



THOMSON REUTERS

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Sergeant Ray Bex
Garden Grove Police Department
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RE: Sole Source Letter —Thomson Reuters CLEAR Investigative Services

Sergeant Bex,

I have prepared this sole source letter as you requested.

Thomson Reuters CLEAR is a comprehensive, online investigative platform that allows investigators and analysts to easily access billions of public records and additional investigative content in an intuitive working environment. CLEAR provides extensive and current data sources, functionality, and exclusive offerings that comprise the most comprehensive investigative database platform available. West Publishing Corporation, part of Thomson Reuters, is the manufacturer of CLEAR and the sole seller. No other online investigative research tool provides the following combination of data, features, and capabilities, as found on CLEAR.

Key Investigative Content—including CLEAR Exclusives

- **CLEAR ID Confirm**—CLEAR ID Confirm allows customers to efficiently conduct identity verification and understand the level of validity or risk involved. With a dashboard view of user input, field-by-field matching (match/partial match/no match), identity flag hits, and scores, users readily see whether an identity appears to be valid and which data sources have information on the subject.
- **Asset Insights**—Four separate premium add-on features in CLEAR can be used to better identify risks, and provide greater depth of information for investigations: Business Credit Reports with revenue, sales volume, M&A information, etc.; SEC Filings (access to data on forms 10-K, 10-Q, 8-K, etc.; Real Property Reports providing market analysis information, comparable sales information, etc.; and Deed Images and Parcel Maps, for in-depth verification of property transfers and associated parties.
- **World-Check Risk Intelligence**— World-Check Risk Intelligence data contains profiles of politically exposed persons (PEP) and heightened-risk individuals and entities, such as businesses, organizations, shell banks, charities, political parties, etc. The content comes from hundreds of thousands of sources, including national and international media, government, intelligence, and police agencies, sanction and embargo lists from national and international government agencies, etc. World-Check data is updated daily. Because World-Check monitors the sources 24 hours per day, high-risk entities are often identified months or years before they are listed elsewhere, such as on the U.S. Treasury Office of Foreign Assets Control (OFAC) list. World-Check Risk Intelligence is an optional add-on available to federal and corporate subscribers to CLEAR.

- **Real-Time Incarceration and Arrest (RTIA) Records**—CLEAR provides gateway access to this data source, which provides live access to more than 110 million incarceration and arrest records from more than 2,800 agencies nationwide, representing more than 85% of U.S. jail beds. The data is updated every hour to ensure that the most up-to-date information is available. Records often contain images of the subject as well as physical characteristic data to help investigators quickly identify and focus on the most relevant results. In CLEAR, the RTIA Gateway can be searched in conjunction with the standard criminal records resources to provide robust, comprehensive results in a single search. Law enforcement customers who include Real-Time Incarceration and Arrest Records in their subscriptions may access two related searches: Lineup (to create photo lineups from characteristics chosen by the user) and Bookings (to search for recent bookings or currently incarcerated offenders at a selected facility).
- **Provider Data for Healthcare Fraud investigation**—CLEAR has been enhanced to help investigators combat healthcare fraud. CLEAR offers the most healthcare-related content and coverage available, including National Provider Identifier (NPI) records, sanction records covering 26 types of providers from more than 1,400 state and federal agencies, and expanded healthcare license records that are actively monitored and updated with new data as soon as it is made available. CLEAR's Provider Comprehensive Report is a convenient summary of all CLEAR data found on an individual provider. The Healthcare Fraud content is an optional add-on to CLEAR.
- **Photo Images on Criminal Records**—CLEAR provides photo images on arrest and criminal records. When available from the sources, these images will be displayed on arrest records, sex offender records, and selected Department of Correction records.
- **Cell Phone Data**— CLEAR's phone data is the most comprehensive, current, and accurate data in the industry. No service other than CLEAR offers gateway access to real-time, nationwide phone data. Through this real-time gateway, CLEAR provides comprehensive phone data, including detailed carrier contact information, for cell phones, landlines, and VoIP. Additionally, the Phone Records data set provides access to hundreds of millions of phone records, including more than 200 million cell phone numbers, as well as landlines and VoIP numbers.
- **Utility Data**— For people who are not easily traceable via traditional sources such as credit header, locator information from utility hookup records may provide the only current and accurate address and phone number data available, and CLEAR offers the most comprehensive utility locator information on the market. CLEAR features more than 30 million utility data records (e.g., names, addresses, service information) from more than 80 national and regional electric, cable, gas, and telephone companies.
- **Credit Reporting Bureaus**—CLEAR provides government investigators and analysts with information originating from all three major credit reporting bureaus, including real-time header information from Experian and TransUnion in CLEAR's comprehensive reports, and utility data from Equifax. This results in reports that provide more current address information. Other critical address information provided by credit reporting bureaus includes the high-risk address alert, which identifies addresses that may be associated with a propensity for fraud.
- **Real-Time Vehicle Registration Data**—CLEAR offers real-time gateway access to vehicle registration data for 45 jurisdictions, providing up-to-date information on vehicles and their registered owners.
- **Global Business Data**—CLEAR provides comprehensive data on business entities, including small and privately held companies as well as corporations. Business data sources also include Worldbase, a global offering of more than 200 million companies. This content includes both U.S. company information and international company information from 220 countries.

Advanced Features and Capabilities—including CLEAR Exclusives

- **System-to-System**—CLEAR System-to-System delivers CLEAR data through the customer's system interface, allowing users to obtain CLEAR data in a familiar environment and enabling the users to readily integrate CLEAR data with internal or other external data .
- **Batch Services**-- Batch Services allows for searching thousands of subjects at once, and provides for quick and easy file submission and delivery of batch results that are easy to use and export. Additionally, with Batch Services, Batch Search can be customized to deliver only the specific information needed, and Batch Alerts can be added to provide ongoing monitoring of changes to information.
- **Alerts**—With CLEAR Alerts, users can automatically monitor the status of a selected attribute or subject, at a chosen time interval (e.g., daily, weekly, etc.). When either new information is added or information changes on the selected attribute or subject, CLEAR sends a notification to the user about the updated information.
- **Web Analytics**—Web Analytics is a dashboard tool that provides search access to social networking sites, blogs, watchlists, and other Web sources.
- **Associate Analytics**—This dashboard tool in CLEAR allows users to quickly scan multiple levels of the subject's associates and assess potential negative affiliations.
- **Company Family Tree**—The Company Family Tree tool provides visualization of relationships between parent and subsidiary companies.
- **Graphical Display**—Graphical Display is a dashboard tool providing visualization of connections between people and businesses.
- **Negative News**—This dashboard tool provides access to news items relating to a subject, with ability to focus on negative news and sentiments about the subject.
- **Quick Analysis Flags**—Provides a checklist of data sets that can be potential red flags for a person or business, in order to help determine where to focus investigative efforts.
- **Map Analytics**—This dashboard tool plots a subject's address on a map and allows a view of surrounding businesses by type, including medical facility, attorney's office, or automotive mechanic shop. Users may also view details of businesses on the map.
- **Customizable Dashboard**—CLEAR's dashboard view allows users to get an immediate overview of a person or business and to quickly get a sense of potential risks associated with the subject. Users can customize the dashboard to ensure a focus on data that's most relevant to them.
- **Vital Statistics**—CLEAR results include this feature, which provides a convenient summary of the key attributes and information from multiple sources for a subject.
- **Linked Searching**—CLEAR offers the ability to search from within search results, making it fast and convenient to dive deeper into returned data. Linked searches include: address, business name, driver's license number, email address, person name, phone number, and Social Security number.
- **Entity Resolution**—CLEAR uses entity resolved database (ERD) technology to efficiently find all available public records pertaining to a subject. CLEAR's ERD technology uses multiple data elements and identifiers to match records and can overcome partial and incomplete data, misspellings, etc. CLEAR's ERD technology ensures that users obtain the full complement of available data on a subject.
- **Relevance Scores**—As results are returned in CLEAR, the most relevant records appear at the top of the result list.

- **Data Source Transparency**— In CLEAR, sources and their corresponding "reported dates" are provided with search results to provide maximum transparency to the user. The reported dates shown on records indicate the dates of the transaction or activity associated with the record at the source. In contrast, many providers of investigative database services list the date that the information was most recently updated in their database, and not when it was updated at the source. CLEAR shows the actual date of update in the source data. Additional source details, such as detailed coverage information and update frequencies, are provided in CLEAR's Online Help, so that users can be assured of the credibility, reliability, and currentness of the data.
- **User Preferences**—CLEAR's Preferences account tool allows users to create preferences for conducting linked searches, permissible uses, user profile, display order of dashboard modules, and regarding data included in the Quick Analysis Flags and Associate Analytics modules.
- **Customized Reporting**—In CLEAR, customers have several customizing options available and can create report templates by setting report preferences, identifying the sections to include, and setting the sequence in which sections are displayed.
- **Workspace**—The Workspace feature allows customers to save selected results and report data indefinitely and provides the ability to generate link-chart and map views of the data. Visualizing information on multiple subjects in a link-chart view makes it easier for investigators to discern possible connections or associations between subjects/entities.
- **Compatibility with Analytical Programs**—For investigators who need to conduct more powerful analysis on CLEAR results, CLEAR data can be readily integrated with i2 Analyst's Notebook and Palantir. Additionally, CLEAR link charts can be easily dragged and dropped or exported into i2 Analyst's Notebook.
- **Google Maps Compatibility**—CLEAR provides mapping of address data, powered by Google Maps, in several areas, including the Address Map and Map Analytics modules, Workspace, and in Search Results, by selecting the map icon located beside the address.
- **CLEAR LPR with Vigilant Commercial Data** – CLEAR LPR with Vigilant commercial data is designed to help make communities safer. It takes LPR beyond simply "locating cars" to help you find the right people at the right time.

I would be happy to further discuss with you the exclusive features, services, and content available for CLEAR. If you have any questions concerning this document or require additional information, please do not hesitate to contact me.

Sincerely,



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