEMENT



**CITY WEBSITE:** A dedicated City webpage has been created to provide information about Garden Grove's homeless resources and programs.

<b>FY 2019-20 Outcomes</b>	<ul style="list-style-type: none"> <li>• Updated the 2019 City's Homeless Resource Guide</li> <li>• Updated Created the Coalition to End Homelessness webpage and coordinated with United Way of Orange County to begin the engagement process. <a href="https://ggcity.org/endhomelessness">https://ggcity.org/endhomelessness</a></li> </ul>
<b>Projected FY 2020-21 Outcomes</b>	<ul style="list-style-type: none"> <li>• Coordinate with United Way of Orange County to prepare garnering support from all five sectors and begin the community engagement process for the upcoming Stuart Drive permanent supportive housing project.</li> <li>• Updated website with service providers funded through CARES Act</li> </ul>

**ORANGE COUNTY ESG COLLABORATIVE:** Created in 2015 to meet the Homeless Emergency Assistance and Rapid Transition to Housing Act of 2009 requirement, which states that recipients of ESG program funds are required to coordinate with recipients of Continuum of Care (CoC) Program funds. Cities of Garden Grove, Santa Ana, Anaheim, Irvine, and the County of Orange are all active participants.

<b>FY 2019-20 Outcomes</b>	<ul style="list-style-type: none"> <li>• Initiated RFP process for ESG service providers.</li> <li>• ESG-CV RFP was initiated by City Staff outside of the OC Collaborative process in order to select service providers for the use of ESG-CV2 funding in the amount of \$3,635,163</li> </ul>
<b>Projected FY 2020-21 Outcomes</b>	<p>ESG service providers awarded ESG-CV1 and ESG-CV2 funds for street outreach, homeless prevention services and rapid re-housing programs.</p>

## COMMUNITY MEETINGS, PUBLIC HEARINGS AND PUBLIC COMMENT PERIODS

<b>FY 2019-20 Outcomes</b>	<ul style="list-style-type: none"> <li>• Issued an RFP for preparation of the 2020-2025 Five-Year Consolidation Plan</li> <li>• Conducted two community workshops (9/18/19 and 10/17/19)</li> <li>• Conducted two public hearings (6/1/20 and 6/23/20)</li> <li>• Adopted 2019-2020 Action Plan</li> </ul>
<b>Projected FY 2020-21 Outcomes</b>	<ul style="list-style-type: none"> <li>• Adopted a Substantial Amendment to the FY 2019-2020 Action Plan to program CARES Act funding</li> <li>• Adopted the 2020-2024 Analysis of Impediments for Fair Housing Choice</li> <li>• Adopted the 2020-2025 Five-Year Consolidated Plan and FY 2020-2021 Action Plan</li> <li>• Completed the 2019-2020 Consolidated Annual Performance and Evaluation Report (12/7/20 and 12/8/20)</li> </ul>

**FAIR HOUSING FOUNDATION (FHF)** provides information, referrals, dispute resolution, and advocacy for landlords, tenants, and the public regarding fair housing and other housing rights.

<b>FY 2019-20 Outcomes</b>	<p>Total of 7,020 individuals were provided the following services:</p> <ul style="list-style-type: none"> <li>• Landlord/Tenant Mediation – 217 persons</li> <li>• Discrimination Services – 15 persons</li> <li>• Education and Outreach – 6,788 persons</li> </ul>	
<b>Projected FY 2020-21 Outcomes</b>	<p>Total of 6,710 individuals were provided the following services:</p> <ul style="list-style-type: none"> <li>• Landlord/Tenant Mediation – 200 persons</li> <li>• Discrimination Services – 10 persons</li> <li>• Education and Outreach – 6,500 persons</li> </ul>	

**CARES ACT FUNDING:** Report about the CARES Act funding allocation and proposed implementation of future CARES Act funds that would continue to support local businesses and individuals impacted by COVID-19. Garden Grove received an allocation of approximately \$2.3 million of CARES Act funds through the U.S. Department of Housing and Urban Development (HUD)

**FY 2020-21 Outcomes**

City Council presentation providing for an overview of CARES Act funding on 6/23/20.

**HOT MEAL PROGRAM** provides prepackaged meals from local restaurants to Garden Grove residents affected by COVID-19.

**Projected FY 2020-21 Outcomes**

- The Community Services Department partnered with local restaurants include: Tam's Restaurant and Sandwiches, Los Sanchez, Carolina's, Yogis Teriyaki House, Louie's on Main, Bracken's Kitchen, and Kerostena.
- Assisted 3,200 individuals affected by COVID-19.

**FOOD BOX PROGRAM** provides perishable and non-perishable food items to low-income Garden Grove families.

**Projected FY 2020-21 Outcomes**

- Community Action Partnership of Orange County (CAPOC) has partnered with the City to provide prepackaged groceries for low-income Garden Grove families.
- Assisted 3,200 individuals affected by COVID-19.



# 2 COORDINATED ENTRY SYSTEM & HOMELESS MANAGEMENT INFORMATION SYSTEM (HMIS)



**THE COORDINATED ENTRY SYSTEM (CES)** is part of the Orange County CoC to manage the process of determining and updating the prioritization for homeless housing and services. The Orange County **Homeless Management Information System (HMIS)** tracks client demographic and service information on homeless and at-risk clients served by participating Orange County service providers.

**FY 2019-20 Outcomes**

- Connected 10,771 Garden Grove residents to services through 211 Orange County call centers.

**Projected FY 2020-21 Outcomes**

- 211 Orange County Data Dashboards were funded with ESG-CV funds to provide specific Garden Grove homeless demographic and population data for each quarter. Post quarterly reports onto the City's website.
- Connect approximately 10,000 Garden Grove residents to services through 211 Orange County call centers.



# 3 STREET OUTREACH AND ENGAGEMENT

**PUBLIC SAFETY STREET OUTREACH:** The Garden Grove Police Department (Special Resource Team or SRT) is responsible for providing response and outreach to homeless individuals. The main goal for the SRT is to connect homeless residents with the services.

**Projected FY 2020-21 Outcomes**

- Make contact and provide outreach to approximately 1,000 homeless residents.
- Refer approximately 200 homeless residents to emergency shelter.
- To date, the SRT made contact with 1,211 homeless residents and made 226 referrals to emergency shelter.



**EMERGENCY SOLUTION GRANTS (ESG):** ESG, ESG-CV1 and ESG-CV2 funds for outreach and essential services for literally homeless individuals on the street.

**FY 2019-20 Outcomes**

- Assisted 502 homeless individuals with supportive and essential services.

**Projected FY 2020-21 Outcomes**

- ESG - Assist approximately 200 individuals.
- ESG-CV1 - Assist approximately 120 individuals.
- ESG-CV2 - Assist approximately 120 individuals.



# 4 HOUSING PREVENTION PROGRAMS AND ACTIVITIES



**EMERGENCY SHELTER PROGRAMS:** Emergency shelter and essential services are provided to literally homeless individuals. The City funds emergency shelters and navigation centers that are operated by Mercy House, Interval House, Illumination Foundation, and Colette’s Children’s Home in the cities of Orange, Anaheim, Santa Ana, and Placentia.

<b>FY 2019-20 Outcomes</b>	<ul style="list-style-type: none"> <li>Assisted 221 individuals.</li> <li>Referred 1,178 homeless Garden Grove residents to emergency shelter through 211 Orange County call centers.</li> </ul>
<b>Projected FY 2020-21 Outcomes</b>	<ul style="list-style-type: none"> <li>ESG - will assist approximately 87 individuals.</li> <li>ESG-CV2 - will assist approximately 285 homeless individuals.</li> <li>Referred approximately 1,100 homeless Garden Grove residents to emergency shelter through 211 Orange County call centers.</li> </ul>

**RENTAL ASSISTANCE PROGRAMS:** Rental assistance and stabilization services provided to the literally homeless individuals and those at-risk of homelessness. Service providers are funded with ESG, ESG-CV and ESG-CV2 funding.

<b>FY 2019-20 Outcomes</b>	<ul style="list-style-type: none"> <li>Established the Homeless Emergency Assistance and Rental Transition (HEART) Program, which provides rental assistance (including security and utility deposits) and stabilization services to achieve self-sufficiency.</li> <li>Assisted 48 households.</li> </ul>
<b>Projected FY 2020-21 Outcomes</b>	<ul style="list-style-type: none"> <li>Approved Year 2 funding of HEART Program</li> <li>Assist 20 households.</li> </ul>

**HOUSING CHOICE VOUCHER PROGRAM** (formerly Section 8): The housing choice voucher program is the federal government’s major program for assisting very low-income families, the elderly, and the disabled to afford decent, safe, and sanitary housing in the private market. The City’s Housing Authority currently administers approximately 2,200 Housing Choice Vouchers.

<b>FY 2019-20 Outcomes</b>	<ul style="list-style-type: none"> <li>Assisted 2,214 households</li> </ul>
<b>Projected FY 2020-21 Outcomes</b>	<ul style="list-style-type: none"> <li>Assist approximately 2,220 households.</li> </ul>

**FAMILY SELF-SUFFICIENCY PROGRAM (FSS):** FSS is a program that enables HUD-assisted families to increase their earned income and reduce their dependency on welfare assistance and rental subsidies. Some of the services coordinated through the program include: child care, transportation, education, job training, employment counseling, financial literacy, and homeownership counseling, among others.

<b>FY 2019-20 Outcomes</b>	<ul style="list-style-type: none"> <li>Assisted 2,214 households</li> </ul>
<b>Projected FY 2020-21 Outcomes</b>	<ul style="list-style-type: none"> <li>Assist approximately 2,220 households.</li> </ul>

**MAINSTREAM VOUCHERS:** Mainstream vouchers assist non-elderly persons with disabilities. Mainstream vouchers are administered using the same rules as other housing choice vouchers.

<b>Projected FY 2020-21 Outcomes</b>	<ul style="list-style-type: none"> <li>Garden Grove recently awarded 75 vouchers for the first year.</li> </ul>
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**FIRST TIME HOMEBUYER:** Down-payment assistance grants and loans to low-income families looking to purchase their first home in Garden Grove. The City provides loans of up to \$60,000 and provides forgivable grants through Workforce Initiative Subsidy for Homeownership Grant funding through a continued partnership with Pacific Mercantile Bank.

**FY 2019-20 Outcomes**

- Conducted 4 FTHB workshops
- Assisted 6 families with home purchases (4 WISH Grants and 6 CalHOME Loans)

**Projected FY 2020-21 Outcomes**

No active loan or grant applications.

**CODE ENFORCEMENT PROGRAM:** The City’s Code Enforcement Unit efforts activity responds to complaints associated with property and substandard housing issues that poses a risk to the health, safety or physical well-being of occupants, neighbors, or visitors.

**FY 2019-20 Outcomes**

- Of 3,126 opened cases, approximately 20% of the Code Enforcement responses (or 635 cases) involved the following: individual living in vehicle; transients located near an unsecured building; encampment on private property; or storage and debris of content left behind on property.
- The Code Enforcement Unit responded to 544 opened cases associated with non-permitted structures.

**Projected FY 2020-21 Outcomes**

- Of 3,300 opened cases, approximately 20% of the Code Enforcement responses (or 700 cases) involved the following: individual living in vehicle; transients located near an unsecured building; encampment on private property; or storage and debris of content left behind on property.
- The Code Enforcement Unit continues to respond to complaints associated with non-permitted structures.



# 5 AFFORDABLE HOUSING PRODUCTION



**AFFORDABLE HOUSING:** The City has facilitated the development of nearly 1,200 units of affordable housing units that support: individuals with disabilities, units for large families, and affordable homeownership opportunities, including development of four (4) Density Bonus projects, which include a total 18 affordable units. List of the City's affordable housing projects. <https://gcity.org/neighborhood-improvement/affordable-housing-properties>

<b>FY 2019-20 Outcomes</b>	<ul style="list-style-type: none"> <li>Conducted 1,171 annual compliance review units to ensure housing affordability.</li> </ul>
<b>Projected FY 2020-21 Outcomes</b>	<ul style="list-style-type: none"> <li>Conduct 1,171 annual compliance review units to ensure housing affordability.</li> <li>Evaluate potential affordable housing projects.</li> </ul>

**PLANNING GRANTS PROGRAM:** Undertake Advanced Planning initiatives to streamline housing production.

<b>FY 2019-20 Outcomes</b>	<ul style="list-style-type: none"> <li>Administer SB2 grant in the amount of \$310,000 to prepare, adopt, and implement of plans that streamline housing approvals and accelerate housing production.</li> </ul>
<b>Projected FY 2020-21 Outcomes</b>	<ul style="list-style-type: none"> <li>Continue to administer SB2 grant</li> <li>Fund UCI Housing Study</li> </ul>

**PERMANENT LOCAL HOUSING ALLOCATION (PLHA):** Administer approximately \$5 million grant over a 5-year period to fund housing-related projects and programs that assist in addressing the unmet housing needs of their local communities. Planned activities include affordable housing production, FTHB program and homeless shelter activities.

<b>FY 2019-20 Outcomes</b>	<ul style="list-style-type: none"> <li>N/A. Grant to be awarded in FY 2020-21.</li> </ul>
<b>Projected FY 2020-21 Outcomes</b>	<ul style="list-style-type: none"> <li>Implement the City's PLHA 5-year plan.</li> </ul>

**LOCAL EARLY ACTION PLANNING (LEAP) GRANT:** Administer approximately \$500,000 grant for the preparation and adoption of planning documents, process improvements that accelerate housing production, and facilitate compliance in implementing the sixth cycle of the Regional Housing Need Assessment (RHNA).

<b>FY 2019-20 Outcomes</b>	<ul style="list-style-type: none"> <li>N/A. Grant to be awarded in FY 2020-21.</li> </ul>
<b>Projected FY 2020-21 Outcomes</b>	<ul style="list-style-type: none"> <li>Prepare a Housing Element Update</li> <li>Complete Book of Pre-Approved ADU Plans/Designs</li> <li>Prepare Objective Multi-Family Development Standards</li> <li>Develop High Quality Transit Area (HQT) Overlay District</li> <li>Implement Building/Planning Software</li> </ul>

**HOUSING ELEMENT UPDATE:** California State law requires that the City update the Housing Element every eight years. These frequent updates are required because housing is critical to ensure economic prosperity and quality of life in our region. The revised Housing Element must be adopted by the Garden Grove City Council no later than October 2021, or the City of Garden Grove could lose eligibility for significant sources of funding currently provided by the State.

<b>FY 2019-20 Outcomes</b>	<ul style="list-style-type: none"> <li>Initiated and completed the RFP process for a Housing Consultant</li> </ul>
<b>Projected FY 2020-21 Outcomes</b>	<ul style="list-style-type: none"> <li>Initiated public engagement process of the Housing Element Update</li> </ul>

**REGIONAL HOUSING NEEDS ASSESSMENT (RHNA):** RHNA is mandated by State Housing Law as part of the periodic process of updating local housing elements of the General Plan. The RHNA quantifies the need for housing within each jurisdiction during specified planning periods. The Southern California Association of Governments (SCAG) is in the process of developing the 6th cycle RHNA allocation plan which will cover the planning period October 2021 through October 2029. Garden Grove's draft RHNA allocation is 19,122 units.

<p><b>FY 2019-20 Outcomes</b></p>	<ul style="list-style-type: none"> <li>• Initiated and completed the RFP processes for Housing Consultants (Housing Element and RHNA appeal)</li> <li>• Developed Public Engagement Plan</li> <li>• Initiated public engagement process of the Housing Element Update</li> <li>• Prepared Draft RHNA appeals</li> <li>• Launched Housing Element/RHNA website</li> </ul>
<p><b>Projected FY 2020-21 Outcomes</b></p>	<ul style="list-style-type: none"> <li>• Submit RHNA appeals to SCAG</li> <li>• Selection of land use alternative for Housing Element Update</li> <li>• Complete site inventory analysis</li> <li>• Complete Draft Environmental Impact Report</li> <li>• Complete Draft Housing Element Update</li> </ul>



## 6 HOUSING REHABILITATION PROGRAMS

**SENIOR GRANT PROGRAM:** \$5,000 grants to low-income Garden Grove seniors for home rehabilitation activities that address health, safety, or building code related problems in the home.

<p><b>FY 2019-20 Outcomes</b></p>	<ul style="list-style-type: none"> <li>• Assisted 13 low-income seniors with housing rehabilitation services.</li> </ul>
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**HOME REPAIR PROGRAM:** \$5,000 grants to low-income Garden Grove homeowners for home rehabilitation activities that address health, safety, or building code related problems in the home.

<p><b>FY 2019-20 Outcomes</b></p>	<ul style="list-style-type: none"> <li>• Program established in FY 2020-21 and replaces Senior Grant Program</li> </ul>
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<p><b>Projected FY 2020-21 Outcomes</b></p>	<ul style="list-style-type: none"> <li>• Assist approximately 40 low-income residents with housing rehabilitation services.</li> </ul>
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**RE-ROOF PROGRAM:** \$20,000 rehabilitation loan set at 0% interest that provides low-income Garden Grove residents a loan to re-roof their home.

<p><b>FY 2019-20 Outcomes</b></p>	<ul style="list-style-type: none"> <li>• N/A. Program established in FY 2020-21.</li> </ul>
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<p><b>Projected FY 2020-21 Outcomes</b></p>	<ul style="list-style-type: none"> <li>• Assist 10 households re-roof their homes.</li> </ul>
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# 7 WORKFORCE DEVELOPMENT



**JOBS 1<sup>ST</sup> PROGRAM:** Grants up to \$25,000 to Garden Grove businesses who have been negatively impacted by COVID-19 and are looking to retain low-income employees. The City also offers Garden Grove businesses a loan up to \$50,000 for jobs that they will be creating.

**FY 2019-20 Outcomes**

- One JOBS 1st loan issued with creation of 2 low-income jobs

**Projected FY 2020-21 Outcomes**

- 7 JOBS 1st loans issued and creation of 26 low-income jobs.
- 20 JOBS 1st grants awarded and retention of 111 low-income jobs.  
<https://ggcity.org/sites/default/files/JOBS%201st%20Program%20Awardees%20Flyer.pdf>

**MICRO BUSINESS RELIEF GRANT:** \$5,000 grants to support local small businesses impacted by COVID-19 with grants to assist with rent payment and e-commerce equipment costs incurred due to the required closures.

**FY 2020-21 Outcomes**

- 125 Micro Biz Relief Grants awarded by December 31, 2020.

**JOBS 1<sup>ST</sup> TO-GO PROGRAM:** Grants up to \$1,500 to assist local food and drink establishments in purchasing the goods necessary to accommodate take-out and delivery orders, as well as Delivery Service Fees, during COVID-19. To qualify for assistance, participating businesses will need to retain 1 low-income employee and show a decrease in sales due to COVID-19.

**Projected FY 2020-21 Outcomes**

- Assist approximately 75 food and beverage establishments with job retention grants.



# REGIONAL COORDINATION (CENTRAL SERVICE PLANNING AREA)



Since 1998 the County of Orange has coordinated a comprehensive regional **Continuum of Care (CoC)** strategy that includes the participation of all thirty-four cities in Orange County, County Agencies, the County’s homeless service providers, and other community groups (including non-profits, local governmental agencies, faith-based organizations, the homeless and formerly homeless, interested business leaders, schools, and many other stakeholders) to identify the gaps and unmet needs of the County’s homeless. Additional information about the CoC is available on the HUD website at <https://www.hudexchange.info/programs/coc/> or via the OC Health Care Agency website at [https://www.ochealthinfo.com/homeless\\_serv/coc/2021](https://www.ochealthinfo.com/homeless_serv/coc/2021).

The **Office of Care Coordination**, led by Director of Care Coordination Jason Austin, engages across Orange County, working with cities and community-based organizations to strengthen regional capacity and multi-city, multi-sector investments to prevent and address homelessness, coordinate public and private resources to meet the needs of the homeless population in Orange County and promote integration of services throughout the community that improve the countywide response to homelessness. <https://www.ochealthinfo.com/occ>

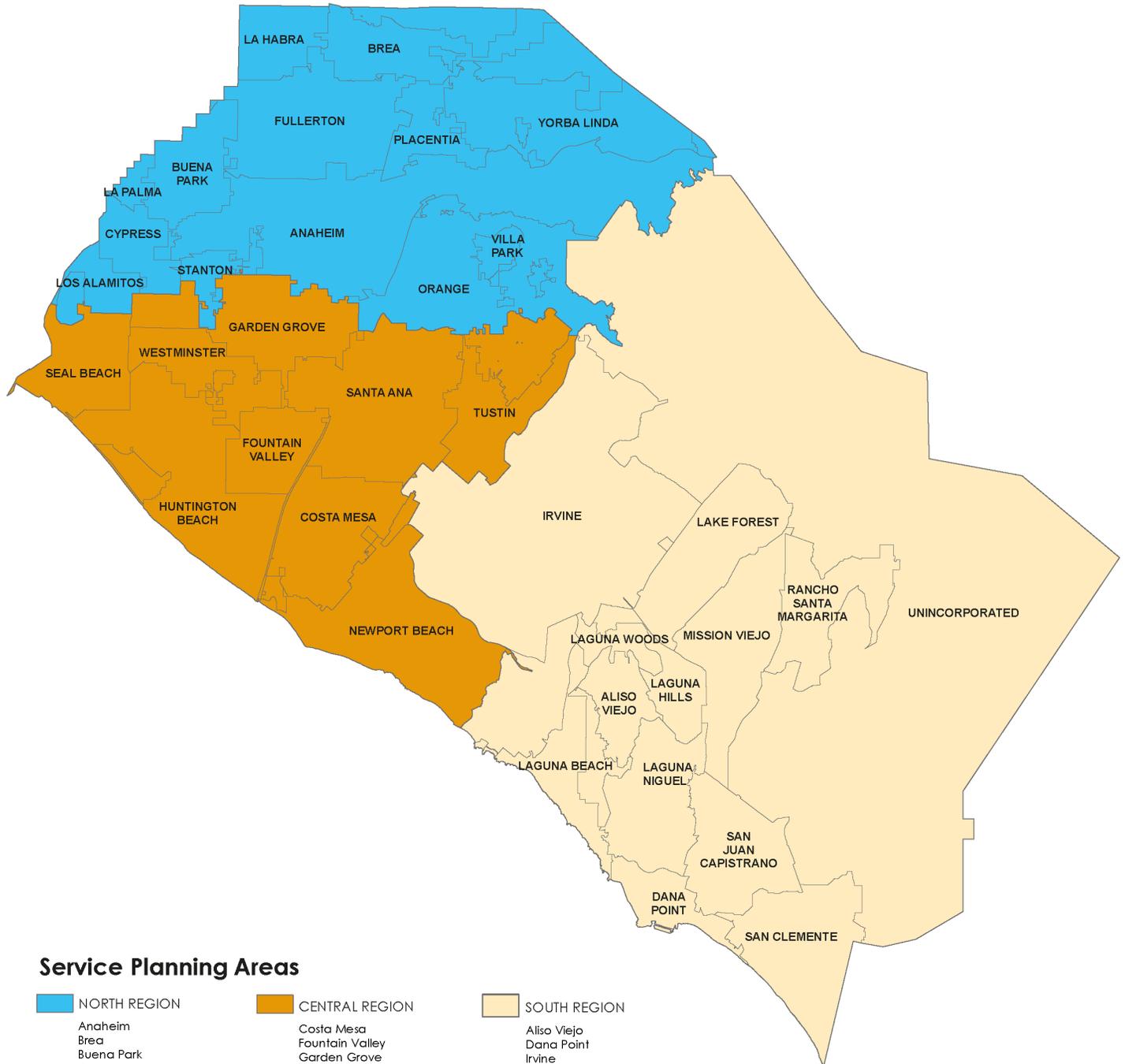
The **Commission to End Homelessness** works in collaboration with the County of Orange, 34 cities, business sector, philanthropic organizations, community organizations, faith-based organizations, health care, public safety and other interested stakeholders to promote an effective response to homelessness within Orange County. The Director of Care Coordination works with commission members to focus on regional policy and implementation strategies, affordable housing development, data and gaps analysis, best practice research, social policy, and systemic change. The City of Garden Grove holds a seat on the Commission to End Homelessness as the city representative for the Central SPA region. <https://www.ochealthinfo.com/occ/commendhom>

Garden Grove is identified within the **Central Service Planning Area (Central SPA)** among 9 cities (Costa Mesa, Fountain Valley, Huntington Beach, Newport Beach, Santa Ana, Seal Beach, Tustin, Westminster, portions of County unincorporated areas). The City actively coordinates with Central SPA jurisdictions including the County of Orange, continues to address the needs of both its homeless residents and those at-risk of homelessness.





# County of Orange Service Planning Areas



## Service Planning Areas

### NORTH REGION

- Anaheim
- Brea
- Buena Park
- Cypress
- Fullerton
- La Habra
- La Palma
- Los Alamitos
- Orange
- Placentia
- Stanton
- Villa Park
- Yorba Linda
- County Unincorporated

### CENTRAL REGION

- Costa Mesa
- Fountain Valley
- Garden Grove
- Huntington Beach
- Newport Beach
- Santa Ana
- Seal Beach
- Tustin
- Westminster
- County Unincorporated

### SOUTH REGION

- Aliso Viejo
- Dana Point
- Irvine
- Laguna Beach
- Laguna Hills
- Laguna Niguel
- Laguna Woods
- Lake Forest
- Mission Viejo
- Rancho Santa Margarita
- San Clemente
- San Juan Capistrano
- County Unincorporated



# EMERGENCY SHELTERS/ NAVIGATION CENTERS IN THE CENTRAL SPA

CITY	NAME OF SHELTER	SERVICE PROVIDER	TEMPORARY SHELTER BEDS	PERMANENT SHELTER BEDS	POPULATION SERVED
Costa Mesa	Costa Mesa Bridge Shelter <a href="http://www.costamesaca.gov/hot-topics/costa-mesa-bridge-shelter">www.costamesaca.gov/hot-topics/costa-mesa-bridge-shelter</a>	Mercy House	50		Single Adults
	Costa Mesa Permanent Bridge Shelter (under construction)	Unknown		72	Single Adults
Garden Grove	Thomas House Family Shelter <a href="http://www.thomashouseshelter.org">www.thomashouseshelter.org</a>	Thomas House		24 Units	Individuals and Families
Huntington Beach	Emergency Housing for Youth <a href="http://www.buildfutures.org">www.buildfutures.org</a>	Build Futures		60	Transitional Aged Youth
	Huntington Beach Youth Shelter <a href="http://www.waymakersoc.org/sheltering-children">www.waymakersoc.org/sheltering-children</a>	Waymakers		8	Single Adults
	Huntington Beach Navigation Center <a href="http://www.hbhomelessolutions.com">www.hbhomelessolutions.com</a>	Mercy House		174	Single Adults with Medical Vulnerabilities
Midway City	Recuperative Care Program <a href="http://www.ifhomeless.org/tour-newest-recuperative-care-facility-midway-city">www.ifhomeless.org/tour-newest-recuperative-care-facility-midway-city</a>	Illumination Foundation	30		
Newport Beach	Collaboration with Costa Mesa				
Santa Ana	Armory Emergency Shelter <a href="http://www.ochealthinfo.com/gov/health/homeless/shelter_programs.asp">www.ochealthinfo.com/gov/health/homeless/shelter_programs.asp</a>	County of Orange / Mercy House		100	Single Adults
	The Link <a href="http://www.santa-ana.org/homelessness/interim-homeless-shelter-link">www.santa-ana.org/homelessness/interim-homeless-shelter-link</a>	Mercy House (now Illumination Foundation)		200	Single Adults and Families
	The Courtyard <a href="http://www.ochealthinfo.com/gov/health/homeless/shelter_programs.asp">www.ochealthinfo.com/gov/health/homeless/shelter_programs.asp</a>	County of Orange / The Midnight Mission	425		Single Adults
	Safe Place (closing Feb 1, 2021)	WISEPlace	60		Single Women
	Future Carnegie Site Shelter (under construction)	Illumination Foundation		200	Single Adults and Families
	Yale Shelter (opening soon) <a href="http://www.ochealthinfo.com/occ/yc">www.ochealthinfo.com/occ/yc</a>	County of Orange (PATH)		425	Single Adults and Families
Tustin	ES Village of Hope <a href="http://www.rescuemission.org/village-of-hope">www.rescuemission.org/village-of-hope</a>	Orange County Rescue Mission		66	Single Adults and Families
	Tustin Temporary Emergency Shelter <a href="http://www.rescuemission.org/tag/tustin-temporary-emergency-shelter">www.rescuemission.org/tag/tustin-temporary-emergency-shelter</a>	Orange County Rescue Mission	57		Single Adults and Families
<b>Total Emergency Shelter Beds</b>			<b>622</b>	<b>1,329</b>	

# COMPREHENSIVE STRATEGIC PLAN

## TO ADDRESS HOMELESSNESS

The development of the City's **Comprehensive Strategic Plan to Address Homelessness (GG-CSPA)** would serve as a five-year roadmap in which a series of goals have been identified along with strategic action(s) that are within the City's reach of preventing and combating homelessness. This Strategic Plan incorporates information presented at the City Council Study Session in May 2019 summarizing a Comprehensive Approach to address Homelessness. With the challenges of the COVID pandemic, this strategy was designed to communicate homelessness efforts and programs currently in process and advance future community engagement to assist in refining this comprehensive plan.

The goals and strategic action(s) were based on a set of guiding principles to ensure public engagement, accountability, improve housing and services options, and to build collaborative homelessness solutions, especially during these challenges times of COVID-19. Integrating the framework of **Garden Grove's Coalition to End Homelessness** collaboration, the GG-CSPA incorporates priorities into measurable action items comprised of ownership of the goal/action, leveraged City resources, and timeline.

It is envisioned that annual updates of the GG-CSPA would be presented to the Neighborhood Improvement and Conservation Commission and the City Council concurrently with City's Consolidated Annual Performance and Evaluation Report (CAPER).

To undertake efforts to develop a comprehensive homeless solutions that meet the needs of community members who are at-risk or experiencing homelessness, the City seeks to utilize technology, research and best practices when deploying resources. Initial efforts began with formulating guiding principles in help establish realistic goals and strategic actions that address the needs of the Garden Grove community, residents, businesses and those experiencing homelessness.



- 1 **Employ HUD's best practices for collection of demographic information in the Homelessness Management Information System (HMIS)**
- 2 **Understand and refine governance structure to promote greater collaboration between law enforcement, service, housing and behavioral health providers**
- 3 **Develop creative and innovative housing options**
- 4 **Improve service and options to people experiencing homelessness**
- 5 **Be accountable**

# CURRENT STRUCTURE AND ROLES OF KEY PARTNERS



There is an informal cross-agency structure for City-specific collaboration and governance within the Neighborhood Improvement Committee that serves as an internal interdepartmental workgroup dedicated toward targeted neighborhood clean-up efforts.

The City recognizes that implementation of homeless solutions will only be accomplished through an active constituency working together, including government, businesses, faith-based organizations, service providers to collectively tackle the cause of homelessness.

While key partners have responsibilities that are largely distinct and carry out their respective functions as needed, the process to start engagement through the **Garden Grove's Coalition to End Homelessness** is to minimize a fragmented structure and work towards a cohesive strategy to address homelessness in the City.



Palma Vista Community Cleanup Event



# GOALS AND STRATEGIC ACTION(S)



The impact of COVID in 2020 and 2021 has compelled a comprehensive review of City's existing homelessness programs and activities, along with an analysis of the City's current system and structure. The GG-CSPA was developed to create a framework to guide prioritization of homeless activities with the greatest potential impact, while strategically balancing short and long-term solutions. It is certain that affordable and supportive housing development will take time to bring to fruition. For FY 2020-21 and FY 2021-22, it is the intent to further interim homeless solutions with Federal and State funding, along with the GG-CSPA serving as a roadmap to gather community input during the process of data collection, initiate stakeholder discussions through Garden Grove's Coalition to End Homelessness, and working collectively towards a governance structure that supports continuation of cross-agency collaboration and a systems approach to accountability.

**GOAL 1** Develop community engagement efforts around homelessness and raise awareness about available resources and best practices.

**GOAL 2** Expand homelessness prevention efforts.

**GOAL 3** Enhance data tracking and homeless outreach activities among city staff and service providers.

**GOAL 4** Explore options for emergency housing options.

**GOAL 5** Increase access to affordable and supportive housing.

**GOAL  
1**

**DEVELOP COMMUNITY ENGAGEMENT EFFORTS AROUND HOMELESSNESS AND RAISE AWARENESS ABOUT AVAILABLE RESOURCES AND BEST PRACTICES.**

**Strategic Action 1a**

**Create a virtual Garden Grove Homelessness Toolkit detailing available homelessness information and resources.**

<b>Performance Metric(s):</b>	Consolidate accessibility to homeless resources and information on the City's website.
<b>Ownership:</b>	Community and Economic Development Department; Office of Community Relations
<b>Leveraged Resources:</b>	City staff time; IT support; Outreach
<b>Timeframe:</b>	FY 2020-21, FY 2021-22

**Strategic Action 1b**

**Seek public input about the 2021 Comprehensive Strategic Plan to address Homelessness.**

<b>Performance Metric(s):</b>	Develop an interactive online survey to gather community feedback <i>via virtual platforms due to COVID restrictions</i> ; create an informational webinar about Garden Grove homeless resources
<b>Ownership:</b>	Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department; Public Works Department
<b>Leveraged Resources:</b>	City staff time; IT support; Outreach
<b>Timeframe:</b>	FY 2020-21, FY 2021-22

**Strategic Action 1c**

**Plan quarterly meetings with the Garden Grove's Coalition to End Homelessness participants, Garden Grove Police Department (Special Resource Team) and community stakeholders to assist with implementation of the City's Comprehensive Strategic Plan.**

<b>Performance Metric(s):</b>	Convene first quarterly meeting in FY 2020-21; prepare summary report on agenda and outcomes; present to the Comprehensive Strategic Plan to Neighborhood Improvement Conservation Commission and the Planning Commission
<b>Ownership:</b>	Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department; Office of Community Relations
<b>Leveraged Resources:</b>	City staff time; use of city facilities or conduct virtual meeting
<b>Timeframe:</b>	FY 2020-21, FY 2021-22



<b>Strategic Action 1d</b>	<b>Encourage City staff, homeless service providers, and the general public to participate in the 2021 and 2024 PIT Count.</b>
<b>Performance Metric(s):</b>	Increase participation from prior 2018 count; due to COVID, <i>in-person surveys maybe on hold until such time State regulations permits larger gatherings.</i>
<b>Ownership:</b>	Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department; Office of Community Relations
<b>Leveraged Resources:</b>	City staff time
<b>Timeframe:</b>	FY 2020-21, FY 2023-24
<b>Strategic Action 1e</b>	<b>Foster partnerships with Garden Grove Unified School District, local non-profits, and service providers.</b>
<b>Performance Metric(s):</b>	Extend invitation to local partners to participate in first quarterly meeting (and future meetings) with Garden Grove’s Coalition to End Homelessness
<b>Ownership:</b>	Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department
<b>Leveraged Resources:</b>	City staff time
<b>Timeframe:</b>	FY 2020-21, FY 2021-22
<b>Strategic Action 1f</b>	<b>Identify local programs and service providers funded through CARES Act funds.</b>
<b>Performance Metric(s):</b>	Connect at-risk homeless individuals impacted by COVID-19 to local and regional resources
<b>Ownership:</b>	Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department; Public Works Department
<b>Leveraged Resources:</b>	City staff time; service providers; CDBG and ESG funded programs; SRT
<b>Timeframe:</b>	FY 2020-21, FY 2021-22





**GOAL**  
**2**

**EXPAND HOMELESSNESS PREVENTION EFFORTS.**

**Strategic Action 2a**

**Identify opportunities to leverage current and future funding sources.**

<b>Performance Metric(s):</b>	Establish a database of local, county, state and federal funding and grant resources
<b>Ownership:</b>	Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department; Public Works Department
<b>Leveraged Resources:</b>	City staff; HOME Funds; EDA; CDBG and ESG
<b>Timeframe:</b>	FY 2020-21, FY 2021-22, FY 2022-23, FY 2023-24, FY 2024-25

**Strategic Action 2b**

**Conduct research and assessment of homelessness resources and other best practices.**

<b>Performance Metric(s):</b>	Collect, research and analyze Best Practices in the areas of homelessness prevention
<b>Ownership:</b>	Community and Economic Development Department
<b>Leveraged Resources:</b>	City staff time
<b>Timeframe:</b>	FY 2020-21, FY 2021-22

**Strategic Action 2c**

**Create a new Garden Grove homelessness prevention toolkit.**

<b>Performance Metric(s):</b>	Incorporate Homelessness Prevention section within the new virtual Homeless Toolkit identified in <i>Strategic Action 1a</i>
<b>Ownership:</b>	Community and Economic Development Department; Office of Community Relations
<b>Leveraged Resources:</b>	City staff time
<b>Timeframe:</b>	FY 2020-21, FY 2021-22

**Strategic Action 2d**

**Explore rental protection and anti-displacement strategies (e.g., rent regulations, tenant protections, etc.).**

<b>Performance Metric(s):</b>	Engage local landlords and tenants about services available through Fair Housing Foundation to increase awareness about availability resources and mediation in this time of COVID-19
<b>Ownership:</b>	Community and Economic Development Department; Garden Grove Housing Authority
<b>Leveraged Resources:</b>	City staff time
<b>Timeframe:</b>	FY 2020-21, FY 2021-22



**GOAL**  
**3**

**ENHANCE DATA TRACKING AND HOMELESS OUTREACH ACTIVITIES AMONG CITY STAFF AND SERVICE PROVIDERS.**

**Strategic Action 3a**

**Collect and analyze local homelessness-related data to better target resources.**

<b>Performance Metric(s):</b>	<ul style="list-style-type: none"> <li>• Prepare quarterly report on City's homelessness data to be available on the City's new Homelessness Toolkit identified in <i>Strategic Action 1a</i></li> <li>• Conduct analysis of City costs of homelessness-related direct and indirect resources to identify action items to reduce resource strains <i>in addition to impacts due to COVID-19</i></li> </ul>
<b>Ownership:</b>	Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department; Public Works Department
<b>Leveraged Resources:</b>	City staff; HMIS
<b>Timeframe:</b>	FY 2020-21, FY 2021-22, FY 2022-23

**Strategic Action 3b**

**Facilitate training with city staff directly involved with homelessness (including Building & Safety, Code Enforcement, Public Works, and Community Services).**

<b>Performance Metric(s):</b>	<ul style="list-style-type: none"> <li>• Develop a training curriculum and implement with support by the Special Resource Team</li> <li>• Deploy training opportunities on a biannual basis</li> <li>• Identify number of homeless or at-risk individuals referred to services and programs</li> </ul>
<b>Ownership:</b>	Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department; Public Works Department
<b>Leveraged Resources:</b>	City staff
<b>Timeframe:</b>	FY 2020-21, FY 2021-22, FY 2022-23, FY 2023-24, FY 2024-25

**Strategic Action 3c**

**Create a new Garden Grove homelessness prevention toolkit.**

<b>Performance Metric(s):</b>	Identify staff duties and responsibilities associated with implementation of the Comprehensive Strategic Plan
<b>Ownership:</b>	Community and Economic Development Department; Human Resources Department
<b>Leveraged Resources:</b>	City staff time
<b>Timeframe:</b>	FY 2020-21, FY 2021-22

**GOAL**  
**4**

**EXPLORE OPTIONS FOR EMERGENCY HOUSING OPPORTUNITIES.**

**Strategic Action 4a**

**Collect and analyze local homelessness-related data to better target resources.**

<b>Performance Metric(s):</b>	Conduct preliminary site inventory of available industrial properties; evaluate existing Navigation Center operation(s) within Orange County; conduct fiscal analysis
<b>Ownership:</b>	City Manager’s Office; Community and Economic Development Department; Garden Grove Police Department
<b>Leveraged Resources:</b>	City staff; CDBG and ESG funds through CARES Act funds; PLHA Funds; County resources
<b>Timeframe:</b>	FY 2020-21, FY 2021-22, and FY 2022-23

**Strategic Action 4b**

**Explore opportunities to acquire shelter beds in the Orange County region.**

<b>Performance Metric(s):</b>	Identify potential city partnerships within the Central Service Planning Areas; conduct fiscal assessment
<b>Ownership:</b>	City Manager’s Office; Community and Economic Development Department; Garden Grove Police Department
<b>Leveraged Resources:</b>	City staff; CDBG and ESG funds through CARES Act funds; PLHA Funds; County resources
<b>Timeframe:</b>	FY 2020-21, FY 2021-22

**Strategic Action 4c**

**Evaluate staffing resources.**

<b>Performance Metric(s):</b>	Identify staff duties and responsibilities associated with administration and oversight of a Navigation Center, and implementation of Comprehensive Strategic Plan
<b>Ownership:</b>	Community and Economic Development Department; Human Resources Department; Finance Department
<b>Leveraged Resources:</b>	City staff; CDBG and ESG funds through CARES Act funds; PLHA Funds; County resources
<b>Timeframe:</b>	FY 2020-21, FY 2021-22



**GOAL**  
**5**

**INCREASE ACCESS TO AFFORDABLE AND SUPPORTIVE HOUSING.**

**Strategic Action 5a**      **Conduct comprehensive review and update of City’s Housing Policies and explore incentives for property owners and developers.**

<b>Performance Metric(s):</b>	Complete City’s Housing Element Update; address City’s RHNA allocation of 19,122 units
<b>Ownership:</b>	Community and Economic Development Department; Office of Community Relations
<b>Leveraged Resources:</b>	City staff; SB2 Funds; LEAP Grants
<b>Timeframe:</b>	FY 2020-21, FY 2021-22

**Strategic Action 5b**      **Amend zoning code to promote Housing Production.**

<b>Performance Metric(s):</b>	Complete review of City’s Mixed Use Zoning regulations
<b>Ownership:</b>	Community and Economic Development Department; Office of Community Relations
<b>Leveraged Resources:</b>	City staff; SB2 Funds; LEAP Grants
<b>Timeframe:</b>	FY 2020-21, FY 2021-22, FY 2022-23

**Strategic Action 5c**      **Streamline development of Accessory Dwelling Units.**

<b>Performance Metric(s):</b>	Review Accessory Dwelling Unit policies; track annual percentage increase of ADUs created through regulatory and policy amendments; develop book of pre-approved ADU Plans/Designs
<b>Ownership:</b>	Community and Economic Development Department; Office of Community Relations
<b>Leveraged Resources:</b>	City staff; LEAP Grant
<b>Timeframe:</b>	FY 2020-21, FY 2021-22, FY 2022-23

**Strategic Action 5d**      **Identify County, State and Federal funding resources to promote development of Permanent Supportive Housing.**

<b>Performance Metric(s):</b>	Leverage regional, State and Federal housing resources to promote development of Permanent Supportive Housing to support at-risk individuals and families
<b>Ownership:</b>	City Manager’s Office; Community and Economic Development Department
<b>Leveraged Resources:</b>	City staff; CDBG; HOME Funds; Tax Credits; Orange County Housing Trust Funds
<b>Timeframe:</b>	FY 2020-21, FY 2021-22, FY 2022-23, FY 2023-24, FY 2024-25



# EXHIBIT 1

## 211 ORANGE COUNTY DATA DASHBOARDS

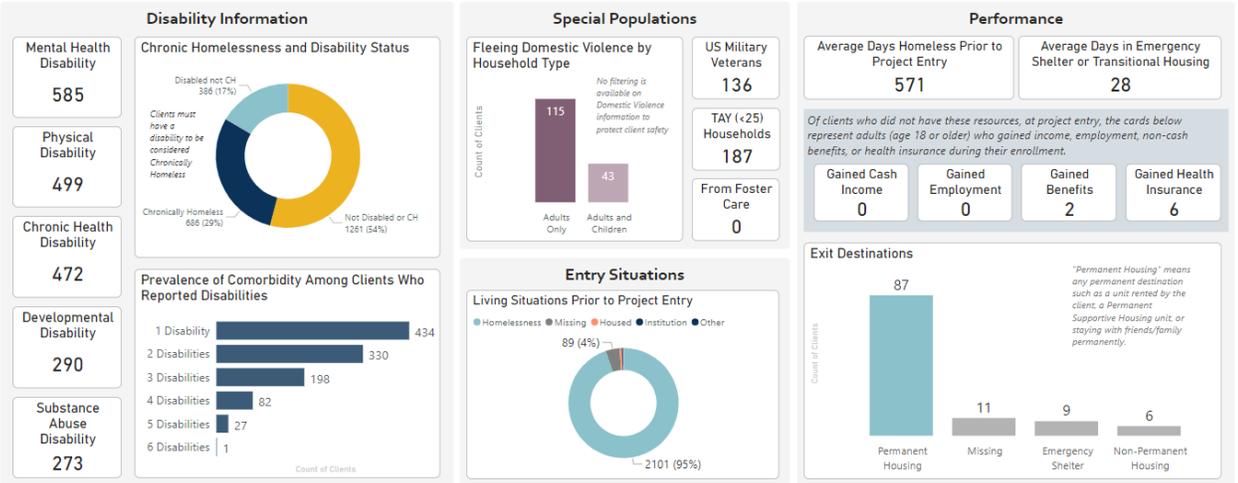
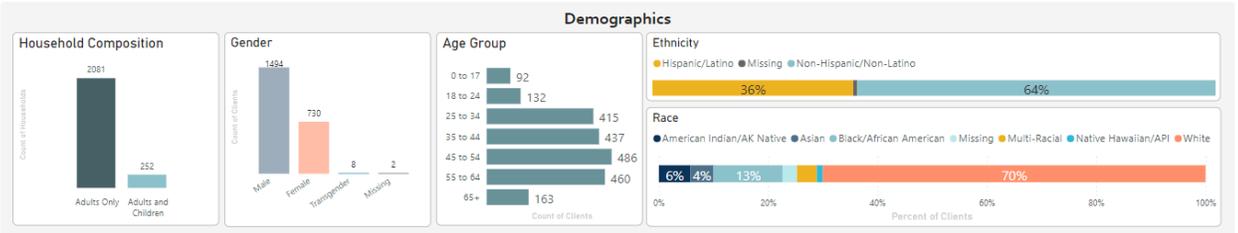
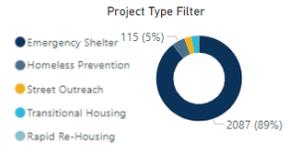
### 4/1/20-6/30/20 – FY 2019-2020 4TH QUARTER



### Garden Grove Emergency Solutions Grant Program: HMIS Data

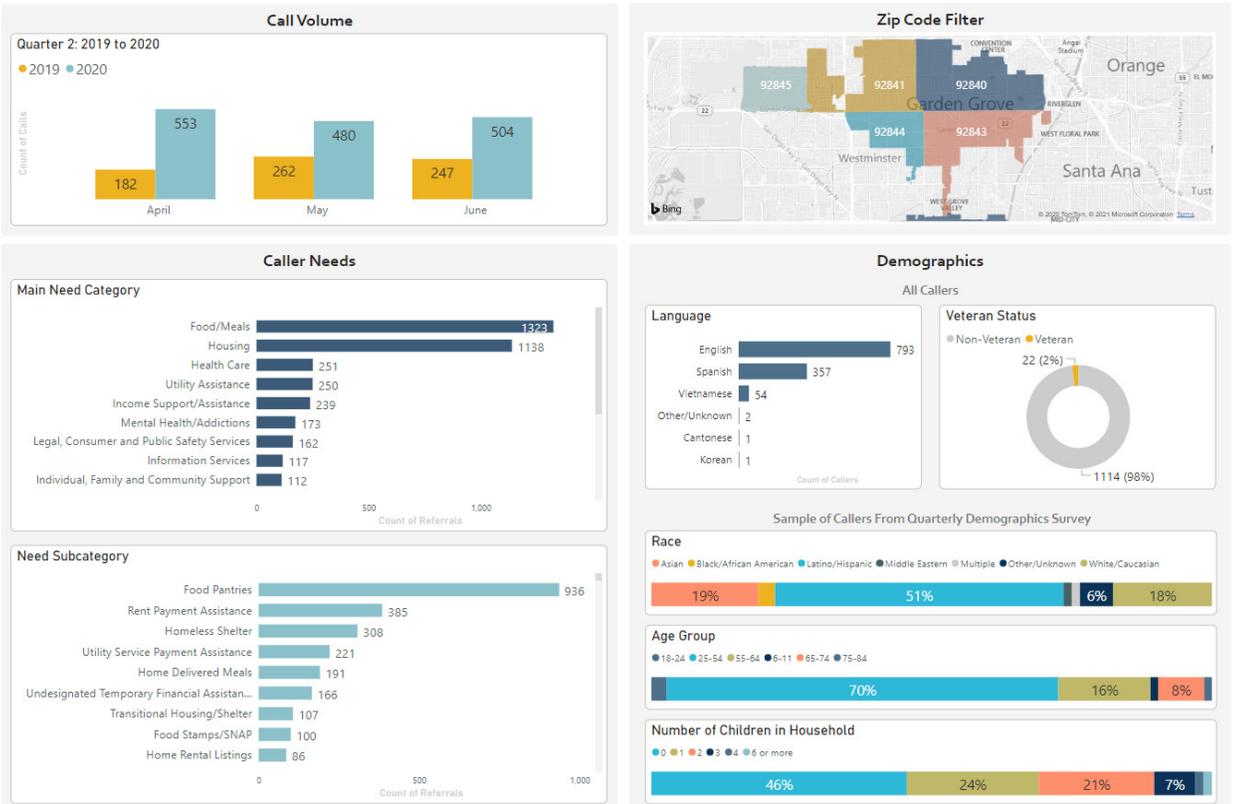
4/1/20 - 6/30/20

Households Served: 2123  
Clients Served: 2331



### 211OC Contact Center Data: Garden Grove Callers

4/1/20 - 6/30/20



# EXHIBIT 1

## 211 ORANGE COUNTY DATA DASHBOARDS

7/1/20-9/30/20 – FY 2020-2021 1ST QUARTER



### Garden Grove Emergency Solutions Grant Program: HMIS Data

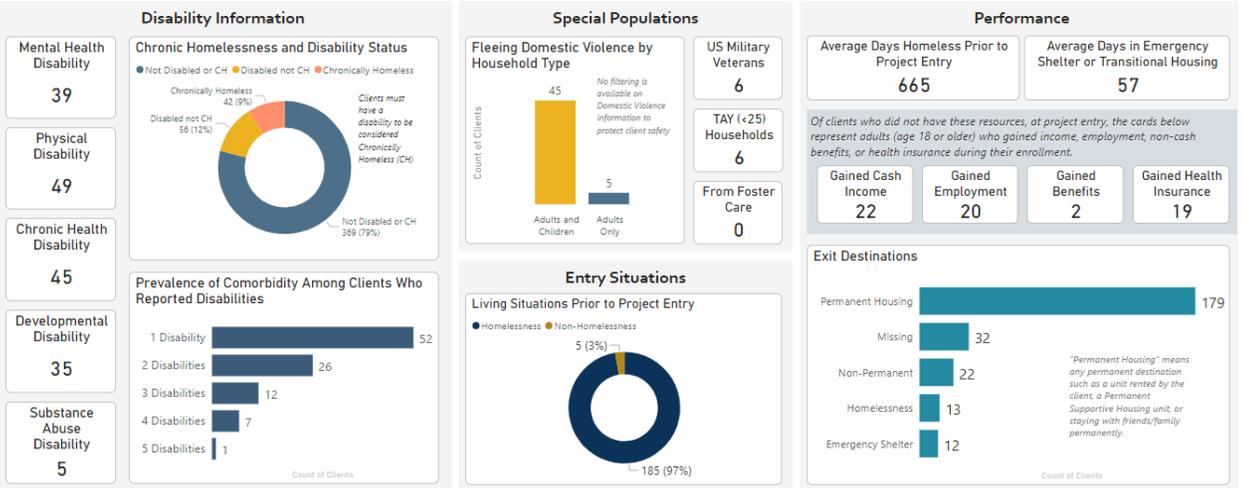
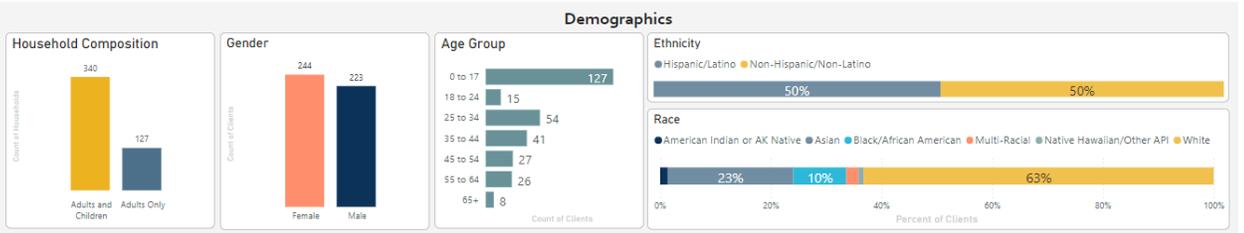
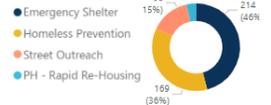
7/1/20 - 9/30/20

**Funding Type**  
 Both ESG & ESG-CV  
 ESG  
 ESG-CV

Households Served  
**195**

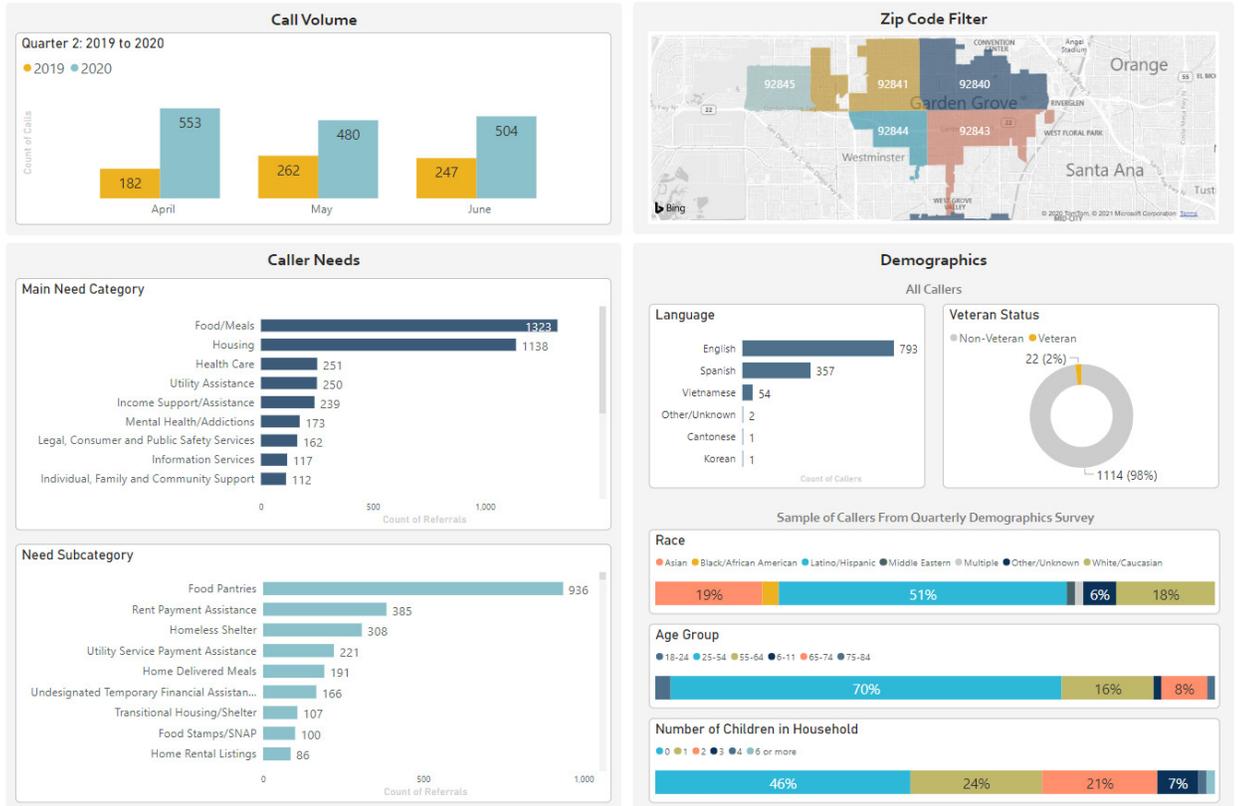
Clients Served  
**467**

**Project Type Filter**



### 211OC Contact Center Data: Garden Grove Callers

4/1/20 - 6/30/20



# EXHIBIT 2

## FY 2018-2019 HUD GRANTS SUMMARY

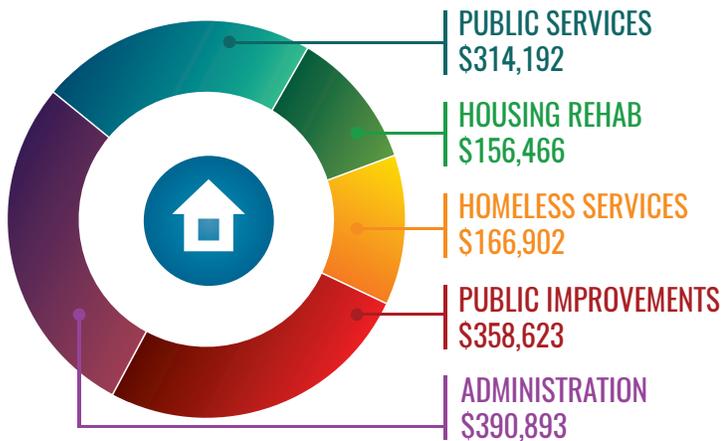
# City of Garden Grove

## 2018-19 CONSOLIDATED ANNUAL PERFORMANCE EVALUATION REPORT

PERFORMANCE PERIOD: JULY 1, 2018 – JUNE 30, 2019

### 2018 PROJECT EXPENDITURES

During FY 2018-19, the City of Garden Grove utilized **\$1,530,780** in HUD grant funds to benefit low/moderate income residents through a variety of programs and services.



UNDUPLICATED PERSONS SERVED  
**6,632 INDIVIDUALS**



HOUSING REHABILITATED  
**106 UNITS**



HOMELESS ASSISTANCE  
**361 INDIVIDUALS**



FAIR HOUSING SERVICES  
**479 INDIVIDUALS**



MEALS PROVIDED  
**54,448 MEALS**



COMMUNITY OUTREACH & EDUCATION  
**10,257 INDIVIDUALS**



### HUD ENTITLEMENT FUNDS



The City of Garden Grove is an administrative authority for the U.S. Department of Housing and Urban Development's (HUD) Community Development Block Grant (CDBG), HOME Investment Partnership (HOME), and Emergency Solutions Grant (ESG) allocations.

**\$1,245,000** IN CDBG funding was used to benefit low/moderate income residents, through housing rehabilitation, senior services, fair housing activities, infrastructure improvements, and gang suppression activities. The City **LEVERAGED \$2,616,000** in non-federal funds at a ratio of **2:1**

**\$180,000** IN ESG funding was used to provide homeless services through street outreach, emergency shelter, homeless prevention, and rapid rehousing. The City **LEVERAGED \$173,000** in non-federal sources at a ratio of **1:1**



**\$1.2M** IN HOME funding was used to develop the Sycamore Court Apartments, a 78-unit of affordable housing community for very low-income households. Developer contributed **\$22M** in non-City funds to deliver the project.

To view the full CAPER, visit: [ggcity.org/neighborhood-improvement](http://ggcity.org/neighborhood-improvement)



For information, please contact:  
Nate Robbins, Sr. Program Specialist  
714-741-5206 / [nater@ggcity.org](mailto:nater@ggcity.org)

# EXHIBIT 3

## FY 2019-2020 HUD GRANTS SUMMARY

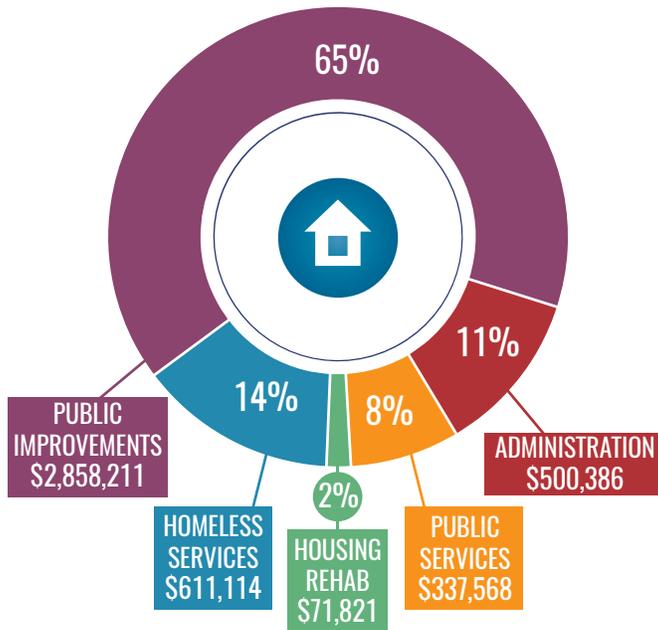
# City of Garden Grove

## 2019-20 CONSOLIDATED ANNUAL PERFORMANCE EVALUATION REPORT

PERFORMANCE PERIOD: JULY 1, 2019 – JUNE 30, 2020

### 2019 PROJECT EXPENDITURES

During FY 2019-20, the City of Garden Grove utilized **\$4,404,461** in HUD grant funds to benefit low/moderate income residents through a variety of programs and services.



<p><b>UNDUPLICATED PERSONS SERVED</b> 16,687 INDIVIDUALS</p>	<p><b>HOUSING REHABILITATED</b> 13 UNITS</p>
<p><b>COMMUNITY OUTREACH &amp; EDUCATION</b> 7,472 INDIVIDUALS</p>	<p><b>HOMELESS ASSISTANCE</b> 361 INDIVIDUALS</p>
<p><b>FAIR HOUSING SERVICES</b> 232 INDIVIDUALS</p>	<p><b>MEALS PROVIDED</b> 61,110 MEALS</p>

### HUD ENTITLEMENT FUNDS

The City of Garden Grove is an administrative authority for the U.S. Department of Housing and Urban Development's (HUD) Community Development Block Grant (CDBG), HOME Investment Partnership (HOME), and Emergency Solutions Grant (ESG) allocations.

**\$3,643,260 IN CDBG** funding was used to benefit low/moderate income residents, through housing rehabilitation, senior services, fair housing activities, infrastructure improvements, and gang suppression activities.

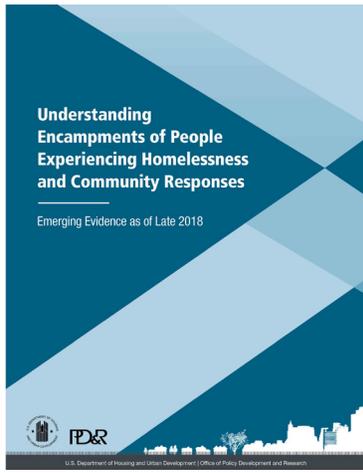
**\$408,222 IN HOME** funding was used to develop affordable housing and provide rental assistance to low-income households.

**\$170,738 IN ESG** funding was used to provide homeless services through street outreach, emergency shelter, homeless prevention, and rapid rehousing.

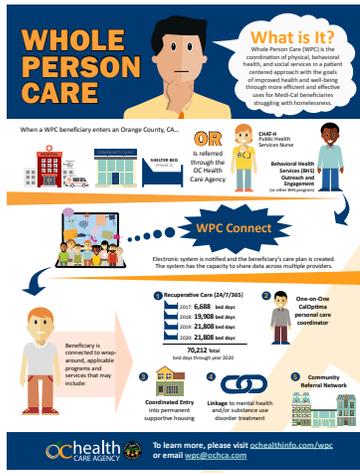
**\$182,242 IN CDBG AND ESG CARES ACT** funding was used to provide administration and supportive services to those affected by the Coronavirus (COVID-19).

To view the full CAPER, visit: [ggcity.org/neighborhood-improvement/reports](http://ggcity.org/neighborhood-improvement/reports)

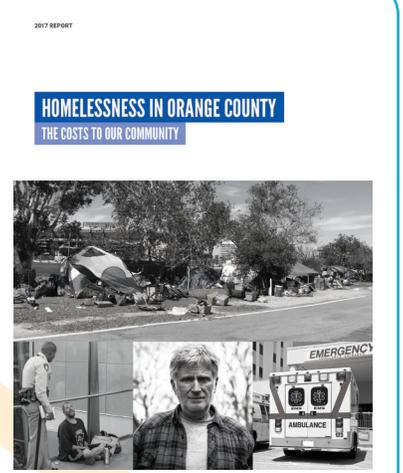
<p><b>G</b> GARDEN GROVE</p>	<p>For information, please contact: Nate Robbins, Sr. Program Specialist 714-741-5206 / <a href="mailto:nater@ggcity.org">nater@ggcity.org</a></p>
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<https://www.huduser.gov/portal/sites/default/files/pdf/Understanding-Encampments.pdf>



<https://www.ohealthinfo.com/about/admin/wpc>



<https://www.socsci.uci.edu/newsevents/news/2017/2017-11-16-homelessness.php>

HUD 2019 Continuum of Care Homeless Assistance Programs Homeless Populations and Subpopulations

Table 1: Homeless Populations - 2019

Category	Unsheltered	Sheltered	Total
Emergency Shelter	1,575	1,218	2,793
Transitional Housing	1,218	1,218	2,436
Permanent Supportive Housing	1,218	1,218	2,436
Other	1,218	1,218	2,436
<b>Total</b>	<b>5,229</b>	<b>5,229</b>	<b>10,458</b>

<https://www.hudexchange.info/programs/coc/coc-homeless-populations-and-subpopulations-reports/>



### An Assessment of Homeless Services in Orange County

PRESENTED BY SUSAN PRICE  
DIRECTOR OF CARE COORDINATION  
COUNTY EXECUTIVE OFFICE

[http://bos.ocgov.com/ceo/care/HOMELESS%20ASSESSMENT%20DCC%20REPORT\\_10.18.2016.pdf](http://bos.ocgov.com/ceo/care/HOMELESS%20ASSESSMENT%20DCC%20REPORT_10.18.2016.pdf)



July 2019

Revised October 2019

<https://www.ohealthinfo.com/civicax/filebank/blobload.aspx?BlobID=92093>



<https://www.cdss.ca.gov/inforesources/cdss-programs/housing-programs>



<https://www.jamboreehousing.com/pages/what-we-do-resident-services-permanent-supportive-housing-cost-of-homelessness-study>



<https://www.hcd.ca.gov/community-development/building-blocks/housing-needs/people-experiencing-homelessness.shtml>

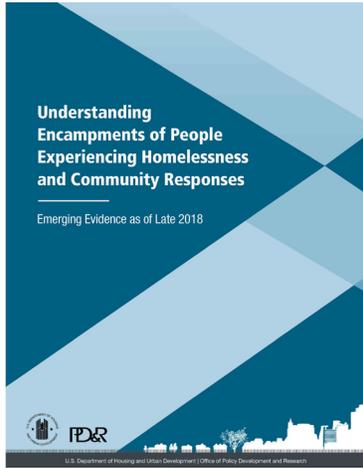


<https://endhomelessness.org/>

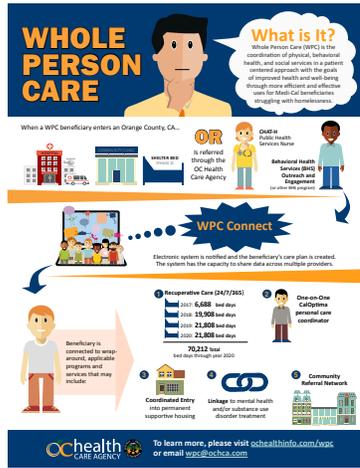


<https://calmatters.org/explainers/californias-homelessness-crisis-explained/>

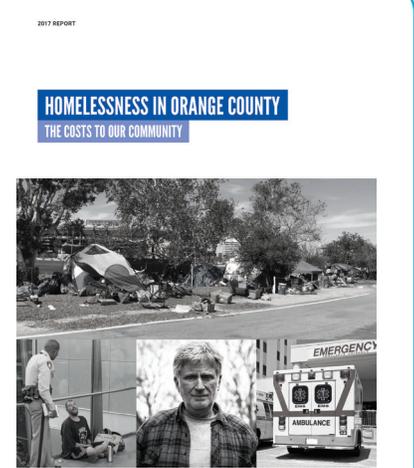




<https://www.huduser.gov/portal/sites/default/files/pdf/Understanding-Encampments.pdf>



<https://www.ochealthinfo.com/about/admin/wpc>



<https://www.socsci.uci.edu/newsevents/news/2017/2017-11-16-homelessness.php>

**III-D 2017 Continuum of Care Homeless Assistance Programs Homeless Populations and Subpopulations**

**Table A-1: Homeless Populations and Subpopulations**

Necessary by household type reported:	Household			Total
	Household	Subpopulation	Subpopulation	
Household shelter seeker	10,774	4,715	16,489	27,263
Household shelter seeker and not shelter seeker	1,779	1,201	2,980	4,760
Continuum shelter seeker	2,826	4,764	97,094	104,684

**Summary of all homeless by household type:**

Household	Subpopulation	Subpopulation	Total
Continuum shelter seeker	10,774	1,201	12,975
Household shelter seeker and not shelter seeker	1,779	1,201	2,980
Continuum shelter seeker	2,826	4,764	7,590
Household shelter seeker and not shelter seeker	1,779	1,201	2,980
Continuum shelter seeker	10,774	4,715	15,489
Household shelter seeker and not shelter seeker	1,779	1,201	2,980
Continuum shelter seeker	2,826	4,764	7,590
Household shelter seeker and not shelter seeker	1,779	1,201	2,980
Total	28,263	11,897	40,160

<https://www.hudexchange.info/programs/coc/coc-homeless-populations-and-subpopulations-reports/>



An Assessment of Homeless Services in Orange County

PRESENTED BY SUSAN PRICE  
DIRECTOR OF CARE COORDINATION  
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[http://bos.ocgov.com/ceo/care/HOMELESS%20ASSESSMENT%20DCC%20REPORT\\_10.18.2016.pdf](http://bos.ocgov.com/ceo/care/HOMELESS%20ASSESSMENT%20DCC%20REPORT_10.18.2016.pdf)



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<https://www.cdss.ca.gov/inforesources/cdss-programs/housing-programs>



<https://www.jamboreehousing.com/pages/what-we-do-resident-services-permanent-supportive-housing-cost-of-homelessness-study>



<https://www.hcd.ca.gov/community-development/building-blocks/housing-needs/people-experiencing-homelessness.shtml>



<https://endhomelessness.org/>



<https://calmatters.org/explainers/californias-homelessness-crisis-explained/>

